



# FAQs on Foreign Lang

Summer / Winter Camp for Grade 3 to Grade 12

## WELCOME PARTICIPANT

We hope you and your loved ones are safe and in the best of health.

Heartiest welcome to the new registrants and to our returning friends.

Foreign Language Learning Course (**Beginner, Intermediate**) has been launched with an aim to provide students with an opportunity to learn a new foreign language - **French / German / Spanish**. Children at a young age can pick up and learn new things very quickly and thus Schoolalerts through our Summer/Winter Camp will help them learn a new language and generate curiosity for learning new languages.

Schoolalerts is an organization which has successfully organized and completed many events (**Domestic and International**) which includes Quizzes, Drawing Competition, Recitation, Storytelling, Public Speaking, Debate, and many other events. We had participation from over 1000+ schools worldwide in our various competitions.

We have many well-wishers and supporters who are also part of our jury panel. We have working professionals from MNCs who are graduates and post-graduates from renowned Global schools / university (IIMs, SPJIMR, XLRI, XIMB, IMT, ISB, Stockholm School of Economics, etc.). We have Directors, Ex-Directors and Entrepreneurs associated with us who are mentors to many IIMs / IITs/ renowned B-School pass-outs across the globe.

We are always focused on motivating students to learn and grow with core ethical values.

Good Luck!

**Team Schoolalerts**

## FAQs

- 1) Who can participate in this Summer/Winter camp?
  - ✓ Any student presently studying in Grade 3 to Grade 12 and who is passionate about learning a new language. Only registered participants will be allowed in the summer/winter camp. Students who do not pay the registration fee will not be allowed to participate. Classes will be conducted online on Zoom or Google Meet platform.
  
- 2) What are the foreign languages courses being offered?
  - ✓ French Or
  - ✓ German Or
  - ✓ Spanish
  
- 3) What are the various courses being offered?
  - ✓ ***Beginner's Level 1 Course for freshers***
  - ✓ ***Beginner's Level 2 Course for participants who know the basics (Please refer to the Beginner's Level 1 Curriculum and Beginner's Level 2 Curriculum and decide which one you want to pursue)***
  - ✓ ***Intermediate Level 1 Course for participants who know or have completed Level 1 and Level 2 from any educational institute. (There will be no revision classes here). In case you have enrolled wrongly / not up to the requirement of Intermediate Level Class, we will shift you to the Beginner's level course. There is no refund in such cases. However, continuing the Intermediate Course still will be participant's decision and Schoolalerts will not be able to provide revision cases for such cases.***
  
- 4) What are the various session timings for the language classes?
  - ✓ The courses will begin from Mid-Dec 2023 to Mid-Jan 2024
  - ✓ Morning Batch timing will be 45 mins to 1 hour in between 10 am to 1 pm IST; Evening Batch timing will be 45 mins to 1 hour in between 5 pm to 8 pm IST.
  - ✓ Any changes to the above will be informed to you by email.
  
- 5) Is this course completely online? On what platform?
  - ✓ The course is an Online Course, which will be conducted on Zoom platform.

6) What will be the batch size?

- ✓ A typical batch will be 10-12 students at max, depending on the number of registrations received. We will try to optimize it to the best so that each can get personal attention from the trainer/teacher.

7) What is the cost of the complete course?

**For Beginner's Course Level 1:**

- ✓ Rs. 3000 for Indian Resident Participant  
OR  
AED 250 for Middle East Participants from UAE, Qatar, Oman, Saudi Arabia, Bahrain, Kuwait and other countries.

**For Beginner's Course Level 2:**

- ✓ Rs. 3000 for Indian Resident Participant  
OR  
AED 250 for Middle East Participants from UAE, Qatar, Oman, Saudi Arabia, Bahrain, Kuwait and other countries.

**For Intermediate Course Level 1:**

- ✓ Rs. 4000  
OR  
AED 300 for Middle East Participant from UAE, Qatar, Oman, Saudi Arabia, Bahrain and other countries.

**For Intermediate Course Level 2 (For those who have completed Level 1 during Summers/Winters or other who have some background learning till Level 1):**

- ✓ Rs. 4000  
OR  
AED 350 for Middle East Participant from UAE, Qatar, Oman, Saudi Arabia, Bahrain and other countries.
- ✓ Schoolalerts Solutions Pvt Ltd. reserves all rights to change prices as and when required. Information wrt. The fees will be available on our website.
- ✓ No request for discounts will be entertained.

8) How to register?

- Visit the following page: <https://schoolalerts.in/foreign-language-classes>
- Go through the FAQ or Guidance Document for complete details.
- Select the course you want to register for and click on the Registration Form button on the page in the relevant page section.
- Fill in the registration form and make necessary payments.
- Once payment is successfully made, you will receive a receipt on your registered email id.
- Make sure the details are filled up correctly. Schoolalerts will not take any responsibility for incorrect data provided.
- For any registration or payment issue, reach us at +91 9330445548 (Phone Call or WhatsApp). Calling time: 10 am to 7 pm (only). Please leave a message in case of any issue and we will get back asap.

