AFRICAN REFUGEE AND MIGRANTS AID (ARMA)

"We Are Here for You!"

ARMA FOUR-YEAR IMPACT REPORT

2022–2025

Tel: +27 81 767 1386

WhatsApp: +27 78 255 9087

Email: Info@armahumanitarian.org | Info.adm.arma@gmail.com

www.armahumanitarian.org

Office B2 Court Chambers,

2nd Floor, 623 Govan Mbeki Avenue,

North End,

Gqeberha,

South Africa

Publication Information

This Four-Year Impact Report was produced for African Refugee and Migrants Aid (ARMA) to present an overview of the organisation's work, services, advocacy, partnerships, community engagement and available client data for the period 2022–2025.

Prepared for: African Refugee and Migrants Aid (ARMA)

Founder & Executive Director: Malipo Lukandamiza Mbalanga

Reporting Period: January 2022 – December 2025

Publication Date: September 2026

© African Refugee and Migrants Aid (ARMA). All rights reserved.

Table of Contents

Publication Information 2

1. Executive Summary 6

2. Introduction and Organisational Background 6

3. Who We Are: 6

4. What We Do: 6

5. Mission, Vision and Values 7

Mission 7

Vision 7

Our Approach 7

6. Legal Standing 7

7. The commitment of ARMA is guided by 3 core values: Transparency, Accountability, Leadership. 8

Transparency: 8

Accountability: 8

Leadership: 8

8. Leadership 10

9. Executive Director's Statement 11

Our Impact 11

Advocacy and Protection 11

Partnerships and Collaboration 12

Strengthening ARMA as an Organisation 12

Lessons from 2022–2025 12

Looking Ahead 12

A Message of Gratitude 13

10. ARMA Services 14

1. Legal Assistance 14

2. Psychosocial Support 14

3. Advocacy and Policy Engagement 14

4. Livelihoods and Skills Development 14

5. Humanitarian Assistance 14

6. Gender and Inclusion Strategy 14

7. Environmental and Social Safeguards 14

8. Scaling Strategy 14

9. Satellite Offices: 14

10. Community Sustainability Model 14

11. Our Previous Work 14

1. Legal Aid and Assistance for Migrants and Refugees 14
2. Partnership with Nelson Mandela University Refugee Rights Centre 15
3. Humanitarian Aid Initiatives 15
4. Advocacy on Climate Change and Social Justice 15
5. ARMA was a member of the South African Refugee-Led Network (SARLN) 15
6. Community Education and Awareness Programs 15
Policy Alignment 15
12. Four-Year Impact Overview 16
13. Year-by-Year Client and Case Data 18
2022 18
2023 18
2024 18
2025 18
14. Judiciary Review and Specialised Legal Cases (2022–2025 Aggregate) 19
15. Successful Applications 20
16. Names of Past Volunteers 21
17. Advocacy, Social Cohesion and 22
Humanitarian Action 22
Selected Advocacy Actions 22
Humanitarian Response in Addo – 2025 22
Social Cohesion 22
18. Partnerships and Collaborations 22
19. Events and Stakeholder Engagements 23
20. Assets 23
21. Clients and Staff Testimonials 31
22. Challenges, Lessons and Recommendations 34
23. Data Quality and Reporting Limitations 35
24. Successful Stories 35
25. Social Cohesion Training 36
26. Inequality Workshop 38
27. Press Statements 38
28. Publication, News and Interviews 39
29. Financial Statements 40
Financial Report (Summary) 40
30. Conclusion 40
31. Contact and Online Presence 40
32. Photos Album 41

33. ARMA History in Pictures.....42

1. Executive Summary

African Refugee and Migrants Aid (ARMA) is a refugee-, asylum seeker- and migrant-led South African non-profit organisation committed to promoting, defending and protecting the rights and dignity of refugees, asylum seekers, migrants and other vulnerable communities. This report presents an overview of ARMA's work during the four-year period from 2022 to 2025.

Across the reporting period, ARMA continued to provide legal and documentation support, advocacy, social cohesion programming, humanitarian assistance, capacity building, referrals and stakeholder engagement. The organisation also participated in national and regional dialogues on refugee protection, migration, human rights and access to justice.

Since 2022 to 2025, the attendance data shows 1973 families have been recorded since 2022 to 2025. The supplied case management report also provides an aggregated specialised legal-case table for the full January 2022–December 2025 period. The total number of people who reached out to the office both online and physical at ARMA.

2. Introduction and Organisational Background

African Refugee and Migrants Aid (ARMA) is a South African non-profit organisation founded on 1 May 2018. ARMA works with refugees, asylum seekers, migrants and vulnerable communities, with a focus on protection, empowerment, access to documentation, advocacy, social cohesion and humanitarian support.

ARMA is registered as an NPO under registration reference no. 214-221 and is registered as a Public Benefit Organisation (PBO) no. 930067473. The organisation reports special consultative status with the United Nations Economic and Social Council since 2022.

3. Who We Are:

ARMA (African Refugee and Migrants Aid) is a non-profit organization founded on May 1, 2018, in Port Elizabeth, South Africa, by **Malipo Lukandamiza Mbalanga** an asylum seeker from DRC. Born out of a deep personal commitment to supporting marginalized groups, especially refugees, asylum seekers, and migrants, ARMA stands as a beacon for defending the rights of these vulnerable communities. The organization achieved recognition when it was granted **Special Consultative Status** by the United Nations Economic and Social Council (ECOSOC) in 2022, a major milestone that legitimized its global advocacy and humanitarian efforts.

ARMA's establishment was driven by Malipo's own experiences as an asylum seeker and his understanding of the many challenges faced by displaced populations. Over time, ARMA evolved into a key player in advocating for the rights of migrants across South Africa and internationally, collaborating with local and global partners to create impactful change.

4. What We Do:

At ARMA, we provide critical support to **migrants, refugees, and asylum seekers** in South Africa and beyond through a multifaceted approach that includes legal aid, advocacy, education, and skills development. Our mission is to advocate for and defend the human rights of these groups, ensuring they have access to justice, essential services, and opportunities for a dignified life.

5. Mission, Vision and Values

ARMA has a vision of just society free of xenophobic, racist, and sexist violence and behaviour, particularly that against asylum seekers, refugees, and international migrants in South Africa and worldwide.

In doing so, focus is placed upon the protection, empowerment, and upliftment of these displaced, disadvantaged, and vulnerable persons, assisting them in achieving human rights, safety, and a sustainable, sound livelihood and well-being. With an inherent understanding of the difficulties faced by these communities and families, ARMA seeks to dismantle the various forms of abuse and injustices experienced, to empower them towards objective survival in terms of economics and human rights endowed to them, but additionally to ensure their development, growth, and societal participation – these being towards a more subjective sense of well-being.

ARMA has a constitution founded upon the following mission statements:

Mission

To advocate, defend and protect the rights of migrants, refugees and asylum seekers across the world without fear or prejudice.

Vision

To become a leading organisation that promotes, protects and advocates the rights of migrants, refugees and asylum seekers across the world.

Our Approach

- Human dignity and equality
- Protection of vulnerable and displaced communities
- Access to justice and documentation
- Social cohesion and the promotion of Ubuntu
- Community participation and empowerment
- Advocacy against xenophobia, discrimination and social injustice.

6. Legal Standing

We are guided by international human rights and refugee protection laws, under the framework of several key United Nations conventions that govern the rights and protections of refugees, asylum seekers, and displaced people. The most relevant UN conventions include:

The 1951 Refugee Convention: Also known as the Convention Relating to the Status of Refugees, this is the core international legal document that defines who is a refugee, their rights, and the legal obligations of states to protect them.

The 1967 Protocol Relating to the Status of Refugees: This protocol removes geographical and temporal restrictions from the 1951 Refugee Convention, broadening its scope to apply to refugees globally, not just those displaced in Europe after World War II.

The 1969 OAU Convention Governing the Specific Aspects of Refugee Problems in Africa: This is a regional complement to the 1951 Convention, adapted to the African context, providing additional provisions for the protection of refugees in Africa.

ARMA's work in advocacy, capacity building, and resource mobilization likely aligns with these conventions to ensure that the rights and protections outlined for refugees and displaced people are upheld.

7. The commitment of ARMA is guided by 3 core values: Transparency, Accountability, Leadership.

Transparency:

We believe in openness and accessibility of information. Sharing information openly fosters a sense of shared purpose and reduces suspicion. Fostering accountability and reducing corruption. When things are transparent, it's harder to hide wrongdoing.

Accountability:

We take full responsibility for actions and decisions. This includes admitting mistakes and learning from them. Ensuring effective use of resources. Being accountable means using resources wisely and achieving goals.

Leadership:

We provide vision, direction, and motivation. Leaders set the course and inspire others to follow. Inspiring and empowering others to achieve goals. Leaders help people reach their full potential and work together effectively.


ARMA
Reg No: 214-221 NPO
REFUGEE AND MIGRANTS AID (ARMA)
We are here for you!
ETHER, WE'RE AMPLIFYING REFUGEE VOICES
ning for Refugees without Refugees"
anization with UN special consultative status with the ECOSOC since 2022"
on Statement:
dvocate, defend and protect the rights of ants, refugees, and asylum seekers ss the world without fear or prejudice.
on Statement:
ecome a leading organization that promote, ect, and advocate the rights of migrants, gee, and asylum seekers across the world.
Programs
Humanniterian Aid
Pro-bono Legal Assistance
Social Cohesion
Human Right Advocacy
Victim Empowerment
Community Development
info@armahumanitarian.org
www.armahumanitarian.org
081 767 1386
078 255 9087
UNITED NATIONS SOUTH AFRICA
1 NO POVERTY
3 GOOD HEALTH AND WELL-BEING
4 QUALITY EDUCATION
6 CLEAN WATER AND SANITATION
SUSTAINABLE DEVELOPMENT GOALS
Strength
For a World where Refugees are Welcome
UNHCR
The UN Refugee Agency

8. Leadership

Malipo Lukandamiza Mbalanga

Founder, Chairperson of board & Executive Director



Fatuma Saidi

Vice – Chairperson | Board Member



Massa Augustin Amuri

Treasure and Board Member



Makhaya Ntanzi

Legal Team Member and Board Member



Lunga Sybill Ndamase

Project Manager



Dr. Mohammed Sanusi Yusuf

International Programming Officer



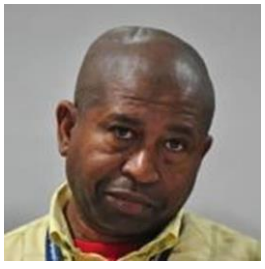
Prof. Newline Marongwe

Head of Education Dep.



Prof. David Legodi Bagopa

Head of Researcher Dep.



Siphosethu Nkwinti

Human Resource Management (Intern)



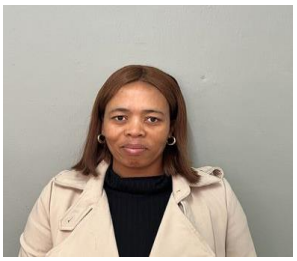
Bahle Nyanga

Human Resource Management (Intern)



Akhona Gomomo

Management Assistant (Intern)



Asanda Nyobo

Financial Management (Intern)



Naledi Marokoane

Business Management (Intern)



Thandokazi Nombila

Business Management (Intern)



Yolanda Tshantshi

Marketing Management (Intern)



Nandipha Yelani

Marketing Management (Intern)



9. Executive Director's Statement

It is with great humility, gratitude, and a deep sense of responsibility that I present the African Refugee and Migrants Aid (ARMA) Four-Year Impact Report covering the period 2022–2025.

The period 2022–2025 reflects ARMA's continued growth, resilience, self- funded organisation and commitment to communities facing documentation barriers, discrimination, exclusion and other protection challenges. Through the dedication of staff, volunteers, partners and community leaders, ARMA continued to respond to clients while strengthening advocacy and partnerships. Since, the year 2023 the African Refugee and Migrants Aid (ARMA) implemented client donation system from community to support the work and day to day management of the organisation.

The past four years have been a significant period in ARMA's journey. They have challenged us to remain steadfast in our commitment to refugees, asylum seekers, migrants, forcibly displaced people, and other vulnerable and marginalised communities. At the same time, they have demonstrated the strength, resilience, and determination of the people and communities we serve.

ARMA was established with a clear purpose: to promote and protect human rights, dignity, equality, social justice, and social cohesion while ensuring that the voices of refugees, migrants, asylum seekers, and marginalised people are heard and respected. Between 2022 and 2025, this commitment translated into practical interventions, advocacy initiatives, community engagement, legal and humanitarian support, capacity building, and partnerships aimed at addressing some of the most pressing challenges facing people on the move.

Our Impact

Our work during this reporting period has been shaped by a simple principle: people must remain at the centre of humanitarian action.

Across our programmes and interventions, ARMA has worked to assist individuals and families facing barriers to documentation, access to services, legal protection, education, livelihoods, and social inclusion. We have also continued to engage communities and stakeholders on issues of xenophobia, discrimination, social injustice, human rights violations, and peaceful coexistence.

Our impact cannot be measured only by the number of people reached. It must also be measured by the lives protected, voices amplified, rights defended, opportunities created, partnerships strengthened, and communities empowered.

Every person who received assistance, every client whose rights were defended, every community member who found a pathway to support, and every stakeholder who joined us in promoting social cohesion represents an important part of ARMA's impact story.

Advocacy and Protection

The period 2022–2025 reinforced the importance of advocacy as a tool for protecting vulnerable communities.

ARMA continued to raise concerns regarding discrimination, xenophobia, access to documentation and public services, protection of refugees and asylum seekers, and barriers affecting migrants and forcibly displaced people.

We recognise that advocacy is not simply about speaking on behalf of communities. It is about creating platforms where affected people can speak for themselves, participate in decisions affecting their lives, and hold institutions accountable.

ARMA therefore continued to promote a rights-based approach grounded in human dignity, equality before the law, non-discrimination, accountability, and respect for South Africa's constitutional and international human-rights commitments.

Partnerships and Collaboration

No organisation can address complex humanitarian and social challenges alone.

Over the reporting period, ARMA strengthened relationships with UN Agencies (UNHCR and ECOSOC), civil society organisations, refugee-led organisations such as Southern Africa Refugee Organisations Forum "SAROF, private law firms, legal practitioners, academic institutions (North West University, Walter Sisulu University, Nelson Mandela University, humanitarian actors, community structures, government stakeholders such as Department of Home Affairs, Department of Home Affairs Refugee Reception Centres, Department of Social Development and other partners.

These partnerships have enabled us to share knowledge, strengthen referral mechanisms, improve advocacy, build organisational capacity, and create opportunities for collaborative action.

Our engagement with academic institutions, including our work with North-West University, has also reinforced ARMA's commitment to connecting community experience with research, education, and evidence-based solutions to social justice challenges.

Strengthening ARMA as an Organisation

The last four years have also been a period of organisational learning and institutional development.

ARMA has recognised that strong humanitarian work requires more than commitment. It requires sound governance, effective systems, accountable leadership, trained personnel, financial responsibility, safeguarding mechanisms, proper documentation, monitoring and evaluation, and continuous learning.

We have therefore invested in strengthening our organisational governance and internal systems while building the capacity of our team and developing partnerships that can support sustainable programming.

We have also continued to recognise the importance of accountability to the communities we serve, our partners, donors, volunteers, staff, and other stakeholders.

Lessons from 2022–2025

The four-year period has taught us several important lessons.

First, the needs of refugees and migrants are interconnected. Documentation, legal protection, livelihoods, education, health, housing, safety, and social inclusion cannot always be addressed separately.

Second, community participation is essential. Programmes designed without meaningful participation from affected communities risk addressing symptoms rather than underlying problems.

Third, partnerships multiply impact. Collaboration allows organisations to combine expertise, resources, networks, and community knowledge.

Fourth, advocacy must be matched by practical action. Raising awareness is important, but communities also need tangible pathways to assistance, protection, justice, and opportunity.

Finally, resilience must not become an excuse for institutional failure. Refugees and migrants are remarkably resilient, but resilience should never be used to justify leaving vulnerable people without protection or support.

Looking Ahead

As ARMA moves beyond 2025, we enter the next phase of our development with greater experience, stronger partnerships, and a clearer understanding of both the opportunities and challenges ahead.

Our priorities will include strengthening protection and legal assistance, expanding skills development and livelihood opportunities, supporting access to education, advancing social cohesion, strengthening refugee-led and community-led initiatives, promoting research and evidence-based advocacy, and improving institutional sustainability.

We will also continue to challenge xenophobia, discrimination, misinformation, and practices that undermine the dignity and rights of people on the move.

Our ambition is not simply to grow ARMA as an organisation. Our ambition is to increase the quality, reach, sustainability, and measurable impact of our work.

