



### **The Ohana Senior Placement Guarantee**

When you choose to work with Ohana Senior Placement you can be guaranteed of the following high standards:

1. Your referral agents' qualifications

- Bachelor's degree
- CPR Certified
- Finger Print Clearance Card
- Certificate in Gerontology

2. Intake Process

- Extensive and personalized intake process
- Examines Activities of Daily Living
- Medical/ Health needs
- Gets to know your lifestyle needs

3. Referrals Given

- All communities are toured personally by your agent before being referred to you
- State licensing on the facility is assessed before a referral is given
- Referrals are only given to a client once a comprehensive intake process has been completed, we only refer you to facilities that fit your individual needs.
- Your referral agent will always tour a facility with you unless requested otherwise

4. Payment

- You will be given a disclosure document of how Ohana Senior Placement is paid.
- Ohana Senior Placement is paid through contracts with facilities
- Ohana Senior Placement NEVER charges families directly for our help
- Ohana Senior Placement Follows the fee guidelines and regulations of PASRS and the state.