### ELECTRONICALLY SERVED 7/19/2023 12:46 PM

Electronically Filed 07/19/2023 12:44 PM CLERK OF THE COURT

		CLERK OF THE COURT		
1	MOT			
2	MARK E. FERRARIO, ESQ. Nevada Bar No. 01625			
3	KARA B. HENDRICKS, ESQ. Nevada Bar No. 07743			
4	JERRELL L. BERRIOS, ESQ.			
-	Nevada Bar No. 15504			
5	GREENBERG TRAURIG, LLP			
6	10845 Griffith Peak Drive, Suite 600 Las Vegas, Nevada 89135			
7	Telephone: 702.792.3773 Facsimile: 702.792.9002			
8	Email: <u>ferrariom@gtlaw.com</u>			
9	<u>hendricksk@gtlaw.com</u> berriosj@gtlaw.com			
10	Counsel for Petitioner			
11	EIGHTH JUDICIAL DISTRICT COURT			
12	CLARK COUNTY, NEVADA			
13	SCOTT J. KIPPER, COMMISSIONER OF	CASE NO. A-23-871639-C		
14	INSURANCE, STATE OF NEVADA, DEPARTMENT 18			
15	Petitioner,	[HEARING REQUESTED] (and Required Pursuant to		
16	VS.	NRS 696B.460(1))		
17	FRIDAY HEALTH PLANS OF NEVADA, INC.,			
18	Defendant.			
19				
20	MOTION FOR ORDER FINDING FRID	AY HEALTH PLANS OF NEVADA,		
21	INC. TO BE INSOLVENT AND ORDER PLACING IT INTO LIQUIDATION			
22	ON AN ORDER SHORTENING TIME			
23	Petitioner, SCOTT J. KIPPER, COMMIS	SSIONER OF INSURANCE, STATE OF		
24	NEVADA as Receiver ("Commissioner" or "Receiver") for FRIDAY HEALTH PLANS OF			
25	NEVADA, INC. ("Friday Health"), by and through his counsel, the law firm of Greenberg Traurig,			
26	LLP, moves for an order finding Friday Health to be insolvent and order placing Friday Health into			
27	liquidation ("Motion").			
28	///			

Page 1 of 12

ACTIVE 688792025v3

Case Number: A-23-871639-C

///

- 6. The Receiver appointed Ellingson & Associates, LLC as the Special Deputy Receiver ("SDR") of Friday Health.
- 7. The Receivership Order vested the Receiver with title to all of Friday Health's real and personal property. Receivership Order,  $\P$  6, on file. The Receivership Order further authorized the Receiver to take any action he deems necessary under any applicable law. *Id.* at  $\P$  7.
- 8. As detailed herein and in Darren Ellingson's Declaration attached hereto, the Receiver seeks a hearing on the Motion on an expedited basis because Friday Health's financial condition is worse than initially anticipated, such that it is unable to meet financial obligations as they become due and cannot be rehabilitated.
- 9. Indeed, given Friday Health's minimal assets, and its continually ballooning liabilities, the Motion cannot be heard in the normal course as the accrual of claims against the receivership estate will harm policyholders, creditors, and the public if an insolvency and liquidation order is not entered on an expedited basis. As claims accrue, the receivership estate will ultimately have less funds to distribute on a pro rata basis, which will saddle policyholders, and creditors, and the public with expenses.
- 10. The Commissioner of Insurance has determined that, as a result of Friday Health's hazardous financial condition, the continuation of Friday Health's business would further jeopardize the insurer's solvency and thus all policies will terminate at the end of the day on August 31, 2023.
- 11. Pursuant to NRS 696B.460(1), the Court must set a hearing before entering an ordering adjudging the insurer to be insolvent. As such, the Receiver requests that this Motion be heard on shortened time, and if possible, before July 26, 2023, so that sufficient notice can be sent to policyholders to allow them to find new health insurance coverage prior to August 31, 2023 policy cancellation date.
- 12. The Receiver does not anticipate that there will be any opposition to this motion given Friday Health's financial state. Notwithstanding, the Receiver's will post notice of any hearing on the receivership website at (https://fridayhealthplansofnevada.com/).

