

Ontario County Public Health

Healthy People in Healthy Communities

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Linking People to Services in Ontario County

In This Guide



- Telephone Directory
- Housing and Shelter Assistance
- Domestic Violence Assistance
- Food Pantries
- Health Insurance Navigators
- Infant Supplies
- Child and Family Outreach
- Community Agency Referral Forms

The Ontario County Resource Guide is intended to connect the community, medical providers, and service agencies with the resources available to residents of Ontario County. This list is updated yearly and is inclusive to the best of our knowledge. You will find health information on many of the pages within this resource guide. The information provided is general health information. Any specific health question should be directed to your health care provider.

If you would like your service agency listed in this resource guide, please contact Kassandra Doyle at kassandra.doyle@ontariocountyny.gov

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HOT LINES AND IMPORTANT NUMBERS



Adult Protective Services	585-396-4111
AIDS/HIV Hotline	1-800-541-2437 (English) 1-800-233-7432 (Spanish)
Birthright	585-385-2100
Care Net (Pregnancy Center of Canandaigua)	585-393-0437
Catholic Charities of the Finger Lakes	
Canandaigua	585-394-0190
Geneva	315-789-2235
Newark	315-331-4867
Child Abuse Hotline: Public	1-800-342-3720
Child Abuse Hotline: Mandated Reporter	1-800-635-1522
Child Abuse – National Hotline – Child Help	1-800-422-4453
Child Advocacy Center of the Finger Lakes	585-394-2573
Child & Family Resources (Parenting Support)	1-800-881-5786
Clifton Springs Hospital/ Rochester Regional Health	315-462-9561
COVID-19 New York State Department of Health	
COVID-19 Information Hotline	1-888-364-3065
COVID-19 Emotional Support: Project Hope Hotline	1-844-863-9314
Department of Social Services & HEAP	585-396-4060
Domestic Violence (English)	Call 1-800-942-6906 (NYS) Text 844-997-2121
Domestic Violence (Spanish)	1-800-942-6906 (NYS)
Early Intervention (Ontario County Public Health)	1-800-299-2995
Emergency	911
Emergency Assistance Program (Catholic Charities of the Finger Lakes)	315-789-2235 ext. 114 (Geneva) 585-394-0190 (Canandaigua)

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Environmental Health-NYSDOH, Geneva District Office	315-789-3030
Family Planning Services	
Finger Lakes Community Health	315-781-8448
Planned Parenthood (Canandaigua)	1-866-600-6886
Finger Lakes Migrant Health Care Project Inc.	315-483-1199
F.F. Thompson Hospital/ UR Thompson Health	585-396-6000
Finger Lakes Community Health (FQHC)	315-781-8448
UR Finger Lakes Health (Geneva General Hospital)	315-787-4000
Finger Lakes Regional Poison Center	1-800-222-1222
Finger Lakes WIC (SPCC WIC)	585-394-9240
FLACRA (Finger Lakes Area Counseling & Recovery Agency)	1-833-435-2272
Farmington (Formerly Turnings Substance Abuse)	585-396-4190
Clifton Springs – Addictions Crisis Center (FLACRA)	315-462-7070
Clifton Springs Integrated Outpatient	315-462-9161
Geneva – Outpatient	315-781-0771
Geneva Housing Authority	315-789-8010
Geneva General Hospital (UR/Finger Lakes Health)	315-787-4000
Growing Up Healthy Hotline (Referral Service)	1-800-522-5006
Health Navigator (NYS Health Insurance Exchange)	1-855-355-5777
Finger Lakes Community Health	315-531-9102
Geneva Community Health	315-521-0234 (Carmen Bello)
Mosaic Health Rushville	585-554-4400
Community Health Care Association of NYS Appointment Helpline	1-800-346-2211
Fetal Care (UR Medicine Maternal-Fetal Medicine)	585-487-3350
Healthy Families Ontario/Child & Family Resources	1-800-881-5786 or 585-919-2476, ext. 2507
Humane Society/Happy Tails	585-396-4590

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Immunizations for travel –Passport Health of NYS	1-855-729-2479
Immunizations – Ontario County Public Health	1-800-299-2995
Jordan Health Center (Canandaigua, FQHC)	585-396-0222
Lead Testing for Children - Ontario County	1-800-299-2995
LAWNY (formerly Legal Assistance of Western NY, Inc.)	315-781-1465
9-8-8 LIFELINE (24/7 crisis/suicide intervention program)	Dial 988 or 1-877-356-9211
Mental Health (See Yellow Pages for individual Providers)	
Boike Mental Health	585-394-1442
Canandaigua VA Medical Center	585-393-7252
Clifton Springs Behavioral Health Clinic	315-462-1050
Family Counseling Service of the Finger Lakes	315-789-2613
Lakeview Health Services	315-789-0550
Ontario County Mental Health	585-396-4363
OnTrackNY Rochester (Ages 16-30)	585-360-4129
Narcan	1-800-299-2995
NYS Department of Environmental Conservation	585-226-2466
NYS Department of Health Environmental (Geneva District)	315-789-3030
NYS Department of Health	1-866-881-2809
NYS Quitline (Smokers/Vapers)	Call 1-866-697-8487 Text 716-309-4688
Paternity and DNA Questions	1-888-404-4363
Planned Parenthood (Canandaigua)	1-866-600-6886
Poison Control	1-800-222-1222
Prescription Assistance - NeedyMeds.org	1-800-503-6897
Rabies Prevention (Ontario County Public Health)	1-800-299-2995
RAINN National Sexual Assault Hotline	1-800-656-4673

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Mosaic Health Rushville (FQHC)	585-554-4400
Safe Harbors (Rape and Abuse Crisis Services)	1-800-247-7273
Salvation Army (Canandaigua Corps)	585-394-6968
Social Security Office (Geneva)	1-866-331-7759
Strong Memorial Hospital UPMC	585-275-2100
Suicide Prevention (9-8-8/LIFELINE)	Dial 988 or 1-800-273-8255
Supervised Visitation Services (Catholic Charities of the FL)	585-394-0190
Trillium Health	585-545-7200
Veteran Hotline (for veterans and their loved ones)	Call 1-800-273-8255 Text 838255
Victim Assistance Program (Ontario County District Attorney)	585-396-4010
Survivor Advocacy Center of the Finger Lakes, Inc.	1-800-456-1172
Visiting Nurse Care (UR Homecare)	1-800-253-4439

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ABUSE

Abuse-related Mental Health Counseling Services – See Mental Health

Alcoholism – See Addiction Recovery Programs

Child Abuse/Incest – If the child is in immediate danger call 911.

Child Advocacy Center of the Finger Lakes

482 North Main Street
Canandaigua, NY 14424

585-394-2573

<https://www.cacfingertlakes.org/>

The Child Advocacy Center of the Finger Lakes is a child-friendly location where allegations of physical or sexual abuse are responded to by a multidisciplinary team of professionals. From the time of the report through the end of the case, the multidisciplinary team will work together to conduct a thorough investigation and provide necessary support services to children and their non-offending caregivers. This model aims to reduce the trauma experienced by child victims.

Child Abuse Hotline: Mandated Reporter

1-800-635-1522

Child Abuse Hotline: New York State

1-800-342-3720

This is a hotline to report child abuse as a non-mandated reporter, meaning a concerned civilian. Abuse may be in the form of physical, mental, or sexual. Lack of supervision, denying a child an education, and neglect are also forms of abuse. If the child is in immediate danger, call 911.

Childhelp® USA National Hotline

1-800-422-4453

<https://www.childhelp.org/>

Childhelp exists to meet the physical, emotional, educational, and spiritual needs of abused, neglected and at-risk children. We focus our efforts on advocacy, prevention, treatment, and community outreach.

**Department of Social Services,
Ontario County Child Protective Services**
3010 County Complex Drive,
Canandaigua, NY 14424

585-396-4111
<https://www.ontariocountyny.gov/225/Protective-Services>

Domestic Violence

Family Counseling Services of the Finger Lakes
Domestic Violence/Abuse

Geneva (main office): 315-789-2613
1-800-695-0390

LAWNY (Formerly Legal Assistance of the Finger Lakes)
361 South Main Street,
Geneva, NY 14456

315-781-1465
<https://www.lawny.org/>
Toll Free: (866) 781-5235

Safe Harbors of the Finger Lakes, Inc.
If you are in immediate danger, call 911.

1-800-247-7273
<https://shflny.org/>

Survivor Advocacy Center of the Finger Lakes, Inc.

1-800-456-1172
<https://www.vrcfl.org/contact/>

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ABUSE, CONT.

