



Dear Patient,

Thank you for allowing us to be an important part of your surgical care. To ensure the best care for you, your surgeon has elected to include a Surgical Assistant as part of your surgical team. A Physician Assistant (P.A.), Nurse Practitioner (N.P.), Licensed Surgical Assistant (LSA) or a Certified Surgical First Assistant (CSFA) was involved in your surgical procedure. This provider is a highly trained and experienced professional who helped ensure that your surgery and care was safe and efficient. Having a skilled healthcare provider present during your surgery can offer several benefits, including shorter surgical times, improved outcomes and potentially a quicker hospital recovery. In most cases, health insurance companies do cover the services of the surgical assistant due to their medical necessity. Thank you again for allowing us to be a part of your care.

Insurance and Claims Billing:

- After your surgery, Surgical Assistants of San Antonio, LLC (SASA), will file a claim with your insurance company. SASA is not in network with insurance companies, and often your insurance company will offer out of network benefits that will cover the charges of a surgical assistant.
- You will receive an Explanation of Benefits (EOB) from your insurance provider, and this will list information filed by SASA for your surgical care. Please keep in mind that this is only an EXPLANATION OF BENEFITS, AND NOT A BILL.
- Unfortunately, some governmental insurance companies and most HMO plans will not cover any payment for surgical first assistant services, regardless of SASA being in or out of network with your insurance company. In these unique situations, SASA will bill directly to you for the services provided by the surgical first assistant in your surgical case. We kindly ask that you remit payment for this modest bill.
- If your insurance company does cover and re-imburse for the services of your surgical first assistant, then we will exhaust all efforts to bill insurances accordingly and minimize “out of pocket” expenses to you as much as possible.
- At SASA, we do not use a collection agency. If you have any trouble paying your bill for the surgical first assistant, please reach out to our team at the number below. We are here to help you and recover.

Please do not hesitate to contact our billing department with any questions, concerns or for billing arrangements at (479) 448-6461.

Sincerely,

SASA Care Coordination Team

