



85 Main Street, North Andover MA 01845

Menyue LLC SMS/Text Messaging Policy

SMS Communications Consent

By providing your mobile phone number to Menyue LLC, you consent to receive text messages related to your interactions with our business. These messages may include, but are not limited to:

- Order confirmations and updates
- Meal plan service communications
- Delivery notifications
- Appointment reminders
- Account notifications
- Customer support and customer care communications
- Responses to inquiries and service requests

Consent to receive text messages is not a condition of purchase.

Message Frequency

Message frequency may vary depending on your interactions with Menyue LLC, the services you request, and your account activity.

Message and Data Rates

Standard message and data rates may apply based on your mobile carrier's plan. Menyue LLC is not responsible for any charges incurred from your mobile service provider.

Opt-Out Instructions

You may opt out of receiving text messages at any time by replying:

STOP – to unsubscribe from SMS communications.

After opting out, you will no longer receive text messages from Menyue LLC except as required to process your opt-out request or as otherwise permitted by law.

Help and Support

For assistance regarding our text messaging program, reply:

HELP – for support information.

You may also contact Menyue LLC directly for additional assistance.

Privacy and Data Use

Menyue LLC respects your privacy. We use your phone number solely to provide SMS communications related to your inquiries, customer care, orders, meal plans, deliveries, appointments, and other service-related matters.

Your mobile phone information and SMS opt-in data will not be sold, shared, rented, or disclosed to third parties or affiliates for marketing or promotional purposes.

We do not use your SMS consent information for third-party marketing activities.

Data Security and Retention

We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, disclosure, or misuse.

Personal information collected through our SMS program is retained only for as long as necessary to fulfill business, legal, and operational requirements.

Changes to This Policy

Menyue LLC reserves the right to modify this SMS/Text Messaging Policy at any time. Any updates will be posted on our website and become effective upon posting.

Contact Information

If you have questions regarding this SMS/Text Messaging Policy, please contact Menyue LLC directly using the contact information provided on our website.