A Message of Gratitude

I extend my sincere appreciation to the ARMA team, more specially to Fatuma Saidi Vice-Chairperson, Rev. Mmassa Augustin Amuri (Finance), Prof. Newlin Marongwe (ARMA Head of Dep. of Education) professor at NWU for believing in ARMA vision and creating partnership between ARMA and Walter Sisulu University (WSU) and ARMA with North West University (NWU) and also to volunteers, community leaders, partners, legal professionals, academics, humanitarian organisations, donors, supporters, and—most importantly—the communities who have trusted us and donating to support ARMA programs.

To the refugees, asylum seekers, migrants, forcibly displaced people, and marginalised communities we serve: thank you for trusting us with your stories, your challenges, and your hopes.

Your resilience continues to remind us why this work matters.

The journey has not always been easy. There have been difficult moments, limited resources, institutional barriers, and situations where the needs of communities exceeded our capacity to respond. We acknowledge these challenges honestly because meaningful impact reporting must not only celebrate achievements; it must also recognise gaps and identify where we must improve.

As we reflect on 2022–2025, our commitment remains unchanged:

To defend human dignity.

To amplify the voices of the voiceless.

To promote equality and social justice.

To protect the rights of people on the move.

And to build communities where everyone can live with dignity, safety, and hope.

The impact documented in this report belongs not to ARMA alone. It belongs to every person, partner, volunteer, advocate, and community member who contributed to the journey.

Together, we will continue building a more inclusive, just, peaceful, and humane society.



Malipo Lukandamiza Mbalanga
Founder & Executive Director
African Refugee and Migrants Aid (ARMA)

10. ARMA Services

1. Legal Assistance

- Documentation support for asylum seekers, refugees, migrants, stateless persons and South Africans.
- Assistance with appeals, renewals, extensions and referrals.
- Legal awareness and rights-to-education support.
- Mediation and representation in appropriate cases.

2. Psychosocial Support

- Family support and community dialogue.
- Referral and supportive engagement for vulnerable clients.



ARMA Director and Adv. Moa Africa wa Maila at Gqeberha High Court after successful court case.

6. Gender and Inclusion Strategy

Women, youth, and marginalized groups constitute 80% of ARMA Staff and volunteers.

7. Environmental and Social Safeguards

ARMA Activities implementation strategies always minimize environmental impact and promote respectful engagement.

8. Scaling Strategy

Following online platforms, we are able to cover all the provinces in South Africa.

We are looking forward to expand our office in Cape Town, Pretoria and Durban.

9. Satellite Offices: Upington and Aliwal North

3. Advocacy and Policy Engagement

- Participation in consultations and stakeholder forums.
- Advocacy against xenophobia and discrimination.
- Engagement with government, civil society and international stakeholders.

4. Livelihoods and Skills Development

- Leadership, entrepreneurship and financial-literacy support.
- Capacity building for community leaders and organisations.
- Support for refugee-led initiatives and small-business development.

5. Humanitarian Assistance

- Emergency assistance and food support for vulnerable communities.
- Referrals for health, education and shelter.
- Support to communities affected by violence and displacement.

10. Community Sustainability Model

Our community programs train Community Social Cohesion Ambassadors to continue dialogue initiatives.

11. Our Previous Work

1. Legal Aid and Assistance for Migrants and Refugees

ARMA has provided pro bono legal assistance to over 20,000 refugees, migrants, and asylum seekers and forcibly displaced people in South Africa and beyond the borders of South Africa. This service has been critical in helping individuals navigate the complex and often inaccessible legal systems, particularly in obtaining or renewing asylum documents and dealing with civil issues. ARMA's legal team has also facilitated the registration of civil marriages, SCRA Appeal (asylum

seekers Appeals), Refugee Appeal Authority South Africa (RAASA Appeal), Representations for refugee appeals applications, and the issuance of birth certificates for refugee children, ensuring their legal recognition and access to essential services like education and healthcare.

2. Partnership with Nelson Mandela University Refugee Rights Centre

ARMA collaborates with the Nelson Mandela University Refugee Rights Centre, a key partnership that enables them to extend their legal services and advocacy efforts. Through this collaboration, ARMA has helped in cases related to immigration law and refugee rights, providing clients with much-needed representation and support. This partnership has amplified ARMA's capacity to address human rights violations against migrants and refugees in the Eastern Cape region.

3. Humanitarian Aid Initiatives

ARMA has consistently engaged in humanitarian activities that benefit displaced and vulnerable individuals. This includes working with the Eastern Cape Refugee Centre to support local shelters and children's homes. Their efforts have ensured that refugee and migrant children have access to safe housing, food, and other basic necessities, contributing to their overall welfare.

Additionally, ARMA has participated in blood donation campaigns, partnering with local health organizations to ensure that communities, including migrants and refugees, can contribute to and benefit from healthcare systems.

4. Advocacy on Climate Change and Social Justice

ARMA's advocacy extends beyond legal aid, addressing broader social and environmental issues. The organization has engaged in advocacy related to climate change and its impacts on vulnerable forcibly displaced populations. By bringing attention to how environmental factors exacerbate migration challenges, ARMA has positioned itself as a voice for climate justice within the refugee advocacy space.

5. ARMA was a member of the South African Refugee-Led Network (SARLN)

ARMA was a permanent member of the South African Refugee-Led Network (SARLN), where it holds leadership roles, including that of Provincial Chairperson of the Eastern Cape. In this role, ARMA has worked to bring the issues faced by refugees and asylum seekers to the attention of policymakers, advocating for systemic changes in the asylum system and refugee protection policies. This advocacy has led to historic submissions to the Department of Home Affairs, specifically addressing issues related to citizenship, immigration, and documentation.

Currently ARMA host the Secretariat of Southern Africa Refugee Organisations Forum (SAROF), a regional organisation with more than 25 member organisations in the SADC region, through its founder and Executive Director, Malipo Lukandamiza Mbalanga, who is the Regional Secretary General of SAROF.

6. Community Education and Awareness Programs

ARMA has been involved in numerous community awareness programs, educating both migrant and host communities on the right

Policy Alignment

The programs align with:

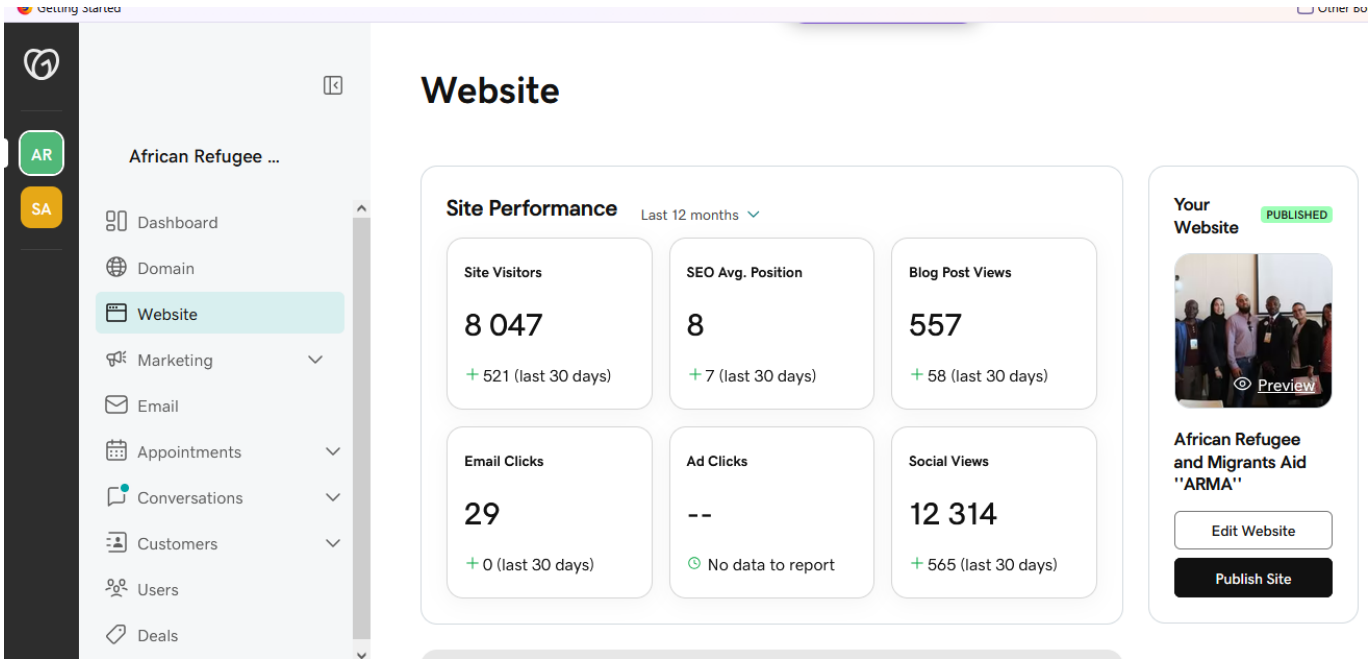
- South Africa's National Action Plan Against Racism and Xenophobia
- Global Compact on Refugee (GCR) and Localisation
- UN SDG 10: Reduced Inequalities

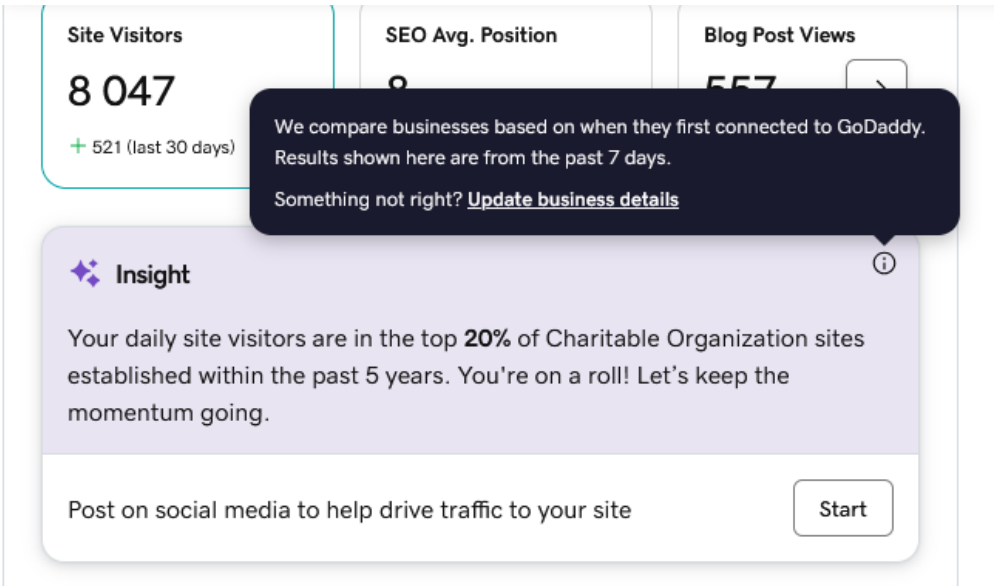
- UN SDG 16: Peace, Justice and Strong Institutions
- African Union Agenda 2063
- Nelson Mandela Bay Municipality's Integrated Development Plan (IDP)

12. Four-Year Impact Overview

Year	Client Attendance information Physical	Online Clients
2022	81 Clients	± 10 110
2023	340Clients	± 15 500
2024	222 Clients	± 19 600
2025	374 Clients	±21 092
4 Years Grand Total	**1017**	**± 66 302**

Important: The 2022–2025 cases management source provides summary for the full four-year period rather than a separate annual breakdown. It should therefore be reported as a four-year report for the period of 2022 to 2025.





Here's how you're performing

Last 12 months

Site Visitors	SEO Avg. Position	Blog Post Views
8 047	8	557
+ 521 (last 30 days)	+ 1 (last 30 days)	+ 58 (last 30 days)



Photo: UNHCR SAMCO donated 15 laptops to ARMA

13. Year-by-Year Client and Case Data

2022

The supplied material confirms that ARMA supported **141** people period begins in January 2022 a total of 13 nationalities.

Nationality	Recorded clients
Somalia	3
Ethiopia	1
Zimbabwe	9
DR Congo	18
Malawi	1
Burundi	4
South Africa	1
Nigeria	2
Uganda	1
Tanzania	0
India	0
Community Engagement	50
Covid 19 Relief Support	51
TOTAL	**141**

2023

The supplied material includes advocacy activity during 2023, ARMA assisted **450** including intervention around access to travel and opposition to the detention of asylum seekers with a total of **250** clients assisted.

Nationality	Recorded clients
Somalia	54
Ethiopia	36
Zimbabwe	24
DR Congo	83
Malawi	25
Burundi	6
South Africa	1
Nigeria	2
Uganda	9
Tanzania	0
India	0
Kenya	4
Ghana	1
Mali	1
Pakistan	1
Cameroon	3
Social Cohesion	200
TOTAL	**450**

2024

The 2024 attendance register records **293** clients across 13 nationalities, with Somali and Ethiopian clients representing the largest recorded groups.

Nationality	Recorded clients
Somalia	32
Ethiopia	6
Zimbabwe	1
DR Congo	20
Malawi	6
Burundi	18
Pakistan	1
South Africa	1
Cameroon	1
Nigeria	2
Uganda	4
Tanzania	1
Social Cohesion WSU (Non-SA)	200
TOTAL	**293**

2025

The supplied 2025 attendance register records **1089** clients. Somali clients formed the largest recorded group, followed by clients from the Democratic Republic of the Congo, Malawi, South Africa and Zimbabwe.

Nationality	Recorded clients
Somalia	104
Ethiopia	57
Zimbabwe	7
DR Congo	27
Cameroon	9
Malawi	9
Burundi	8
South Africa	1
Nigeria	6
Uganda	4
Nigeria	2
Tanzania	1
Mali	1
India	1
Bangladesh	2
Victims of Xenophobia	800
Social Cohesion Program - SA	50
TOTAL	**1089**

4 Years Total number of clients: **21766** Clients were assisted; these numbers exclude the number of the family members.

14. Judiciary Review and Specialised Legal Cases (2022–2025 Aggregate)

The Judiciary Review Report supplied for this project covers January 2022 to December 2025 and presents the following aggregate table by nationality.

Nationality	Year 2022	Year 2023	Year 2024	Year 2025	Total
Somalia	3	54	32	104	193
Ethiopian	1	36	6	57	100
Zimbabwean	9	24	1	7	41
DRC	18	83	20	27	148
Malawian	1	25	6	9	41
Burundian	4	6	18	8	36
South African	1	1	1	1	4
Nigerian	2	2	2	2	8
Uganda	1	9	4	4	18
Tanzanian	0	0	1	1	2
Indian	0	0	0	1	1
Kenyan	0	4	0	0	4
Malian	0	1	0	1	2
Pakistan	0	1	1	0	2
Cameroonian	0	3	1	9	13
Bangladeshi	0	0	0	2	2
Community Empowerment	50	0	0	0	50
COVID-19 Relief support to refugee, asylum seekers, migrants and South Africa	51	0	0	0	51
Social Cohesion	0	200	0	0	200
Social Cohesion with WSU	0	0	200	0	200
Victims of Xenophobia	0	0	0	800	800
Social Cohesion Program at School	0	0	0	50	50
TOTAL	**141**	**449**	**293**	**1083**	**21766**

The report describes the cases involving specialised pro bono legal services, including SCRA certification, section 22 and 24 extensions, RAA appeals and related legal support and social cohesion programs.

Recommendations: ARMA will consider the cheapest hosting platform for Case Management System (CMS) that can accommodate all the data already processed by ARMA.