1	13.	Based on the foregoing, a shortened briefing schedule and expedited hearing is
2	appropriate.	
3	14.	This request is made in good faith and not to delay any proceedings.
4	I decl	are under the penalty of perjury that the foregoing is true and correct to the best of my
5	knowledge ar	nd belief.
6	DAT	ED this 18th day of July, 2023
7		/s/ Kara B. Hendricks  KARA B. HENDRICKS, ESQ.
8		KARA B. HENDRICKS, ESQ.
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		
28		

### **ORDER SHORTENING TIME** The Court having considered the motion submitted and good cause appearing therefore, IT IS HEREBY ORDERED that the hearing on this MOTION FOR ORDER FINDING FRIDAY HEALTH PLANS OF NEVADA, INC. TO BE INSOLVENT AND ORDER PLACING IT INTO LIQUIDATION ON AN ORDER SHORTENING TIME on file in the above-entitled action be heard on shortened time and the same is set for the day of July 25th, 2023, at the hour of a.m. Dated this 19th day of July, 2023 IT IS SO ORDERED. F50 729 00F4 D64C **Mary Kay Holthus District Court Judge**

### **MEMORANDUM OF POINTS AND AUTHORITIES**

#### I. INTRODUCTION

Friday Health Plants of Nevada, Inc. ("Friday Health") is a Nevada-domiciled insurer offering individual health insurance. Due to Friday Health's rapidly declining financial condition, and with the consent of its directors, the Commissioner petitioned this Court to appoint him as the Receiver of Friday Health. On June 12, 2023, the Court entered an order, authorizing the Receiver to assume control over Friday Health and attempt rehabilitation ("Receivership Order"). After subsequent review, the Receiver determined that Friday Health's financial condition was worse than originally represented, such that rehabilitation is now unlikely and immediate action is necessary to protect policy holders. Indeed, the Commissioner of Insurance has determined that, as a result of Friday Health's hazardous financial condition, the continuation of Friday Health's business would further jeopardize the insurers solvency and thus all policies will terminate at the end of the day on August 31, 2023. As a result of the foregoing, the Receiver recommends that Friday Health be deemed insolvent and put into liquidation as of September 1, 2023.

#### II. RELEVANT BACKGROUND

Friday Health is a Nevada-domiciled insurer offering life and health products and health insurance. In 2022, the Nevada Division of Insurance ("Division") required Friday Health to infuse capital to increase its total capital and surplus. Despite the infusion, Friday Health's financial filings with the Division suggested that its capital was insufficient, and it was in financial distress. The Commissioner of Insurance thus initiated delinquency proceedings with Friday Health's consent due to concerns about Friday Health's financial condition. As of March 1, 2023, Friday Health had 4,437 Nevada policyholders that number has now decreased to approximately 3,000.

The Court placed Friday Health into receivership for rehabilitation and appointed the Nevada Commissioner of Insurance as the Receiver on June 12, 2023. The Receiver appointed Ellingson & Associates, LLC as the Special Deputy Receiver ("SDR") of Friday Health. As detailed below, after seizing Friday Health's assets and reviewing available records, the SDR discovered that Friday Health was financially insolvent, such that it would not be able to pay

///

liabilities as they matured on an ongoing basis. *See generally* Declaration of Darren Ellingson ("Ellingson Decl."), attached as **Exhibit 1**.

Friday Health is one of several related companies scattered across the United States offering health insurance, all of which are also in ongoing receivership or regulatory proceedings due to financial inadequacy. As further detailed in the Petition for Appointment of Receiver and exhibits thereto, Friday Health is a subsidiary of Friday Health Plans Management Services Company, Inc. ("FHP Parent"), which is licensed as a non-resident third-party administrator in Nevada, and as a non-resident producer firm in Nevada. FHP Parent is a subsidiary of Friday Health Plans, Inc. ("FHP Ultimate Parent"), a Delaware company located in Colorado. FHP Parent and FHP Ultimate Parent have other "Friday Health Plan" insurance companies in other states, including Colorado, Texas, Georgia, Oklahoma, and North Carolina (collectively, "FHP Companies"). FHP Ultimate Parent operated the FHP companies which are all now subject to regulatory and/or receivership control.

