Electronically Filed 11/15/2024 5:23 PM Steven D. Grierson CLERK OF THE COURT

1 SR MARK E. FERRARIO, ESQ. 2 Nevada Bar No. 01625 KARA B. HENDRICKS, ESQ. 3 Nevada Bar No. 07743 JERRELL L. BERRIOS, ESQ. 4 Nevada Bar No. 15504 5 GREENBERG TRAURIG, LLP 10845 Griffith Peak Drive, Suite 600 6 Las Vegas, Nevada 89135 Telephone: 702.792.3773 7 Facsimile: 702.792.9002 Email: ferrariom@gtlaw.com 8 hendricksk@gtlaw.com berriosj@gtlaw.com 10 Counsel for Petitioner EIGHTH JUDICIAL DISTRICT COURT 11 **CLARK COUNTY, NEVADA** 12 SCOTT J. KIPPER, COMMISSIONER OF CASE NO. A-23-871639-C 13 INSURANCE, STATE OF NEVADA, **DEPARTMENT 18** 14 Petitioner, [NO HEARING REQUESTED] 15 SIXTH STATUS REPORT VS. 16 FRIDAY HEALTH PLANS OF NEVADA, INC., 17 18 Defendant. 19 20 Petitioner, SCOTT J. KIPPER, COMMISSIONER OF INSURANCE, STATE OF 21 NEVADA as Receiver ("Commissioner" or "Receiver") for FRIDAY HEALTH PLANS OF 22 NEVADA, INC. ("Friday Health"), and Ellingson & Associates, LLC, as Special Deputy Receiver 23 ("SDR"), file this sixth quarterly Status Report ("Report"). Pursuant to this Court's orders and 24 NRS Chapter 696B, the Receiver makes this "true report[s] in summary form of the insurer's affairs 25 under the receivership and of progress being made in accomplishing the objectives of the 26 receivership." NRS 696B.290(7). 27

Page 1

### I. INTRODUCTION AND BACKGROUND

Friday Health is a Nevada-domiciled insurer offering life and health products and health insurance. In 2022, the Nevada Division of Insurance ("Division") required Friday Health to infuse capital to increase its total capital and surplus. Despite the infusion, Friday Health's financial filings with the Division suggested that its capital was insufficient, and it was in financial distress. The Commissioner of Insurance thus initiated delinquency proceedings with Friday Health's consent due to concerns about Friday Health's financial condition.

On June 12, 2023, the Court entered an order, authorizing the Receiver to assume control over Friday Health and attempt rehabilitation ("Receivership Order"). Subsequent to the Receivership Order, the SDR worked to obtain records relating to Friday Health including information regarding policyholders, claims status, and the company's financial records. Upon review of the same, the Receiver determined that Friday Health could not be rehabilitated as it was unable to meet financial obligations as they become due and continuing operations would result in further depletion of the limited remaining assets to the detriment of the company, policyholders, creditors and public. As a result, this Court entered an order on June 25, 2023, finding Friday Health to be insolvent and placing Friday Health into liquidation as of September 1, 2023.

### II. Receivership Administration

### A. Liquidation, Policy Cancellation and Claims Processing

As referenced in previous status reports, all Friday Health policies terminated on August 31, 2023. Prior to the termination date, the SDR worked diligently to provide notice to those affected and provided resources to assist in finding replacement policies.

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<sup>&</sup>lt;sup>1</sup> Friday Health is one of several related companies scattered across the United States offering health insurance, all of which are also in ongoing receivership due to financial inadequacy. As further detailed in the Petition for Appointment of Receiver and exhibits thereto, Friday Health is a subsidiary of Friday Health Plans Management Services Company, Inc. ("FHP Parent"), which is licensed as a non-resident third-party administrator in Nevada, and as a non-resident producer firm in Nevada. FHP Parent is a subsidiary of Friday Health Plans, Inc. ("FHP Ultimate Parent"), a Delaware company located in Colorado. FHP Parent and FHP Ultimate Parent have other "Friday Health Plan" insurance companies in other states, including Colorado, Texas, Georgia, Oklahoma, and North Carolina (collectively, "FHP Companies"). FHP Ultimate Parent operated the FHP companies which are all now subject to receivership proceedings.

On April 29, 2024, the Court issued an order Setting Claiming Filing Deadline and Granting Related Relief. The order set a formal claim administration process including a claims filing deadline of July 31, 2024. As of the date of this report, 118 proof of claims have been received by SDR and the SDR is reviewing and processing the same.

