



## NEWS RELEASE

FOR IMMEDIATE RELEASE

### **RG&E Conducting Safety Inspections of Natural Gas Meters**

*Company asks for cooperation from customers as necessary work is completed*

**ROCHESTER, New York — Oct 17, 2019** — Rochester Gas & Electric Corporation (RG&E), a subsidiary of AVANGRID, Inc. (NYSE: AGR), will be in customers' neighborhoods over the next several months conducting safety inspections of natural gas meters. These inspections are necessary to ensure the safe delivery of natural gas to your home or business.

A combination of RG&E employees and qualified contractors will be performing the inspections. All workers will identify themselves with either green or orange company identification badges before entering any buildings. Customers can expect to see employees conducting inspections between Mondays and Saturdays through December.

RG&E is required by the New York State Public Service Commission (PSC) to perform mandatory routine leak and corrosion inspections periodically. These inspections will assess the condition of the service line to detect gas leakage as well as check for corrosion on all exposed piping connected to the natural gas meter inside your home or business. The inspection takes approximately 20 minutes to complete.

If inspectors are unable to access the meter and service line at the time of the inspection, they will leave behind important information regarding scheduling a visit at a later time. Customers who fail to provide access to the meter or schedule an inspection by Dec. 31, 2019 risk having service to the property shut off. Additionally, a \$100 surcharge may be imposed. This inspection is necessary to ensure customer safety and maintain regulatory compliance.

For additional information, please refer to the PSC website: <http://www.dps.ny.gov> by searching Case Number 15-G-0244.

# # #

---

**AVANGRID, Inc.** (NYSE: AGR) is a leading, sustainable energy company with approximately \$33 billion in assets and operations in 24 U.S. states. With headquarters in Orange, Connecticut, AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.25 million customers in New York and New England. Avangrid Renewables owns and operates 7.2 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainable Development Goals and was named among the World's Most Ethical Companies in 2019 by the Ethisphere Institute. For more information, visit [www.avangrid.com](http://www.avangrid.com).



**Rochester Gas and Electric Corporation (RG&E)** is a subsidiary of AVANGRID, Inc. Established in 1848 and based in Rochester, New York, RG&E serves approximately 381,400 electricity customers and 315,700 natural gas customers in a nine-county region in New York surrounding the City of Rochester. It operates approximately 8,800 miles of electric distribution lines and 1,100 miles of electric transmission lines. It also operates approximately 9,000 miles of natural gas distribution pipelines and 105 miles of gas transmission pipelines. RG&E received the 2018 Salute to Excellence Award for its community engagement and leadership investments in education from the Monroe Community College Foundation. For more information, visit [www.rge.com](http://www.rge.com).

---

#### **Media Contacts:**

- **Nate Stone**  
[nathan.stone@avangrid.com](mailto:nathan.stone@avangrid.com)  
585.307.5138 (cell)
- **24/7 Media Hotline**  
833.MEDIA.55 (833.633.4255)