

Effective 09/01/24



"Pass or Your Money Back" Policy PHRca LIVE WEEKLY MEETING CLASS

To Qualify for the Money Back Offer, Complete the Requirements Below:

1. Enroll in our Weekly Meeting Class California Professional in Human Resources (PHRca) Exam Prep Program directly from Train Me Today (TMT) or HRCP.

2. Engage fully in the program by:

- Read and study TMT's California Professional in Human Resources study guide.
- Achieve a 90% or better on all practice exams and assignments. This does not include the initial comprehensive exam, but it does include retaking it at the end of the course.
- Achieve a 90% score on all FINAL exams and Essay Exams on your first try at the end of the course.
- Watch all instructional videos.
- Review all study resources in the Moodle classroom on TMTOnline.com.
- Attend all classes.
- Submit two questions to the Forum each week.

Additional Terms:

- This applies only to first tries. Second Chance Insurance does not apply.
- You do not qualify for a refund if you purchase extra time for the program.
- Take the PHRca exam; if you don't pass, we'll refund the Train Me Today Program purchase price, provided you meet all requirements.

Refund Request:

- The guarantee is valid for 190 days from the date of purchase.
- You must notify Train Me Today at support@trainmetoday.com of your intent to request a refund within ten days of failing the PHRca exam. TMT will email you a Refund Request form.
- To request a refund, submit the following information via email:
 - o A completed Refund Request Form.
 - o A copy of your Official Examination Results.
 - o A copy of your receipt showing your purchase from TMT or HRCP.
- Return the Train Me Today California Professional in Human Resources Study Guide within ten days
 with the Refund Request form. Products must be returned undamaged, including but not limited to
 page damage, corner damage, and highlights.
- Online access will be revoked when the refund is authorized.

Please note: This offer is available only to residents of the United States. Shipping charges will not be refunded, and you are responsible for the cost of return shipping.

Train Me Today does not include or sell exam vouchers.