15. Successful Applications

Nature of application	Year 2022	Year 2023	Year 2024	Year 2025	Total Number of Cases
Newcomers Applications	47	10	51	23	131
Section 22 Extension	59	146	62	50	317
Section 24 Extension	2	15	7	38	58
RAASA Hearing	13	8	3	5	29
RAASA Appointments	4	8	6	0	20
RAASA Notice of Appeals	0	8	9	3	20
Judiciary Review / Court Cases	8	3	6	10	27
SCRA Representation	6	12	9	13	40
SCRA Appeal Applications	6	12	1	0	29
SCRA Certifications Applications	16	9	14	57	96
SCRA Interview	0	8	2	2	12
Family Joining	2	4	2	16	28
ID Applications	10	11	9	2	32
Passport Applications	2	1	1	4	8
Birth Certificates Applications	7	0	7	3	17
CCMA Applications	3	0	1	0	4
School Representation	2	0	1	2	5
School Registration Applications	0	0	0	8	8
PRP Applications	6	3	4	25	38
UNHCR Recommendations	3	3	1	0	7
Marriage Applications	7	3	3	8	21
Visa Applications	5	1	7	4	17
Waiver Visa Applications	0	0	0	3	3
Letter of non-impediment	1	0	1	0	2
Section 24 Refugee Status Withdrawal Representation	1	0	1	2	4
Expungement Applications	1	0	1	0	2
SASSA Applications	8	0	2	4	14
Request for Appointment at DHA	30	8	0	0	38
Collection of Final Decision	0	10	3	4	17
Overstay Applications	8	7	8	8	31
Detention Applications	0	0	1	4	5
DNA Applications	0	0	0	2	2
Traffic Registration Applications	0	0	0	1	1
Car assurance Applications	0	0	0	1	1
Spaza Shop Registration	15	0	0	0	15
Repatriation Applications	0	0	0	4	4

Deportation	0	0	1	0	1
Street Vendors	0	0	0	13	13
Social Cohesion			200	50	250
Victims of Xenophobia				800	800
TOTAL OF UNREPORTED CASES	**52**	**1300**			**1352**
TOTAL REPORTED	**270**	**730**	**424**	**319**	**2167**
FINALIZED CASES	**70%**	**80%**	**75%**	**71%**	**75%**

16. Names of Past Volunteers

Year	Name & Surname	Department	Area Of Focus
2020	Sibonelelo Makgatho	Community development (UFC 2020)	Social Cohesion
2020	Nozuko Stemela	Community development (UFC 2020)	Social Cohesion
2020	Ryan Yankho	Community development (UFC 2020)	Social Cohesion
2020	Sikusele Ndaba	Community development (UFC 2020)	Social Cohesion
2020	Martha Tigare	Community development (UFC 2020)	Social Cohesion
2020	Signoria Noxolo Booi	Community development (UFC 2020)	Social Cohesion
2020	Zinzo Tezapi	Community development (UFC 2020)	Social Cohesion
2020	Pitsi Reatlehile	Community development (UFC 2020)	Social Cohesion
2020	Christina Schild	Community development	Social Cohesion
2022	Abenther Damtew	Legal Department	Candidate Attorney
2023	Ismail Shakuz	Community development	Social Cohesion
2024	Bomikazi Ngayeka Binase	Administration	Administration
2024	Sinombulelo Mashologu	Legal Department	Legal Secretary services
2024	Nandipha Lettie Grootbom	Legal Department	Attorney
2024	Adv. Menti	Legal Department	Advocate
2024	Mr Mabadla	Legal Department	Attorney
2025	Mr Lunga Mbenya	Legal Department	Attorney

Since 2018, ARMA have worked and capacitated volunteers, researchers, the names provided above are solemnly for the individuals worked with us during the period mentioned above. The rest of the names excluded on this list are the people who worked with ARMA before the year 2022 or after 2025. Volunteer whose names appeared in 2020, continued their work after the year 2020.



17. Advocacy, Social Cohesion and Humanitarian Action

During the reporting period, ARMA continued to advocate on access to asylum, protection against unlawful detention, access to documentation, social inclusion and the rights of forcibly displaced communities.

Selected Advocacy Actions

- Advocacy concerning the arrest and detention of new asylum applicants and barriers to accessing the asylum system.
- Intervention following reported denial of boarding and travel-related difficulties experienced by asylum seekers and refugees in Gqeberha in 2023.
- Participation in demonstrations and public advocacy against unlawful detention and exclusion.
- Engagement with stakeholders on documentation, refugee protection and human rights.

Humanitarian Response in Addo – 2025

During May and June 2025, ARMA participated in humanitarian assistance for foreign nationals affected by xenophobic violence in Addo, Eastern Cape. The organisation's report describes support to a large number of affected people through humanitarian engagement and referrals.

Social Cohesion

ARMA continued to promote diversity, tolerance, empathy, education against stereotypes and initiatives for social inclusion. Social cohesion activities addressed xenophobia and encouraged the spirit of Ubuntu.

18. Partnerships and Collaborations

- Masifunde Learner Development
- Centre for Human Rights, University of Pretoria
- North West University
- Walter Sizulu University
- Department of Home Affairs
- Southern Africa Refugee Organisations Forum (SAROF)
- UNHCR South Africa and protection stakeholders
- Consortium for Refugees and Migrants in South Africa (CoRMSA)
- Statistic Without Border (SWB)
- Africa Refugee-Led Network (ARN)
- South Africa Refugee-Led Network (SARLN) -ARMA withdraw from the network. Click here to view the letter.
- Refugee-led organisations and civil society networks
- Legal service providers, educators, community leaders and humanitarian partners.

19. Events and Stakeholder Engagements

Date	Host / Partner	Programme / Engagement
14-18 November 2022	African Refugee-Led Network (ARN)	ENHANCING REFUGEE MEANINGFUL PARTICIPATION AND SELF –REPRESENTATION IN AFRICA
19th July 2022	ARMA Media Statement	Disaster on the Moroccan-Spain border, killing of many African migrants
1st of May 2023	ARMA Research	ARMA Contributions of the older refugees' s rights
20 Mar 2025	UNHCR & TikTok	Creating Safe Spaces Online webinar
29 Apr 2025	ARMA & Masifunde Learner Development	Social Cohesion on Diversity Workshop
26 May–10 Jun 2025	ARMA Humanitarian Aid	Support to victims of xenophobia in Addo
20 Jun 2025	Masifunde Learner Development	Spark Leadership Luncheon
12 Aug 2025	ARMA / Masifunde / Glocal Changemaker Network	Inequality Workshop
03–04 Sep 2025	CoRMSA / Regional stakeholders	SADC Engagement and Network Building on Migration
18–19 Nov 2025	Centre for Human Rights, University of Pretoria & ARMA	Community Leadership and Human Rights Training
26 Nov 2025	UNHCR & DHA Community Engagement	Joint Stakeholder Engagement Session
01 Dec 2025	UNHCR & RLO leaders	Voluntary Repatriation Meeting
18 Dec 2025	Southern African Liaison Office	Virtual Community Dialogue on Human Rights

20. Assets

ASSET ID	ASSET NAME	ASSET CAREGORY	ASSET DESCRIPTION	MODEL/ YEAR	DEPARTMENT
BAN-001	BANNERS	Equipment	Company banner (African Refugee and Migrants Aid)	Not applicable	RECEPTION AREA
BAN-002	BANNERS	Equipment	Company banner (African Refugee and Migrants Aid)	Not applicable	RECEPTION AREA
CEL-001	CELLPHONE	Cellphone	Black cellphone	Huawei	DIRECTOR
CEL-002	CELLPHONE	Cellphone	Grey cellphone	Nokia	DIRECTOR
COM-001	DESKTOP	Computer	Black Lenovo monitor	?	RECEPTION AREA
COM-002	DESKTOP	Computer	Black HP Monitor	?	ROOM1
COM-003	HEADPHONES	Computer equipment	Black lightweight headphones	?	NOT IN USE
COM-004	HEADPHONES	Computer equipment	Black headphones	?	ROOM1
COM-005	MICROPHONE	Computer equipment	Black microphone	?	ROOM1
COM-006	MOUSE	Computer equipment	Wired black mouse	?	ROOM1

OFF-006	OFFICE CHAIR	Office Furniture	Black fabric/mesh chair		DIRECTOR'S OFFICE/ROOM1
EQU-001	PRINTER	Equipment	Black canon printing machine	?	ROOM1
KIT-001	MICROWAVE	Kitchen appliances	White eurotech microwave		ROOM2
KIT-002	MICROVAWE	Kitchen appliances	Silver grey		ROOM2
KIT-002	KETTLE	Kitchen appliances	Black essentials kettle		ROOM2
LAP-00128042026	LENOVO LAPTOP	Computer		2015	RESEARCHER
LAP-00228042026	LENOVO LAPTOP	Computer	DESKTOP-7EQGCF0	2014	FINANCE
LAP-003828042026	LENOVO LAPTOP	Computer		2017	NOT IN USE
LAP-00428042026	LENOVO LAPTOP	Computer	DESKTOP-EHRMF3A	20NYS6A100	MARKETING(YOLANDA)
LAP-00528042026	LENOVO LAPTOP	Computer		2013	NOT IN USE
LAP-00628042026	LENOVO LAPTOP	Computer	DESKTOP-I58L8L9	2018	FINANCE(ASANDA)
LAP-00728042026	LENOVO LAPTOP	Computer	DESKTOP-IPA8HTL	20NYS6A100	MANAGEMENT ASSISTANCE
LAP-00828042026	LENOVO LAPTOP	Computer	DESKTOP-MIV83SB	2017	HR(SETHU)
LAP-00928042026	LENOVO LAPTOP	Computer		2014	DIRECTOR
LAP-01028042026	LENOVO LAPTOP	Computer	DESKTOP-P2C494C	2015	HR(BAHLE)
LAP-01128042026	LENOVO LAPTOP	Computer	DESKTOP-2F94PN1	2017	BUSINESS MANAGEMENT(THANDO)
LAP-01228042026	LENOVO LAPTOP	Computer		2013	NOT IN USE
LAP-01328042026	LENOVO LAPTOP	Computer		2015	BUSINESS MANAGEMENT(NALEDI)
LAP-01428042026	LENOVO LAPTOP	Computer	DESKTOP-G28ERES	2017	MARKETING(NANDIPHA)
LAP-01528042026	LENOVO LAPTOP	Computer		2015	NOT IN USE
LAP-01728042026	HP LAPTOP	Computer		3I68NGM	DIRECTOR/ROOM1
LAP-01828042026	LENOVO LAPTOP	Computer			DIRECTOR/ROOM1
OFF-00128042026	OFFICE TABLE	Office Furniture	Silver and Black wooden and metal table		RECEPTION AREA
OFF-00228042026	OFFICE TABLE	Office Furniture	Wooden table		ROOM1
OFF-003	OFFICE TABLE	Office Furniture	Wooden table		DIRECTOR/ROOM1
OFF-004	OFFICE TABLE	Office Furniture	Wooden table		RECEPTION AREA

OFF-005	OFFICE TABLE	Office Furniture	Large Desk		ROOM 2
OFF-006	OFFICE TABLE	Office Furniture	Large Desk		ROOM2
OFF-007	OFFICE TABLE	Office Furniture	Large Desk		ROOM2
OFF-008	OFFICE CHAIR	Office Furniture	Black fabric/mesh chair		DIRECTOR'S OFFICE/ROOM1
OFF-009	OFFICE CHAIR	Office Furniture	Maroon fabric and wooden chair		DIRECTOR'S OFFICE/ROOM1
OFF-010	OFFICE CHAIR	Office Furniture	Maroon fabric and wooden chair		DIRECTOR'S OFFICE/ROOM1
OFF-011	OFFICE CHAIR	Office Furniture	Maroon fabric and wooden chair		DIRECTOR'S OFFICE/ROOM1
OFF-012	OFFICE CHAIR	Office Furniture	Maeoon fabric and wooden chair		RECEPTION AREA
OFF-013	OFFICE CHAIR	Office Furniture	Brown fabric and wooden chair		RECEPTION AREA
OFF-014	OFFICE CHAIR	Office Furniture	Office Black chairs		ROOM 2
OFF-015	OFFICE CHAIR	Office Furniture	Office Black chairs		ROOM 2
OFF-016	OFFICE CHAIR	Office Furniture	Office Black chairs		ROOM 2
OFF-017	OFFICE CHAIR	Office Furniture	Office Black chairs		ROOM 2
OFF-018	OFFICE CHAIR	Office Furniture	Office Black chairs		ROOM 3
OFF-019	OFFICE CHAIR	Office Furniture	Office Black chairs		ROOM 1
OFF-020	BOOK SHELF	Office Furniture	Wooden book shelf	Not applicable	RECEPTION AREA
OFF-021	BOOK SHELF	Office Furniture	Wooden book shelf	Not applicable	ROOM1
OFF-022	OFFICE TABLE	Office Furniture	Wooden table	Not applicable	RECEPTION AREA
OFF-023	TABLE	Office Furniture	Glass table	Not applicable	ROOM1
OFF-024	TABLE	Office Furniture	Red plastic table	Not applicable	RECEPTION AREA
PLA-001	PLASTIC CHAIR	Office Furniture	Black plastic chair	Not applicable	RECEPTION AREA
PLA-002	PLASTIC CHAIR	Office Furniture	Black plastic chair	Not applicable	RECEPTION AREA
PLA-003	PLASTIC CHAIR	Office Furniture	Black plastic chair	Not applicable	RECEPTION AREA
PLA-004	PLASTIC CHAIR	Office Furniture	Black plastic chair	Not applicable	ROOM2/BROKEN
PLA-005	PLASTIC CHAIR	Office Furniture	Black plastic chair	Not applicable	ROOM2
PLA-006	PLASTIC CHAIR	Office Furniture	Black plastic chair	Not applicable	RECEPTION AREA
PLA-007	PLASTIC CHAIR	Office Furniture	Greenplastic chair	Not applicable	ROOM 2
TEL-001	TELEPHONE	Landline telephone	Grey and black landline telephone	Not applicable	ROOM1
CHA-001	LAPTOP CHARGER	Computer equipment	PC 06	8SA10G75109L1CZ94PO9NB	RESEARCHER

CHA-002	LAPTOP CHARGER	Computer equipment	PC 15	8SSA10M42777C1SG6900EDC	FINANCE INTERN (MIHLALI MAKUBA)
CHA-003	LAPTOP CHARGER	Computer equipment	PC 04	L6SS05-003HP	NOT IN USE
CHA-004	LAPTOP CHAGER	Computer equipment	PC 03	0SSA10R16870D1SG97D06ES	MARKETING INTERN (YOLANDA TSHANTSHI)
CHA-005	LAPTOP CHAGER	Computer equipment	PC 08	ZZ10053VBGB	NOT IN USE
CHA-006	LAPTOP CHAGER	Computer equipment	PC 07	8SSA10E75876L1CZ8CM0ED2	FINANCE INTERN (ASANDA NYOBO)
CHA-007	LAPTOP CHAGER	Computer equipment	PC 11	8SSA10R16870D1SG9708X4Y	MANAGEMENT ASSISTANCE INTERN (AKHONA GOMOMO)
CHA-008	LAPTOP CHAGER	Computer equipment	PC 05	8SSA10R16874C1SG032GSSA	HR INTERN (SIPHOSETHU NKWINTI)
CHA-009	LAPTOP CHAGER	Computer equipment	PC14	8SSA10J75109L1CZ94PO9JK	DIRECTOR (MR MALEPO)
CHA-010	LAPTOP CHAGER	Computer equipment	PC 13	8SSA10M42797C1SG98YG0J8	HR INTERN (BAHLE NYANGA)
CHA-011	LAPTOP CHAGER	Computer equipment	PC 10	8SSA1OM42754D1SG28R05XV	BUSINESS MANAGEMENT INTERN (THANDOKAZI NOMBILA)
CHA-012	LAPTOP CHAGER	Computer equipment	PC 09	8SS10M42797C2TJ17E02YM	NOT IN USE
CHA-013	LAPTOP CHAGER	Computer equipment	PC 02	8SSA10JZ5109L1C798E019H	BUSINESS MANAGEMENT INTERN (NALEDI MAROKOANA)
CHA-014	LAPTOP CHAGER	Computer equipment	PC 12	8SSA10M42777C1SJ69D0EP9	MARKETING INTERN (NANDIPHA YELANI)
CHA-015	LAPTOP CHAGER	Computer equipment	PC 01	8SSA10J75109L1C794P08NH	NOT IN USE
CHA-016	LAPTOP CHAGER	Computer equipment	HP	HPH0TRE71025	DIRECTOR OFFICE ROOM 1
STA-001	STAPLER	Stationery equipment	Jangolem stapler	Not applicable	ROOM 1
STA-002	STAPLER	Stationery equipment	Black metal stapler	Not applicable	EVERY DEPARTMENT
STA-003	STAPLER	Stationery equipment	Black metal stapler	Not applicable	EVERY DEPARTMENT
STA-004	STAPLER REMOVER	Stationery equipment	Black metal stapler remover	Not applicable	EVERY DEPARTMENT
KEY-001	KEYBOARD	Computer equipment	Black wired keyboard		ROOM 1
DESK-001	DESKTOP	Computer equipment	Black HP desktop		RECEPTION
DESK-002	DESKTOP	Computer equipment	Black HP desktop		ROOM 1
ADA-001	ADAPTER	Equipment	White power adapter	Not applicable	ROOM 1
CAB-001	PRINTING CABLE	Computer equipment	Grey and black landline telephone		ROOM 1
PUN-001	PUNCHER	Equipment	Black and Grey	Not applicable	ROOM 1

