



TERMS OF SERVICE

Effective Date:
August 2026

These Terms of Service ("Terms") govern all organizing services provided by Simply Home ("Company," "we," "us") to clients ("Client," "you"). By booking, approving a Service Proposal, or engaging Simply Home for services, Client agrees to these Terms.

1 SCOPE OF SERVICES

- Simply Home provides home organizing services tailored to each Client's goals, space, and lifestyle, which may include decluttering, space planning, functional systems, product recommendations, light organizing-related cleaning services.
- Simply Home does not provide housekeeping, deep cleaning, hazardous material removal, mold remediation, pest removal, or biohazard cleanup.
- Specific project scope, included spaces, estimated hours, and pricing. At least in the Client's individual service proposal, the scope will be updated based on the time of assessment; actual time may vary based on volume, decision-making, space conditions, or Client-request changes. Work outside the agreed scope may require additional scheduling and fees.

2 RATES & PAYMENT

Unless otherwise stated in a signed Service Proposal, services are billed at \$105/hour.

- Payment is due upon completion of each session unless otherwise agreed in writing in advance. Accepted payment methods will be listed on your Service Proposal.

3 PRODUCT PURCHASING & SOURCING

- If Client requests Simply Home purchase organizing products on their behalf, a fee covering product cost and procurement time will be added to the proposal. Products are selected for fit, functionality, and budget.
- Products installed or approved by Client are considered final sale unless otherwise agreed.

4 DEPOSITS, CANCELLATION & RESCHEDULING

- A non-refundable base of 25% is required to reserve project dates and is applied toward the final balance.
- Clients may reschedule with at least 72% notices.
- Simply Home reserves the right to reschedule due to illness, emergency, or unsafe conditions.

5 DONATION & REMOVAL

- Items identified for donation may be handled by Client or by Simply Home; items handled by Simply Home are donated at Simply Home's discretion. Simply Home is not responsible for the value, condition, or tax documentation of donated items.

6 CLIENT RESPONSIBILITIES & SAFETY

Client agrees to:

- Provide safe working conditions and disclose known hazards or pest infestations prior to service
- Ensure decision-makers are available during sessions when needed
- Remove or secure valuables, firearms, cash, jewelry, and sensitive documents
- Handle or arrange movement of heavy items as needed

Client understands that organizing projects require active decision-making and participation unless otherwise arranged.

7 LIABILITY

- Simply Home will treat Client's home and belongings with reasonable care and is not liable for pre-existing damage, normal wear and tear, manufacturer defects, or accidental breakages. Although accidental breakages are rare, the total amount of damage will be paid for services related to the claim.

8 CONFIDENTIALITY & PRIVACY

- Simply Home respects Client privacy and keeps personal information confidential except as required by law.
- Before-and-after photos may be taken for project documentation or marketing purposes. Client may opt out of photo use in writing prior to the project start date.

9 TERMINATION OF SERVICES

Simply Home may stop or terminate services if:

- Unsafe, hazardous, or unsanitary conditions exist
- Undisclosed infestations are discovered
- Harassment or inappropriate behavior occurs
- Payment terms are violated

10 AGREEMENT

These Terms apply to all services booked with Simply Home.

By signing a Service Proposal, submitting a deposit, or proceeding with services, Client acknowledges having read and agreed to these Terms of Service.

A calmer home. A lighter load. A place that works.