Subsequent to the Receivership Order, the SDR has been in constant communication with FHP Parent to obtain records relating to Friday Health including information regarding policy holders, claims status, and the company's financial records. The Receiver has determined that Friday Health cannot be rehabilitated as it is unable to meet financial obligations as they become due. Additionally, the continued transaction of business of Friday Health will result in further depletion of the limited remaining assets to the detriment of the company, policyholders, creditors and public. Friday Health does not have admitted assets equal to its liabilities and has total adjusted capital less than that required by NRS 696B.220.

Further the SDR has had ongoing communication with the Silver State Health Insurance Exchange<sup>1</sup> ("Exchange") regarding the ongoing operations of Friday Health. On July 14, 2023, the SDR received notification of pending decertification of all Friday Health policies from the

The Exchange is an online health insurance marketplace, known as Nevada Health Link. The Nevada Health Link website was created by the state agency, the Silver State Health Insurance Exchange, to help consumers find an affordable health insurance plan in Nevada that fits their needs and budget. Through the Exchange individuals can shop for, compare, and purchase qualified health insurance plans with tax credits or subsidies that are based on their income. *See*, www.nevadahealthlink.com.

10

11

12

13 14

15

16

17

18

1920

21

22

2324

25

26

27

28

Exchange. See, Exhibit 2. Given the condition of Friday Health, the Receiver will not appeal the decertification.

On July 18, 2023, the Commissioner of insurance determined that, as a result of Friday Health's hazardous financial condition, the continuation of Friday Health's business would further jeopardize the insurers solvency and thus all policies will terminate at the end of the day on August 31, 2023. *See*, **Exhibit 3**. As a result of the same, the SDR has prepared and will be sending out notices to policyholders that their policies will be cancelled on an expedited basis.<sup>2</sup> (A copy of the notice<sup>3</sup> that will be sent to policyholders is attached hereto as **Exhibit 4**.)

With the decertification of Friday Health by the Exchange, the cancellation of policies by the Commissioner, and the fact that the continued transaction of business will result in the further depletion of limited assets, there is no likelihood that Friday Health can be rehabilitated. Accordingly, it is appropriate for Friday Health to be declared insolvent and for this proceeding and the Receiver to shift efforts to liquidate Friday Health. Additionally, a finding of insolvency and liquidation order will trigger the provisions of NRS 686C and allow the Nevada Life and Health Insurance Guaranty Association to step in and assist policyholders.

#### III. LEGAL ANALYSIS

### A. <u>Friday Health Is Insolvent and Should be Liquidated Because it Lacks the</u> Infrastructure and Resources to Meet Its Liabilities As They Mature.

NRS 696B.220 enables the Court to order liquidation of a domestic insurer if certain conditions are met. *See generally* NRS 696B.220. Under the chapter, the Court may order liquidation if an insurer is insolvent, or if efforts to rehabilitate the insurer "have failed despite all

<sup>&</sup>lt;sup>2</sup> Notice of the policy cancellation is being sent via e-mail and policyholders will be contacted via phone by the Exchange. Notably, the Exchange has an outbound call center that will begin contacting policyholders to advise them of available options to purchase other health insurance and assist them in finding a new plan that meets their needs. If the Receiver is unable to locate an email or phone number for any policyholder, the applicable notice will be mailed via U.S. Mail to the insured's last known physical address. Additionally, notice policy cancellation will be posted the Receiver's website (https://fridayhealthplansofnevada.com/) and on the Exchange's website, Nevada Health Link (https://www.nevadahealthlink.com/). Additionally, the SDR will endeavor to have the information posted on Friday Health's website (https://www.fridayhealthplans.com/en/nv/health-network.html).

<sup>&</sup>lt;sup>3</sup> The Receiver has sought input from the Exchange and others in preparing the notice to be sent to policyholders and may make modifications to Exhibit 4 to address the same.

reasonable efforts by the Commissioner, or cannot be continued without material increase of risk of loss to the insurer's creditors or policyholders." NRS 696B.220(2), (5). An insurer is insolvent when it "fails to meet its obligations as they mature." NRS 696B.110(1). Pursuant to NRS 696B.460(1), the Court must set a hearing before entering an ordering adjudging the insurer to be insolvent.

