

October 19, 2020

My name is Jeff McMain and I purchased an old building in downtown Morganfield in November of last year. I realized at the time of purchase I had serious roof issues but it had a fairly new roof. Yet it leaked incessantly. Several people had attempted to fix the problem but to no avail. It was heartbreaking to see the non-stop deluge of water every time it rained. I contacted a company and they set up a time to come but they never showed up or called again.

I pastor a church and I happened to find a mailer with your company's name on it and I called to inquire about your services. I was impressed with the promptness and customer care I received from Russell Aquinaldo. He went out of his way to assist me and answer any questions I had, even to the point of letting me know that I may not be a good fit for your product. I appreciated the honesty and integrity that he displayed. I was sold in our first phone conversation.

An assessment was scheduled and Brett Williamson came to do the evaluation. What an amazing guy. He walked me through everything and in my first two contacts with your company, I knew I had made the correct choice.

Tyler and Baxter Lilles came and done all the prep work and I enjoyed getting to know them. They worked extremely hard and did an amazing job. My roof was fixed and they had not even sprayed it yet! Brett, Tyler and Baxter sprayed the polymer resin on and did an amazing job. I could not be more proud of my roof and I'm constantly telling people about your services. If I can ever talk to any of your prospective clients, Please feel free to give them my number.

In the end, it was a lot of money but the peace of mind I have every time it rains is totally worth it! You have an amazing team and you should be very proud of them. They represent your company well and all of them deserve a raise.

Thank you for everything!

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