9) Is there a dress code?

- ✓ There is no dress code. Participants can wear any comfortable outfit of their choice.

10) Who do I contact for any query or clarification?

- ✓ You can send us an email with your query on [schoolalerts.helpdesk@gmail.com](mailto:schoolalerts.helpdesk@gmail.com) and we will try to revert within 48 hours from the receipt of your query.

11) In case of absenteeism, can I get a complimentary class?

- ✓ No. However, each session will be recorded, and the recording will be uploaded on social media. The link to the recording will be shared with the absentees so that they can consume it at their leisure. The recording will be available only for a limited timeframe.
- ✓ In case there are any parallel sessions with the same content, we will try to accommodate you for the missed session. But it is non-committal and only if there are available seats.

12) What will be the primary mode of communication?

- ✓ The primary mode of communication will be email. Please add [schoolalerts.helpdesk@gmail.com](mailto:schoolalerts.helpdesk@gmail.com) and [helpdesk@schoolalerts.in](mailto:helpdesk@schoolalerts.in) to your email address book. A secondary mode of communication will be WhatsApp. We request participants / parents to keep on checking their Junk / Spam folder. We generally share Zoom Meeting room details 2 days prior to the event. You can reach out to us at +91 9330445548.

13) I had registered thinking I would be taking up the course from home, but the family decided to go on a vacation later. What can I do?

- ✓ If you inform us about the same on or before 10 days from the expected start date of the course, you will be given a credit note of the amount paid. You can take up any other class / classes with us worth 90% of the amount paid. 10% of the amount will be forfeited toward cancellation charges. No cash refunds.
- ✓ If you inform us about the same in between 5-10 days from the expected start date of the course, you will be given a credit note of 50% of the amount paid. You can utilize the credit note for taking up any other classes with us worth 50% of the amount paid. No cash refunds.
- ✓ If you inform us about the same 5 days from the expected start date of the course, you will be given a credit note of 25% of the amount paid. You can utilize the credit note for taking up any other classes with us worth 25% of the amount paid. No cash refunds.
- ✓ If you inform us on the day of the start of the course, you will be given a credit note of 10% of the amount paid. You can utilize the credit note for taking up any other classes/competition with us worth 10% of the amount paid. No cash refunds.
- ✓ If you inform us on or after the start of the course, no credit note will be provided. No cash refunds.

14) When will I receive my e-Certificate?

- ✓ E-Certificates will be emailed to you within 15-20 days from the end of your course depending on the score attained in the MCQ or Written exam. No certificate will be provided if the exam is not attended by the participant. A softcopy of the certificate will be provided only (No Hardcopy).

## Course Content for Beginner's Course - Level 1 of French / German / Spanish (Indicative)

### Topics & Vocabulary:

- ✓ Greetings
- ✓ Alphabets
- ✓ Numbers
- ✓ Words with Alphabets
- ✓ Names of Fruits
- ✓ Names of Vegetables
- ✓ Name of Animals
- ✓ Human Body Parts
- ✓ Parts of a House
- ✓ Months of a Year
- ✓ Days of a week
- ✓ Seasons
- ✓ Giving Personal Details (Name, Address, Telephone Number, Email, Age)
- ✓ The Family
- ✓ Foods
- ✓ Colors

### Grammar:

- ✓ Nouns
- ✓ Common verbs in the present tense
- ✓ Common Articles
- ✓ Adjectives
- ✓ Common Prepositions
- ✓ Genders

### Cultural Content:

- ✓ About France / Germany / Spain
- ✓ Cultural differences when meeting people
- ✓ French / German / Spanish language in the world
- ✓ Paris / Berlin / Madrid
- ✓ Cities of France / Germany / Spain
- ✓ French / German / Spanish speaking countries

### Skills Work:

- ✓ Speaking
- ✓ Listening
- ✓ Pronunciation

The above list is indicative and subject to changes as the trainer feels dim.

## Course Content for Beginner's Course Level 2 of French / German / Spanish (Indicative)

### Topics & Vocabulary:

Revision in-depth with pronunciation of -

- ✓ Greetings.
- ✓ Alphabets.
- ✓ Numbers.
- ✓ Words with Alphabets.
- ✓ Fruits.
- ✓ Colors.
- ✓ Vegetables.
- ✓ Animals.
- ✓ Human body parts.
- ✓ Days/Months/Seasons.

### **Grammar:**

- ✓ Commonly used Noun
- ✓ Commonly used Articles
- ✓ Commonly used Adjectives
- ✓ Genders
- ✓ "To be" verb for small & simple sentence use (e.g., I am, He/She is, they are etc.)

