



SPECIAL EVENTS FAQ'S

- 1. When is my date secure?**
 - When the proposal is signed and the initial 50% deposit is paid for.
- 2. Can we provisionally hold on a date?**
 - Yes, once we send the initial proposal we will place a 72 Hour hold on your date.
- 3. Can we reschedule our party?**
 - Yes, with a notice of two weeks. Additional charges may apply on services provided.
- 4. What is the cancellation policy?**
 - We have a no refund policy. Cancellation permitted with two-week notice minimum.
- 5. Do we need to pay a deposit?**
 - Just the initial 50%. We do not require a security or hold deposit. *Non-refundable*
- 6. When is the final balance due?**
 - Two weeks before the schedule day of your event.
- 7. Are there any extra costs?**
 - No, all fees will be listed on the agreement.
- 8. How long will we have the venue for?**
 - Durations are typically 4 Hours. Price will vary for additional hours.
- 9. Is there disabled access?**
 - The Florida Park System strives for accessibility. Accommodations can be made.
- 10. Is there enough parking?**
 - Each park can hold more than 200 Vehicles. Exact count available upon request.
- 11. Is parking included on the proposal?**
 - No. We can include the Park Entrance on the proposal upon request.
- 12. Is there a dance floor?**
 - All of our parks offer pavilions with flooring that we can utilize for a dance area.
- 13. Are there any restrictions on photography?**
 - Yes, Photographers & Videographer are allowed. Drones will need proper permits.
- 14. Can I remove or add items on a package when the proposal is signed?**
 - Yes! A new proposal will be sent.
- 15. Do we have to use your caterers?**
 - No. If you have a preferred catering company please make sure they are insured.
- 16. Do you offer tastings?**
 - Yes, we conducted tasting at our restaurant.
- 17. Do you have an open bar?**
 - Open Bar options are available. Please see our Open Bar Package.
- 18. Do you have vegetarians/vegans/intolerances food choices?**
 - Yes, our chefs strive to making food for all. Available upon request
- 19. Can I bring my own catering?**
 - Yes! Certificate Of Insurance must be presented for all caterers.
- 20. Can I bring my own alcohol?**
 - No. All alcohol must be provided by Adventure Capital HRSP