



DREAM WOODS
BUILDING DREAMS | TRANSFORMING SPACES

PRIVACY POLICY – DREAM WOODS INC

Dream Woods Inc. (“Dream Woods,” “Company,” “we,” “our,” or “us”) is a New Jersey corporation engaged in Line Producers and Project Consultants including construction, custom home building, and related services, and is committed to protecting the privacy of individuals who interact with us. This Privacy Policy governs the collection, use, storage, disclosure, and protection of personal information obtained through our website(s), phone calls, SMS/text messages, emails, contracts, estimates, intake forms, customer portals, in-person interactions, and any other communications or services offered by Dream Woods Inc. By accessing our website, contacting us, submitting information, executing agreements, or otherwise engaging with Dream Woods Inc., you acknowledge, understand, and agree to the practices described in this Privacy Policy. We may collect personal information including, without limitation, name, phone number, email address, mailing address, billing address, project address, payment-related information (excluding full payment card data unless processed by a third-party payment processor), and information related to estimates, designs, schedules, invoices, inspections, construction activities, warranties, and customer support.

We may also collect communication data such as call logs, voicemail, recordings where permitted by law, SMS/text messages, emails, inquiry history, and internal notes, as well as technical and usage data including IP address, device identifiers, browser type, operating system, timestamps, and form submission metadata. We collect and use this information for legitimate business purposes, including but not limited to responding to inquiries, providing estimates and services, managing and executing projects, communicating with clients, vendors, and professionals, scheduling, billing, payment processing, quality control, dispute resolution, recordkeeping, analytics, improving operations, preventing fraud or misuse, enforcing contracts, and complying with applicable federal, state, and local laws and regulations, including those of the State of New Jersey.

If you provide a phone number and provide express consent, Dream Woods Inc. may send SMS/text messages related to transactional and informational purposes such as project updates, scheduling, estimates, invoices, inspections, service notifications, and customer support; message frequency may vary; message and data rates may apply; you may opt out at any time by replying STOP and may request assistance by replying HELP; consent to receive SMS/text messages is not a condition of purchase; all SMS communications are sent in accordance with TCPA, CTIA, and carrier A2P requirements. We do not sell personal information for monetary consideration; however, we may disclose information to trusted third parties and service providers acting on our behalf, including but not limited to designers, architects, engineers, surveyors, subcontractors, suppliers, lenders, accountants, attorneys, insurers, software and communications providers, and payment processors, solely to the extent reasonably necessary to perform services, subject to confidentiality and data-protection obligations. We may also disclose information when required by law, regulation, subpoena, court order, or governmental request, or when we believe disclosure is necessary to protect the rights, property, safety, or legal interests of Dream Woods Inc., our clients, or others, or to investigate or prevent suspected fraud, misuse, or unlawful activity. In the event of a merger, acquisition, financing, reorganization, or sale of assets, personal information may be transferred as part of such transaction, subject to applicable law.

We maintain reasonable administrative, technical, and physical safeguards designed to protect personal information; however, no security measures are infallible, and we disclaim any guarantee of absolute security. Personal information is retained for as long as reasonably necessary to fulfill the purposes described herein, comply with legal and regulatory requirements (including New Jersey record-retention obligations), resolve disputes, enforce agreements, and maintain business records. You may request access to, correction of, or deletion of your personal information, or withdraw consent for certain communications, subject to applicable law and our legitimate business needs; requests may be submitted using our published contact information and will be handled in accordance with New Jersey and federal law. Our website or communications may contain links to third-party websites or services; we do not control and are not responsible for the privacy practices, content, or security of third parties, and access to them is at your own risk. This Privacy Policy may be updated at any time in our sole discretion; changes are effective upon posting, and continued interaction with Dream Woods Inc. constitutes acceptance of the revised policy. This Privacy Policy is governed by the laws of the State of New Jersey, without regard to conflict-of-law principles. Questions regarding this Privacy Policy may be directed to Dream Woods Inc. through our official contact channels.

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TERMS & CONDITIONS – DREAM WOODS INC.

These Terms & Conditions (“Terms”) govern your access to and use of the website(s), services, communications, and offerings of Dream Woods Inc. (“Dream Woods,” “Company,” “we,” “our,” or “us”). By accessing our website, submitting inquiries, executing contracts, requesting estimates, communicating with us, or otherwise engaging with Dream Woods Inc., you agree to be bound by these Terms and our Privacy Policy, which is incorporated herein by reference. All information provided by you must be accurate, current, and complete, and you are responsible for maintaining the confidentiality of any credentials or access provided to you. Any estimates, pricing, schedules, or timelines provided by Dream Woods Inc. are non-binding unless expressly stated otherwise in a written agreement executed by authorized representatives of the parties, and are subject to change due to scope modifications, site conditions, material availability, regulatory requirements, or other factors beyond our control.

Communications by phone, email, or SMS/text message are provided for convenience and operational efficiency; by providing your contact information and consenting where required, you authorize Dream Woods Inc. to communicate with you for transactional and informational purposes related to our services; message frequency may vary; message and data rates may apply; you may opt out of SMS communications at any time by replying STOP; consent is not a condition of purchase. You agree that electronic communications satisfy any legal requirement that such communications be in writing. All content, designs, text, graphics, logos, and materials provided by Dream Woods Inc. are the property of Dream Woods Inc. or its licensors and may not be used, reproduced, or distributed without prior written consent. To the fullest extent permitted by law, Dream Woods Inc. disclaims all warranties, express or implied, relating to its website and communications, including warranties of accuracy, completeness, merchantability, or fitness for a particular purpose. In no event shall Dream Woods Inc. be liable for any indirect, incidental, consequential, special, or punitive damages arising out of or related to your use of our website, communications, or services, except as expressly required by New Jersey law.

You agree to indemnify and hold harmless Dream Woods Inc., its officers, directors, employees, and agents from any claims, damages, liabilities, costs, or expenses arising from your violation of these Terms, misuse of our services, or breach of any agreement with the Company. Any disputes arising out of or relating to these Terms, the Privacy Policy, or your relationship with Dream Woods Inc. shall be governed by and construed in accordance with the laws of the State of New Jersey, and venue shall lie exclusively in the state or federal courts located within New Jersey, unless otherwise agreed in writing. Dream Woods Inc. may modify these Terms at any time in its sole discretion; changes are effective upon posting, and continued use of our website or services constitutes acceptance of the revised Terms. If any provision of these Terms is found unenforceable, the remaining provisions shall remain in full force and effect. Questions regarding these Terms may be directed to Dream Woods Inc. through our official contact channels.

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