In the interim, the Nevada Life & Health Insurance Guaranty Association<sup>2</sup> ("Guaranty Association") has been activated and is working closely with the SDR to pay Friday Health's claims while providing coverage to Nevada's resident policyholders pursuant to the provisions of NRS 686C. As of September 30, 2024, the Guaranty Association has paid over 13,132 health claims in the amount of \$11,861,512 and pharmacy benefits in the amount of \$1,486,000. The Guaranty Association has fewer than 100 remaining claims to process and is assisting the Receiver with proof of claim review. Providers continue to submit a small number of claims and appeals on a daily basis.

The Receiver has filed a Motion Requesting Approval of Early Access Agreement and Payments to the Guaranty Association. A hearing on the same is currently scheduled for December 17, 2024.

### **B.** Assignment for the Benefit of Creditors

Friday Health Plans Management Services Company, Inc. ("MSC") provided all operational and management services to the various Friday Health plans pursuant to a management services agreement. The MSC Board of Directors and Officers retained and authorized consultants to redomesticate MSC to Delaware. MSC and its corporate parent Friday Health Plans, Inc. commenced an Assignment for the Benefit of Creditors proceeding in the Court of Chancery for the State of Delaware ("ABC Proceeding"). MSC ceased active operations on July 6, 2023, leaving the Receivers to reconstruct the network of vendor agreements and secure critical employees necessary

<sup>&</sup>lt;sup>2</sup> The Guaranty Association is "a statutory entity created in 1973 when the Nevada legislature enacted the Nevada Life and Health Insurance Guaranty Association Act. The Guaranty Association is composed of all insurers licensed to sell life insurance, accident and health insurance, and individual annuities in the state of Nevada. In the event a member insurer is found to be insolvent and is ordered to be liquidated by a court, the Guaranty Association Act enables the Guaranty Association to provide protection (subject to the exclusions and limits spelled out in the Act) to Nevada residents who are holders of life and health insurance policies and individual annuities with the insolvent insurer." www.nvlifega.org

to the continued operations of the estates. MSC violated its management services agreements to provide services to the Friday Health companies. MSC is attempting to dispose of assets belonging to the Friday Health estates in the ABC Proceeding in violation of multiple receivership court injunctions. Due to concerns regarding the scope of the ABC Proceeding and certain representations made therein regarding the control of assets that include Friday Health assets, the decision was made to work jointly with the other state receivers to contest the ABC action and collectively assert state receivership rights in the ABC Proceeding. This Court has granted the Receiver's motion to approve the rates of the Rosner Law Group.<sup>3</sup>

A hearing on a motion to dismiss took place in the ABC Proceeding in June of 2024. The ABC Judge granted the various SDRs additional time to file a status report regarding the actions taken to enforce the liquidation orders in the state court receivership actions. The SDRs are planning to participate in a mediation with MSC and its corporate parent Friday Health Plans, Inc. during the month of January 2025.

### C. Reinsurance

Friday Health participated in two reinsurance agreements. The SDR received notice from AXA France Vie of their attempt to avoid certain liabilities owed to Friday Health under the parties January 1, 2021, quota share reinsurance agreement. The SDR is currently evaluating the reinsurer's claims. The second reinsurance agreement with OdysseyRe is currently performing while both parties participate in commutation discussions.

### D. Receivership Assets and Liabilities

The Receiver continues to gather information and evaluate Friday Health's assets and liabilities. The SDR worked diligently to obtain access to and control of Friday Health bank accounts. The SDR has prepared a liquidating balance sheet for submission to the Court. The liquidating balance sheet is an estimate of assets and liabilities. The SDR makes no representations or warranties. Cash on hand as of September 30, 2024, was \$5,911,268. *See*, **Exhibit A.** 

<sup>&</sup>lt;sup>3</sup> The lead attorney at Rosner Law Group that was handling the matter moved firms and is now working at Esbrook P.C. under the same terms as the previous engagement. As the terms of compensation have not changed, the Receiver requests the ability to pay Esbrook P.C. consistent with the Court' prior directive.

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Professional invoices for services and expenses have been reviewed and placed in line for payment by the Receiver and paid in accordance with this Court's approved process and a summary of the same is attached hereto as **Exhibit B**. Copies of the invoices detailing the payments are being submitted for *in-camera* review. *See*, **Exhibit C**.