Rape – 911

New York State Domestic and Sexual Violence Hotline

1-800-942-6906
(Text) 844-997-2121
Deaf or Hard of Hearing: 711
<https://opdv.ny.gov/survivors-victims>

Rape, Abuse, Incest National Hotline

1-800-656-HOPE (4673)
<https://www.rainn.org/>

Reaching out for help is the first step. RAINN provides support for sexual assault victims & their loved ones.

Safe Harbors of the Finger Lakes

1 Franklin Square, Suite 324
Geneva, NY 14456

Office Phone: 315-781-1093
24 Hour Hotline: 1- 800-247-7273
Text Helpline: 315-305-2063
<https://www.shflny.org/>

ADDICTION (DRUGS AND ALCOHOL)

Stop addiction before it starts!

The prescription drugs most commonly misused:

- Opioid Painkillers (Codeine, Fentanyl, Hydrocodone, Oxycontin, Percocet, Norco, Morphine)
- Anti-Anxiety Medicines and Sedatives (Xanax, Valium, Ambien)
- Stimulants (Ritalin, Concerta, Adderall, and Dexedrine)

Al-Anon/Alateen Hotline (General Information)

2507 Browncroft Blvd., St. 101
Rochester, NY 14625

585-288-0540
<https://www.aisrochester.org>

Alcoholics Anonymous of the Finger Lakes

Finger Lakes Area Intergroup
PO Box 204
Clifton Springs, NY 14432

24 Hour Local Hotline: 315-789-5955
<https://fingerlakesaa.org/>

Binge Drinking Information

<https://www.cdc.gov/drink-less-be-your-best/facts-about-excessive-drinking/index.html>

When men consume 5 or more drinks & when women consume 4 or more drinks, in about 2 hours.

Council on Alcoholism and Addictions of the Finger Lakes

620 West Washington Street
Geneva, NY 14456

315-789-0310
<https://councilonalcoholismfingerlakes.org/>

Clifton Springs Behavior Health Clinic

2 Coulter Road
Clifton Springs, NY 14432

315-462-1050
<https://www.rochesterregional.org/locations/behavioral-health/clifton-springs>

Drug and Alcohol Addiction Information

<https://recovered.org/>

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ADDICTION (DRUGS AND ALCOHOL, CONT.)

FLACRA (Clifton Springs)

28 East Main Street
Clifton Springs, NY 14432

315-462-9161
<https://www.flacra.org/>
833-435-2272

FLACRA (Farmington) (Outpatient)

1386 Hathaway Drive Suite A
Farmington, NY 14425

585-396-4190
<https://www.flacra.org/>
833-435-2272

FLACRA (Geneva) (Outpatient)

246 Castle Street
Geneva, NY 14456

315-781-0771
<https://flacra.org/>
833-435-2272

Help for Patients (Drug and Alcohol)

<https://ncadd-ra.org/>

High Risk Obstetrics at Strong Memorial Hospital

585-487-3350

Mothers Against Drunk Driving (MADD)

1-877-623-3435
<https://madd.org/>

MADD's mission to stop drunk driving, support the victims of this violent crime and prevent underage drinking.

Narcotics Anonymous (NA)

<https://na.org/>

National Council on Alcoholism & Drug Dependence (NCADD)

217 Broadway, Suite 712
New York, NY 10007

1-800-622-4357
TTY 1-800-487-4889
<https://ncadd.us/>
<https://www.samhsa.gov/find-help/national-helpline>

Ontario County Youth Bureau

3010 County Complex Drive
Canandaigua, NY 14424

585-396-4035
<https://ontario-county.wixsite.com/youth-bureau>

Rochester Area Intergroup

1000 Elmwood Avenue (Greenhouse)
Rochester, NY 14620

585-232-6720
<https://www.rochesteraa.org/>

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ADDICTION (SMOKING AND VAPING)

If you have health insurance, give them a call to ask for help to quit smoking or vaping. Many insurance companies have medications and support programs to help you quit.

American Cancer Society

1-800-227-2345
<https://cancer.org/>

American Lung Association

1-800-586-4872
<https://www.lung.org/>

Free Nicotine Replacement

<https://www.nysmokefree.com>

NYS Smoker's/Vaper Quit Line

1-866-NYQUITS (1-866-697-8487)
 (Text) 716-926-4422
<https://www.nysmokefree.com/>

1-866-NYQUITS will help you quit smoking. Medications patches may be available. Call Monday-Thursday (9 AM – 9 PM) & Friday-Sunday (9 AM – 5 PM).

Ontario County Public Health

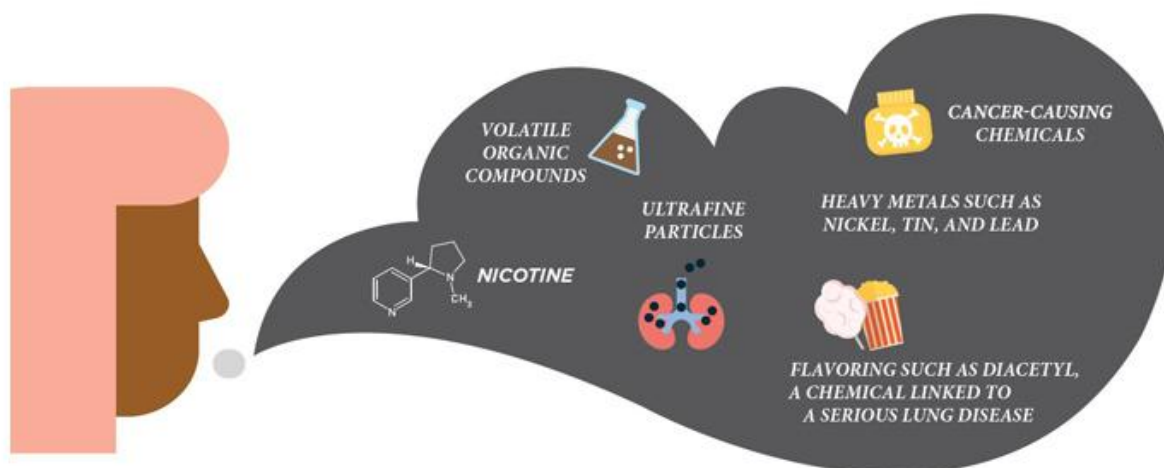
3019 County Complex Drive
 Canandaigua, NY 14424

585-396-4343
 1-800-299-2995
<https://www.ontariocountyny.gov/2341/Public-Health>

Time Since Last Cigarette	Health Benefit
20 minutes	Pulse rate drops; BP decreases; temperature of hands & feet return to normal.
12 Hours	Carbon monoxide level in bloodstream drops to a normal level
2 weeks to 3 months	Circulation improves; lung function increases
1 to 9 months	Coughing, sinus congestion, fatigue, and shortness of breath decrease
1 year	Added risk of coronary heart disease is half of a smoker's

Vaping Resources

- CDC: <https://tinyurl.com/2eh58a6e>
- The use of e-cigarettes is unsafe for kids, teens, and young adults.



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ADOPTION

Become a Foster Parent in Ontario County

585-396-4111

<https://www.ontariocountyny.gov/221/Foster-Care-Adoption>

Families who complete the steps to become a certified foster family in Ontario County receive a dual certification: foster care and adoption.

Birthright of Rochester (Adoption Referral/Broker)

585-385-2100

320 N. Washington St., Suite 116
Rochester, NY 14625

<https://birthright.org>

Catholic Charities of the Finger Lakes

585-394-0190

120 North Main Street, Suite 40
Canandaigua, NY 14424

<https://www.catholiccharitiesfl.org/>

Catholic Charities of the Finger Lakes; Regional Office (Geneva)

315-789-2235

94 Exchange Street
Geneva, NY 14456

Fax: 315-789-5785

<https://www.catholiccharitiesfl.org/>

Care Net Pregnancy Center (Adoption Referral)

585-393-0437

120 North Main Street, Suite 8
Canandaigua, NY 14424

help@carenetcan.org

<https://carenetcan.org/>

Child & Family Resources

Canandaigua

585-919-2476

502 S Main St.
Canandaigua, NY 14424

<https://www.cfresources.org/>

Penn Yan

315-536-1134

263 Lake St.
Penn Yan, NY 14527

<https://www.cfresources.org/>

New Hope Family Service

315-437-8300

3519 James Street
Syracuse, NY 13206

<http://www.newhopefamilyservices.com/>

AIDS/HIV

HIV is the virus that causes AIDS. It is transmitted through the blood, semen, or vaginal secretions of infected persons. It is not transmitted through casual contact. Because you can't tell if someone is HIV positive by looking at them, it is important to use latex condoms when you have sex and avoid sharing IV drug needles/kits. If you do not know your HIV status, get tested. Treatment is available & works well at preventing progression to AIDS.

