

Amazing Grace Assisted Living Home

Visitation Policy and Procedure

Purpose

The purpose of the In-Person Visitation Policy is to provide guidance and outline expectations for the facility staff, residents and all visitors following the In-Person Visitation Bill, which was signed into law on May 6, 2022, creating Chapter 408.823, Florida Statutes. This includes the responsibilities for the staff, residents, and visitors.

All **Amazing Grace Assisted Living** locations support in-person visitation for all residents and seek to comply with the requirements of s. 408.823, F.S. in addition to the requirements for visitation in 429. 28 (1) (d), F.S

Policy

The following procedures are outlined in the Florida Law Chapter 2022-34 Committee Substitute for Senate Bill No. 988. These will be the foundation for the visitation policy and procedures for all visitors at **Amazing Grace Assisted Living Home, LLC; Amazing Grace Assisted Living Home II, LLC; Amazing Grace Assisted Living Home III, LLC; and Amazing Grace Assisted Living Home IV, LLC, Amazing Grace Assisted Living Home V.**

- According to Section 429.28 (1)(d) Florida Statute: Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations.
- Visitors are required to follow the facility's House Rules, visitation policies and procedures and infection control policies and procedures as well as any screening protocols which may be in place.
- Visitors will not be asked for proof of vaccination status, nor be required to

provide proof of any vaccination or immunization.

- The facility administrator may require a visitor to agree in writing to follow the facilities policies and procedures by having the visitor sign an acknowledgement that they have received information on the facility's visitation policies.
- The administrator may suspend in-person visitation of a specific visitor if the visitor violates the facilities policies and procedures.
- Consensual physical contact is allowed during visitation unless the resident objects.
- Residents and their guests should be cognizant of other residents and noise levels shall be kept to a minimum during hours when residents are typically sleeping.
- Visitors are discouraged from visiting the facility when sick or when running a fever to support the health and well-being of all residents, staff members and visitors.
- Visitors include third party providers who must also comply with the facility's visitation policies and procedures in addition to the third-party provider policies and procedures.

The visitation policies and procedures allow in-person visitation in all the following circumstances, unless the resident, client, or patient objects:

- End-of-life situations.
- A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- The resident is making one or more major medical decisions.
- A resident is experiencing emotional distress or grieving the loss of a friend or

family member who recently died.

- A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident who used to talk and interact with others is now seldom speaking.

Procedure:

- **Amazing Grace Assisted Living Home** will provide the Agency for Health Care Administration (AHCA) with a copy of the facility's visitor's policy and procedure, with the initial licensure application, renewal application and/or change of ownership application.
- **Amazing Grace Assisted Living Home** visitor's policy and procedure is available on AmazingGraceALF.com homepage.
- **Amazing Grace Assisted Living Home** will designate key staff to support infection control training.
- The administrator is responsible for ensuring all staff comply with the facility's visitation policies and procedures. Residents and visitors should direct any questions regarding these policies and procedures to the administrator.
- Visitors are required to check in upon entrance to the facility. Upon arrival visitors will be advised if there are any screening protocols that must be completed due to the presence of an infectious outbreak in the facility.
- In the case of an infectious outbreak, visitation of ill persons is discouraged.
- Visitors will be assisted to take standard or transmission-based precautions as warranted by individual situations. Visitors may be required to wear PPE while in the community except when visiting a resident in her/his room and no other resident is present. Visitors should seek any needed assistance from staff while visiting.
- Isolation precautions will be discussed with the resident and family before precautions are initiated.
- Visitors will be instructed on the necessity of maintaining precautions before entering the resident's room.
- Hand hygiene supplies are available throughout the facility.

- The person responsible for overseeing the visitation policy is the administrator.

Essential Caregiver

A resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. Residents who wish to designate an essential caregiver should do so in writing and provide this information to the administrator.

The provider must allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the provider. This section does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care.

Facility procedures will be administered equally to all residents that request to have an essential caregiver, without regard to race, color, religion, sex (including gender identity and transgender status), age, national origin, disability, or veteran status.

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Infection Control Policy

- Practicing infection prevention and control helps to mitigate the spread of disease. Good infection control practices help keep residents, staff members and visitors safe.
- Visitors should refrain from visiting when ill or running a temperature.
- In the event of an infectious outbreak within the facility, the number of persons visiting at one time may be limited.

Infection Control Procedure

Hand Hygiene:

Hand hygiene refers to both washing hands with plain or anti-bacterial soap and water and to the use of alcohol-based hand sanitizers foam and gel to decontaminate hands.

When hands are not visibly soiled, alcohol gel is the preferred method of hand hygiene when providing health care to residents.

An alcohol-based hand rub is the preferred method for hand hygiene, except for when your hands are visibly dirty or contaminated and as stated above.

It is recommended that you also wash your hands frequently in between the use of

hand sanitizers.

Two methods for proper hand hygiene:

- Alcohol based hand sanitizer (foam and gel with 60- 95% alcohol)
 - Apply to the palm of one hand (the amount used depends on the specific hand rub product.)
 - Rub hands together, covering all surfaces, focusing on the fingertips and fingernails, until dry. Use enough rub to require at least 15 seconds to dry.
- Handwashing
 - Wet hands with water.
 - Apply soap.
 - Rub hands together for at least 20 seconds, covering all surfaces, focusing on fingertips and fingernails.
 - Rinse under running water and dry with a disposable towel.
 - Use the towel to turn off the faucet.

Cough Etiquette

Cough etiquette is one of the best ways to prevent others from getting sick.

- Use a tissue to cover your mouth when you cough or sneeze. If a tissue is not available, cough into your elbow.
- Always turn your face away from people when you are coughing or sneezing.
- Place your used tissue in a waste basket immediately.
- Use an alcohol-based hand sanitizer or wash your hands with soap and water.