Friday Health's hazardous financial condition will require the Receiver to defer payment of its obligations as they mature, and there is no indication that its financial condition could be improved. The Receiver's analysis thus far of Friday Health's book and records caused serious concerns including but not limited to concerns regarding: limited available cash; expenses associated with the continuation of claims coverage; ongoing administration costs, including expenses associated with hiring a vendor to process claims on an ongoing basis; concerns regarding alleged commingling of funds that need to be investigated; and unreliability of representations made to the Division by Friday Health and/or related entities.

### See Ex. 1, Ellingson Decl.

No reasonable rehabilitative efforts could cure these deficiencies because Friday Health does not have the resources or infrastructure to enable rehabilitation and to resume its pre-receivership business operations. *Id.* Nor is there reason to believe that it could have sufficient capital and surplus to be rehabilitated such that it could meet obligations in the future. *Id.* All of Friday Health's operations should therefore cease, and its affairs should be wound up. The Court should thus formally find Friday Health insolvent and place it into liquidation. Additionally, doing so will also enable policyholders' benefits provided by the Nevada Life and Health Insurance Guaranty Association pursuant to NRS 686C.152.

#### B. Notice Regarding Cancellation of Policies and Friday Health Liquidation.

Nevada's insurance statutes provide the Commissioner with the right to cancel policies when he determines that the "insurer's present volume of premiums would jeopardize the insurer's solvency or be hazardous to the interests of policyholders of the insurer, its creditors, or the public[.]" NRS 687B.320(1)(f). For the cancellation to be effective, notice must be provided to the policyholders at least 30 days in advance of the cancellation date. NRS 687B.320(2). In order

to comply with this statutory requirement, the SDR is in the process of providing notices to policy holders of the cancellation. *See*, **Ex. 3.** 

Given the gravity of the situation, the Receiver believes it is also appropriate to notify policyholders of the liquidation of Friday Health to further encourage the transition to new health insurance. NRS 696B does not specify the notice that is required to policyholders when there is an insolvency and liquidation order. However, the date of liquidation also serves to fix the rights and liabilities of the insurer, creditors, policyholders, stockholders, and other interested parties pursuant to NRS 696B.400, and thus the Receiver desires to provide notice of the same. The Nevada Supreme Court recognized that there are no "bright-line rules or methods for constitutionally sufficient notice[.]" *Flangas v. Perfekt Mktg.*, 507 P.3d 574, 579 (Nev. 2022). Instead, notice must be "reasonably calculated, under all the circumstances, to apprise interested parties of the pendency of the action and afford them an opportunity to present their objections[.]" *Id.* at 579-80. Whether notice is sufficient thus exists on a sliding scale, and the focus is whether the method chosen is reasonably calculated to provide notice. *Id.* at 580. The Court should consider the reasonableness of a method in light of the particular circumstances. *Id.* 

Here, in addition to sending out the policy cancellation notice as referenced above in the form attached hereto as Exhibit 3, the Receiver proposes providing notice of the liquidation date *via* e-mail. Additionally, policyholders will be contacted *via* phone by the Exchange. Notably, the Exchange has an outbound call center that will contact policy holders and advise them of available options to purchase other health insurance and assist them in finding a new plan that meets their needs. If the Receiver is unable to locate an email or phone number for any policyholder, the applicable notice will be mailed via U.S. Mail to the insured's last known physical address.

In addition to the foregoing, the Receiver intends to provide notice of the liquidation by posting a notice on the Receiver's website at (https://fridayhealthplansofnevada.com/) and will endeavor to have the information posted on Friday Health's website (https://www.fridayhealthplans.com/en/nv/health-network.html) and on the Exchange's website, Nevada Health Link (https://www.nevadahealthlink.com/). Additionally, the Division will post a

press release regarding the cancellation of policies on its website and its staff will direct any inquiries to the SDR and/or the Exchange for additional information.

The combination of each method of notice are thus reasonably calculated to deliver notice to Friday Health's insureds about cancellation of their policies and advise them of the liquidation of Friday Health. At a later date, the Receiver will present the Court with a proposed claims process and separate notice proposal relating to the same.