AIDS Network of WNY Inc.

716-882-7840

266 Elmwood Avenue
Buffalo, NY 14222

<https://211wny.org/provider/3475>

Finger Lakes Community Health

315-781-8448

601-B West Washington Street
Geneva, NY 14456

<https://www.localcommunityhealth.com/>

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AIDS/HIV, CONT.

NYS HIV/STI/HCV Counseling and Testing Hotline (The H Line)

English: 1-800-541-2437

Spanish: 1-800-233-7432

<https://nyaidslines.org/>

NYS Department of Health HIV/STD Testing & Referral

1-800-962-5063

Ontario County Public Health

585-396-4343

3019 County Complex Drive

1-800-299-2995

Canandaigua, NY 14424

<https://www.ontariocountyny.gov/2341/Public-Health>

Planned Parenthood (PREP also available)

1-866-600-6886

15 Lafayette Ave

<https://www.plannedparenthood.org/>

Canandaigua, NY 14424

Trillium Health

585-545-7200

259 Monroe Ave

24/7 Access to PEP 800-923-9395

Rochester, NY 14607

<https://www.trilliumhealth.org/>

ANGER MANAGEMENT

Anger management is learning to recognize early signs of anger & to act without lashing out. Some signs of difficulty dealing with anger are:

- Often feel you have to hold in your anger
- Frequent arguments with your partner, children, or co-workers
- Legal troubles
- Physical violence, such as hitting your partner or children or starting fights
- Threats of violence against people or property
- Out-of-control behavior, such as breaking things or driving recklessly

G.A.T.E. – Gaining Awareness Through Education

315-789-1709

365 South Main Street

Geneva, NY 14456

ANIMAL WELFARE/CONTROL

BATS: If you wake up to a bat or a bat is found in the room of a child or incapacitated adult, the bat must be tested for rabies. Catch it & notify the health department. Bats have tiny teeth. People have gotten rabies from bats when they did not know they were bitten. If you have bats in your home, find out how they are getting in have the problem corrected.

HOW TO CATCH A BAT: <https://youtu.be/puP8qbATPKg>

Happy Trails

585-396-4590

Ontario County Humane Society, Inc.

FAX: 585-396-4805

2976 County Road 48

<https://www.ontariocountyhumanesociety.org/>

Canandaigua, NY 14424

Ask about spay and neuter programs.

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ANIMAL WELFARE/CONTROL, CONT.

Lollypop Farm

99 Victor Road
Fairport, NY 14450

585-223-1330

<https://www.lollypop.org/>

Ontario County Public Health – Rabies Coordinator

3019 County Complex Drive
Canandaigua, NY 14424

585-396-4343

1-800-299-2995

FAX: 585-396-4451

<https://ontariocountyny.gov/765/rabies>

Visit the OCPH website for the Rabies Vaccination Clinic Schedule. For Rabies questions after hours, call 585-394-4560 or 911 for emergencies.

Rabies Information

New York State Sanitary Code

<https://www.cdc.gov/rabies/>

BABY SUPPLIES

Child & Family Resources

502 S Main St.
Canandaigua, NY 14424

585-919-2476

<https://www.cfresources.org/>

Geneva Center of Concern

58 Avenue D
Geneva, NY 14456

315-789-1117

<https://genevacenterofconcern.org>

Salvation Army

41 North Street
Geneva, NY 14456

315-789-1055

<https://tinyurl.com/mtp5bph8>

Second Season (Adult & Household Supplies also)

1 Coulter Road
Clifton Springs, NY 14432

315-462-3293

secondseasons14432@gmail.com

<https://www.stjohnsepiscopalcliftonsprings.com/secondseasons>

BEHAVIORAL ASSISTANCE

Hillside Family of Agencies

1183 Monroe Avenue
Rochester, NY 14620

585-256-7500

Toll Free: 888-514-4455

info@hillside.com

<https://hillside.com/about/locations/#monroe>

Ontario Cares

5297 Parkside Drive, Suite 307
Canandaigua, NY 14424

585-396-4554

<https://www.ontariocares.org/>

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BEREAVEMENT

Everyone is unique and grieves in their own way. Understanding stages of grief can be helpful after experiencing a loss. Talking to a mental health counselor while you are grieving can also help.

Seven Stages of Grief by Elizabeth Kubler-Ross:

1. **Shock:** unable to react to the loss
2. **Denial:** mind refuses to accept the reality of the loss
3. **Anger:** not everyone experiences anger, but it is normal if you do
4. **Bargaining:** trying to “reason” your way out of the pain of the loss
5. **Depression:** this too is normal, and it is very easy to be stuck in this stage for a long time
6. **Testing:** starting to find ways to move through the grief process
7. **Acceptance:** accepting the reality of the loss and moving forward

Death by Suicide Support Resources

Ontario County Public Health has free resource kits for community members that are grieving a death by suicide. Call 585-396-4343 for more information.

Ontario County Mental Health

3019 County Complex Drive
Canandaigua, NY 14424

585-393-4363

<https://ontariocountyny.gov/99/Mental-Health>

Resolve Through Sharing Parent Support Group (Infant Loss)

585-396-6000

Suicide Survivor Resources

American Foundation for Suicide Prevention
National Suicide Prevention Lifeline
American Association of Suicidology

<https://tinyurl.com/mryr4j67>
<https://tinyurl.com/3yur4v24>
<https://tinyurl.com/59ct2k62>

Thompson Health Bereavement Support Group

585-396-6000

(See Mental Health Counseling for additional resources)

BIRTH CONTROL

Planning pregnancies is beneficial for everyone, providing social, health, and financial benefits for all members of the family. When unexpected pregnancies are avoided, mothers have more time to recover from pregnancy and childbirth, babies are breastfed longer, and parents have more time for their children and each other. There are numerous effective birth control methods available in NY. Talk to your healthcare provider about one that is right for you. Ontario County Public Health also has free condoms available in the office – call 585-396-4343.

Emergency Contraceptive (By Mail)

Organized by the National Women’s Health Network

<https://www.plancpills.org/states/new-york>

Finger Lakes Community Health and Planned Parenthood offer free, confidential coverage for family planning services to men, women, and teens with financial need. Sign up the day of your visit – other services include:

- Annual exams and Pap smears
- Pregnancy tests
- Infection checks and treatment
- Most forms of birth control
- Testing for anemia, high blood pressure, and breast diseases

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BIRTH CONTROL, CONT.

Finger Lakes Community Health (FQHC) – Family Planning

601-B West Washington Street
Geneva, NY 14456

315-781-8448

<https://tinyurl.com/3zt2xrhp>

Planned Parenthood (Canandaigua)

15 Lafayette Avenue
Canandaigua, NY 14424

1-866-600-6886

<https://www.plannedparenthood.org/>

<https://www.plannedparenthood.org/health-center/new-york/canandaigua/>

Mosaic Health Rushville (FQHC)

2 Rubin Drive
Rushville, NY 14544

585-554-4400

<https://mosiachhealth.org>

New York State Family Planning Benefit

1-800-541-2831

<https://tinyurl.com/ycxhkfvh>

Safe Sex Supplies Request Form (By Mail)

Provided by Finger Lakes Community Health

www.tinyurl.com/safekits

BREASTFEEDING ASSISTANCE

General Information About Breastfeeding

English: <http://womenshealth.gov/breastfeeding/>

Spanish: <https://espanol.womenshealth.gov/>

Breastfeeding Protects Babies:

- **First milk is powerful.** Early breast milk (colostrum) is “liquid gold” – it is rich in nutrients and antibodies that protect your baby.
- **Milk changes as your baby grows.** Colostrum becomes mature milk in 3-5 days. It has the right mix of fat, sugar, water, and protein for growth.
- **Easier to digest.** Breast milk is easier on a baby’s stomach than formula, especially for premature babies. Formula can be harder to digest and may increase the risk of serious intestinal illness.
- **Helps fight illness.** Breast milk has cells and antibodies that protect babies. Breastfed babies have fewer ear infections, diarrhea, and breathing illnesses. It may also lower the risk of diabetes, some cancers, skin rashes, asthma, and obesity.
- **Lowers SIDS risk.** Breastfeeding helps reduce the risk of sudden infant death syndrome (SIDS).

Breastfeeding Benefits Mothers:

- **More convenient over time.** No bottles to clean or formula to mix. Milk is always ready, even at night.
- **Saves money.** Formula and supplies can cost over \$1,500 in the first year. Breastfed babies are often healthier, which can also lower health care costs.
- **Supports bonding.** Skin-to-skin contact helps babies feel safe and calm. It also helps mom relax and supports milk production.
- **Health benefits for moms.** Breastfeeding is linked to lower risks of type 2 diabetes, breast cancer, ovarian cancer, and postpartum depression.

