

# TTGStreamz IPTV FAQ

## 1. Problem: Buffering or Slow Streaming

Solution: Check your internet speed to ensure it meets the minimum requirements (at least 20 Mbps). Restart your device and router. Use a wired connection if possible.

## 2. Problem: Unable to Access Channels

Solution: Verify your subscription is active and payment confirmed. Restart the IPTV app or device. Check for any service outages via our Telegram channel.

## 3. Problem: Login Issues

Solution: Double-check your login credentials. Use the 'Lost Login Lookup' service for \$10 if you cannot recover your login details.

## 4. Problem: App Crashing or Freezing

Solution: Clear the app cache, update the app to the latest version, or reinstall it.

## 5. Problem: Pay-Per-View Events Not Showing

Solution: Ensure your subscription includes pay-per-view access. Some events may require additional activation through customer support.