



FloVibez Adventure Tours LLC  
Hillsborough River State Park

ADA/Accessibility

Accessibility and Inclusion Policy

Building on the core values of equity, respect and accountability, FloVibez Adventure Tours LLC strives to provide welcoming and accessible services to the diverse visitors of our restaurant, kayak tours & rental operations. Our inclusion policy seeks to ensure that our services meet the needs of the Park's visitors regardless of ability, age, race or ethnicity.

FloVibez Adventure Tours LLC is committed to meeting and exceeding the requirements of the Americans with Disabilities Act; and Chapter 760, Part I, Florida Statutes, the "Florida Civil Rights Act.", FloVibez Adventure Tours LLC will not discriminate on the basis of disability or impairment and will not exclude persons with disability or impairment from reasonable access to our restaurant, kayak tours or rental operations.

FloVibez Adventure Tours LLC will proactively seek diversity in its workforce that is reflective of the surrounding community and of the visitors of Hillsborough River State Park. FloVibez Adventure Tours LLC seeks to reasonably accommodate qualified individuals with a disability as defined by the Americans with Disabilities Act Amendments Act (ADAAA).

**A&I Liaison**

Jorge Mendieta Chief Operating Officer of FloVibez Adventure Tours LLC serves as A&I Liaison.

Contact Information:

Cell: (754) 802-7301

Office: (954)932-1382

Email: Jorge@flovibez.com

**A&I Complaints and Issues**

FloVibez Adventure Tours LLC will immediately report any A&I/ADA-related complaint, claim or lawsuit it may receive to the Hillsborough River State Park, Park Manager.

FloVibez Adventure Tours LLC Liaison and Concession Agreement Manager will undergo DEP required training, including any DEP-provided online or live course when offered.

FloVibez Adventure Tours LLC will review its operations at annually to ensure that they are as accessible as is practicable and at a minimum, compliant with law.