2026 Ontario County Resource Guide

BREASTFEEDING ASSISTANCE, CONT.

Ontario County Public Health

3019 County Complex Drive
Canandaigua, NY 14424

585-396-4343

1-800-299-2995

<https://www.ontariocountyny.gov/2341/Public-Health>

Breastfeeding Classes

<https://www.ontariocountyny.gov/764/Breastfeeding>

Free breastfeeding, birth, and newborn classes are offered every month through Ontario County Public Health. Call or register online to reserve your seat.

Clinical Lactation Counselor

585-396-4343

Maternal Child Home Visits

<https://www.ontariocountyny.gov/927/Maternal-Child-Health>

Maternal Child home visits are available at no cost upon request. Visits are personalized to meet the needs of each client and family. Nurses provide education on pregnancy, labor and delivery, newborn care, breastfeeding, safety, parenting, immunizations, lead poisoning prevention, and nutrition.

Worksite Lactation Policy

585-396-4343

Ontario County Public Health can help you create a worksite lactation policy that complies with NY State Law.

CDC Toolkit – Worksite Lactation Policy

English: <https://www.cdc.gov/breastfeeding/index.htm>

Spanish: <https://tinyurl.com/2p9axbx6>

La Leche League (Mother-to-Mother Breastfeeding Support Groups)

315-548-7980

Maureen Weidman, IBCLC, RLC

<http://www.llli.org/>

PO Box 54

Clifton Springs, NY 14432

SPCC WIC (Society for the Protection and Care of Children)

585-394-9240 x305

Breastfeeding Peer Counselor & Breast Pump Programs

<https://www.spcc-roch.org/programs/wic/>

UR/FF Thompson Hospital Birth Center

585-396-6260

350 Parrish Street

Canandaigua, NY 14424

www.thompsonhealth.com/Health-Services/Birthing-Center

CAMPS

4-H Camp Bristol Hills

480 North Main Street

Canandaigua, NY 14424

Jim Hooper (4-H Camp Manager): 585-394-3977 ext. 435

jah249@cornell.edu

<http://cceontario.org/4-h-camp-bristol-hills/>

Hobart & William Smith Conferences & Events

315-781-3103

300 Pulteney Street

Geneva, NY 14456

events@hws.edu

<https://www.hws.edu/offices/conferences/>

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CAMPS, CONT.

Letourneau Christian Center, Inc.

4950 East Lake Road
Rushville, NY 14544

585-554-3400

office@letcc.org

<https://www.letournear.org/>

NYS Sheriff's Summer Camp

9825 East Bluff Drive
Penn Yan, NY 14527

585-434-9091

<https://www.sheriffsinstitute.org/camp>

This camp is a free or low-cost camp on Keuka Lake for children ages 9-12 who may not otherwise be able to attend camp. The program offers fun outdoor activities like fishing and sailing while helping kids build confidence, learn new skills, and make friends in a supportive environment.

J. Warren Cutler Scout Reservation**Boy Scouts of America**

7131 Gulick Road
Naples, NY 14512

585-374-5770

585-244-4210

info@senecawaterways.org

<https://senecawaterways.org/>

CANCER SERVICES

Insider Tip: Every hospital has social workers or care managers who can help you navigate the healthcare system and plan for what you'll need after discharge. They are familiar with local services, including home nursing and other support options. Don't hesitate to reach out to a hospital social worker on behalf of your hospitalized loved one. Hospitals are required to help patients create a safe discharge plan before they leave.

American Cancer Society

1-800-227-2345

<https://www.cancer.org/>

Cancer Services Program of the Finger Lakes Region (CSP-FLR)

1-877-803-8070

<https://tinyurl.com/447sap59>

The Cancer Services Program of the Finger Lakes Region can help uninsured eligible men and women living in Monroe, Livingston, Ontario, Wayne, Seneca, and Yates Counties get the cancer screenings they need.

Hope Lodge (American Cancer Society Housing)

1120 South Goodman Street
Rochester, NY 14620

585-224-4900

<https://tinyurl.com/27f6r8pw>

Elizabeth Wende Breast Clinic (Mammography)

Main Office – Brighton

170 Sawgrass Drive
Rochester, NY 14620

585-442-2190

<http://www.ewbc.com/>

Elizabeth Wende Breast Clinic (Mammography)

Victor Office

7375 State Route 96, Suite 100
Victor, NY 14564

585-442-2190

<http://www.ewbc.com/>

E.P.I.C. (Elderly Pharmaceutical Insurance Coverage Program)

Prescription Assistance, Cancer Medications

1-800-332-3742

https://www.health.ny.gov/health_care/epic/

E.P.I.C. Application: <https://www.health.ny.gov/forms/doh-5080.pdf>

2026 Ontario County Resource Guide

CANCER SERVICES, CONT.

Finger Lakes Breast Care RGH (Mammography)

2 Coulter Road
Clifton Springs, NY 14432

315-462-1750
<https://tinyurl.com/4a6nyfz8>

UR/Finger Lakes Health (Mammography)

Geneva General Hospital Scheduling Services

200 North Street, Suite 303
Geneva, NY 14456

315-787-4555
315-531-2555
<https://www.flhealth.org/services/mammography>

Soldiers & Sailors Hospital (Mammography)

418 North Main Street
Penn Yan, NY 14456

315-531-2544
<https://tinyurl.com/ca7uaa32>

Golisano Children's Hospital (Radiation/Oncology)

601 Elmwood Ave
Rochester, NY 14642

585-275-2171
<https://www.urmc.rochester.edu/childrens-hospital.aspx>

Finger Lakes Community Health (Screenings)

Spanish interpreters available
601-B Washington Street, Suite B
Geneva, NY 14456

24/7 Number: 315-781-8448
Hearing/Speech Disabilities: 711
<http://localcommunityhealth.com/>

Jordan Health of CCIA (Screenings)

120 North Main Street, Suite 11
Canandaigua, NY 14424

585-396-0222
Fax: 585-396-0639
<http://www.jordanhealth.org/>

Medicaid Cancer Treatment Program (MCTP) Insurance Coverage

1-866-442-2262
<https://www.health.ny.gov/diseases/cancer/treatment/mctp/>

The Medicaid Cancer Treatment Program (MCTP) is a Medicaid program for eligible persons who are found to be in need of treatment for breast, cervical, colorectal or prostate cancer (and in some cases, pre-cancerous conditions of these cancers). To be enrolled in the MCTP, an individual must complete an application with a New York State Department of Health Cancer Services Program (CSP) trained designee, referred to as a Designated Qualified Entity (DQE). A DQE is a person designated and trained by the New York State Department of Health as a "Qualified" entity, for the purpose of assisting individuals to complete the MCTP application.

Planned Parenthood (Routine Cancer Screening)

15 Lafayette Avenue
Canandaigua, NY 14424

1-866-660-6886
<https://www.plannedparenthood.org/learn/cancer>

Mosaic Health Rushville (Routine Cancer Screening)

Spanish interpreters available
2 Rubin Drive
Rushville, NY 14544

585-554-4400
<https://mosaichealth.org/rushville/>

Sands Cancer Center

395 West Street, Suite 101
Canandaigua, NY 14424

Radiation Oncology: 585-396-6180
Medical Oncology: 585-393-7040
<http://www.thompsonhealth.com/Health-Services/Sands-Cancer-Center>

2026 Ontario County Resource Guide

CANCER SERVICES, CONT.

Sands Cancer Center – Interlakes Oncology & Hematology

395 West Street
Canandaigua, NY 14424

585-393-7040

<http://www.interlakesoncology.com/>

UR James P. Wilmot Cancer Center

90 Crittenden Blvd.
Rochester, NY 14642

585-275-5830

<https://www.urmc.rochester.edu/cancer-institute/locations/wcc>

UR Wilmot Cancer Institute – Geneva Location

A Strong Memorial Hospital Facility
511 West Washington Street
Geneva, NY 14456

315-781-2250

<https://www.urmc.rochester.edu/cancer-institute/>

Thrive to Survive (Support Groups and Financial Assistance)

585-662-3555

<https://www.thrivetosurvive.org>

Thrive to Survive provides emotional, physical, and financial support to adults living in Ontario, Seneca, Wayne, Schuyler, and Yates Counties diagnosed and being treated for cancer. Email support@thrivetosurvive.org with questions or to get involved.

