



Service Request Form

Customer Details

Company Name		Contact Person		Date	
Product Code		Invoice No.			
Issue Reported					

Plumber /Builder Details

Company Name		Contact Person	
Contact Number		Installed Date	
License Number			

Terms & Conditions

1. No cost will occur if service is under warranty claim;
2. A call out fee of \$120+GST applied if below situations, and cost of labour fee of \$80+GST per hour for repair/replacement prior proceeding;
 - The product is not a Infinity Bathware product;
 - The product has not been installed by the licensed plumber;
 - The product has not been installed as per installation instructions;
 - The product has been damaged during installation procedures;
 - The product has been damaged due to incorrect use;
3. All products must be inspected before installation;

In sign this form, I/We acknowledge and agree on the terms and conditions with this service request, and fully understand there will be have legal actions to against all related parties in regard of unpaid charge per above surcharge instructions.

Print Name: _____

Signature: _____

Date: _____

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Office Use Only

Comments: