

Conditions of Boarding : Yonderton kennels Ltd

1) All dogs must have an up to date veterinary certificate of vaccination, which will be inspected on arrival. These must have been carried out at least 14 days prior to boarding.

2) Bedding, leads and toys can be supplied by the owner, but the kennels take no responsibility for loss or damage.

3) Payment: All accounts are due on the day of arrival or the day of departure. All dogs are charged for the day of arrival and the day of departure if collected after 11am.

4) No dogs will be allowed to be collected or dropped off outside of permitted opening times.

5) Management reserves the right to refuse the boarding of your dog for the safety of our staff and other dogs.

6) On admission, the owner of the animals must leave:

- Their address, full name and phone number
- An emergency contact number
- Their veterinary practice details

7) A deposit may be taken if booking in peak times (i.e. school holidays) which is non-refundable.

8) Yonder Kennels reserves the right to remove dogs not collected within 15 days of the stated departure date if no communication from the owner, or owner's agent, is received and if efforts to contact the owners fail.

9) Yonderton kennels Ltd will not be liable for any loss, injury or death of any dogs when on an optional off site walk.

10) I understand that while every care will be given to my dogs, they are boarded entirely at my own risk and the management accept no liability for any injury, stress or ill-health arising from their visit.

11) I authorise Yonderton Kennels Ltd to call a veterinary surgeon of their choice on my behalf should it be necessary and act upon his advice. The expense incurred is to be met by the owner of the animal.

12) The infectious bronchitis vaccine does not give 100% protection against kennel cough and the owner takes full responsibility for this. The management of the kennels will not be liable if the animal catches kennel cough.

13) I accept that whilst Yonderton home boarding will do everything possible to make my dogs stay within their home the best experience possible my dog may be taken to the kennel area for boarding if my dogs behaviour isn't suitable for within the family home.

14) I accept that whilst every attempt will be made to administer medication this may not always be possible by staff due to the pet unwilling to take the medication.

15 Yonder kennels insurance will only cover veterinary costs to a maximum of £1,500.00

I accept these terms and conditions listed.

Dated : _____

Customer signed : _____

Yonderton Kennels Ltd signed : _____

Data Protection Notice and Permission to hold contact details for all clients of Yonderton Boarding Kennels

To comply with the current legislation on data protection we must tell you what personal data we hold about you, why we hold it and have your permission to retain it.

We store data about clients to ensure that we can contact them by email, telephone or social media;

in an emergency

about their booking and reminders

general updates of their pet(s)

Any data we hold will not be provided to any other person or business except for the responding veterinary surgery as required by law.

You may request to see all the personal data we hold on you (we are allowed 30 days to provide it).

We only keep your data for the reasons outlined above.

We destroy your data if we have had no contact with you for 5 years.

For the smooth and efficient running of Yonderton Kennels we need to keep a record of:

Your name

Your address

Your landline and mobile telephone numbers

Your email address

Contact details of another responsible person in case of emergency

The details of your pet(s):

The name and telephone number of your veterinary surgeon.

Your pets vaccination expiry dates.

If during the period of your pet staying with us we are able to get any photos or videos of your pet(s) for our Facebook page you can find us on Facebook by searching Yonderton Boarding Kennels.

I give permission for photos or videos to be taken of my pet during boarding to be uploaded onto social media or used as advertising on our website.

For us to be able to hold your records that are required to be kept on file we need your permission so please complete this form.

Your full name: _____

Your email address: _____

I agree that Yonderton Kennels may contact me, my veterinary surgeon or my named emergency contact as necessary for:

In an emergency

To remind me of appointments/bookings

General update regarding my pet.

Signature _____