Ronald McDonald House (Housing)

333 Westmoreland Drive
Rochester, NY 14620

585-442-5437

<http://www.rmhcrochester.org/>

CASH ASSISTANCE

Ontario County Department of Social Services

3010 County Complex Drive
Canandaigua, NY, 14424

585-396-4060

1-877-814-6907

<https://www.ontariocountyny.gov/118/Social-Services>



2026 Ontario County Resource Guide

CHILDCARE ASSISTANCE

Child & Family Resources

Canandaigua

502 S Main St.
Canandaigua, NY 14424

585-919-2476

<https://www.cfresources.org/>

Penn Yan

263 Lake St.
Penn Yan, NY 14527

315-536-1134

<https://www.cfresources.org/>

Ontario County Department of Social Services

3010 County Complex Drive
Canandaigua, NY, 14424

585-396-4060

1-877-814-6907

<https://www.ontariocountyny.gov/118/Social-Services>

Income eligible families may receive assistance paying for childcare. Have your household income information, picture identification and proof of residency ready and call for more information.

CHILDCARE CENTERS

Agri-Business Child Development (ABCD)

5 Goodman Street
Geneva, NY 14456

315-781-3267

<https://www.abcdny.org/>

Care-a-lot Child Care of Farmington

1780 Rochester Road
Farmington, NY 14425

585-883-2500

<https://carealot-childcare.com/farmington-child-care-location/>

Doodle Bugs! Daycare

7383 State Route 96
Victor, NY 14564

585-742-1200

<https://doodlebugs.com/>

Finger Lakes Community College Child Care

3325 Marvin Sands Drive
Canandaigua, NY 14424

585-394-6666

childcare@flcc.edu

<http://www.flcc.edu/offices/childcare/>

Happiness House – Finger Lakes Cerebral Palsy, Inc.

Disability Support

Canandaigua

5415 County Road 30
Canandaigua, NY 14424

<http://www.happinesshouse.org/>

585-394-1190

Fax: 585-394-5326

Geneva

731 Pre-Emption Road
Geneva, NY 14456

315-789-6850

315-789-6828

Fax: 315-789-7750

Phelps Community Center

8 Banta Street
Phelps, NY 14532

Head Start: 315-548-8484

Childcare Office: 315-548-8481

<https://www.phelpsc.org/>

Day Care (Age 6 weeks to 5), School Age Programs, Head Start, Dance Drama Athletics, Fitness Center

2026 Ontario County Resource Guide

CHILDCARE CENTERS, CONT.

Jack and Jill Childcare, Inc.

14 Framark Drive
Victor, NY 14564

585-924-9550

Fax: 585-924-3504

<http://www.jacknjillchildcare.com/>

Jim Dooley Center for Early Learning

196 North Street
Geneva, NY 14456

315-787-4191

<https://www.flhealth.org/location/jim-dooley-center-for-early-learning>

Kinder Care Learning Center

615 Fishers Run
Victor, NY 14564

585-924-0290

<http://www.kindercare.com/our-centers/victor/ny/>

Montessori School – Canandaigua

5273 Parkside Drive, Suite 500
Canandaigua, NY 14424

585-393-0126

<https://canandaiguamontessori.com/>

Our Children's Place – Canandaigua

55 Wilcox Lane
Canandaigua, NY 14424

585-394-5310

<https://www.ccdpkids.net/canandaigua-childcare>

Our Children's Place - Clifton Springs

9 Village Drive
Clifton Springs, NY 14432

315-462-3174

Fax: 315-462-2959

<https://www.ccdpkids.net/clifton-springs-childcare>

TLC Adventures in Child Care Inc.

7444 Victor-Mendon Road
Victor, NY 14564

585-924-7910

Victor Care A Lot

66 School St
Victor, NY 14564

585-924-2077

Fax: 585-924-1795

<https://carealotchildcare.com/victor-child-care/>

YMCA Child Care Centers**Sands Family YMCA**

Preschool, Before & After School
351 North Street
Canandaigua, NY 14424

585-396-8700

<https://rochesterymca.org/locations/sands-family-ymca>

Clifton Springs YMCA

Preschool, Before & After School
10 Crane Street
Clifton Springs, NY 14432

315-462-6184

315-462-5437

<http://www.csaymca.org/>

Geneva YMCA

Before & After School
399 West William Street
Geneva, NY 14456

315-789-1616

<http://www.genevafamilyymca.org/>

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CHILDHOOD EDUCATION

Budding Readers

P.O. Box 25024
Farmington, NY 14425

585-900-1725

books@buddingreaders.org

<https://www.buddingreaders.org/>

Budding Readers is a volunteer-run Ontario County nonprofit supporting early literacy by providing free books and parent guidance to families in the Bloomfield, Canandaigua, Honeoye, Marcus Whitman, Midlakes, Naples, Red Jacket, and Victor school districts. They distribute book bundles to children birth to age 3, plus books for siblings up to age 7.

Happiness House – Finger Lakes Cerebral Palsy, Inc.

<http://www.happinesshouse.org/>

Disability Support

Canandaigua

585-394-1190

5415 County Road 30

Fax: 585-394-5326

Canandaigua, NY 14424

Geneva

315-789-6850

731 Pre-Emption Road

315-789-6828

Geneva, NY 14456

Fax: 315-789-7750

Birth to Five Program: Happiness House combines evaluations, preschool education, therapy services, autism support and services coordination to help children in the Finger Lakes Region.

Evaluation Services: Comprehensive development evaluation services for children from birth to five years of age with known or suspected development disabilities or delay.

Literacy Volunteers Ontario-Yates, Inc. (Adult)

585-396-1686

208 South Main Street

info@lvoy.org

Canandaigua, NY 14424

<http://www.lvoy.org/>

Ontario County ARC

585-394-7500

3071 County Complex Drive

contact@ontarioarc.org

Canandaigua, NY 14424

<https://www.thearcontario.org/>

CHILD AND FAMILY - CASE MANAGEMENT

Catholic Charities of the Finger Lakes

585-394-0190

120 North Main Street, Suite 40

<https://www.catholiccharitiesfl.org/>

Canandaigua, NY 14424

Child & Family Resources, Inc.

1-800-881-5786

502 S Main St, Canandaigua, NY 14424

585-919-2476

<http://www.cfresources.org/>

Child & Family Resources offers affordable programs that support parents and promote quality care for young children. Services include parenting classes, home visits, and Spanish-language support – open to all parents. Supervised visitation is available by appointment in a family-friendly setting, with age-appropriate activities and sliding-fee options for court-referred families.

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CHILD PASSENGER SAFETY PROGRAM

Ontario County Sheriff's Office

585-394-4560

<https://dmv.ny.gov/more-info/safety-restraints>

Car Seat Inspections

Technicians assist parents in the selection, installation, and adjustment of the appropriate child passenger safety seat for their child. Seats and supplies are funded through a grant from the New York State Governor's Traffic Safety Committee and the National Highway Traffic Safety Administration (NHTSA).

Car Seat Replacement

Several problems may lead to the replacement of the safety seat. If the child is too heavy or too tall for the seat, if the seat has been in a crash, or if the seat is expired (more six years old), the technician will replace the problem seat with a new one that is compatible with the child and the vehicle in which it will be used.

How Long to Use Safety Seats

NY State law requires a child to be in a child safety seat until they are 8 years old. However, children should remain in some type of child safety seat until they are 4-foot, 9-inches tall or they reach the upper weight limit of the seat. Standard seat belts are designed for someone 5-foot, 6-inches tall with a weight of 125 pounds.

Always consult the owner's manual for your specific seat and vehicle and follow the manufacturer's recommendations.

CHILD PROTECTIVE SERVICES

Also see Abuse

Child abuse may include the following:

- Child abuse is **physical** - shaking, hitting, beating, burning, or biting a child.
- Child abuse is **emotional** - constantly blaming or putting down a child, excessive yelling, shaming.
- Child abuse is **sexual** - incest, any forced sexual activity, exposure to sexual stimulation not appropriate for the child's age.
- Child abuse is **neglect** - a pattern of failure to provide for the child's physical needs, such as food, clothing, shelter, and medical care; a pattern of failure to provide for the child's emotional needs, such as affection, attention, and supervision.

Ontario County Department of Social Services

585-396-4060

3010 County Complex Drive

1-877-814-6907

Canandaigua, NY, 14424

<https://www.ontariocountyny.gov/118/Social-Services>

To report child abuse, you must first phone the New York State Child Abuse Hotline (1-800-342-3720). If the child is in immediate danger, call 911.

New York State Child Abuse/Child Protective Services Hotline

1-800-342-3720

<http://www.childhelp.org/>

Hotline to report child abuse as a non-mandated reporter. Abuse may be physical, mental, or sexual. Lack of supervision, denying a child an education, and neglect are also forms of abuse. A Child Abuse investigator will investigate the report within 24 hours. If the child is in immediate danger, **call 911**.