FILE-001	MARLIN UNI-FILE	Stationery equipment	BLACK -SECTION EXT		ROOM
FILE-002	MARLIN UNI-FILE	Stationery equipment	BLACK-PASSPORTS		ROOM 2
FILE-003	MARLIN UNI-FILE	Stationery equipment	BLACK-UNHCR		ROOM 2
FILE-004	MARLIN UNI-FILE	Stationery equipment	BLACK-UNHCR CASE		ROOM 2
FILE-005	MARLIN UNI-FILE	Stationery equipment	BLACK-SECT 21(3)(A)		RECEPTION AREA
FILE-007	MARLIN UNI-FILE	Stationery equipment	BLACK-ID APPLICATION		RECEPTION AREA
FILE-008	MARLIN UNI-FILE	Stationery equipment	BLACK-REQUEST FOR SECTION 34		RECEPTION AREA
FILE-009	MARLIN UNI-FILE	Stationery equipment	BLACK-RAA APEALS		ROOM 1
FILE-010	MARLIN UNI-FILE	Stationery equipment	BLACK-SAROF		ROOM 1
FILE-011	MARLIN UNI-FILE	Stationery equipment	BLACK-BIDVEST		ROOM 1
FILE-012	MARLIN UNI-FILE	Stationery equipment	BLACK-NEW ASYLUM APPLICATION		ROOM 1
FILE-013	MARLIN UNI-FILE	Stationery equipment	BLACK-SCRA CERTIFICATES		ROOM 1
FILE-014	MARLIN UNI-FILE	Stationery equipment	BLACK-VISA APPLICATION		ROOM 1
FILE-015	MARLIN UNI-FILE	Stationery equipment	BLACK-UFC 2025		ROOM 1
FILE-016	MARLIN UNI-FILE	Stationery equipment	BLACK-RESEARCH		ROOM 1
FILE-017	MARLIN UNI-FILE	Stationery equipment	BLACK-MARRIAGE APP		ROOM 1
FILE-018	MARLIN UNI-FILE	Stationery equipment	BLACK-COVID 19 RELIEF FUNDS		ROOM 1
FILE-019	MARLIN UNI-FILE	Stationery equipment	BLACK-DONATIONS		ROOM 1
FILE-020	MARLIN UNI-FILE	Stationery equipment	BLACK-STATISTICS		ROOM 1
FILE-021	MARLIN UNI-FILE	Stationery equipment	BLACK-STAFF ATTENDANCE		ROOM 1
FILE-022	MARLIN UNI-FILE	Stationery equipment	BLACK-EVALUATION		ROOM 1
FILE-023	MARLIN UNI-FILE	Stationery equipment	BLACK-ASSETS		ROOM 1
FILE-024	MARLIN UNI-FILE	Stationery equipment	BLACK-EXPENSES		ROOM 1
FILE-025	MARLIN UNI-FILE	Stationery equipment	BLACK-ANNUAL REPORTS		ROOM 1
FILE-026	MARLIN UNI-FILE	Stationery equipment	BLACK-LEASE AGGREMENT		ROOM 1

FILE-027	MARLIN UNI-FILE	Stationery equipment	BLACK-TELKOM		ROOM 1
FILE-028	MARLIN UNI-FILE	Stationery equipment	BLACK-VOLUNTEER		ROOM 1
FILE-029	MARLIN UNI-FILE	Stationery equipment	BLACK-TRAINING		ROOM 1
FILE-030	MARLIN UNI-FILE	Stationery equipment	BLACK-PE COLLEGE		ROOM 1
FILE-031	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (MARKETING)		ROOM 1
FILE-032	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (MARKETING)		ROOM 1
FILE-033	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (HUMAN RESOURCE)		ROOM 1
FILE-034	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (HUMAN RESOURCE)		ROOM 1
FILE-035	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (FINANCE)		ROOM 1
FILE-036	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (FINANCE)		ROOM 1
FILE-037	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (BUSINESS MANAGEMENT)		ROOM 1
FILE-038	MARLIN UNI-FILE	Stationery equipment	BLACK-PORTFOLIO OF EVIDENCE (BUSINESS MANAGEMENT)		ROOM 1
FILE-039	QL POWER	Stationery equipment	BLACK-SCRA CERTIFICATES		ROOM 1
FILE-040	QL POWER	Stationery equipment	BLACK-SCHOOL APPLICATION		ROOM 1
FILE-041	QL POWER	Stationery equipment	BLACK-BUSINESS		ROOM 1
FILE-042	QL POWER	Stationery equipment	BLACK-CLIENTS ATTENDANCE REGISTER		ROOM 1
FILE-043	QL POWER	Stationery equipment	BLACK-EMPLOYEES EVALUATION		ROOM 1
FILE-044	QL POWER	Stationery equipment	BLACK-TRAFFIC REG		ROOM 1
FILE-045	QL POWER	Stationery equipment	BLACK-SCRA INTERVIEWS		ROOM 1
FILE-046	QL POWER	Stationery equipment	BLACK-SAQA		ROOM 1
FILE-047	QL POWER	Stationery equipment	BLACK-DAILY WORK REPORT		ROOM 1
FILE-048	QL POWER	Stationery equipment	BLACK-PRP		ROOM 1
FILE-049	WILTONS	Stationery equipment	BLACK-EXT 22/24		ROOM 1

FILE-050	WILTONS	Stationery equipment	BLACK-		ROOM 1
FILE-051	QL POWER	Stationery equipment	BLUE-FINAL DECISION		ROOM 1
FILE-052	QL POWER	Stationery equipment	BLUE-OVERSTAY		ROOM 1
FILE-053	QL POWER	Stationery equipment	BLUE-ENQUERIES		ROOM 1
FILE-054	QL POWER	Stationery equipment	BLUE-EXT 22/24		ROOM 1
FILE-055	QL POWER	Stationery equipment	BLUE-FAMILY JOINING		ROOM 1
FILE-056	QL POWER	Stationery equipment	BLUE-SASSA APPLICATION		ROOM 1
FILE-057	QL POWER	Stationery equipment	BLUE-EXPUNGEMENT APPLICATION		ROOM 1
FILE-058	QL POWER	Stationery equipment	BLUE-CORRESPONDENCE		ROOM 1
FILE-059	QL POWER	Stationery equipment	BLUE-CCMA		ROOM 1
FILE-060	QL POWER	Stationery equipment	BLUE-HIGH COURT APPLICATION		ROOM 1
FILE-061	QL POWER	Stationery equipment	BLUE-SECTION 24 REFUGEES WITHDRAWAL		ROOM 1
FILE-062	QL POWER	Stationery equipment	BLUE-CHILDREN BIRTH CERTIFICATE		ROOM 1
FILE-063	QL POWER	Stationery equipment	BLUE-REFERENCES		ROOM 1
FILE-064	QL POWER	Stationery equipment	BLUE-ARMA 5		ROOM 1
FILE-065	DONAU	Stationery equipment	GREEN -FNB		ROOM 1
FILE-066	DONAU	Stationery equipment	GREEN -LEGAL DOC		ROOM 1
FILE-067	DONAU	Stationery equipment	YELLOW		ROOM 1
FILE-068	DONAU	Stationery equipment	RED -SARS		ROOM 1
FILE-069	DONAU	Stationery equipment	RED-STAFF		ROOM 1
FILE-070	DONAU	Stationery equipment	BLUE-SOCIAL COHESION		ROOM 1
FILE-071	MARLIN UNI-FILE	Stationery equipment	BLACK -VOUCHER		ROOM2
FILE-072	MARLIN UNI-FILE	Stationery equipment	BLACK- CASH RETURN		ROOM2
FILE-073	MARLINE UNI-FILE	Stationery equipment	BLACK-EVALUATION		ROOM1
FILE-074	LEVER ARCH FILE	Stationery equipment	BLACK-DONATION REG		ROOM 2

FILE-075	LEVER ARCH FILE	Stationery equipment	BLACK-PETTY CASH		ROOM1
FILE-076	LEVER ARCH FILE	Stationery equipment	BLACK- MEETING		ROOM1
FILE-077	LEVER ARCH FILE	Stationery equipment	BLACK -MONTHLY REPORT		ROOM1



ARMA & Walter Sisulu University (WSU) community engagement program on social cohesion hosted during COVID-19.

21. Clients and Staff Testimonials



Alex Randall (Researcher)

"Hello, I wanted to thank you again for your time taking part in the interview. Your insights were very useful to our research and it was extremely valuable to have your perspective as part of the project. It would be amazing if you could complete the attached consent form to indicate your approval for us to use the interview as part of the research. The form is attached. It would be great if you could complete and return this to me in the next few days. Please do also let me know if there is anything I can do that would be of assistance to you and your project. Kind regards."



Dr Mohammed Yusuf Sanusi (Researcher)

"I want to use this medium to express my heart felt appreciation for the job well done. The discussion with the elderly refugee was well detailed. They cooperated well all through the discussion. But this wouldn't have been possible without your organisation's support and coordination. Once again, I appreciate you and looking forward to working with you in the future."



Kim Nyatsanga | Zimbabwean Community Leader:

"I started working with ARMA the first week of April [2020], I got their information from forgood.co.za. I had called them seeking aid for fellow migrants. That was when Mr Malipo advised me to compile a data base containing the migrants' information. I approached Mr Malipo (Chairperson), but he didn't have funds at moment. So, I used my own money and bought food for about 27 families [in need]. Then after two weeks, I got a call from ARMA saying they now have funding [and] they can at least help a few families. They bought huge hampers of the basics and fed part of people that needed assistance. It actually helped a lot. Working with ARMA was/is an honour [as] they fulfilled what they committed to." -



Albert Kagande Lecturer Assistant | Researcher, PhD Candidate Department of Development Studies at NMU

"I engaged ARMA as part of my research and I am grateful for their willingness to participate and assist in every way possible. I spoke to Mr Malipo and Dr Yusuf who provided great insights into the organization and the work that they do. Their passion for the work they do is evident and the commitment to assist migrants and refugees in need despite the odds is commendable and should be acknowledged.

Thank you very much for your assistance. Continue the good work and may you get the support you need to sustain the organization and the communities that you serve."

Client – Legal Support
"ARMA helped my wife with judicial review in the High Court and the renewal of my wife's asylum seeker visa after final rejection."

Client – Psychosocial Support
"After surviving violence, ARMA became a safe place for me. The support helped me rebuild my confidence."

Sinombulelo Mashologu – Junior Legal Secretary (Intern) South Africa
"When I first joined ARMA, I had little understanding of immigration processes and the reasons why many people seek asylum in South Africa. Through my work with the organization, I gained extensive exposure to the asylum and refugee system, learning how individuals become asylum seekers in a foreign country and the various legal and administrative processes involved. The experience and knowledge I have gained during my time working at African Refugee and Migrants Aid (ARMA), a non-profit organization that assists asylum seekers and refugees in South Africa. During my time at ARMA I developed a strong understanding of how immigration works, including the procedures for applying for asylum, renewing permits, and applying for passports, Refugee ID and for permanent residence. I also learned the steps to follow when an asylum and refugee application is rejected and how to support client through the appeal process. My experience at ARMA has deepened my knowledge of refugee protection, human rights and immigration law, while also improving my communication, case management and client service skills. It has been rewarding experience that allowed me to contribute my knowledge for individuals who come to ARMA seeking for assistance."

Gloria Michelle Otieno – Asylum Seeker -Kenya:
"Excellent support from the team at ARMA. The newcomer application process felt overwhelming at first, but they explained every step clearly, kept me updated, and never made me feel like a case number. Thank you — highly recommended."

