



### When should I call 101?

To report less urgent crime or disorder, to contact the police with general inquiries or to speak to a local officer. For example:

- if your car has been stolen
- if your property has been damaged
- reporting a minor traffic incident
- where you suspect drug use or dealing
- giving police information about crime in your area.

### How does it work?

Call 101 to contact Cheshire Police - 24 hours a day, seven days a week.

### How much does it cost?

Calls from landlines and mobile networks cost 15 pence per call, no matter what time of day or how long you are on the phone.

### You can contact your neighbourhood policing team by calling

## 101

Ask to be put through to your local neighbourhood officer.

This may be an answerphone.

Leave a brief message with your name and contact details.

Your call will be returned.

### In an emergency always dial

## 999

Police 999 call handlers strive to answer all calls within ten seconds.

You should **dial 999** if:

- there is a danger to life
- violence is used or threatened
- a serious crime (violent crime/ burglary) is in progress or likely to occur
- a suspect for a serious crime is nearby
- there is a road traffic collision involving personal injury or danger to other road users
- a vulnerable person needs urgent attention.

### For more information about your local policing area go to:

**[www.cheshire.police.uk](http://www.cheshire.police.uk)**

Click on 'Local Policing' where you will find information about local policing and local contact information. You can read local police tweets without having a twitter account.



## Welcome to our Neighbourhood Watch Scheme

From your Neighbourhood  
Watch Scheme Coordinator:

I am a community volunteer who is willing to give a small amount of time to encourage neighbours to join together to help to make our community safer.

I act as a special point of contact with The CNWA and our local police and hold a confidential list of neighbours contact details. I hope all our immediate neighbours will join for our scheme to be effective.

This leaflet contains contact details for key crime reduction agencies and guidance on information sharing.

I am also leaving various community safety leaflets.

## Advice and best practice for Neighbourhood Watch Scheme members

### Information sharing

- Before you share local information with others make sure it is factually correct.
- Do not share information that identifies victims, companies, or other personal details.
- Always use blind copy when forwarding e-mails on to members and encourage others to do the same.

### Passing suspicious information

As your coordinator, I would encourage you to report anything you see or hear to the police:-

- If it's unusual - note it down.
- Call 101 if you are concerned.
- Never put yourself or others at risk!

Let me know after you have made a report to the police.

### Neighbours who may be vulnerable:-

If you would like to know more about emergency reporting (or how to contact your local policing unit) to help residents who may be deaf, hard of hearing or have a speech impediment go to [www.cheshire.police.uk](http://www.cheshire.police.uk) and click on the Contact Us tab.

### Useful information sources

## ActionFraud

Report Fraud & Internet Crime

- [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

Tel: 0300 123 2040

- Information about fraud, financially motivated internet crime – conned, scammed, ripped off.



Consumer Help Line  
(Trading Standards)

- [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

Tel: 08411 111 444

- Doorstep traders
- Unlawful alcohol sales



- [www.crimestoppers.org.uk](http://www.crimestoppers.org.uk)

We don't want your name...ever!  
We can't trace your call.

### Other useful web sites

- [www.cheshire.ourwatch.org.uk](http://www.cheshire.ourwatch.org.uk)
- [www.ourwatch.org.uk](http://www.ourwatch.org.uk)
- [www.cheshirepolicealert.co.uk](http://www.cheshirepolicealert.co.uk)



As your coordinator, I am registered with the CNWA and the police and **WILL NOT** disclose your contact details to anyone without your permission.