### E. Receivers Allocation of Common Costs

As outlined above, MSC provided all operational and management services to the various Friday Health plans pursuant to a management services agreement including entering into all contracts with vendors. The Receivers had to develop a methodology for the continuation of services each vendor rendered prior to the receiverships. The SDR has reached an agreement with the Receivers for the Friday Health estates from Colorado, Georgia, North Carolina, and Oklahoma to fairly and equitably distribute common costs and assets for coordinated activities of the group. Additionally, the Guaranty Associations for the states of Colorado, Georgia, North Carolina, Nevada, Oklahoma and Texas have signed onto the agreement. Coordination and cooperation of the Receivers and Guaranty Associations was critical to ensure continuity of services necessary for the runoff of the various estates in addition to the equitable recovery and distribution of comingled assets. The Receivers have entered into runoff agreements will all vendors who were necessary for the successful runoff of the estates. The agreements obligate the Receivers only for post receivership services. All pre-receivership obligations will not be owed by the receivership estates. An account has been established by the parties to prefund expenses to be paid in accordance with the predetermined distribution methodology. The SDR prefunded the account by contributing \$687,000.00 with the Oklahoma Receiver as administrator of the account. A refund was issued in the second quarter from the prefunded cost share account to the Nevada estate in the amount of \$575,000 as a result of modifications to the allocation methodology. Friday Health of Nevada's total distribution to the common vendors at the end of the second quarter totaled \$106,258.64 and earned \$1,337.71 in interest with a remaining balance in the prefunded account of \$7,079.07. Payments to the vendors will be allocated among each of the receivership estates and each estate will either owe its equal share of the amounts due certain vendors or will owe its percentage share of the fees based on metrics including number of insureds and claims. These metrics provide for

1	the most cost-efficient method of retaining vendo	ors as Friday Health of Nevada had the fewest
2	number of insureds. See Exhibit D.	
3	III. CONCLUSION	
4	In compliance with NRS 696B and this C	Court's instructions for status reports regarding
5	Friday Health's affairs, the Receiver submitted this	s Report and requests that the Court approve the
6	Report and the actions taken by the Receiver.	
7	11	.0.11
8	Re	spectfully submitted:
9 10	of	OTT D. KIPPER, Commissioner of Insurance the State of Nevada, in his Official Capacity Statutory Receiver of Delinquent Domestic
	Ins	urer
11   12	Ву	: <u>/s/ Darren Ellingson</u>
13	Sp.	ecial Deputy Receiver, By Its Authorized presentative Darren Ellingson
14	Respectfully submitted by:	
15	GREENBERG TRAURIG, LLP	
16	/s/ Kara B. Hendricks	
17	MARK E. FERRARIO, ESQ. Nevada Bar No. 01625	
18	KARA B. HENDRICKS, ESQ. Nevada Bar No. 07743	
19	JERRELL L. BERRIOS, ESQ.	
20	10845 Griffith Peak Drive, Suite 600	
21	Las Vegas, Nevada 89135	
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1	<u>CERTIFICATE OF SERVICE</u>
2	Pursuant to Nev. R. Civ. P. 5(b)(2)(D) and E.D.C.R. 8.05, I certify that on this 15th day of
3	November 2024, I caused a true and correct copy of the foregoing <i>Sixth Status Report</i> to be filed
4	with the Clerk of Court using the Odyssey e-FileNV Electronic Service system and served on all
5	parties with an email address on record, pursuant to Administrative Order 14-2 and Rule 9 of the
6	N.E.F.C.R.
7	On <b>November 15, 2024</b> , I served the within document(s):
8	via <u>FIRST CLASS MAIL.</u> by mailing a copy of the document(s) listed above to the person(s) at the e-mail address(es) set forth below.
9	Matthew Taylor
10 11	701 S. Carson Street, Suite 200 Carson, City, Nevada 89701
12	Steven L. Victor
13	Senior Managing Director
13	DEVELOPMENT SPECIALISTS, INC. 10 S. LaSalle Street, Suite 3300
15	Chicago, Illinois 60603 Email: SVictor@DSIConsulting.com
16	/s/ Evelyn Escobar-Gaddi
17	An employee of Greenberg Traurig, LLP
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INDEX OF EXHIBITS			
Exhibit	Description	Bates Range	
A	STATEMENT OF AFFAIRS	001-002	
	[as of September 30, 2024]		
В	PROFESSIONAL EXPENSES	003-004	
	[Ending Third Quarter 2024]		
С	Invoices	005-067	
	[Submitted In-Camera]		
D	NEVADA PAID EXPENSES [through September 2024]	068-070	