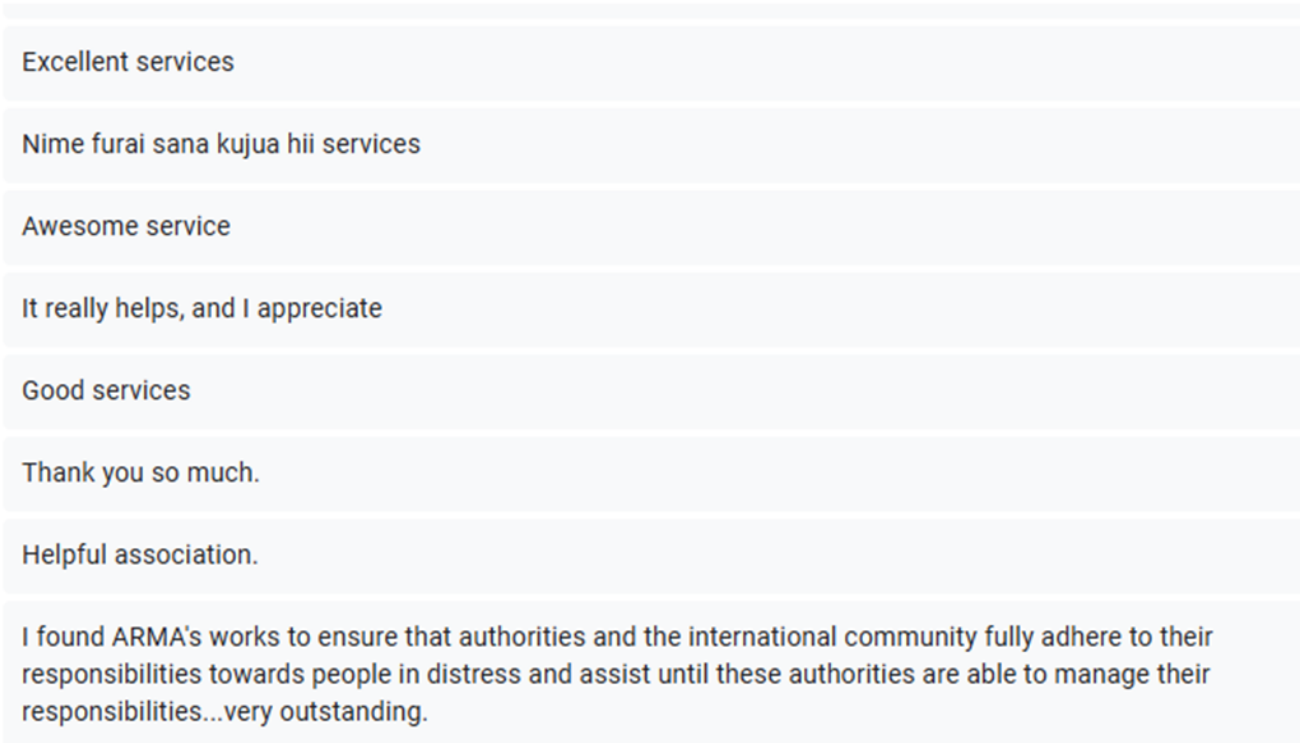


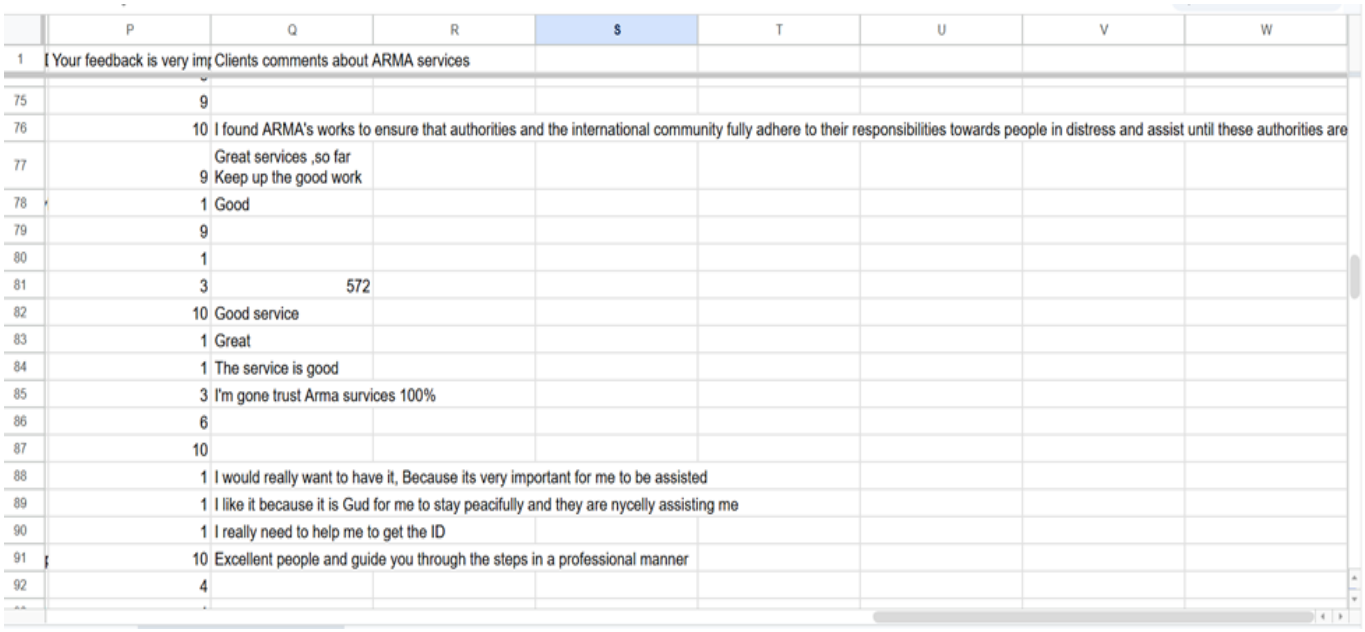
Photo: Screenshot of clients' feedback

M	N	O	P	Q	R	S
Province	Country of Residence	SERVICES REQUESTEI	Your feedback is very imp	Clients comments about ARMA services		
EASTERN CAPE	SOUTH AFRICA	School Recommendation	8	great		
EASTERN CAPE	South Africa	Civic Marriage Applicatio	9	GREAT		
EASTERN CAPE	South Africa	Work Permit Application	8	Great		
EASTERN CAPE	South Africa	General Work Permit App	3			
EASTERN CAPE	South Africa	General Work Permit App	3			
NORTHERN CAPE	South Africa	ID Application	9	GREAT		
EASTERN CAPE	South African	Extension of section 22	3	Awesome service		
NORTHERN CAPE	South Africa	Extension of section 22	10	Good bless you		
LIMPOMPO	South Africa	Extension of section 22	1	Kindly assist me Refugee status		
LIMPOMPO	South Africa	Extension of Section 24	1	Kindly assist me Refugee status		
GAUTENGE	South Africa	Extension of section 22	2	Is a beet slow		
EASTERN CAPE	South African	General Work Permit App	10	Helpful		
EASTERN CAPE	South africa	NEWCOMERS (new asy	9	Nashukulu sana kwa msada wenu.naomba saana tena msada wakunisaidia kupat		
EASTERN CAPE	South Africa	General Work Permit App	9	Very helpful		
EASTERN CAPE	South Africa	NEWCOMERS (new asy	9	Thanks service to visit sterkspruit		
EASTERN CAPE	SA	NEWCOMERS (new asy	5	J'aime		
EASTERN CAPE	SA	NEWCOMERS (new asy	10	naomba munisaidiye na karintasi		
EASTERN CAPE	South Africa	NEWCOMERS (new asy	8	Merce		
EASTERN CAPE	South Africa	NEWCOMERS (new asy	6	Nime furai sana kujua hii		
EASTERN CAPE	South Africa	NEWCOMERS (new asy	7	Asante kwa kututembelea		

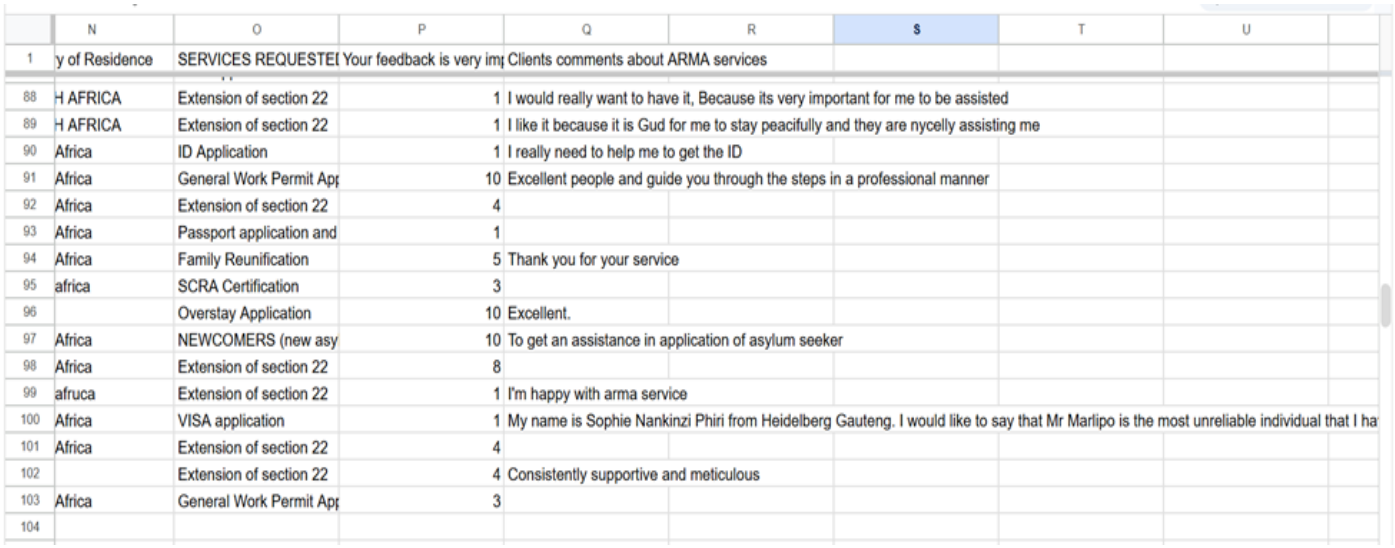
Convert to table

M	N	O	P	Q	R	S
Province	Country of Residence	SERVICES REQUESTEI	Your feedback is very imp	Clients comments about ARMA services		
EASTERN CAPE	South Africa	Extension of Section 24	10	Satisfying		
EASTERN CAPE	SOUTH AFRICA	Extension of section 22	9	THANK YOU JOB WELL DONE		
EASTERN CAPE	South Africa	Extension of section 22	8	C'est bien. J'apprécie		
WESTERN CAPE	Dr congo	NEWCOMERS (new asy	10	Helpful association.		
EASTERN CAPE	South Africa	Extension of Section 24	3	good		
EASTERN CAPE	DRC	Civic Marriage Applicatio	1	Is my first time		
KZN	South Africa	Deportation	10	Excellent service		
WESTERN CAPE	South Africa	Extension of section 22	9	A great work done by ARMA Team		
WESTERN CAPE	South africa	Extension of section 22	10	Thank you so much.		
MPUMALANGA	South Africa	Extension of Section 24	10	Thank you so much		
EASTERN CAPE	South Africa	ID Application	10	Thank you so much for your assistatance		
GAUTENGE	South Africa	ID Application	10	They assisted me to renew my refugee status that expired for more that 8 years. Thank		
KZN	South Africa	Judiciary Review	10	Excellent services		
EASTERN CAPE	South Africa	CCMA	10	Good service		
EASTERN CAPE	SOUTH AFRICA	RAASA Appointment	10	Good services, Thank you so much.		
GAUTENGE	SOUTH AFRICA	Family Reunification	10	They do nice work		
GAUTENGE	south africa	family joint I want to add	10	excellent service		
LIMPOMPO	South Africa	Extension of section 22	1	No		
LIMPOMPO	South Africa	Extension of Section 24	1	No		

Convert to table



	P	Q	R	S	T	U	V	W
1	[Your feedback is very imp	Clients comments about ARMA services						
75	9							
76	10	I found ARMA's works to ensure that authorities and the international community fully adhere to their responsibilities towards people in distress and assist until these authorities are						
77	9	Great services ,so far Keep up the good work						
78	1	Good						
79	9							
80	1							
81	3	572						
82	10	Good service						
83	1	Great						
84	1	The service is good						
85	3	I'm gone trust Arma survices 100%						
86	6							
87	10							
88	1	I would really want to have it, Because its very important for me to be assisted						
89	1	I like it because it is Gud for me to stay peacifully and they are nycelly assisting me						
90	1	I really need to help me to get the ID						
91	10	Excellent people and guide you through the steps in a professional manner						
92	4							



	N	O	P	Q	R	S	T	U
1	y of Residence	SERVICES REQUESTE[	Your feedback is very imp	Clients comments about ARMA services				
88	H AFRICA	Extension of section 22	1	I would really want to have it, Because its very important for me to be assisted				
89	H AFRICA	Extension of section 22	1	I like it because it is Gud for me to stay peacifully and they are nycelly assisting me				
90	Africa	ID Application	1	I really need to help me to get the ID				
91	Africa	General Work Permit App	10	Excellent people and guide you through the steps in a professional manner				
92	Africa	Extension of section 22	4					
93	Africa	Passport application and	1					
94	Africa	Family Reunification	5	Thank you for your service				
95	africa	SCRA Certification	3					
96		Overstay Application	10	Excellent.				
97	Africa	NEWCOMERS (new asy	10	To get an assistance in application of asylum seeker				
98	Africa	Extension of section 22	8					
99	afruca	Extension of section 22	1	I'm happy with arma service				
100	Africa	VISA application	1	My name is Sophie Nankinzi Phiri from Heidelberg Gauteng. I would like to say that Mr Marlipo is the most unreliable individual that I ha				
101	Africa	Extension of section 22	4					
102		Extension of section 22	4	Consistently supportive and meticulous				
103	Africa	General Work Permit App	3					
104								

22. Challenges, Lessons and Recommendations

The reporting period highlights ongoing pressures created by documentation barriers, high volumes of rejections, detention concerns, limited resources and the need to support communities across different locations.

- Resource mobilisation
- Funding and allocation of grants to ARMA.
- Maintain regular follow-up on open, pending and in-progress cases.
- Strengthen division of responsibilities and internal case-management systems.
- Improve coordination with external stakeholders to support faster responses.
- Conduct periodic case reviews to identify barriers to closure.
- Strengthen annual data collection so cases can be accurately disaggregated by year, nationality, gender, category and outcome.
- Maintain clear separation between client attendance figures, applications, social-media reach and individual legal cases.

23. Data Quality and Reporting Limitations

A review of ARMA current case management identified differences between some detailed numbers and narrative totals. Due to the current system used by ARMA Case Management, some gender, nationalities and status totals also do not fully reconcile with the row totals.

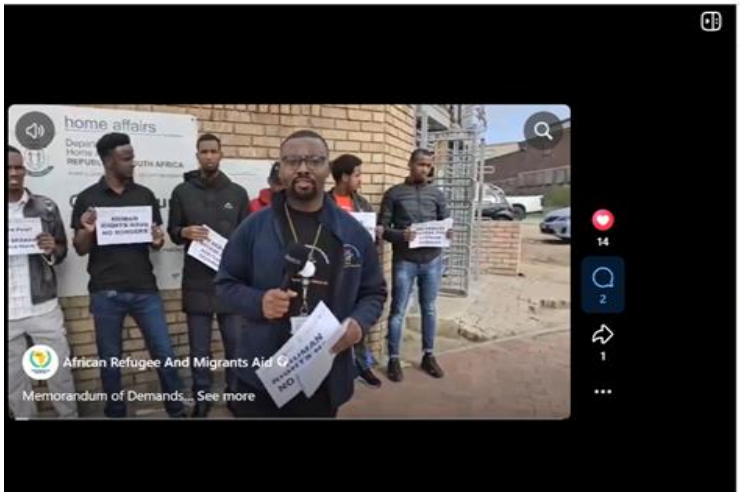
Challenges: As a ARMA self-funded refugee-led organisation, we are currently having challenge to purchase an online Case Management System due to our limited resource.

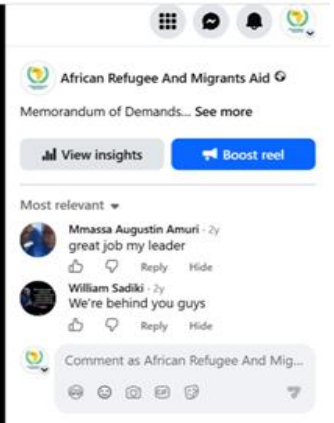
Due to lack of funding and Case Management System (CMS) all the case during 2022 were captured manually, in the year 2022 Management was struggling to properly have the correct data from clients. After, years of improvements, we are currently using Google Drive to capture all the data from our clients and many thanks to Statistic Without Border a USA based Non-Profit Organisation that stepped in to provide ARMA with Case Management System.

24. Successful Stories









Demonstration at Gqeberha Refugee Reception Centre for the refusal to accept new asylum seeker applications. The interview was conducted with SACO Media. Asylum Seekers together with ARMA director were demonstrating at the Department of Home Affairs Port Elizabeth; saying [“No to detention.”]



Gqeberha -18-19 November 2025: The Centre for Human Rights, University of Pretoria in partnership with African Refugee and Migrants Aid (ARMA) hosted a two-day training workshop on Community Leadership and Human Rights: Promoting Solidarity and Dialogue that took place on 18-19 November 2025 at the Masifunde Learner Development Gqeberha, South Africa.

This training brought together community leaders, educators, students, healthcare workers, faith-based representatives, and members of migrant and refugee communities to engage in meaningful dialogue, build solidarity, and strengthen understanding of human rights, media literacy and anti-xenophobia advocacy. Many thanks to South Africa Human Rights Commission (SAHRC), Nelson Mandela University Refugee Rights Centre, Department of Home Affairs Refugee Reception Office, all the participants

25. Social Cohesion Training

As part of the community engagement program on social cohesion African Refugee and Migrants Aid in collaboration with Masifunde learner development hosted a workshop on Social Cohesion with G7 learners.

The topic of discussions focused on the following:

- ✓ Understanding Refugee, asylum seekers, migrants, and stateless persons.
- ✓ -Diversity
- ✓ Tolerance
- ✓ Education to combats stereotypes and promote inclusion
- ✓ Empathy
- ✓ Create initiatives for social inclusion.
- ✓ Combatting xenophobia, etc...

Many thanks to all our G7 participants, ARMA Legal Secretary Ms @Sinombulelo Mashologu and ARMA Head of Education Prof. Dr Newlyn Marongwe for your insight and ARMA Executive Director Malipo Lukandamiza Mbalanga.













Prof. David Bogopa issuing Certificates to ARMA Director and other participates during the inequality workshop hosted by ARMA with Masifunde Learning Developement.

26. Inequality Workshop

Training Hosted by ARMA on12 August 2025 African Refugee and Migrants Aid hosted a workshop focusing on inequality around South Africa and globally, this event was successful and engagement was educative to all participants.

The workshop brought together colleagues from Palestine, Germany and South Africa who are members of Global Change makers Network and masifunde learner development

The workshop focused on inequality:

Our keynote speaker: Prof. David Bogopa, a Professor at Nelson Mandela University and ARMA Head of Research Pointed different forms of inequalities:

- ✓ Inequality in the family between children and their parents, inequality at work and at school.
- ✓ Unemployment
- ✓ Migrants are being used for cheaper labour.
- ✓ Xenophobia,
- ✓ Inequality in Germany and other Western countries.

ARMA Director, Mr Malipo Lukandamiza Mbalanga touched on the following issues:

- ✓ Inequality around education.
- ✓ Inequality around access to healthcare.
- ✓ Inequality accessing documentation.
- ✓ Inequality accessing job opportunity
- ✓ Inequality when it comes to funding RLOs.
- ✓ Challenge refugee, asylum seekers, migrants and stateless people are facing in South Africa, Palestine, Gaza, DRC, South Sudan, etc.
- ✓ South African citizen who facing inequality on daily basis.In closing, participants had an opportunity to ask critical questions to the presenters and those questions were well answered.

27. Press Statements

This is a few of many press statements that ARMA has released as an action to advocate for the vulnerable communities



African Refugee And Migrants Aid
Published by Ezekiel L M Mbalanga · July 3, 2025 ·

Media Statement

Port Elizabeth – South Africa, 3rd of July 2025, The African Refugee and Migrants Aid (ARMA), Condemning the Ongoing Attacks on Foreign Nationals' Right to Healthcare in South Africa.
African Refugee and Migrants Aid (ARMA) expresses deep concern and outrage over the continued obstruction, harassment, and denial of healthcare services to foreign nationals across South Africa. These developments represent a direct violation of basic human rights and constitutional values, and they undermine South Africa's commitment to regional solidarity and Pan-Africanism.
We are alarmed by the increasing involvement of certain political parties, notably ActionSA, Patriotic Alliance, Operation Dudula, and other anti-immigrant formations, in fueling xenophobic rhetoric and inciting public hostility against vulnerable migrant and refugee populations. These actions are not only politically opportunistic but dangerously irresponsible. They threaten to destabilize communities and damage South Africa's international reputation as a democratic nation committed to human dignity, equality, and justice.
ARMA strongly condemns the silence and inaction of Dr. Aaron Motsoaledi, Minister of Health, who has consistently failed to address the systematic discrimination and exclusion of foreign nationals from the healthcare system. This failure is not new. Since his tenure as Minister of Home Affairs, Dr. Motsoaledi has publicly and repeatedly adopted hostile positions towards migrants and asylum seekers, laying the groundwork for the toxic anti-migrant climate we see today.
As a result, we call for the immediate removal of Dr. Aaron Motsoaledi from his position as Minister of Health. A public servant who cannot protect the fundamental rights of all who reside within the



AFRICAN REFUGEE AND MIGRANTS AID
ARMA
We are here for you!

