



Doorstep Crime



How do I protect myself from doorstep crime?

Follow the steps below:

1. **DON'T DEAL WITH ANY COLD CALLERS!**
2. Use our 'No Cold Callers' sticker in your window or on your door.
3. If you have a door spy-hole, check who is at the door before opening it.
4. Always use a door chain.
5. Don't trust the ID presented, it may be fake. Don't use the contact number on the ID to check if it is valid.
6. Close the door when checking the caller. If they say they are from the council, police or utility company use the contact number on any bills/correspondence/back of this leaflet to check if they are genuine.
7. Set up a password with utility companies that they must use when visiting your home.
8. Don't respond to leaflet drops or phone cold calls.
9. Don't let strangers into your home. If they need help, call the authorities for them, but don't let them in.

Don't feel embarrassed to say no to people at your door and not let them in.

For more advice visit the Doorstep Crime section on our website by scanning the QR code above or visit <https://qrco.de/CrimePrevention>

To report a trader, or for advice, contact **Citizens Advice consumer helpline 0808 223 1133**.

If the trader's still there or expected to return soon, call the **Police on 101**.

Call the police on 999 if you feel at risk, or are concerned for a neighbour.



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Call the police on 999 if you feel at risk, or are concerned for a neighbour.

Useful Contact Details

Emergency Calls (Police, Fire, Ambulance) Tel: 999	Action Fraud Tel: 0300 123 2040 www.actionfraud.police.uk	Age UK Tel: 0800 223 444 www.ageuk.org.uk	Citizens Advice Tel: 0800 055 6112 www.citizensadvice.org.uk
Cheshire East Council Tel: 0300 123 5500 Out of hours: 0300 123 5025 www.cheshireeast.gov.uk	Cheshire West and Chester Council Tel: 0300 123 8123 Out of hours: 0300 123 7035 www.cheshirewestandchester.gov.uk	Halton Council Tel: 0303 333 4300 www3.halton.gov.uk	Warrington Council Tel: 01925 443322 www.warrington.gov.uk
Trading Standards Tel: 0300 123 2040 www.tradingstandards.uk	Openreach www.openreach.com/help-and-support/crimes-and-scams	Mailing Preference Service Tel: 0207 291 3310 www.mpsonline.org.uk	Telephone Preference Service Tel: 0845 070 0707 www.tpsonline.org.uk
British Gas (Engineer Identify Check) Tel: 0800 408 5500	Scottish Power and Manweb (Engineer Identify Check) Tel: 0330 10 10 444	United Utilities (Engineer Identify Check) Tel: 0345 672 3723	REMEMBER — IF IN DOUBT, KEEP THEM OUT!



Cheshire Neighbourhood Watch Association (CNWA)

Why not become a member of your local scheme, or set up your own scheme? Visit www.cheshirenw.org (via the QR code on the left) or via the Neighbourhood Watch website: www.ourwatch.org.uk for more information.



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Cheshire East Council Tel: 0300 123 5500 Out of hours: 0300 123 5025 www.cheshireeast.gov.uk	Cheshire West and Chester Council Tel: 0300 123 8123 Out of hours: 0300 123 7035 www.cheshirewestandchester.gov.uk	Halton Council Tel: 0303 333 4300 www3.halton.gov.uk	Warrington Council Tel: 01925 443322 www.warrington.gov.uk
Trading Standards Tel: 0300 123 2040 www.tradingstandards.uk	Openreach www.openreach.com/help-and-support/crimes-and-scams	Mailing Preference Service Tel: 0207 291 3310 www.mpsonline.org.uk	Telephone Preference Service Tel: 0845 070 0707 www.tpsonline.org.uk
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