#### C. The Court Should Designate This Order As a Final Appealable Order.

NRS 696B.190(5) states that any order granting or refusing liquidation has "the character of a final order," in which Nevada's Rules of Appellate Procedure would begin to apply. The Receiver respectfully requests that the Court issue a final, appealable order. An interlocutory order would be subject to appeal potentially years after any approved claims filing deadline passes. That would make any swift resolution of the claims against the estate impossible, and the distribution of any estate assets impracticable until such time as a final appealable order were to be entered.

#### IV. **CONCLUSION**

Based on the foregoing, the Receiver respectfully requests that this Court enter an order placing Friday Health into liquidation approving the notices attached hereto and approve the procedure for providing notices to policyholders set forth herein.

DATED this 18th day of July, 2023

GREENBERG TRAURIG, LLP

/s/ Kara B. Hendricks

MARK E. FERRARIO, ESQ. Nevada Bar No. 01625 KARA B. HENDRICKS, ESQ. Nevada Bar No. 07743 JERRELL L. BERRIOS, ESQ. Nevada Bar No. 15504 10845 Griffith Peak Drive, Suite 600 Las Vegas, Nevada 89135

25

26

27

28

### **CERTIFICATE OF SERVICE** 1 2 Pursuant to Nev. R. Civ. P. 5(b)(2)(D) and E.D.C.R. 8.05, I certify that on this 18th day of 3 July 2023, I caused a true and correct copy of the foregoing *MOTION FOR ORDER FINDING* FRIDAY HEALTH PLANS OF NEVADA, INC. TO BE INSOLVENT AND ORDER 4 PLACING IT INTO LIQUIDATION ON AN ORDER SHORTENING TIME to be filed 5 with the Clerk of Court using the Odyssey e-FileNV Electronic Service system and served on all 6 7 parties with an email address on record, pursuant to Administrative Order 14-2 and Rule 9 of the N.E.F.C.R. 8 On **July 18, 2023**, I served the within document(s): 10 $\boxtimes$ via FIRST CLASS MAIL. by mailing a copy of the document(s) listed above to the person(s) at the e-mail address(es) set forth below. 11 Matthew Taylor 12 701 S. Carson Street Suite 200 13 Carson, City, Nevada 89701 14 Steven L. Victor 15 Senior Managing Director DEVELOPMENT SPECIALISTS, INC. 16 10 S. LaSalle Street **Suite 3300** 17 Chicago, Illinois 60603 (312) 263-4141 (Main) 18 (312) 263-1180 (Fax) 19 Email: SVictor@DSIConsulting.com 20 /s/ Evelyn Escobar-Gaddi An employee of Greenberg Traurig, LLP 21 22 23 24 25 26 27 28

INDEX OF EXHIBITS				
EXHIBIT DESCRIPTION				
Exhibit 1	Declaration of Darren Ellingson			
Exhibit 2	July 14, 2023 Decertification Notice from Health Exchange			
Exhibit 3	Exhibit 3 July 18, 2023 Department of Insurance Letter re Determination Regarding Friday Health Plans of Nevada			
Exhibit 4	Notice of Cancellation to Policyholders			

