

85 Main Street, North Andover MA 01845

1.617. 313-7971 Ext.2 www.men-yue.com

Privacy Policy

Effective Date: June 2026

Menyue LLC, ("Company," "we," "us," or "our") values the trust of our clients and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you provide to us when you engage our catering and event planning services, visit our website, or interact with us in any other way.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, billing address, event details, and payment information.
- Event Details: Guest count, dietary preferences, venue information, and any other details necessary to provide our services.
- Website Data: IP address, browser type, and cookies when you visit our website.
- **Communications:** Information you provide when contacting us via email, phone, or contact forms.

2. How We Use Your Information

We use your information to:

• Provide catering and event planning services.

- Communicate with you about bookings, updates, and customer service.
- Process payments and invoices.
- Improve our services and website.
- Send promotional updates or offers (with your consent).
- Comply with legal obligations.

3. How We Share Your Information

We do not sell or rent your personal information. We may share your information with:

- **Vendors/Partners:** Trusted third parties such as venues, rental companies, or entertainers, only as necessary to fulfill your event.
- Payment Processors: To securely process payments.
- Legal Requirements: If required by law or in response to legal processes.

4. Data Security

We implement reasonable physical, technical, and administrative safeguards to protect your information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Your Choices

- You may opt out of marketing emails at any time by following the unsubscribe instructions.
- You may request access, correction, or deletion of your personal information by contacting us.

6. Cookies & Website Tracking

Our website may use cookies to improve your browsing experience. You may disable cookies in your browser settings, but some features of our website may not function properly.

7. Retention of Information

We retain your information only as long as necessary to provide services, comply with legal obligations, resolve disputes, or enforce agreements.

8. Children's Privacy

Our services are not directed to children under 18 unless the event is booked by a parent/guardian, and we do not knowingly collect information from children.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with a revised effective date.

10. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

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