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CHILD SUPPORT AND COLLECTIONS

Ontario County Child Support Office

3010 County Complex Drive
Canandaigua, NY 14424

Local: 585-396-4160
Statewide Helpline: 1-888-208-4485
CSEWEBOntario@dfa.state.ny.us
<https://www.childsupport.ny.gov/dcse/home.html>

Ontario County Department of Social Services

3010 County Complex Drive
Canandaigua, NY, 14424

585-396-4060
1-877-814-6907
<https://www.ontariocountyny.gov/118/Social-Services>

CLOTHING

Salvation Army

41 North Street
Geneva, NY 14456

315-789-1055
<https://easternusa.salvationarmy.org/empire/geneva/>

Canandaigua Churches in Action (CCIA)

120 N Main Street
Canandaigua, NY 14424

585-396-2242
Fax: 585-394-7831
<https://www.churchesinaction.org/schedule.html>

Caring Hearts Community Food Pantry

12 Hibbard Avenue
Clifton Springs, NY 14432

315-945-4402

Naples Open Cupboard

24 Mill Street
Naples, NY 14512

585- 531-0011
Info@NaplesOpenCupboard.org
<https://www.naplesopencupboard.org/>

Victor Community Closet

102 East Main Street
Victor, NY 14564

585-703-7421
victorumc.org

DENTAL CARE (ACCEPTING MEDICAID)

New York State Dental Association

20 Corporate Woods Blvd., Ste 602
Albany, NY 12211

518-465-0044
1-800-255-2100
Fax: 518-465-3219
<https://www.nysdental.org/>

Supply a Smile

585-376-2242
supplyasmile@gmail.com
<http://www.supplyasmile.com/>

Local organization serving uninsured residents of Ontario County with free dental service

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DENTAL CARE (ACCEPTING MEDICAID), CONT.

**Dentists that accept Medicaid change. Be sure to call the office!*

Eastman Dental Clinic 585-275-5051
625 Elmwood Ave <https://www.urmc.rochester.edu/dentistry/patients/locations>
Rochester, NY 14620

Finger Lakes Community Health 315-781-8448
601-B West Washington Street <https://www.localcommunityhealth.com/>
Geneva, NY 14456

Mosaic Health Rushville 585-554-4400
2 Rubin Drive <https://mosaichealth.org/health-centers/welcome-to-mosaic-health-rushville/>
Rushville, NY 14544

Clifton Springs Dentistry (RRH) 315-318-0284
2 Coulter Road, Suite 1720 <https://www.rochesterregional.org/locations/dental/clifton-springs>
Clifton Springs, NY 14432

Naples Valley Dental 585-374-6323
106 North Main Street <https://www.naplesvalleydental.com/>
Naples, NY 14512

Unity Dental Group at St. Mary's (RRH) 585-368-3800
75 Genesee Street 2nd Floor <https://www.rochesterregional.org/locations/dental/st-marys>
Rochester, NY 14611

Unity Dental Group (RRH) 585-377-5810
2226 Penfield Road <https://www.rochesterregional.org/locations/dental/penfield>
Penfield, NY 14526

Unity Dental Group at Ridgeway (RRH) 585-295-1890
2655 Ridgeway Road, Suite 360 <https://www.rochesterregional.org/locations/dental/greece>
Rochester, NY 14626

DIABETIC EDUCATORS

Clifton Springs Hospital (RCH) 315-462-1530
2 Coulter Road, Suite 1620 <https://www.rochesterregional.org/locations/endocrinology/clifton-springs>
Clifton Springs, NY 14432

Diabetes Self-Management Classes (Ontario County Public Health) 585-396-4343
3019 County Complex Drive 1-800-299-2995
Canandaigua, NY 14424 <https://www.ontariocountyny.gov/2341/Public-Health>

EATING DISORDERS

National Eating Disorder Association <https://www.nationaleatingdisorders.org/get-help/>

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EDUCATION

Schools/Districts in Ontario County

Bloomfield Central School

45 Maple Avenue, Suite A
Bloomfield, NY 14469

585-657-6121

<http://www.bloomfieldcsd.org/>

Calvary Chapel Academy

1777 Rochester Rd
Farmington, NY 14425

585-398-2218

<http://calvarychapelacademy.org/>

Canandaigua City Schools

143 North Pearl Street
Canandaigua, NY 14424

585-396-3700

<http://www.canandaiguaschools.org/>

Geneva City Schools

400 West North Street
Geneva, NY 14456

315-781-0400

<http://www.genevacsd.org/>

Honeoye Central School

8528 Main Street
Honeoye, NY 14471

585-229-5171

<http://www.honeoye.org/>

Marcus Whitman

4100 Baldwin Road
Rushville, NY 14544

585-554-4848

<http://www.mwcsd.org/>

Midlakes Central School

1490 Route 488
Clifton Springs, NY 14432

315-548-6420

<http://www.midlakes.org/>

Naples Central School

136 North Main Street
Naples, NY 14512

585-374-7900

<https://www.naplescsd.org/>

Red Jacket Central School

1506 State Route 21
Shortsville, NY 14548

585-289-2150

<https://www.redjacket.org/>

St. Francis – St. Steven's

17 Elmwood Avenue
Geneva, NY 14456

315-789-1828

<https://www.stfrancisststephen.org/>

St. Mary's School

16 Gibson Street
Canandaigua, NY 14424

585-394-4300

<https://www.stmaryscanandaigua.org/>

Victor Central School

953 High Street
Victor, NY 14564

585-924-3252

<https://www.victorschools.org/>

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EDUCATION, CONT.

Higher Education in Ontario County

Finger Lakes Community College

3325 Marvin Sands Drive
Canandaigua, NY 14424

585-394-3522

<https://www.flcc.edu/>

Hobart and William Smith Colleges

337 Pulteney Street
Geneva, NY 14456

315-781-3000

<https://www.hws.edu/>

EMERGENCY SERVICES

American Red Cross – Greater Rochester Chapter

825 John Street Suite 209
West Henrietta, NY 14586

585-241-4400

<https://tinyurl.com/re6uwb8r>

Disaster Assistance & Service to the military is available 24 hours a day.

Geneva Center of Concern

58 Avenue D
Geneva, NY 14456

315-789-1117

info@genevacenterofconcern.org

<https://www.genevacenterofconcern.org/>

Wellspring Church, Inc.

22 Teft Avenue, PO Box 602
Clifton Springs, NY 14432

315-548-6292 x30

<https://www.wellspringchurch.us/>

Red Cross Disaster area

Is Your Family Ready for an Emergency?

<http://www.ready.gov/>

Items to include in a Basic Emergency Supply Kit

- Water: one gallon of water per person per day for at least three days
- Food: at least a three-day supply of non-perishable food. Can opener if using canned foods.
- Batterypowered or hand crank radio: and a NOAA Weather Radio with tone alert and extra batteries
- Flashlight: and extra batteries
- First aid kit
- Whistle: to signal for help
- Dust mask: to help filter contaminated air and plastic sheeting and duct tape
- Moist towelettes: garbage bags and plastic ties for personal sanitation
- Wrench or pliers: to turn off utilities
- Local maps
- Cell phone: with chargers, inverter, or solar charger

2026 Ontario County Resource Guide

FARMERS MARKETS

Be sure to call or visit their website for days/times!

Cornell Cooperative Extension

480 North Main Street
Canandaigua, NY 14424

585-394-3977
<https://cceontario.org/agriculture/local-foods>

Bloomfield

Schlenker Farm Market

8424 Route 5&20
Bloomfield, NY 14469

585-764-0892
<https://www.schlenkerfarmmarket.blogspot.com/>
July – November

White's Farm Market

2910 Route 64 North
Bloomfield, NY 14469

585-657-7656
<https://www.whitesfarmmarket.com>

Canandaigua

Beacon Farm Market

3881 Route 5&20
Canandaigua, NY 14424

585-394-4693
<https://tinyurl.com/2zu4dhmh>
April – October

Canandaigua Farmers Market

167 Mill Street
Canandaigua, NY 14423

canandaiguafarmersmarket@gmail.com
<https://canandaiguafarmersmarket.com/>
Summer: June – October
Winter: Every Other Saturday, November – May

Canandaigua VA Medical Center Farmers Market

400 Fort Hill Avenue
Canandaigua, NY 14424

Tuesdays, June – October
1:30 PM – 5:00 PM

Snuffy's Farm Market

5900 Bristol Rd
Canandaigua, NY 14424

585-752-5332
<https://www.facebook.com/SnuffysFarmMarket>

Farmington

Farmington Farm Market

Finger Lakes Gaming & Racetrack
5857 NY 96
Farmington, NY 14425

farmingtonfarmmarket@gmail.com
<https://www.farmingtonfarmmarket.com>
Thursdays, June – September
3:00 PM – 6:00 PM

Geneva

Geneva Farmer's Market

Finger Lakes Welcome Center
35 Lakefront Dr
Geneva, NY 14456

<https://www.cityofgenevany.gov/413/Geneva-Farmers-Market>
Saturday, May – October
8:00 AM – 1:00 PM

2026 Ontario County Resource Guide

FARMERS MARKETS, CONT.