# EXHIBIT 1

# EXHIBIT 1

Declaration of Darren Ellingson

1	DECL				
	MARK E. FERRARIO, ESQ.				
2	Nevada Bar No. 01625				
3	KARA B. HENDRICKS, ESQ.				
3	Nevada Bar No. 07743				
4	JERRELL L. BERRIOS, ESQ.				
•	Nevada Bar No. 15504				
5	GREENBERG TRAURIG, LLP				
	10845 Griffith Peak Drive, Suite 600				
6	Las Vegas, Nevada 89135				
7	Telephone: 702.792.3773				
/	Facsimile: 702.792.9002				
8	Email: ferrariom@gtlaw.com				
Ü	hendricksk@gtlaw.com				
9	berriosj@gtlaw.com				
4.0	Commellan Detition on				
10	Counsel for Petitioner				
11	EIGHTH JUDICIAL D	DISTRICT COURT			
11		SISTRICT COCKT			
12	CLARK COUNT	Y, NEVADA			
1.0		G			
13	SCOTT J. KIPPER, COMMISSIONER OF	CASE NO. A-23-871639-C			
14	INSURANCE, STATE OF NEVADA,	DEPARTMENT 18			
17	D. CC	DECLARATION OF BARRIES			
15	Petitioner,	DECLARATION OF DARREN			
		ELLINGSON IN SUPPORT OF THE			
16	VS.	RECEIVER'S MOTION FOR ORDER			
17	EDIDAY HEALTH DLANG OF NEVADA INC	FINDING FRIDAY HEALTH PLAN			
1 /	FRIDAY HEALTH PLANS OF NEVADA, INC.,	OF NEVADA, INC. TO BE			
18	Defendant.	INSOLVENT AND ORDER			
	Defendant.	PLACING IT INTO LIQUIDATION			
19		ON AN ORDER SHORTENING			
20		TIME			
20					
21					
22	I, Darren Ellingson, declare as follows:				
22	1. I am over eighteen years of age and c	ompetent to testify to the matters stated herein			
23	1. I am over eighteen years of age and e	ompetent to testify to the matters stated heren			
24	based on personal knowledge.				
25	2. I am the Managing Partner of Ell	lingson & Associates, LLC and make this			
26	Declaration is made in support of the Receiver's Motion for Order Finding Friday Health Plans O				
26	Declaration is made in support of the Receiver's ivio	tion for Order I maing Friday freatur Flans O			
27	Nevada, Inc. to be Insolvent and Order Placing it Into Liquidation.				
28	///				
	1				

///

///

- 3. With the consent of Friday Health Plans of Nevada, Inc. ("Friday Health"), Scott J. Kipper ("Commissioner" or "Receiver"), Commissioner of Insurance of the State of Nevada, petitioned the Court for an order appointing him as the receiver of Friday Health for the purpose of rehabilitating it.
- 4. On June 12, 2023, the Court entered an order, appointing the Commissioner as Receiver of Friday Health and directing him to assume control over Friday Health to attempt rehabilitation ("Receivership Order").
- 5. The Receiver appointed me as the Special Deputy Receiver ("SDR") of Friday Health.
- 6. After review of Friday Health's assets and books and records, I have determined that Friday Health's financial condition was much worse than initially represented.
- 7. Specifically, Friday Health's books and records revealed that Friday Health has limited available cash which will require the Receiver to defer payment of the company's obligations as they mature, and there is no indication that its financial condition could be improved due to ballooning expenses associated with continued claims coverage and ongoing administration costs, including expenses associated with hiring a vendor to process claims on an ongoing basis.
- 8. Additionally, I have concerns regarding possible commingling of funds concerns relating to the reliability of representations made to the Nevada Division of Insurance by Friday Health, which need to be investigated.
- 9. The financial condition of Friday Health and specifically its deficiencies establish that Friday Health will not be able to pay its liabilities as they mature and is insolvent.
- 10. I do not believe reasonable rehabilitative efforts could cure these deficiencies because Friday Health does not have the resources or infrastructure to enable rehabilitation and to resume its pre-receivership business operations.
- 11. Additionally, I have no reason to believe that Friday Health could have sufficient capital and surplus to be rehabilitated such that it could meet obligations in the future.

1	12. Based on the foregoing, I am requesting that the Court find Friday Health insolvent
2	and place it into liquidation.
3	DATED this 18th day of July, 2023
4	/s/ Darren Ellingson
5	DARREN ELLINGSON
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	
28	

### EXHIBIT 2

## EXHIBIT 2

July 14, 2023 Decertification Notice from Health Exchange

### Silver State Health Insurance Exchange

2310 South Carson Street, Suite 2

Carson City, NV 89701

T: 775-687-9939

E. 775 697 0022

www.nevadahealthlink.com/sshix

July 14, 2023

Darren Ellingson Special Deputy Receiver Friday Health Plans of Nevada, Inc. In Receivership 3212 N. 70<sup>th</sup> street, #1007 Scottsdale, AZ 85251

