



When should I call 101?

To report less urgent crime or disorder, to contact the police with general inquiries or to speak to a local officer. For example:

- If your car has been stolen
- If your property has been damaged
- Reporting a minor traffic incident
- Where you suspect drug use or dealing
- Giving police information about crime in your area.

How does it work?

Call 101 to contact Cheshire Police—24 hours a day, seven days a week.

How much does it cost?

Calls to 101 are free of charge.

Online Reporting

You can also use the online reporting service for Cheshire Police to report a crime, get help and advice and read the latest news and appeals through the force website www.cheshire.police.uk

In an emergency always dial 999

Police 999 call handlers strive to answer all calls within ten seconds.

You should dial 999 if:

- There is a danger to life
- Violence is used or threatened
- A serious crime (violent crime/burglary) is in progress or likely to occur
- A suspect for a serious crime is nearby
- There is a road traffic collision involving personal injury or danger to other road users
- A vulnerable person needs urgent attention.

For more information about your local policing area go to:

www.cheshire.police.uk

Enter your postcode into 'Find your area' and you will be taken to information about where you live.

You can read local police Tweets without having a Twitter account.



Welcome to our Neighbourhood Watch Scheme

From your Neighbourhood Watch Scheme Coordinator:

I am a community volunteer who is willing to give a small amount of time to encourage neighbours to join together to help make our community safer and more neighbourly.

I act as a special point of contact with the Cheshire Neighbourhood Watch Association (CNWA) and Cheshire Police and hold a confidential list of neighbours' contact details. I hope all our immediate neighbours will join for our scheme to be effective.

This leaflet contains contact details for key crime reduction agencies and guidance on information sharing.

Advice and best practice for Neighbourhood Watch Scheme members

Information sharing

- Before you share local information with others, make sure it is factually correct.
- Do not share information that identified victims, companies, or other personal details.
- Always use blind copy when forwarding emails onto members, and encourage others to do the same.

Passing suspicious information

As your coordinator, I encourage you to report anything you see or hear to the police:

- If it's unusual—note it down.
- Call 101 if you are concerned.
- Never put yourself, or others, at risk.

Let me know after you have made a report to the police.

Neighbours who may be vulnerable

If you would like to know more about emergency reporting (or how to contact your local police unit) to help residents who may be deaf, hard of hearing or have a speech impediment go to www.cheshire.police.uk and click on the 'Contact Us' tab.

Useful information sources

www.actionfraud.police.uk



Information about fraud, financially motivated internet crime—conned, scammed or ripped off.

www.citizensadvice.org.uk

Tel: 08411 111 444

Doorstep traders

Unlawful alcohol sales

www.crimestoppers-uk.org



When you contact us, your anonymity is guaranteed—whether you choose to contact us on **0800 555 111** or by using our simple anonymous online form.

Other useful websites

www.cheshirenw.org

www.ourwatch.org.uk

www.cheshirepolicealert.co.uk



As your coordinator, I am registered with the CNWA, the Neighbourhood Watch Network (NWN) and Cheshire Police and WILL NOT disclose your contact details to anyone else without your permission.

www.cheshirenw.org

www.ourwatch.org

www.cheshirepolicealert.co.uk