Naples

Jerome's U-Pick Fruit Farm

8936 State Route 53
Naples, NY 14512

1-800-874-2548
<https://www.jeromesupick.com/>

Joseph's Wayside Market

202 South Main Street
Naples, NY 14512

585-374-2380
<https://www.josephswaysidemarket.com>
April – November

Shortsville

Fish Farm Market

4494 Mount Payne Road
Shortsville, NY 14548

585-289-4215
<https://www.fishfarmmarket.com>
May – November

Serendipity Acres

4846 State Route 96
Shortsville, NY 14548

585-315-8133
serendipityacres@gmail.com
<https://www.facebook.com/SerendipityAcresShortsvilleNY/>
April – October

Victor

Hardy's Farm Market

1968 State Route 444
Victor, NY 14564

585-857-6520
<https://www.facebook.com/p/Hardys-Farm-Market-100057123113900/>
May – December

Victor Village Farmer's Market

Village Hall Parking Lot
60 East Main Street
Victor, NY 14564

585-924-3311
<https://victorfarmersmarket.com>
Wednesdays, June – October
3:00 PM – 6:00 PM

FATHERHOOD PROGRAMS

Child & Family Resources, Inc.

502 S Main St, Canandaigua, NY 14424

1-800-881-5786
585-919-2476
<http://www.cfresources.org/>

Cornell Cooperative Extension

480 North Main Street
Canandaigua, NY 14424

585-394-3977
<https://cceontario.org/home-family/>

Council on Alcoholism and Addictions of the Finger Lakes

620 West Washington Street
Geneva, NY 14456

315-789-0310
<https://councilonalcoholismfingerlakes.org/parenting-programs-services>

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FOOD ASSISTANCE (SNAP) - FOOD STAMP INCOME ELIGIBILITY

SNAP Eligibility Information

<http://otda.ny.gov/programs/snap/#eligibility>

SNAP Application

If you are pregnant or have a child under the age of 5, SPCC WIC may also be of help.

<http://otda.ny.gov/programs/apply/#snap>

<https://www.spcc-roch.org/programs/wic/>

Ontario County Department of Social Services

<https://www.ontariocountyny.gov/118/Social-Services>

Canandaigua Office

3010 County Complex Drive
Canandaigua, NY 14424

585-396-4060

1-877-814-6907

Geneva Office

83 Seneca St.
Geneva, NY 14456

315-789-2841

NYS Food Stamp Hotline (OTDA Hotline)

1-800-342-3009

FOOD PANTRY AND FOOD ASSISTANCE

Some food pantries also provide diapers. Contact your local food pantry or SPCC program for more information.

Bloomfield Blessing Room Pantry

15 Church Street
Bloomfield, NY, 14469

585-337-0797

theblessingroom@gmail.com

<https://www.facebook.com/theblessingroom/>

Canandaigua

CCIA Food Pantry

120 North Main Street, Suite 31
Canandaigua, NY 14424

585-396-2242

<https://www.churchesinaction.org/services.html>

Gleaners Community Kitchen

183 North Main Street
Canandaigua, NY 14424

585-394-4818

gleanerskitchen@gmail.com

<https://www.gleanerskitchen.org>

Pop Up Pantry (Ontario Cares)

Canandaigua Town Highway Dept.
5540 Route 5 & 20
Canandaigua, NY 14424

585-396-4554

karen@partnershipoc.org

<https://ontariocares.org/pop-up-food-pantry/>

Salvation Army – Food Pantry

110 Saltonstall Street
Canandaigua, NY 14424

585-394-6968

<https://www.salvationarmyusa.org/ny/canandaigua/>

2026 Ontario County Resource Guide

FOOD PANTRY AND FOOD ASSISTANCE, CONT.

Clifton Springs

Caring Hearts Food Pantry

12 Hibbard Ave
Clifton Springs, NY 14432

315-945-4402
<https://www.csaymca.org/st-felix-church.html>

United Methodist Church

1 Main Street
Clifton Springs, NY 14432

315-521-2201
<https://www.csumc.com/ministries>

Wellspring Church Inc

22 Teft Avenue
Clifton Springs, NY 14432

315-548-6292
info@wellspringny@gmail.com
<https://www.wellspringchurch.us/>
<https://www.facebook.com/WellspringCommunityCare/>

Foodlink, Inc.

2011 Mt. Read. Blvd.
Rochester, NY 14615

585-328-3380
info@foodlinkny.org
<https://foodlinkny.org/>

Finger Lakes SPCC Program (WIC)

Locations in Geneva and Canandaigua

SPCC provides nutrition support for children under 5 and eligible pregnant, postpartum, and breastfeeding women through food benefits and nutrition education. Participants receive checks for approved nutritious foods. Eligibility requirements apply. Bilingual Spanish staff are available.

585-394-9240
<https://www.spcc-roch.org/programs/wic/>

Geneva

Boys & Girls Club of Geneva – Pop-up Pantry

160 Carter Road
Geneva, NY 14456

315-759-6060
<https://www.bgclubgeneva.org/carter-rd>

Center of Concern

58 Avenue D
Geneva, NY 14456

315-789-1117
info@genevacenterofconcern.org
<https://genevacenterofconcern.org/pantry/>

Geneva Community Lunch Program

Geneva First United Methodist Church
340 Main Street
Geneva, NY 14456

315-521-6684
315-789-2686
<https://www.catholiccharitiesfl.org/services/lunch-program/>

Salvation Army – Food Pantry

41 North Street
Geneva, NY 14456

315-789-1055
<https://easternusa.salvationarmy.org/empire/geneva/>

Gorham United Methodist Church Food Pantry

4746 South Street
Gorham, NY 14561

585-526-5223

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FOOD PANTRY AND FOOD ASSISTANCE, CONT.

Honeoye Food Pantry

UCC Church
8758 Main Street
Honeoye, NY 14471

585-721-0009
honeoyefoodpantry@gmail.com
<https://www.facebook.com/foodpantry.honeoye/>

Manchester-Shortsville Twin Cities Food Cupboard

Bennett Memorial Building
4 Center St.
Manchester, NY

585-289-3046
twincitiesfc@hotmail.com

Naples Open Cupboard

24 Mill Street
Naples, NY 14512

585-531-0011
Info@NaplesOpenCupboard.org
<https://www.naplesopencupboard.org/>

Phelps Community Food Cupboard

8 Banta Street, Suite 100
Phelps, NY 14532

315-548-8897

Rushville/Marcus Whitman CSD Pop-up Pantry

4100 Baldwin Road
Rushville, NY 14544

District Office: 585-554-4848
<https://www.mwcsd.org/resources/food-distributions>

Victor Farmington Food Cupboard

6548 Anthony Drive, Suite A
Victor, NY 14564

585-924-2720
generalinfovffc@gmail.com
<https://www.vffc.org/>

HOME ENERGY ASSISTANCE (HEAP)

NYS HEAP Hotline

HERR (Heating Equipment Repair and Replacement) available under limited circumstances. Call your local Department of Social Services office for more information.

1-800-342-3009
<https://otda.ny.gov/programs/heap/>

Ontario County Department of Social Services

3010 County Complex Drive
Canandaigua, NY, 14424

585-396-4060
1-877-814-6907
<https://www.ontariocountyny.gov/118/Social-Services>

HEALTH INSURANCE/HEALTH NAVIGATOR

Tip from Ontario County Public Health: If you are pregnant and need health insurance for yourself or your children, call the Growing Up Healthy Hotline at 1-800-522-5006, or text them at GROW11. They can connect you to local resources and services in Ontario County.

Community Health Care Association of New York State (CHACANYS)

Call to connect with a Health Navigator who can assess your needs and link you to coverage resources.
Check your local library's event calendar to find an event with a Health Navigator.

211 **or** 1-800-346-2211

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FOOD PANTRY AND FOOD ASSISTANCE, CONT.

Finger Lakes Community Health

601-B West Washington Street
Geneva, NY 14456

315-781-8448

<https://www.localcommunityhealth.com/>

Health Insurance Information Counseling and Assistance Program (HICAP)

585-396-4521

Ontario County Office for the Aging

315-781-1321

3019 County Complex Drive
Canandaigua, NY 14424

<https://www.ontariocountyny.gov/1213/Counseling>

Confidential counseling for Ontario County Medicare beneficiaries and caregivers. Certified counselors help you understand Medicare options, prescription coverage (Part D), savings programs, billing, appeals, fraud concerns, and plan choices. Call the OFA to schedule an appointment with a counselor.