Press Statement

Gqeberha - South Africa, 20th August 2024, The African Refugee and Migrants Aid (ARMA) Condemns Poor Service and Stampede at Desmond Tutu Refugee Reception Office.

African Refugee and Migrants Aid (ARMA) is outraged and deeply disturbed by the tragic incident at Desmond Tutu Refugee Reception Office (RRO), where a stampede caused by poor service has resulted in the loss of one life and left several others in critical condition.

We condemn in the strongest terms the unacceptable conditions, service delivery failures, and gross mismanagement that led to this devastating outcome. The stampede was a direct result of the inability of the authorities to manage the crowd, provide adequate facilities, and ensure the safety and well-being of refugees and migrants seeking assistance.

ARMA demands immediate action from the relevant authorities to address the systemic issues that led to this tragedy. We call for:

1. A thorough investigation into the incident and stampede
2. Improved service delivery and conditions at Desmond Tutu RRO
3. Accountability for those responsible the failure of the security company involved.
4. Support for the affected individuals and families
5. Measures to prevent similar incidents in the future

We stand in solidarity with the affected individuals, families, and the broader refugee and migrant community. ARMA remains committed to advocating for their rights, dignity, and well-being.

End

Executive Director, Malipo Lukandamiza Mbalanga

AFRICAN REFUGEE AND MIGRANTS AID "ARMA" with registration Reference no. 214-221 NPO in terms of Non-profit Organization Act 1997(Act no. 71 of 1997) Registered with South Africa Revenue Services SARS as Public Benefit Organisation PBO.No.930067475 Tax registration no. 9582788189. "Organization with a special consultative status with the UN Economic and Social Council since 2022"
Address: 815 Court Chambers - 623 Govan Mbeki - North End – Port Elizabeth – Eastern Cape - South Africa
Website: www.aramahumanitarian.org email: info@armahumanitarian.org or Info.adm.arma@gmail.com
Phone Number: +27782559087



ARMA client collecting and Identity Document that he was assisted with by the organization.



ARMA director at the Department of Home Affairs with the clients to support their new chapter of marriage, that the organization assisted with.

28. Publication, News and Interviews

As the political land scape have shifted in South Africa, human rights violations against forcibly displace community in South Africa, mostly migrants from African continent, refugee, asylum seekers, forcibly displaced community and stateless people, they have been facing human rights violation such as unlawful dentations, extortions, xenophobia, discrimination and Afrophobia in different cities and villages of South Africa. To read more about it, ARMA published reports regarding the situation on the ground, click on the link bellow to read more.

https://armahumanitarian.org/blog/f/press-statement-on-the-arrest-of-asylum-seekers-at-aliwal-north

https://armahumanitarian.org/blog/f/arma-report-on-systemic-human-rights-violations-against-refugees

https://armahumanitarian.org/blog/f/african-refugee-and-migrants-aid-arma-press-statement-on-world

ARMA was feature on Borgen Magazine an international platform after the interview and research conducted in South Africa regarding the issue of migration. https://www.borgenmagazine.com/migration-to-south-africa/

https://www.borgenmagazine.com/insiders-view-on-migration-to-south-africa/

BBC: Activists block foreigners from South African hospitals
TRT WORLD: What exactly is fuelling the anti-illegal migrant protests in South Africa? And Ghanaians repatriated amid violent protests in South Africa
SABC: https://www.youtube.com/watch?v=wrR8ncVVCso
SAfm: A large group of foreign nationals gathered outside the Durban Central Police Station seeking shelter after alleging they had received threats from some community
The Centre for Human Rights, University of Pretoria: https://web.facebook.com/share/p/18twUtDgD6/
North West University: https://web.facebook.com/share/p/1N6fDk22fZ/ and https://web.facebook.com/share/p/1Y8JfaHBEP/
Southern Africa Refugee Organisations Forum (SAROF) https://web.facebook.com/share/p/1BnJXbZCJP/
Consortium for Refugees and Migrants in South Africa (CoRMSA) https://web.facebook.com/share/p/1Dhyc5KDYs/

29. Financial Statements

Financial Report (Summary)

(Indicative structure — can be customised with your actual figures.)

Category	Year 2022	Year 2023	Year 2024	Year 2025	4 YEARS TOTAL Amount (ZAR)	Notes
Grants & Donations	29 500,54	25 140	59750	92100	210 490,54	Main donor support
Community Contributions		15 959,11	16747,63		32 706,74	In-kind & service-based support
Programmes & Activities						Training, workshops, events
Operational Costs	29500,54	40805,17	76497,63	82418,17	229 221,51	Rent, transport, admin
Staff & Volunteer Support						Stipends, coordination
Total Income	**29 500,54**	**41 099.11**	**59750**	**92100**	**222 449,65**	Donations received from community and ARMA members
Total Expenditure	**29 500,54**	**40 805.17**	**76497,63**	**82418,17**	**229 221,51**	
Balance		293.94		9681,83	9 975,77	Carried forward

Financial management remains compliant with NGO (NPO) standards, SARS as a PBO, including internal controls, accountability measures, and transparent reporting.

30. Conclusion

From 2022 to 2025, African Refugee and Migrants Aid continued to serve as a voice for refugees, asylum seekers, migrants and vulnerable communities. Through legal and documentation support, advocacy, social cohesion, humanitarian response and strategic partnerships, ARMA contributed to protection, dignity and inclusion.

The next phase of ARMA's reporting should strengthen annual data verification and consolidate case registers so that future reports can provide a fully reconciled year-by-year account of client cases and outcomes. ARMA remains committed to its mission of advocating for, defending and protecting the rights of displaced and vulnerable people without fear or prejudice.

31. Contact and Online Presence

Channel	Details
Telephone	+27 81 767 1386
WhatsApp	+27 78 255 9087
Email	Info@armahumanitarian.org
Alternative Email	Info.adm.arma@gmail.com
Website	www.armahumanitarian.org
Facebook	African Refugee and Migrants Aid / ARMAHumanitarian

X	@ARMAHumanitaria
LinkedIn	African Refugee and Migrants Aid (ARMA)
Instagram	@arma_humanitarian
Pinterest	armahumanitarian
YouTube	ARMA Channel
Address	Office B15 Court Chambers, 623 Govan Mbeki Avenue, North End, Gqeberha, South Africa

32. Photos Album



Gqeberha: Social Cohesion at Masifunde



Cape Town: SARLN IPB capacity building





33. ARMA History in Pictures

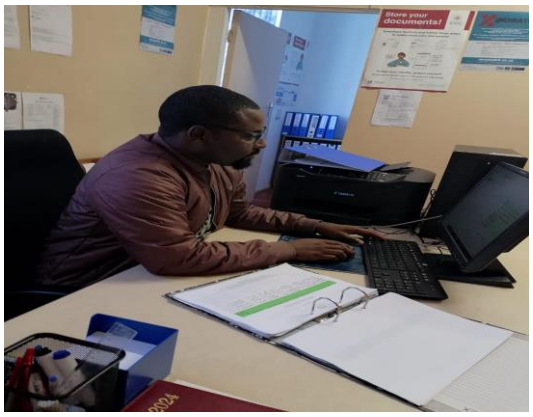


History of the read table on the picture was ARMA 1st Office Desk.

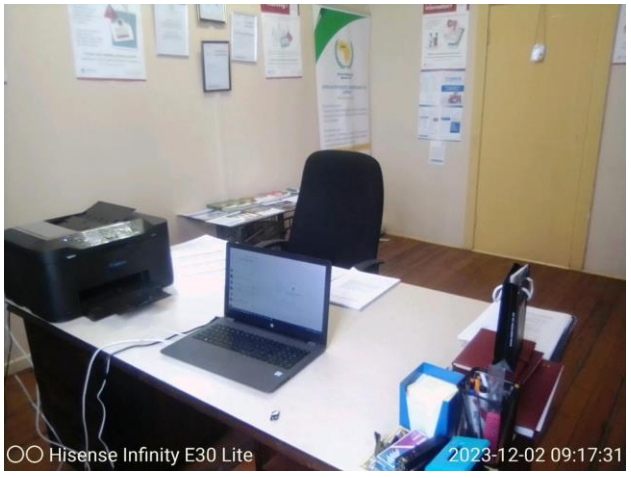
As part of localisation approach and support to RLOs in South Africa, UNHCR visited ARMA to see the impact of ARMA work at grassroot.

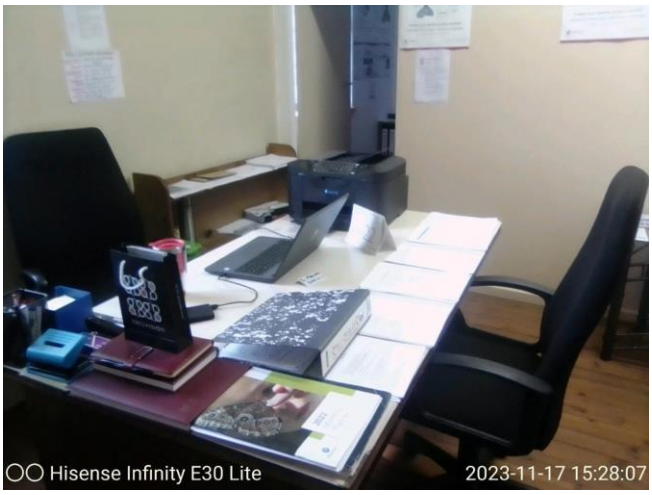
ARMA Provided UNHCR the evidence of years of services to the FDPs.

ARMA vision remain a priority for all the staff and employee of ARMA.







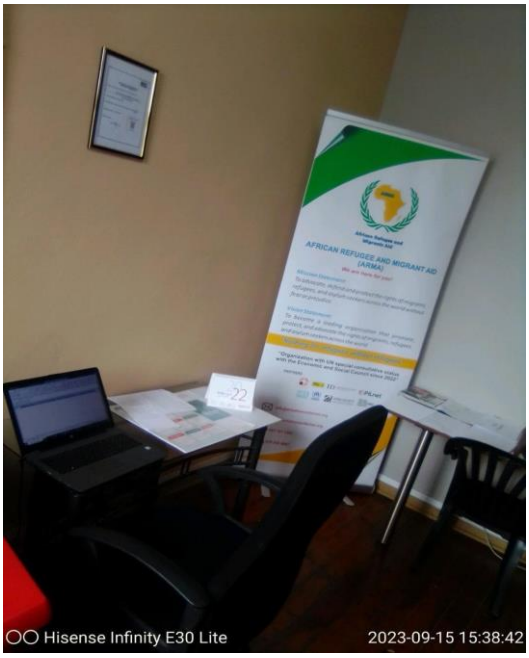


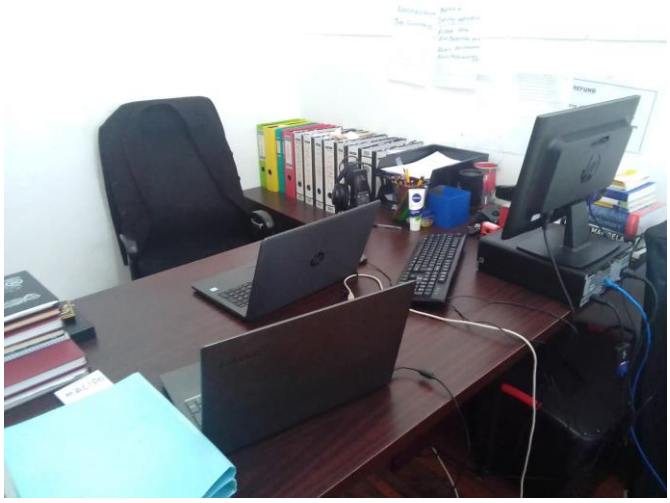





UNHCR

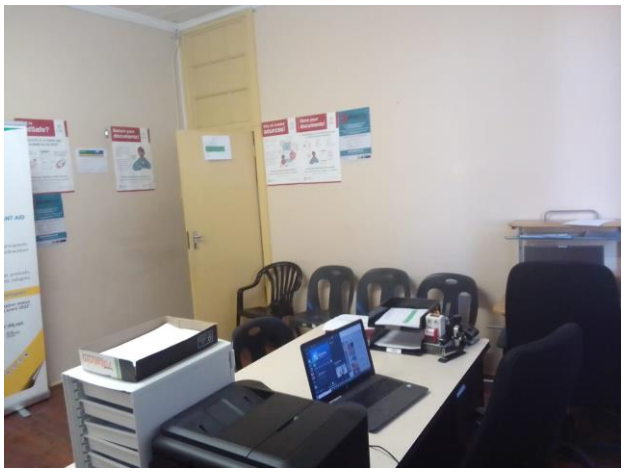






ARMA Director office. After years sacrifice and commitment, the new office of ARMA Director was upgraded to the picture seeing on the left.

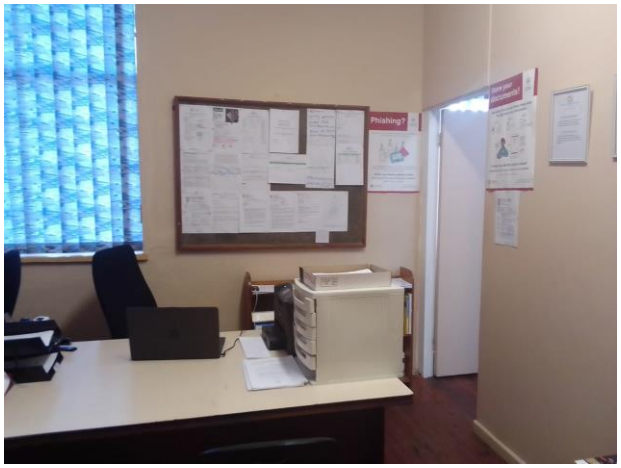
The support was always the contributions of ARMA members and community members who believed in the work of ARMA.

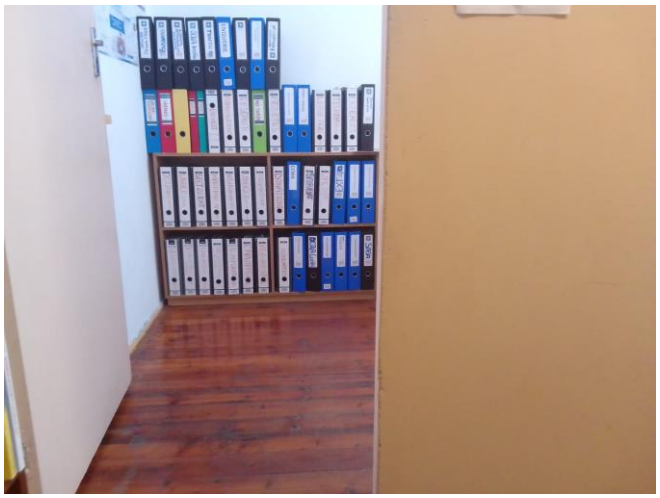


ARMA Reception and clients waiting area, this office was used by Sinombulelo Mashologu (ARMA Legal Secretary).

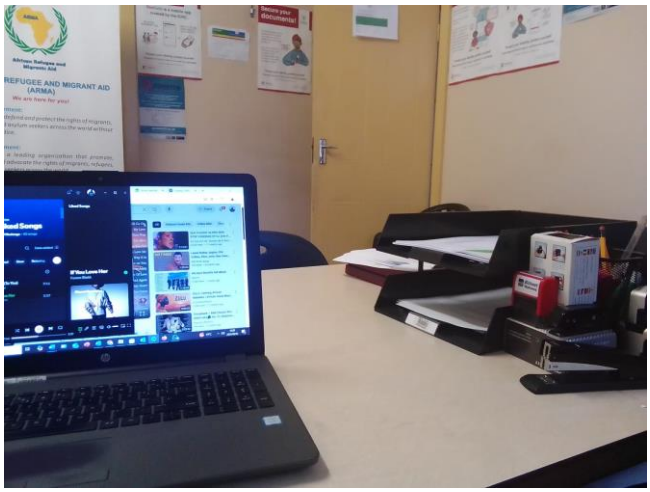
For more than two years, ARMA used this reception to serve hundreds of clients both online and in person.