### EXHIBITA

### EXHIBITA

### Friday Health Plans of Nevada, Inc. in Liquidation Nevada Commissioner of Insurance as Receiver Statement of Affairs as of September 30, 2024

Assets		Re	Estimated alizable Value
Cash		\$	5,408,524
Investments - Restricted	Note (4)		11,617,963
Statutory Deposit - Restricted	Note (4)		502,744
Premium Receivable	Note (5)		-
Risk Adjustment Receivable	Note (6)		7,163,379
Prepaid Expenses -FHP, OK	Note (7)		7,079
Prepaid Network Rental Fee	Note (8)		2,000,000
Reinsurance Recoverable	Note (9)		20,268,251
Other Receivables	Note (10)		354,800
Due From Related Entity	Note (11)		1,705,511
Allowance for Unrecoverable Assets	Note (12)		(23,800,000)
Total Assets		\$	25,228,252
Liabilities			
Class 1 (A) Administrative Claims	Note (13)		791,994
Class 1 (B) Loss Claims	Note (14)		15,000,000
Class 1 ( C) Unearned Premium Claims	Note (15)		186,268
Class 1 (D) Federal Claims	Note (16)		5,879,367
Class 1 (E) State and Local Claims	Note (17)		588,391
Class 1 (G) General Creditor Claims	Note (18)		151,274
Total Liabilities		\$	22,597,293
Equity			
Excess (Deficiency) of Assets over Liabilities	Note (19)	\$	2,630,959
Total Liabilities and Equity			25,228,252

### EXHIBIT B

### EXHIBIT B

### Exhibit B with professional expenses for period ending third quarter 2024

Company	July	August	September
Greenberg Traurig, LLP	\$111.50	\$526.00	\$47.50
Examination Resources	\$1,317.50	\$7,440.00	\$150.00
Ellingson & Associates	\$23,687.50	\$24,145.55	\$17,425.00

### EXHIBIT C

### EXHIBIT C

# SUBMITTED IN CAMERA

### EXHIBIT D

## EXHIBIT D

### NEVADA PAID EXPENSES (THROUGH 09/2024)

Vendor	Total Cost Share
Adobe, Inc.	2,857.59
Arctic Wolf/ANM	1,656.80
Atlassian	7.07
BOK	23.52
CenturyLink	81.27
City of Alamosa	57.07
Consensus Cloud Solutions (eFax)	35.84
Dialpad	7,667.74
DocuSign, Inc.	9.13
DR Management Services LLC	489.70
Elevate Digital	283.36
Ellingson & Associates, LLC	767.93
FAIR Health	6,002.79
FedEx	0.90
FHP-OK	1,527.42
GoDaddy	7.47
HealthEdge	2,989.68
Inovalon	18,212.05
Jade Communications	44.03
Lumen (CenturyLink)	7.18
Mission Cloud	6,164.16
Pitney Bowes Purchase Power	18.69
Propio LS, LLC	27.10
Risk Strategies	4.43
TeamSupport LLC	94.92
The Rosner Law Group	15,075.96
TK Elevator Corporation	9.12
UST Administration (SOW1)	14,110.00
UST Administration (SOW2)	11,093.27
UST Appeals and Grievances (SOW2)	4,564.75
UST Billing and Enrollment/Broker (SOW2)	4,933.55
WSB Computer Services, Inc.	3,360.19
XcelEnergy	43.44
Zenwork	1,650.00
Zipari	2,380.50
Total Nevada Paid Expenses	106,258.64

### NEVADA CONTRIBUTIONS AND INTEREST

Contribution Date	<u>Amount</u>
1/17/2024	136,000.00
9/18/2023	551,000.00
5/21/2024	(575,000.00)
Contribution Total	112,000.00

Interest Earned	<u>Amount</u>
10/2023 Interest	108.71
11/2023 Interest	127.62
12/2023 Interest	103.95
01/2024 Interest	79.57
02/2024 Interest	86.64
03/2024 Interest	612.87
04/2024 Interest	203.04
05/2024 Interest	5.67
06/2024 Interest	3.77
07/2024 Interest	4.24
08/2024 Interest	1.63
Interest Total	1,337.71
Total Contributions and Interest	113,337.71
<b>Net Contribution</b>	7,079.07