### **Cultural Content:**

- ✓ Introduction to cultures of the respective countries and cities.

### **Skills Work:**

- ✓ Lots of speaking
- ✓ Lots of Listening
- ✓ Lots of Pronunciation (More emphasis on this)
- ✓ Simple writing/Assignments
- ✓ Encourage yourself to read on your own (new words etc.)
- ✓ Individual attention

The above list is indicative and subject to changes as the trainer feels dim.



## Course Content for Intermediate Course Level 1 of French / German / Spanish (Indicative)

### Topics & Vocabulary:

- ✓ Talking about past experiences and encounters
- ✓ Expressing aims and causes.
- ✓ Providing a detailed description
- ✓ Describing personal motives
- ✓ Justifying a choice
- ✓ Talking about travels
- ✓ Making suggestions
- ✓ Giving your opinion
- ✓ Hypothesizing
- ✓ Talking about countries and regions
- ✓ Describing a fictional character
- ✓ Describing feelings and emotions
- ✓ Talking of hopes and aspirations
- ✓ Expressing regrets

### Grammar:

- ✓ Review of the past and future tenses
- ✓ Past perfect
- ✓ Agreement of the past participle
- ✓ Direct pronouns
- ✓ Conditional tense
- ✓ Hypothesis
- ✓ Prepositions with countries and regions
- ✓ Past conditional
- ✓ Adverbs

### Cultural Content:

- ✓ French/German/Spanish regions, people and their holidays
- ✓ Popular French/German/Spanish tourist sites
- ✓ The French/German/Spanish artistic scene

### Skills Work:

- ✓ Speaking
- ✓ Listening
- ✓ Pronunciation
- ✓ New vocabulary

The above list is indicative and subject to changes as the trainer feels dim.

## Rules and Regulation

- 1) Schoolalerts is organizing the sessions in partnership with Teachers / Associations. The faculties will be provided by the partner. In case of any issues, Schoolalerts will change partners as and when required to provide the best services to our participants.
- 2) By registering for the course, the students and parents pledge to participate in the fairest manner and assure not to adopt any malpractices or unfair means.
- 3) Only paid registrants can take up the course and no siblings or parents will be allowed. Participant can login only from one device. Login from more than one device is not allowed. Participants are requested to check their audio and video before the session timings and not during the session.
- 4) The participant indemnifies Schoolalerts Solutions Pvt. Ltd., its directors and employees of any direct or indirect losses which may arise or be incurred by the student during participation or course of the event.
- 5) Any cost involved in transportation, purchase, repair, internet connectivity, etc. will have to be borne by the participant. Schoolalerts will not be responsible for any additional cost incurred by the student for participating in the course.
- 6) The course fee once paid is non-refundable.
- 7) Only in the case of medical exigencies and upon production of necessary documents, the fees will be refunded after necessary adjustments depending on the number of classes attended. A Cancellation fees of Rs. 500 or AED 50 will be deducted from the refund. For example, if a participant has completed two sessions and then applies for cancellation, the amount deductible will be Rs. 1000 or equivalent calculated in other currency. (Rs. 250 x 2 completed session + Cancellation Fee of Rs. 500). A written application with the necessary supporting document should be emailed to us at schoolalerts.helpdesk@gmail.com.
- 8) No refund or cancellation request will be entertained in case of any absenteeism or reason except for Medical.
- 9) Post the start of the course, the timings may be decided by the instructor and students, mutually, depending on their comfort. Else, the timings given by us and selected by the participant while registering will stand as-is for your session.
- 10) Schoolalerts take no responsibility in case any of the details provided in the registration form by the participant / student / parent is fake, non-operational, or wrong.
- 11) The participant always agrees to abide by all rules and regulations of Schoolalerts.
- 12) Any assignment given needs to be submitted in PDF format within the time limit specified by the Instructor / Teacher / Moderator.
- 13) All assessments will be taken up as per the schedule provided by the Instructor / Teacher / Moderator.

- 14) In case of network issue or absenteeism at participant's end, the Instructor / Teacher / Moderator will wait for a few mins and then go ahead with the session. Such participants can go through the recorded session at leisure.
- 15) Limitation of Liability: Any claim whatsoever, direct, or indirect, will be limited to the registration fees paid by the participant. Schoolalerts liability will be restricted to the course fee received from the participant only. No other claims will be entertained.
- 16) Jurisdiction: Courts of Kolkata, West Bengal, India
- 17) Force Majeure: In case of any unforeseen circumstances or Force Majeure, Schoolalerts will take necessary step which may include re-scheduling, change of dates, medium, process, policy, etc. and the same will be informed to the participant as and when required.

**GOOD LUCK TO ALL OUR YOUNG LEARNERS!**