

Gamerz Paradise Cancellation Policy

Gamerz Paradise events happen rain or shine. Events may only be cancelled or rescheduled as follows:

Acts of God: In the event that Gamerz Paradise is forced to cancel a scheduled activity due to an Act of God, natural or man-made disaster, or other unforeseen circumstances beyond our control, you may reschedule your event, subject to our availability, for an alternate date up to one year of the original booking date in the future with no fees.

Customer Cancellations: You may cancel an event with the following provisions. If you cancel 30 days before your scheduled event or earlier, you will be entitled to a full refund or you may reschedule your event for an alternate date up to one year of the original booking date in future with no fees. If you cancel less than 30 days but more than 14 days before your scheduled event, you will be entitled to a 50% refund or you may reschedule your event, subject to our availability, for an alternate date up to one year of the original booking date in the future, but you may be charged a rescheduling fee. If you cancel less than 14 days before your scheduled event, you will not be entitled to any refund and a new booking will be required for the rescheduling of your event.

Extreme Weather/Situations: In the event of extreme weather or situations that, at our sole discretion, we determine may interfere with a scheduled activity, Gamerz Paradise reserves the right to substitute an alternate activity of equal or greater value. In the event of situations that we believe may put your participants, our employees, or our equipment at risk, we reserve the right to cancel an event and provide a refund or you may reschedule your event, subject to our availability, for an alternate date up to one year of the original booking date in the future with no fees.