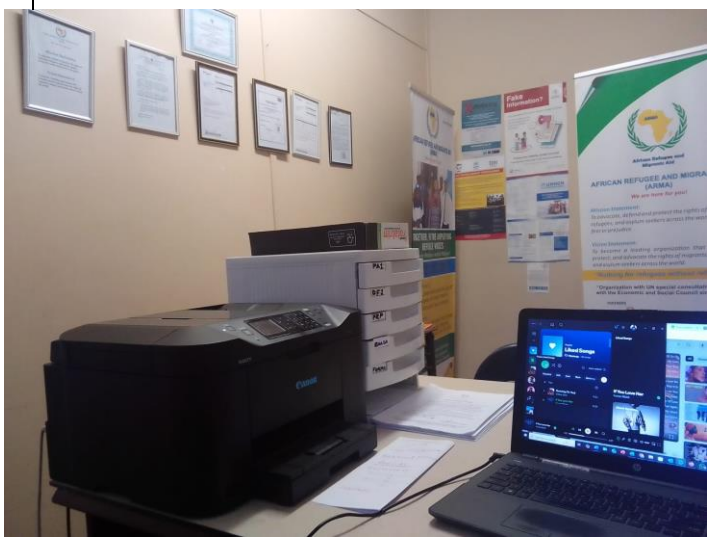
This reception was a place of hope and service to hundreds of refugees, asylum seekers, migrants and South African who were seeking support and assistance.





ARMA possess the most sensitive information's from clients such as ID documents, physical address, contact numbers, etc... for both clients and staff who worked with ARMA for years. These information's are well kept in the file and virtually through ARMA online system.





ARMA NEW WAITING AREA



ARMA new waiting area for clients who visit the office on daily basis.



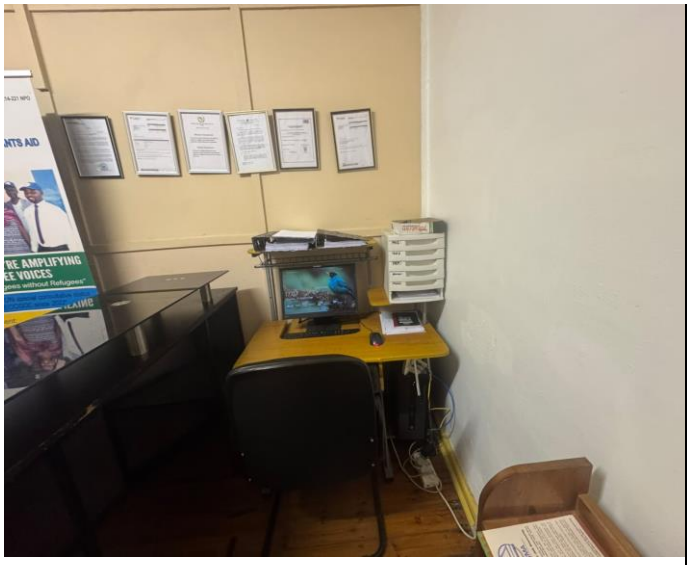
ARMA Reception area where clients' applications are being registered on daily basis.



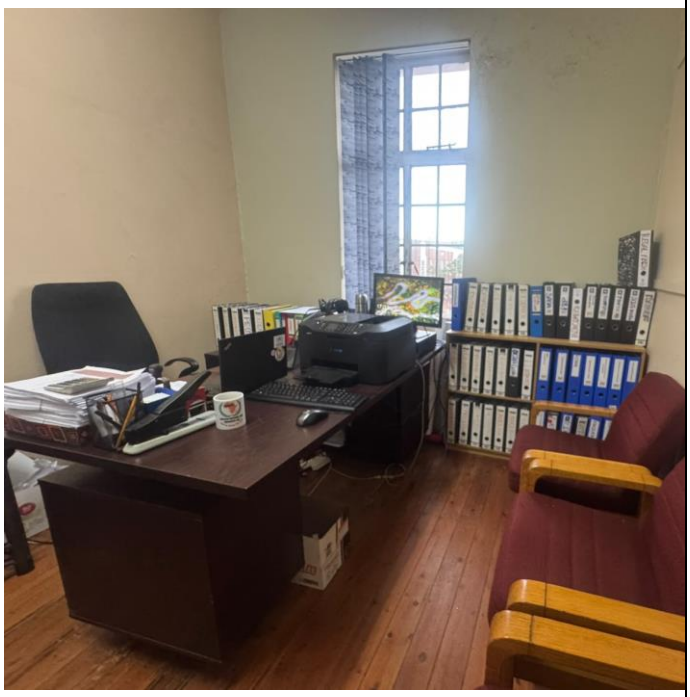
ARMA manual files for clients' applications.



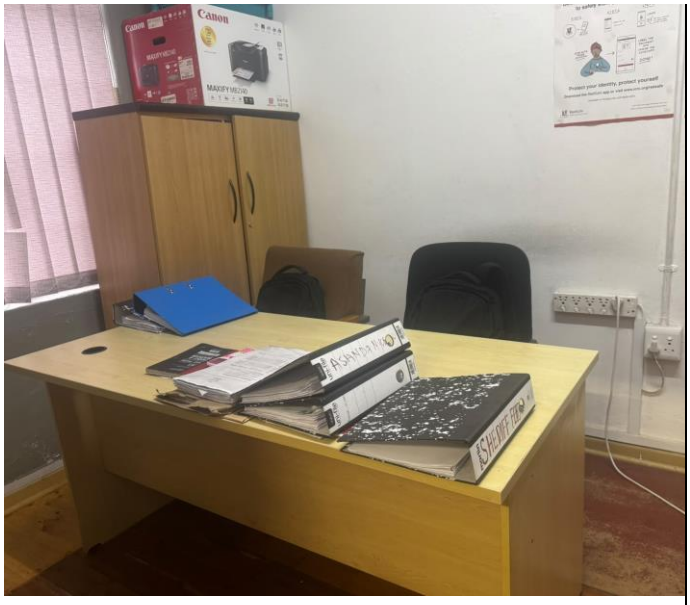
Office of ARMA Director, as part of growth we are looking forward to extend more offices.

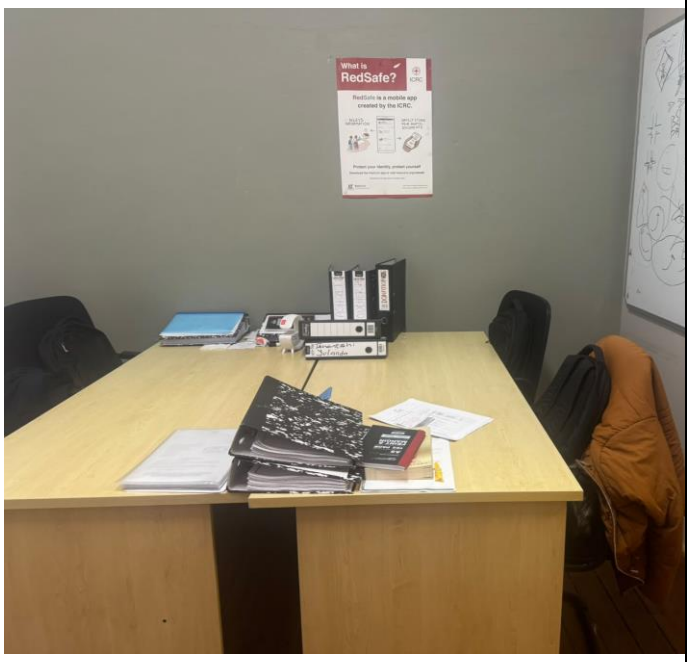


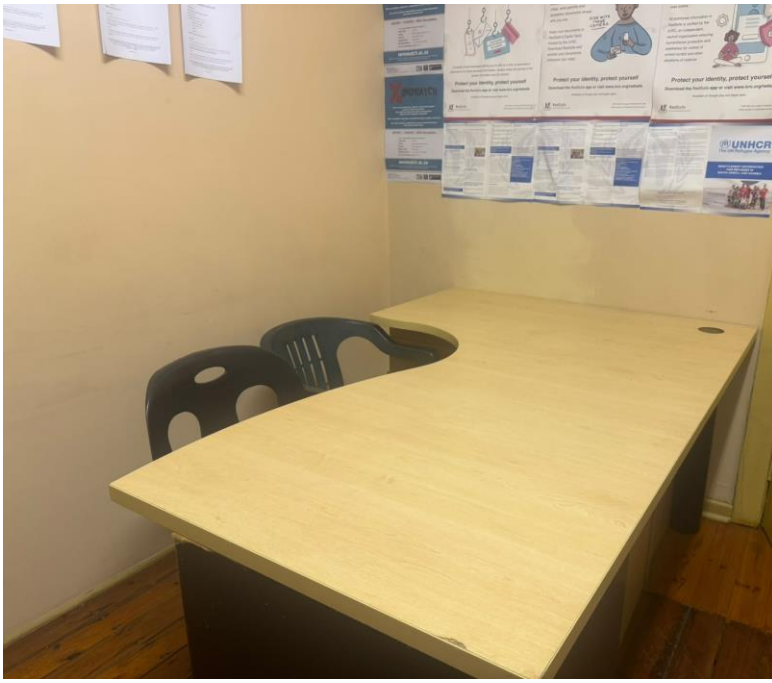

ARMA
PETTY CASH
MEETING
REPORTS
African Refugee and Migrants Aid
(ARMA)

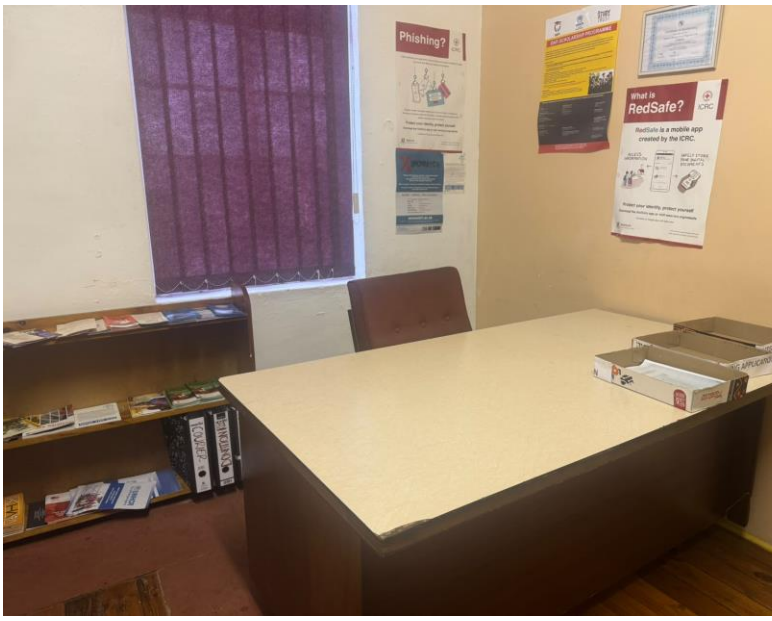




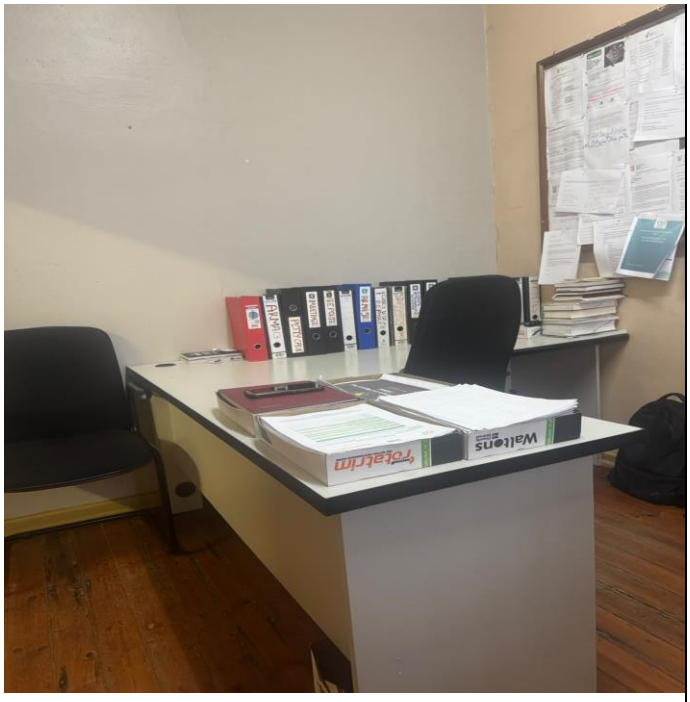








Area of ARMA Case management. The desk allocated to business management staff.



ARMA HUMAN RESOURCES section, the HR section provide ARMA with day-to-day performance of the staff at ARMA.








AFRICAN REFUGEE AND MIGR
(ARMA)




AFRICAN REFUGEE AND MIGRANT AID
(ARMA)









