



Plowing of snow at 1.0" or more, to be completed before business hours. Snowfall total accumulation will be measured at the place of removal. Blowing and drifting snow may alter snowfall measurements from location to location. Any news station or airport measurements will be disregarded. Christopher Lawn Care, LLC will have the option to call off any snow removal operations when winds create whiteout and/or dangerous wind chill conditions. Operations will resume once the stated conditions improve.

The "Early Morning and Daytime Opening Charge" stated on the contract will be completed when a partial plowing is needed. This applies to entrances, exits, loading docks, and runways that must remain open and a complete plowing cannot be accomplished, due to a prolonged snowfall during the daytime hours. The same charge applies to late night and early morning snowfalls that do not allow time for Christopher Lawn Care, LLC to clear snow from curb to curb. During some prolonged snowfall events, it may be necessary to "open" parking lot(s) more than one time before a complete (curb to curb) plowing can be accomplished. The "Opening Charge" would then be charged for the proper amount of times during these situations.

Upon signing up for "Parking Lot Straight Salt", Christopher Lawn Care, LLC will apply this service for most plow-able snowfalls, for most snowfalls under 1 (one) inch, and for most freezing (or re-freeze) precipitation that occurs. Salting/deicing will help diminish any remaining snowpack and performs as an ice melting solution. This service (application) typically is applied before snow begins accumulating (PRE SALTING), and at the end of each snow event (POST SALTING), although it may be necessary to apply during certain snow events to assure traction and safety until a final plow can be completed. The salt is effective to about 15 below zero degrees.

Upon customer request, re-location of snow piles will be charged at an hourly rate. In a situation where Christopher Lawn Care, LLC runs out of room to store snow, the customer will be contacted and asked permission to push back piles and/or re-locate piles within the property. **ALSO:** Some larger snowfalls may require using a skid loader to properly stack the snow and complete the snow removal from curb to curb. In these cases, customer management will be contacted and/or left with a message when this situation occurs.

Rates: - Skid Loader (pushing back piles/re-locating) = 300.00 for the initial trip charge which includes one (1) hour, then 175.00 per hour thereafter.

If snow remains due to parked vehicles – and/or – if more snow blows into the parking lot(s) due to strong winds after a final plow has been completed, the customer may request for Christopher Lawn Care, LLC to return to re-plow the parking lot(s) for an additional minimum charge, plus an hourly rate thereafter.

Christopher Lawn Care, LLC will be responsible for staking/flagging of the curb lines. Staking is completed sometime during the months of October and/or November (before the ground freezes). **knocking down marking stakes/flags should be expected during the course of a plowing season**

RETAINER FEE: The contract states "Any month (5 total) without plowing, a **MINIMUM RETAINER** fee will be charged (November through March)". The customer will be charged this fee for any month that we do not receive a plow-able snowfall. This is just a small guarantee to cover costs of equipment stored in heat, being on call 24 hours a day – 7 days a week, for employee salary, and to hold a spot on our limited schedule. This minimum fee is canceled once we do receive a plow-able snow event at 1 (one) inch or more. Once we do receive one plow-able snow during a month, then that month is billed out per snowfall from that point until the end of the month. **NOTE:** Shoveling/salting of sidewalks and "Parking Lot Straight Salt" applications are not equal to a "plow-able" snowfall and will be charged in addition to the minimum retainer fee for a month without a plow-able (1 inch or more) snow event.

Christopher Lawn Care, LLC will **NOT** be held responsible for shrubs, sod, sprinkler heads, or landscaped areas damaged by snow piles and snow plow equipment. Normal wear and tear of parking lots (including paver stones), raised curbs, and/or walkways should be expected – including rust marks from snow plow equipment. We are not responsible for any damages done to property and any accidents or injuries on property.

CONTRACT RENEWAL: Our contracts automatically renew yearly. Both services and invoices will continue on a yearly basis to save time and paper. We will begin our services routinely open and close seasonally along with our regular billing procedures. If changes or cancellation needs to be made both parties need to notify one another to stop and or add/remove services. If new services or a price change is to occur, the current contract will be cancelled and a completely new contract will be issued.

Thank you, Christopher Lawn Care, LLC