



85 Main Street, North Andover MA 01845

1.617.313-7971 Ext.2

[www.men-yue.com](http://www.men-yue.com)

# Terms & Conditions

**Effective Date:** June 2023

These Terms & Conditions (“Agreement”) govern the services provided by **Menyue , LLC** (“Company,” “we,” “us,” or “our”) to you (“Client,” “you,” or “your”). By booking our services, you agree to these terms.

## 1. Services Provided

We provide catering, event planning, coordination, and related services as outlined in your proposal or agreement. Services are customized to your event needs and subject to availability.

## 2. Booking & Payment

- A signed agreement and deposit are required to confirm a booking.
- Final payment is due no later than three days before the event date, unless otherwise specified in writing in a formal proposal.
- Payments may be made via major credit/debit cards, certified bank check or cash.
- Failure to pay in full by the due date may result in cancellation of services.

## 3. Cancellations & Refunds

- **Client Cancellations:** Deposits and/or any other payments made prior to the event are non-refundable. Cancellations made five (5) days before the event may result in partial refunds at our discretion.

- **Company Cancellations:** In the rare event that we must cancel due to circumstances beyond our control, we will issue a full refund of payments received.
- **Force Majeure:** We are not responsible for cancellations or non-performance due to events beyond our control (e.g., natural disasters, government restrictions, pandemics).

## 4. Event Changes

- Any changes to event details (guest count, venue, menu, etc.) must be communicated in writing at least five (5) days before the event unless otherwise specified in writing
- Additional costs may apply for last-minute changes.

## 5. Client Responsibilities

- Provide accurate event details and timely communication.
- Provide food allergies for all guests as the client booking is responsible for their placed orders.
- Ensure access to the event venue for setup and breakdown within agreed timeframes.
- Comply with all venue, health, and safety regulations.
- Obtain any necessary permits, if required.

## 6. Food & Beverage

- We take care to provide high-quality food and beverages. However, we cannot guarantee the absence of allergens unless specifically requested in advance.
- The client is responsible for notifying guests of potential allergens.
- Leftover food safety becomes the responsibility of the client once the event concludes.

## 7. Liability

- We are not liable for damages, injuries, or losses arising from the event, including allergens or harm caused to any guests based on our food products, food preparations etc. as it is the responsibility of the client to disclose any allergens in advance of the event and at the time of booking.
- The Client is responsible for any damages to equipment, rentals, or venue property caused by guests or third-party vendors.

## **8. Third-Party Vendors**

If we recommend or coordinate with third-party vendors (venues, florists, entertainers, etc.), we are not responsible for their performance.

## **9. Intellectual Property**

All marketing materials, menus, designs, and event concepts created by us remain our intellectual property and may not be reproduced without permission.

## **10. Governing Law**

This Agreement is governed by the laws of the state of Massachusetts, without regard to conflict of law provisions.

## **11. Acceptance of Terms**

By booking our services, submitting payment, or signing an agreement, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.

## **12. Contact Us**

For questions or concerns about these Terms & Conditions, please contact us:

**Menyue , LLC**  
85 Main Street, North Andover MA 01845  
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[www.men-vue.com](http://www.men-vue.com)