



DOVE RELEASE SERVICE AGREEMENT

Always Make an Impressionable Memory

1. Deposit & Payment Policy

To secure your dove release date and time, the following payment terms apply:

- A 50% non-refundable deposit is required at the time of booking to confirm your reservation.
- The remaining 50% balance is due in full on the day of the event, prior to the release.
- Accepted payment methods: Cash and Credit Card.
- The deposit covers the reservation of your date, time, preparation of the doves, and operational costs incurred in advance of your event.

By paying the deposit, the Client acknowledges and agrees to all terms set forth in this Agreement.

2. Refund & Cancellation Policy

Memory Doves LLC operates with full preparation and commitment for every event. Please read this section carefully.

No Refunds

- All payments made to Memory Doves LLC, including deposits and final balances, are non-refundable.
- Cancellation by the Client for any reason does not entitle the Client to a refund of any amounts paid.

Client-Initiated Cancellations

- If the Client cancels or reschedules fewer than 7 days before the event, the full remaining balance may still be owed.
- Cancellations must be submitted in writing via email to evelyn@memorydoves.net.

Weather & Safety Cancellations

- Memory Doves LLC reserves the right to cancel or postpone a release due to weather conditions or any circumstances that may endanger the health, safety, or well-being of the doves.
- In such cases, Memory Doves LLC will work with the Client to reschedule the event at the earliest mutually available date.
- No refund will be issued for weather-related postponements; however, all payments will be applied toward the rescheduled event.

3. Travel & Location

- Memory Doves LLC services events within a 20-mile radius of our home base in Stafford, VA at no additional charge.



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- Events located more than 20 miles from our home base are subject to a travel fee starting at a minimum of \$100. The exact travel fee will be calculated based on distance and disclosed to the Client prior to signing this Agreement.
- The Client is responsible for ensuring that the venue permits live animal releases. Memory Doves LLC is not liable if a venue prohibits the release.
- The Client must provide accurate location details at the time of booking. Changes to the event location after booking may affect pricing and will require written confirmation from Memory Doves LLC.

4. Client Responsibilities

- The Client agrees to provide accurate event information including date, time, venue address, and expected number of guests.
- The Client is responsible for obtaining any permits or venue approvals required for a live dove release.
- The Client will designate a point of contact at the event who can coordinate with the Memory Doves LLC handler upon arrival.
- Memory Doves LLC requires a minimum 15-minute setup window prior to the scheduled release time.

5. Conduct of Service

- Memory Doves LLC operates as a faith-guided, compassionate ministry. We ask that all clients and guests treat our handler and doves with respect.
- The doves are homing pigeons specifically trained for ceremonial release. All releases are conducted safely and humanely.
- Memory Doves LLC is not responsible for the behavior of the doves after release, including their flight path or return time.
- Photography and videography of the release are welcome. Memory Doves LLC may photograph the event for use in marketing materials unless the Client opts out in writing.

6. Limitation of Liability

Memory Doves LLC shall not be held liable for any of the following:

- Circumstances outside our reasonable control, including extreme weather, traffic, or natural events.
- The behavior of doves after release, including but not limited to their flight path, return, or interactions with other animals or persons.
- Any injury, loss, or damage arising from the Client's failure to obtain proper venue permits.
- Indirect or consequential damages of any kind related to the services provided.

Memory Doves LLC's total liability to the Client, if any, shall not exceed the total amount paid by the Client for the service.



7. Agreement & Signatures

By signing below, both parties confirm they have read, understood, and agree to all terms set forth in this Dove Release Service Agreement. The Client acknowledges that the deposit paid is non-refundable and that all fees, including any applicable travel charges, have been disclosed and agreed upon prior to signing.

Client Printed Name: _____ **Phone:** _____

Client Email: _____

Client Signature: _____ **Date:** _____

Memory Doves LLC Representative: _____ **Date:** _____

A copy of this signed agreement will be provided to the Client for their records. Thank you for trusting Memory Doves LLC with your special moment.