Dear Mr. Ellingson,

This letter serves as a formal notification of the <u>pending</u> decertification of all Plan Year 2023 Friday Health Plans of Nevada, Inc. Qualified Health Plans per <u>45 CFR 155.1080</u>. The plans pending decertification through the Silver State Health Insurance Exchange (Exchange), the online health insurance marketplace, known as Nevada Health Link, include the following:

Issuer Application Identifier	Insurance Plan Identifier	Plan Marketing Name	On/Off Exchange	Plan Type	Approved for Certification
82461	82461NV0010001	Friday Catastrophic	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010002	Friday Bronze Basic + Vision Exam	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010003	Friday Bronze Plus + Vision Exam	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010004	Friday Bronze HSA	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010005	Friday Silver+ Vision Exam	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010006	Friday Gold+ Vision Exam	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010007	Friday Bronze Copay + Vision Exam	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010008	Friday Silver Copay+ Vision Exam	Both	Qualified Health Plan (QHP)	Yes

82461	82461NV0010009	Friday Gold Copay + Vision Exam	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010010	Friday Bronze Basic	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010011	Friday Bronze Plus	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010012	Friday Bronze Copay	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010013	Friday Silver	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010014	Friday Silver HSA	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010015	Friday Silver Zero Deductible	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010016	Friday Silver Copay	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010017	Friday Gold	Both	Qualified Health Plan (QHP)	Yes
82461	82461NV0010018	Friday Gold Copay	Both	Qualified Health Plan (QHP)	Yes

If Friday Health Plans of Nevada, Inc. would like to appeal the pending decertification, Friday Health Plans of Nevada, Inc. has 10 business days to notify the Exchange via a formal letter. The Exchange will have 30 business days to review the appeal.

If the appeal is approved, the Exchange will then issue Notice of Approved Decertification Appeal to the issuer and the Division of Insurance (DOI) via formal letter and email, and the status for the impacted plans on the State Based Exchange (SBE) platform, Nevada Health Link as "Available."

If the appeal is denied, the Exchange will decertify the impacted plan(s) and the status for the plan(s) on the SBE Platform and will remain "Dependent Only." The Exchange will issue a Final Notice of Decertification to the issuer, HHS, and DOI via formal letter and email. On receipt of the Notice of Decertification, DOI will submit the Plan ID Crosswalk files to the Exchange via email. The Exchange will upload the Plan ID Crosswalk files for all effected consumers enrolled in the impacted plan(s).

Sincerely,

Meagan Werth Ranson

Plan Certification Manager

Silver State Health Insurance Exchange

### EXHIBIT 3

## EXHIBIT 3

July 18, 2023 Department of Insurance Letter re Friday Health Plans JOE LOMBARDO Governor

STATE OF NEVADA

TERRY REYNOLDS SCOTT J. KIPPER Commissioner

Director

DEPARTMENT OF BUSINESS AND INDUSTRY **DIVISION OF INSURANCE** 

> 1818 East College Pkwy., Suite 103 Carson City, Nevada 89706 (775) 687-0700 • Fax (775) 687-0787 Website: doi.nv.gov

> > E-mail: insinfo@doi.nv.gov

July 18, 2023

Friday Health Plans of Nevada, Inc. c/o Darren Ellingson, Special Deputy Receiver 3212 N. 70<sup>th</sup> Street # 1007 Scottsdale, AZ 85251

Re: Determination Regarding Friday Health Plans of Nevada

Dear Mr. Ellingson,

On June 13, 2023, Friday Health Plans of Nevada, Inc. ("Friday") was placed into receivership by the Eighth Judicial District Court, Clark County, Nevada, Case. No. A-23-871639-C. As part of the receivership action, Friday's financial status has been evaluated. Based on this evaluation, I have determined that continuing Friday's present volume of premium will jeopardize Friday's solvency and be hazardous to Friday's policyholders, creditors, and the public. Friday is hereby notified that it must cancel its policies as of August 31, 2023.

