



## **HANDS ON LAWN CARE SERVICE, INC.**

### **SERVICE AGREEMENT**

By requesting and/or accepting services from Hands On Lawn Care Service, Inc. ("HOLCS"), the customer agrees to the following terms:

#### **1. PAYMENT POLICY (NON-NEGOTIABLE)**

A valid credit or debit card must be kept on file for all customers.

- Payment is processed automatically prior to scheduled service.
- HOLCS does not accept delayed payments or post-service billing.
- If a payment is declined, service will NOT be performed.

#### **2. DECLINED PAYMENT / SERVICE INTERRUPTION**

- Any failed or declined payment results in immediate suspension of services.
- Services will resume only after a valid payment method is updated and successfully processed.
- Missed services due to non-payment may be rescheduled at HOLCS discretion and may incur additional charges.

#### **3. SCHEDULING & ROUTING**

- Service dates are scheduled based on route efficiency and operational needs.
- Specific arrival times are not guaranteed.
- Weather, equipment issues, or unforeseen circumstances may affect scheduling.

#### **4. PROPERTY PREPARATION**

Customer is responsible for ensuring all service areas are clear of toys, debris, lawn furniture, and hidden obstacles.

HOLCS is not responsible for damage to items left in service areas.

#### **5. EQUIPMENT DAMAGE LIABILITY**

Customer may be held financially responsible for damage to HOLCS equipment caused by hidden objects, debris, or improperly maintained property conditions.

## **6. SERVICE LIMITATIONS**

HOLCS and its operators will NOT move heavy objects, furniture, or debris and will only service areas that are safe and accessible.

## **7. TERMINATION OF SERVICE**

HOLCS reserves the right to refuse or terminate service at any time for non-payment, unsafe conditions, or violation of these terms.

## **8. AGREEMENT**

By accepting service, the customer acknowledges and agrees to all terms listed above. This agreement is binding and applies to all current and future services.

Hands On Lawn Care Service, Inc.  
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