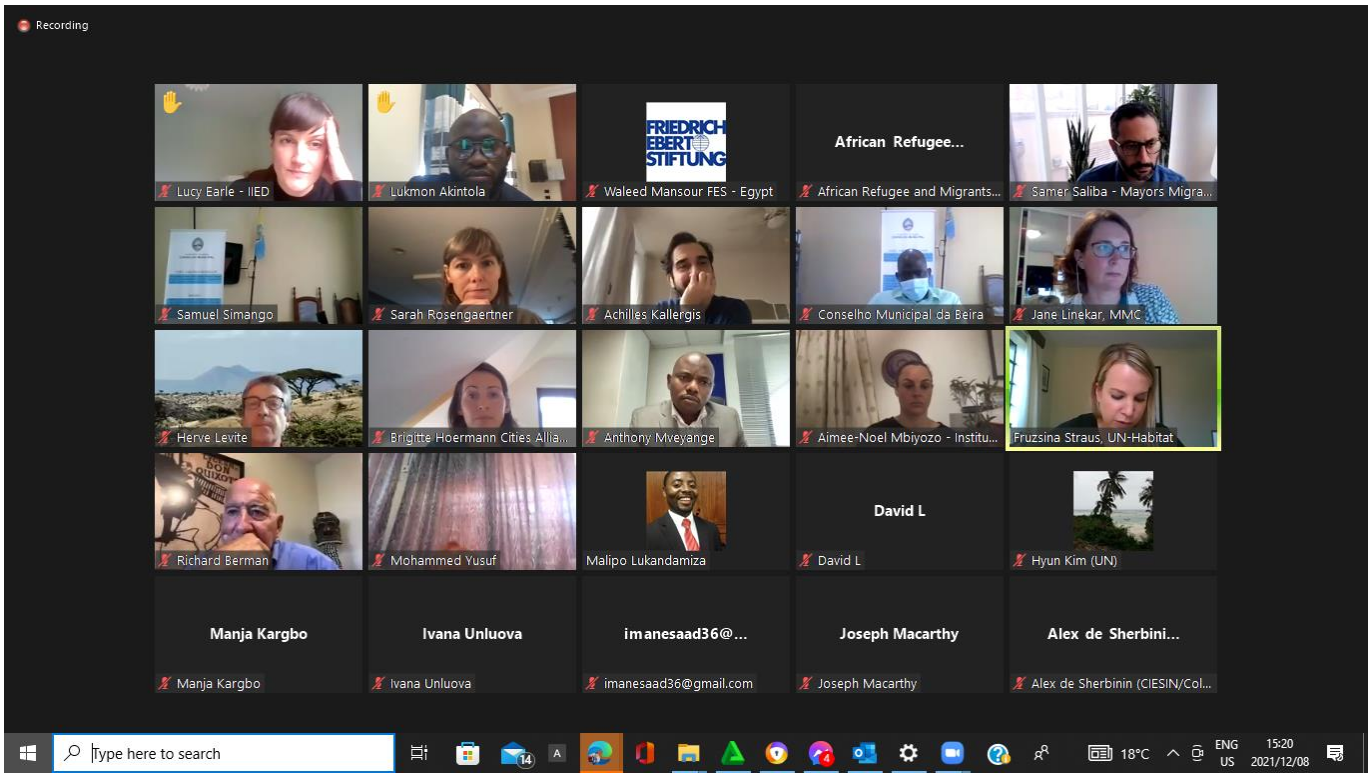


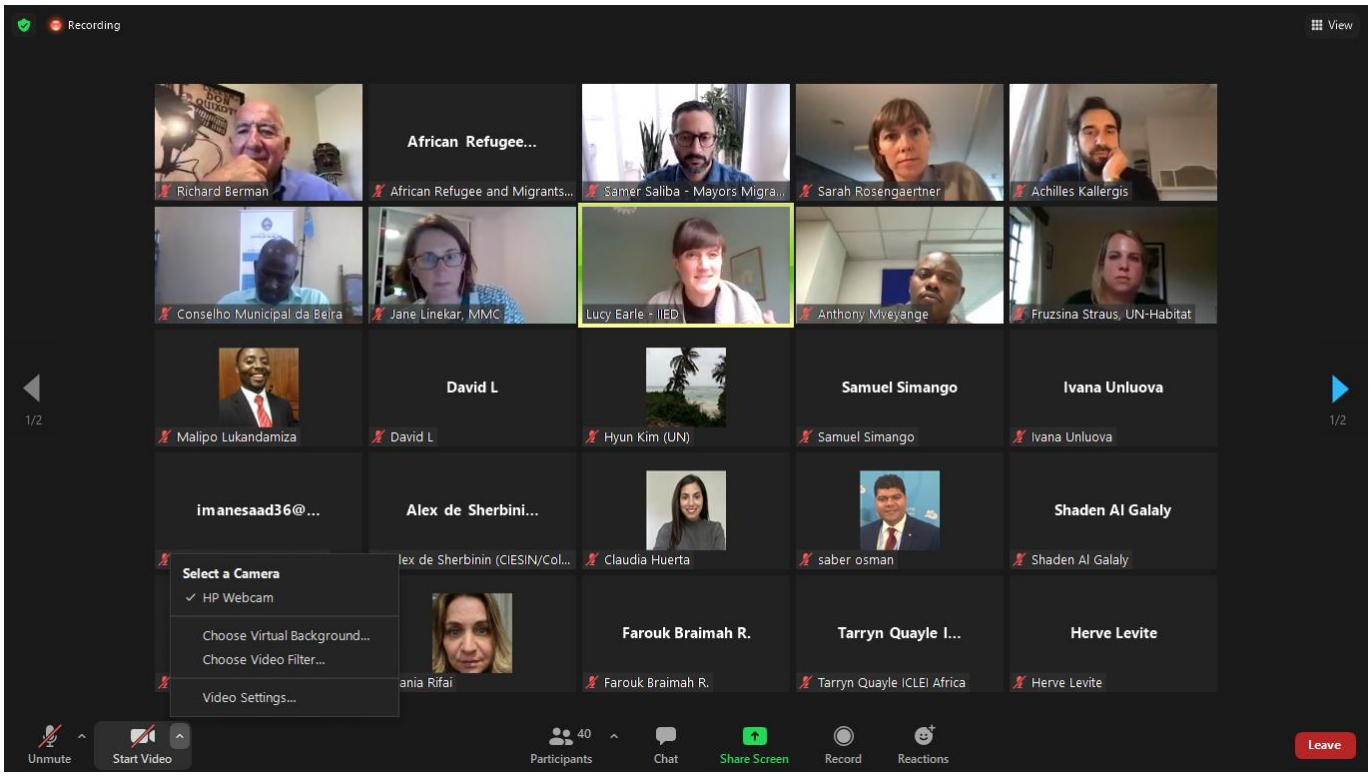


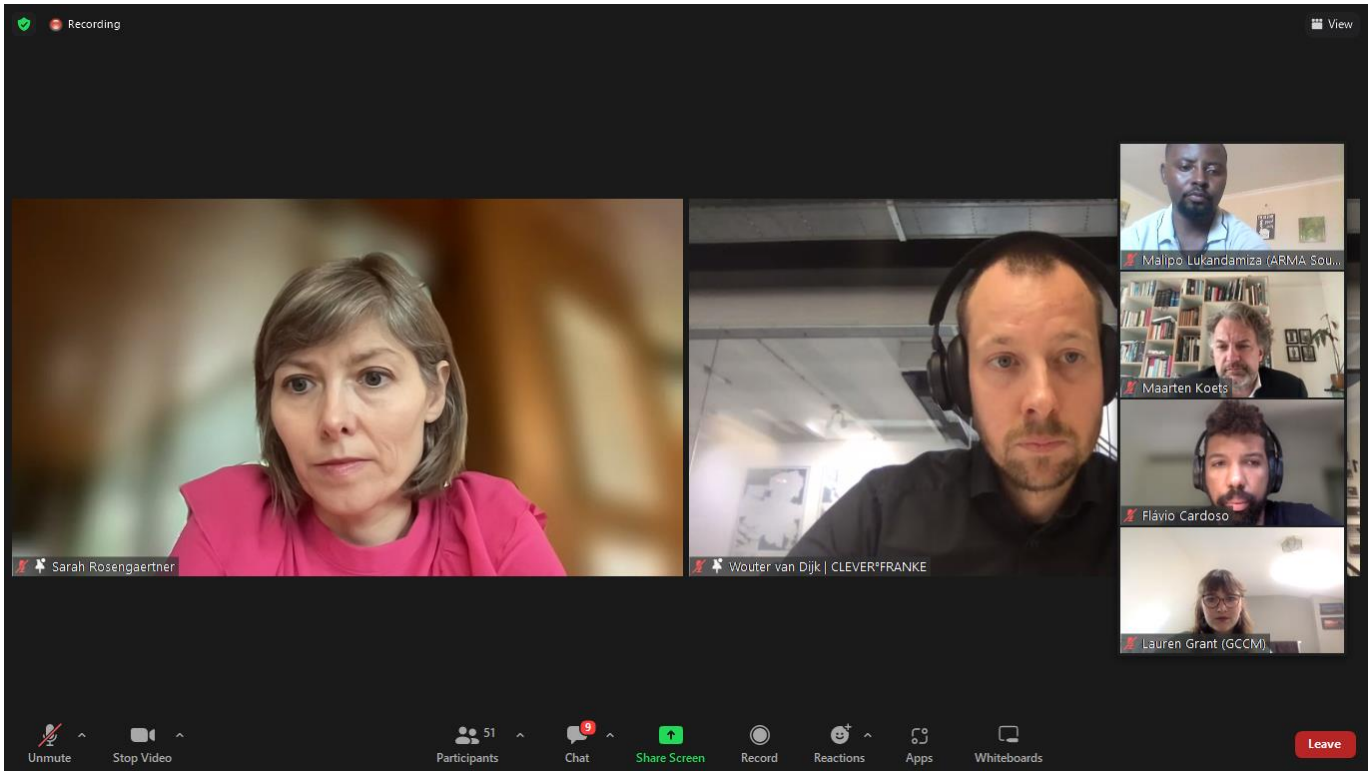
ARMA and WSU partnership on Social Cohesion



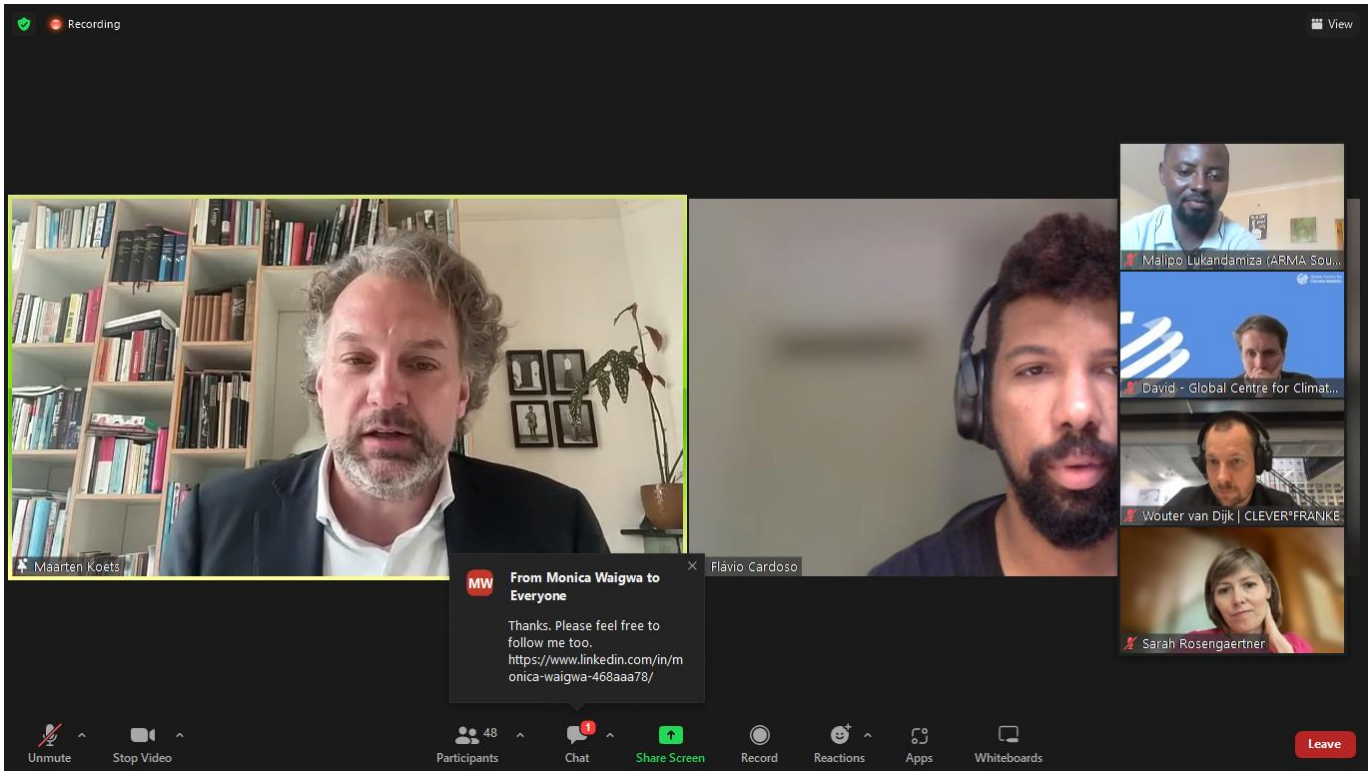
2020 ARMA Program - United with Foreign Campaign (UFC 2020) at Nelson Mandela University

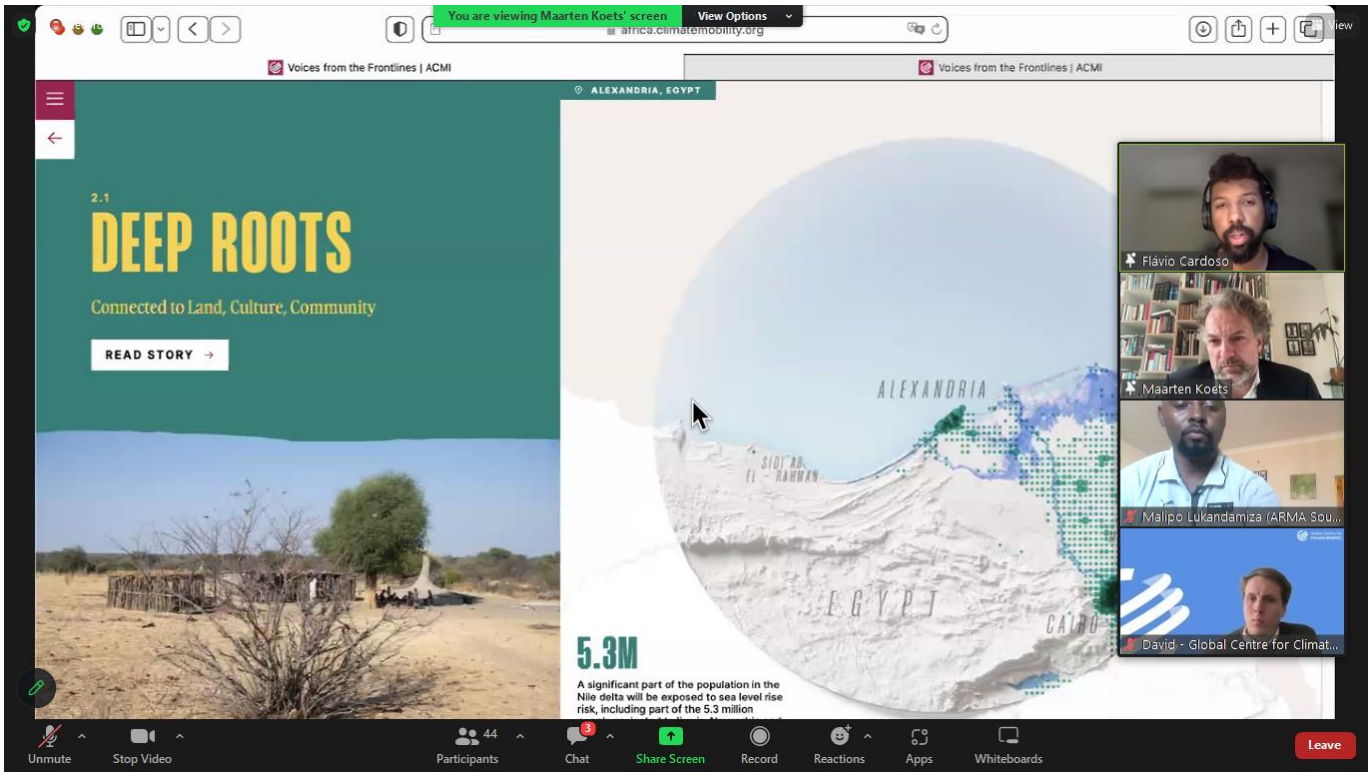

Recording
Lucy Earle - IIED
Lukmon Akintola
Waleed Mansour FES - Egypt
African Refugee...
African Refugee and Migrants...
Samer Saliba - Mayors Migra...
Samuel Simango
Sarah Rosengaertner
Achilles Kallergis
Conselho Municipal da Beira
Jane Linekar, MMC
Herve Levite
Brigitte Hoermann Cities Allia...
Anthony Mveyange
Aimee-Noel Mbiyozo - Institu...
Fruzsina Straus, UN-Habitat
Richard Berman
Mohammed Yusuf
Malipo Lukandamiza
David L
Hyun Kim (UN)
Manja Kargbo
Ivana Unluova
imanesaad36@...
Joseph Macarthy
Alex de Sherbini...
Type here to search
18°C
ENG
US
15:20
2021/12/08


Recording
View
Richard Berman
African Refugee...
African Refugee and Migrants...
Samer Saliba - Mayors Migra...
Sarah Rosengaertner
Achilles Kallergis
Conselho Municipal da Beira
Jane Linekar, MMC
Lucy Earle - IIED
Anthony Mveyange
Fruzsina Straus, UN-Habitat
1/2
Malipo Lukandamiza
David L
Hyun Kim (UN)
Samuel Simango
Ivana Unluova
1/2
imanesaad36@...
Alex de Sherbini...
Claudia Huerta
saber osman
Shaden Al Galaly
Select a Camera
HP Webcam
Choose Virtual Background...
Choose Video Filter...
Video Settings...
Farouk Braimah R.
Tarryn Quayle I...
Herve Levite
Farouk Braimah R.
Tarryn Quayle ICLEI Africa
Herve Levite
Unmute
Start Video
40
Participants
Chat
Share Screen
Record
Reactions
Leave


Recording
View
Sarah Rosengaertner
Wouter van Dijk | CLEVER°FRANKE
Malipo Lukandamiza (ARMA Sou...
Maarten Koets
Flávio Cardoso
Lauren Grant (GCCM)
Unmute
Stop Video
Participants
51
Chat
9
Share Screen
Record
Reactions
Apps
Whiteboards
Leave


Recording
Malipo Lukandamiza (ARMA Sou...
David - Global Centre for Climat...
Wouter van Dijk | CLEVER°FRANKE
Flávio Cardoso
Maarten Koets


Recording
View
Maarten Koets
Flávio Cardoso
Malipo Lukandamiza (ARMA Sou...
David - Global Centre for Climat...
Wouter van Dijk | CLEVER°FRANKE
Sarah Rosengaertner
From Monica Waigwa to Everyone
Thanks. Please feel free to follow me too. https://www.linkedin.com/in/monica-waigwa-468aaa78/
Unmute
Stop Video
Participants
Chat
Share Screen
Record
Reactions
Apps
Whiteboards
Leave


You are viewing Maarten Koets' screen
View Options
Voices from the Frontlines | ACMI
ALEXANDRIA, EGYPT
2.1
DEEP ROOTS
Connected to Land, Culture, Community
READ STORY
ALEXANDRIA
EGYPT
CAIRO
5.3M
A significant part of the population in the Nile delta will be exposed to sea level rise risk, including part of the 5.3 million
Flávio Cardoso
Maarten Koets
Malipo Lukandamiza (ARMA Sou...
David - Global Centre for Climat...
Unmute
Stop Video
Participants
Chat
Share Screen
Record
Reactions
Apps
Whiteboards
Leave


Recording
Global Centre for Climate Mobility
View
Malipo Lukandamiza (ARMA Sou...
Sarah Rosengaertner
Maarten Koets
Wouter van Dijk | CLEVER°FRANKE
David - Global Centre for Climate Mobility
Unmute
Stop Video
Participants
43
Chat
2
Share Screen
Record
Reactions
Apps
Whiteboards
Leave
Recording
A participant has enabled Closed Captioning
Who can see this transcript? Recording on
Malipo Lukandamiza Mbalanga ...
Elizabeth Muse...
Elizabeth Musembi
Mercy Jelimo
Mercy Jelimo
a
Adetokunbo Johnson
ICT FoL