Sincerely,

Scott J. Kipper Commissioner

## EXHIBIT 4

# EXHIBIT 4

Notice of Cancellation to Policyholders

### Friday Health Plans of Nevada, Inc., in Receivership

3212 N 70th Street, #1007, Scottsdale AZ 85251

(800) 475-8466

FridayHealthPlansofNevada.com

[DATE]

[P/H NAME] [ADDRESS]

#### NOTICE OF TERMINATION OF YOUR FRIDAY HEALTH PLANS COVERAGE AND SPECIAL ENROLLMENT

Friday Health Plans of Nevada, Inc. ("FHP-NV") was placed into receivership by the Eighth Judicial District Court of Nevada on June 12, 2023, to protect Nevada policyholders due to its insolvency. As a result of FHP-NV's hazardous financial condition and a determination by the Nevada Commissioner of Insurance that the continuation of FHP-NV's business would further jeopardize the insurer's solvency, all individual policies will terminate at the end of the day on August 31, 2023. You must choose a new health insurance plan by August 31, 2023, to avoid a gap in coverage. Additionally, the Receiver has filed a motion requesting the receivership court enter an order setting a liquidation date for FHP-NV effective September 1, 2023.

The cancellation of FHP-NV's policies triggers a special enrollment period. You can choose a new plan today either through an agent, directly with an insurance company or through the state agency, the Silver State Health Insurance Exchange, which facilitates the sale of qualified health plans through the online marketplace, <u>Nevada Health Link</u>. You may be eligible for subsidy assistance if you choose a new plan through Nevada Health Link.

#### PLEASE KEEP THE FOLLOWING DEADLINES IN MIND:

August 31 - All Policies Terminated - Last Day to Enroll in a New Plan Without a Gap in Coverage

September 1 - Requested Liquidation Date

October 31 - Last Day of Special Enrollment Period

If you choose a plan after August 31, 2023, your coverage will begin on the first day of the month following the date of your choice and you will have a gap in coverage. In other words, if you enroll in a new plan before August 31, 2023, your coverage will begin on September 1, 2023. If you enroll in a new plan between September 1 and 30, 2023, your coverage will begin on October 1, 2023. If you enroll in a new plan between October 1 and 31, 2023, your coverage will begin on November 1, 2023.

How to choose a new plan through Nevada Health Link:

- 1. Log into or create your account at the Nevada Health Link.
- 2. File a Qualify Life Event (QLE)- Loss of Minimal Essential Coverage
- 3. Complete a new application.
- 4. Upload supporting documentation to show the loss of FHP-NV. If you are actively enrolled with FHP-NV you can call into our call center and your QLE can be manually overridden.
- 5. Shop for your new plan.

Remember that when you enroll in a new plan your out-of-pocket costs could change and your deductible and out of pocket maximums may change. For assistance visit <a href="www.nevadahealthlink.com">www.nevadahealthlink.com</a> or contact the customer assistance service line at (800) 547-2927 (TTY 711) or email <a href="customerServiceNVHL@exchange.nv.gov">CustomerServiceNVHL@exchange.nv.gov</a>.

The Receiver has also set up a website at <a href="www.fridayhealthplansofnevada.com">www.fridayhealthplansofnevada.com</a> to answer questions you may have regarding the FHP-NV receivership process.

1	CSERV			
2	DISTRICT COURT			
3	CLARK COUNTY, NEVADA			
4				
5	Scott Kipper, Plaintiff(s)	CASE NO: A-23-871639-C		
7	Vs.	DEPT. NO. Department 18		
8	Friday Health Plans of Nevada,			
9	Defendant(s)			
10		J		
11	AUTOMATED	CERTIFICATE OF SERVICE		
12	This automated certificate of service was generated by the Eighth Judicial District			
13	Court. The foregoing Order Shortening Time was served via the court's electronic eFile system to all recipients registered for e-Service on the above entitled case as listed below:			
14	Service Date: 7/19/2023			
15	Marilyn Millam	mmillam@ag.nv.gov		
16	Andrea Rosehill	rosehilla@gtlaw.com		
17	Mark Ferrario	ferrariom@gtlaw.com		
19	Kara Hendricks	hendricksk@gtlaw.com		
20	Joanna Grigoriev	jgrigoriev@ag.nv.gov		
21	LVGT docketing	lvlitdock@gtlaw.com		
22	Evelyn Gaddi	escobargaddie@gtlaw.com		
23	Kayla Dorame	kdorame@ag.nv.gov		
24				
25				
26				
27				