

# DEDICATED ON-SITE AOG

At ITS, we operate a true AOG department—just like the Airlines—from our headquarters in Chandler, Arizona USA. Our dedicated, on-site team operates round the clock 24/7/365. We are a large stocking supplier with material assets in Chandler, AZ, as well as in our Dublin, Ireland facility. Over the years, we have developed strong supply chain expertise and strategic partnerships to support our growing customer base.

ITS AOG is relentless in the pursuit of providing solutions that meet your critical and time-sensitive needs.



## ITS AOG TEAM MISSION

THE AOG TEAM AT ITS STRIVES TO RESPOND AND SOLVE OUR END USER "AIRCRAFT ON GROUND" REQUESTS BY PROVIDING WORLD-CLASS CUSTOMER SERVICE AND SUPPORT.

### SOLUTIONS

OUTRIGHT

EXCHANGE

LOAN

### AIRCRAFT WE SPECIALIZE IN

BOEING 737NG/CL

BOEING 757

BOEING 767

BOEING 777

AIRBUS A320/321

AIRBUS A330

AOG@ITS.AERO



# WHY ITS AOG?

The ITS On-site AOG Team takes immense pride in their exceptional customer service, striving to make all stages of the transaction:

- RESPONSIVE
- ACCURATE
- INFORMATIVE
- SEAMLESS

ITS is your True Supply Chain Partner in supporting your critical, time-sensitive AOG needs.

## BENEFITS OF DOING BUSINESS WITH ITS:

- A 24-hour team is on-site to prepare shipments for movement/recovery any time of the day
- In-stock items can be released for pickup in under 60 minutes in most cases
- Response time “confirmation receipt” sent from the AOG Coordinator within minutes of initial contact
- First call response: With all the information the customer needs so an informed decision can be made within minutes
- Continuous and informative communication — the customer is informed of each step in the transaction

**ITS OFFERS THE QUICKEST RESPONSE TIME  
IN THE INDUSTRY, WITH CONFIRMATION  
FROM AN ON-SITE AOG COORDINATOR  
WITHIN MINUTES OF INITIAL CONTACT.**

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