



NENA Federation Meeting Minutes
Friday, July 21, 2023 | Time: 4:20 - 5:00 pm
Zoom Link: <https://widener.zoom.us/j/95926165579>

1. **Meeting was called to order at 4:23pm.**
 - ICHRIE Mission: ICHRIE is a global and multicultural community of hospitality and tourism professionals dedicated to the pursuit, discovery, advancement, and sharing of knowledge and experiences, relevant to the hospitality and tourism industry and its future leaders.
2. The **minutes** of the April 2, 2023, NENA Federation meeting were unanimously approved as presented.
3. **NENA Board Reports/Updates**
 - a. **President (Jeff Lolli)**
 - Thanked Annamarie Sisson & Kirsten Tripodi for their service on the board this past year.
 - Introduction of 2023/2024 Leadership
 - President, Tracy Michaud
 - Vice President, Noel Naylor- Criscione
 - Secretary, Maureen Gittleman
 - Treasurer, Joe Scarcelli
 - Director of Conference and Events, Jennifer Forney
 - Director of Education, Ya-Ling Chen
 - Director of Marketing and Member Services, Frank Tsai
 - Markus Schuckert, Director of Research
 - Members-at-Large, Chuck Meitner, Maria Matthews, Stanley Chiang
 - Past President, Jeff Lolli
 - NENA and ICHRIE Scholarship Awards 2024 – members were encouraged to apply and share upcoming scholarship opportunities with faculty and graduate students.
 - b. **Immediate Past President (Jeff Lolli for Kirsten Tripodi)**
 - Jeff identified the Leadership Positions that the nominations committee will be recruiting for 2024/2025; please let him know if you are interested in one of these roles or serving on nominations committee.
 - Vice President (3–Year Commitment)
 - Treasurer
 - Director of Education
 - c. **Vice President (Tracy Michaud)**
 - Tracy thanked NENA members for their support in electing her to the role of President. She noted that she is honored to serve and looking forward to working with members. Please reach out with any ideas and feedback.
 - Save the date for 2024 Spring NENA Conference, April 4-6 in Portland, ME.
 - Thanked Jeff for his service and embodiment of hospitality.
 - d. **Treasurer (Joseph Scarcelli)**
 - Joe reminded memberst that in addition to conference scholarships, please also watch for Promise Award scholarships (grad and undergrad). Additionally, he is seeking volunteers to serve on the scholarship selection committee.
 - e. **Secretary (Maureen Gittelman)** – no report

f. Director of Research (Noel Criscione)

- Noel shared that she looking forward working with members in her new role as VP, as well as continuing work on fall activities and spring conference.

g. Director of Conferences and Events (Jennifer Forney)

- Spring 2024 Conference Planning Committee will be forming shortly; please reach out to Jennifer if interested in serving on conference committee
- The 2025 conference will be hosted by Stockton University
- A sub-committee is revising the conference RFP and it will be available this fall.
- Please consider hosting the conference is 2026 and beyond

h. Director of Education (Ya-Ling Chen)

- Shared Rise & Grind Survey Results – teaching ranked highest as topic of interest; additional interest from last year’s topics include: active learning, fourth industrial revolution/AI, and mindfulness in hospitality.
- Ideas for new topics included ChatGPT/AI, recruitment/enrollment, student/faculty wellness; welcome member recommendations for speakers.
- Friday morning was selected as most popular time. Thanked members for continued support and participation in R&G.

i. Director of Membership and Marketing (Frank Tsai)

- NENA has almost 500 members, though about half are students.
- There are three membership categories that have declined: exclusive members, exclusive individuals and special members; looking to boost those categories.
- Welcome ideas for recruitment and outreach.

j. Member-at-Large – Canada Outreach (Maria Matthews)

- Maria reported that she is working with WestCHRIE on Canadian outreach. Currently, there are only three active members from Canada. Maria has created a database of programs and believes there is an appetite to get involved. The NENA Maine and ICHRIE Montreal conferences will give us a great opportunity to engage.

k. Member-at-Large – Fall Meeting/Event Results and Proposal (Chuck Meitner/Jeff)

- Since learning that the New York Hotel Experience event is not longer taking place in November, the board has been exploring alternative ideas for a fall educational and networking event.
- An idea for a full-day professional development opportunity in the Atlantic City area was shared and discussed. Members indicated that budget restraints would likely prohibit most from traveling.
- Alternatives were discussed and included a longer online event, a virtual wine-tasting. Members were more interested in a late afternoon, virtual event.
- The NENA Fall Meeting would take place on a separate date via Zoom, likely early December.

l. ESD (Abena Aidoo)

- Abena reported that ESD is working on several events: a fall event in conjunction with International Travel Show; the first ever undergraduate research event at FIU in Feb 2024; and a Chicago/NRA event in Spring 2024.

4. Upcoming Conferences

- a. 2024 NENA Spring Conference- University of Southern Maine, April 4-6
- b. 2024 ICHRIE Summer Conference – Montreal, Quebec Canada - Date TBD
- c. 2025 NENA Spring Conference – Stockton University - Date TBD

5. Old Business - None

6. New Business - None

Meeting adjourned at 4:58pm.