



**RE: HIPAA BREACH NOTICE LETTER**

Dear Patient of Tri-County Medical Supply & Respiratory Services, Inc.:

This letter is to inform you about a recent theft and possible breach of your medical records maintained by our organization, which would include some of your personal information.

This breach was not of our own doing, as the medical records were stolen from our storage facilities without our knowledge or permission. Even the filing cabinets containing the medical records were taken from our storage facilities. We believe we know the perpetrators, who are former employees of the organization, and are diligently working to recover the medical records as quickly as possible.

We became aware of the theft in mid-August of 2024, but the theft could have occurred at any point in the past two (2) years, as those records were believed to be securely in storage, inaccessible by the public.

Any information you have provided to our organization could have been maintained in the medical records, but most importantly there is the possibility that any single record could have contained your full name, date of birth, and social security number. Such information, when utilized by someone with improper motives, could lead to identify theft or other financial misappropriation.

The individuals we believe took part in stealing the medical records have already been discovered to have stolen from our organization, and they have applied for credit under the name of our organization.

You should take care to avoid having the same happen to you, including but not limited to consistently and frequently monitoring your credit for any unfamiliar or unexpected activity.

As part of our diligence in investigating and attempting to get the records back, we have filed reports with the local law enforcement, are working with local law enforcement as needed, and have retained legal counsel to attempt to recover the medical records through the Arkansas courts of law by whatever means necessary.

We will keep you updated if any of the facts set out in this letter change or if we learn of more details that impact your personal information contained in the medical records.

For more information please contact Josh Newton, Manager, at the toll free number of (888) 476-2234. The website will also provide updates at <https://tricountymedicalsupply.com/>.