Mosaic Health Rushville

2 Rubin Drive
Rushville, NY 14544

585-554-4400

<https://mosaichealth.org/>

New York State Health Insurance Exchange

<https://nystateofhealth.ny.gov/>

HOUSING ASSISTANCE

Emergency Housing/Shelter for Families

Ontario County Department of Social Services

<https://www.ontariocountyny.gov/118/Social-Services>

Canandaigua Office

3010 County Complex Drive
Canandaigua, NY 14424

585-396-4060

1-877-814-6907

Geneva Office

83 Seneca St.
Geneva, NY 14456

315-789-2841

IMMUNIZATIONS FOR CHILDREN

Ontario County Public Health

3019 County Complex Drive
Canandaigua, NY 14424

585-396-4343

1-800-299-2995

<https://www.ontariocountyny.gov/2341/Public-Health>

Your child may be eligible for free or reduced-cost immunizations.

INTERNET SAFETY

Safe Kids

<http://www.safekids.com/>

NetSmartz®

National Center for Missing & Exploited Children

<https://www.missingkids.org/netsmartz/home>

Safe Online Surfing (SOS) Program

<https://sos.fbi.gov/en/>

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LEAD PROGRAM (CHILDHOOD LEAD POISONING PREVENTION)

Lead Prevention Program
Ontario County Public Health
3019 County Complex Drive
Canandaigua, NY 14424

585-396-4343
1-800-299-2995
<https://www.ontariocountyny.gov/562/Lead-Poisoning-Prevention>

Lead Testing at 1 and 2: What We Do

NY State law requires lead testing for pregnant women and children at ages 1 and 2.

Lead poisoning often has no symptoms but can cause learning, behavior, and developmental problems. In pregnancy, high lead levels can cause miscarriage, stillbirth, and long-term effects for the baby.

Prevention tips:

- Fix peeling paint safely using EPA guidelines
- Wash hands, toys, and surfaces often
- Avoid bringing lead home on clothes or items
- Use safe water (run tap 1 minute before use)
- Use lead-free dishes
- Eat foods high in calcium, iron, and vitamin C

Free finger-stick testing may be available. Call 1-800-299-2995.

LEGAL SERVICES

LAWNY (Legal Assistance of Western NY, Inc.)
361 South Main Street
Geneva, NY 14456
Bilingual staff (Spanish)

1-866-781-LAFL (5235)
315-781-1465
Fax: 1-315-781-2565
<https://www.lawny.org>

- Free civil legal services for low-income individuals and other vulnerable populations.
- Priorities include SSI/disability, housing issues, family law, domestic violence, seniors, special education, crime victims, home-based childcare providers, pregnant/parenting minors, and Spanish-speaking individuals with economic security needs.

LIBRARIES

Our local libraries have wonderful programs for all ages! Give them a call today.

Bloomfield

Allen's Hill Free Library
3818 Allen's Hill Road
Bloomfield, NY 14469

585-229-5636
<https://owwl.org/library/allenshill/>

Bloomfield Public Library
9 Church Street
Bloomfield, NY 14469

585-657-6264
<http://bloomfieldpubliclibrary.org/>

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LIBRARIES, CONT.

Bristol

Bristol Library
6750 County Rd 32
Canandaigua, NY 14424

585-229-5862
<https://www.thebristollibrary.com/home-page>

Canandaigua

Wood Library
134 N. Main Street
Canandaigua, NY 14424

585-394-1381
<http://woodlibrary.org/>

Clifton Springs

Clifton Springs Library
4 Railroad Avenue
Clifton Springs, NY 14432

315-462-7371
<https://cliftonspringslibrary.com/>

Geneva

Geneva Public Library
244 Main Street
Geneva, NY 14456

315-789-5303
<http://genevapubliclibrary.net/>

Gorham

Gorham Free Library
2664 Main Street
Gorham, NY 14461

585-526-6655
<http://gorhamfreelibrary.wordpress.com/>

Honeoye

Honeoye Public Library
8708 Main Street (PO Box 70)
Honeoye, NY 14471

585-229-5020
<https://honeoye.owwl.org/>

Naples

Naples Free Library
118 South Main Street
Naples, NY 14512

585-374-2757
<http://napleslibrary.org>

Phelps

Phelps Community Memorial Library
8 Banta Street, Suite 200
Phelps, NY 14532

315-548-3120
<http://www.phelpslibrary.org/>

Shortsville

Red Jacket Community Library
89 South Street
Manchester, NY 14504

585-289-3559
<https://redjacket.owwl.org/>

Victor

Victor Farmington Library
15 West Main Street
Victor, NY 14564

585-924-2637
<http://victorfarmingtonlibrary.org/>

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LIFELINE 9-8-8

988 Suicide & Crisis Lifeline

*Spanish-speaking Counselors &
Translation Services available.*

The 988 Lifeline offers free, 24/7, confidential support from trained, judgment-free counselors. Help is available anytime.

211/LIFELINE provides information, referrals, and crisis/suicide prevention services across Monroe, Wayne, Cayuga, Ontario, Livingston, and Seneca counties. They have information relating to emergency food/shelter/clothing, crisis counseling, substance abuse, employment, financial/legal issues, physical/mental health needs – with a comprehensive resource list of >2,500 agencies & programs.

Dial 9-8-8 or 1-877-356-9211

<https://988lifeline.org/>

Fax: 585-327-5518

MEDICAID (See Health Insurance/Health Navigator/Facilitated Enrollment)

New York State Medicaid Information

NYS Medicaid Helpline: 800-541-2831

https://www.health.ny.gov/health_care/medicaid/

Ontario County Department of Social Services

3010 County Complex Drive
Canandaigua, NY, 14424

585-396-4060

1-877-814-6907

<https://www.ontariocountyny.gov/224/Medicaid>

MENTAL HEALTH

Suicidal or Homicidal Thoughts: Call 9-1-1

Counseling: For a complete list, visit: <https://www.omh.ny.gov/>

Emergency Mental Healthcare and Mobile Crisis Response

Comprehensive Psychiatric Emergency Program (CPEP) at

315-462-1080

Clifton Springs Hospital

<https://www.rochesterregional.org/locations/emergency/cpep>

2 Coulter Rd

Clifton Springs, NY 14423

Brighter Days Pediatric Mental Health Urgent Care Center

585-275-8686

300 Crittenden Blvd

<https://www.urmc.rochester.edu/pediatric-mental-health-urgent-care>

Rochester, NY 14642

UR Medicine Comprehensive Psychiatric Emergency Program

585-275-8686

601 Elmwood Ave

<https://www.urmc.rochester.edu/conditions-and-treatments/cpep>

Rochester, NY

Inpatient Mental Healthcare

Clifton Springs Behavioral Health Clinic

315-462-1050

2 Coulter Rd

<https://www.rochesterregional.org/locations/behavioral-health/clifton-springs>

Clifton Springs, NY 14423

Elmira Psychiatric Center

607-737-4711

100 Washington Street

<https://omh.ny.gov/omhweb/facilities/elpc/index.htm>

Elmira, NY 14901

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Strong Memorial Hospital Inpatient Psychiatric Care

601 Elmwood Ave
Rochester, NY

<https://www.urmc.rochester.edu/locations/adult-inpatient-mental-health-services>

585-275-8686

Outpatient Mental Healthcare

Boike Professional Building

Marriage, Family, and Individual Counseling
3180 West Street
Canandaigua, NY 14424

Main Phone: 585-394-1442 x0
Appointments Only: 585-710-9563
<https://boikepb.com/>
Boike3180@boikepb.com

Clinical Associates of the Finger Lakes – Victor

590 Fishers Station Drive, Suite 130
Victor, NY 14564

585-924-7207
<http://www.clinassoc.com/>

Family Counseling Services of the Finger Lakes

671 South Exchange Street
Geneva, NY 14456

Main Office (Geneva): 315-789-2613
Canandaigua: 585-394-8220
<http://www.fcsfl.org/>

Lakeview Health Services

Canandaigua

193 Parrish Street
Canandaigua, NY 14424

<https://lakeviewhs.org/>
315-789-0550

Geneva

600 W. Washington Street
Geneva, NY 14456

315-789-5501

Mental Health Association

120 North Main Street
Canandaigua, NY 14424

585-629-0386
<https://mharochester.org/>

Ontario County Mental Health

3019 County Complex Drive
Canandaigua, NY 14424

585-393-4363
<https://ontariocountyny.gov/99/Mental-Health>

RENEW Hope & Healing

6539 Anthony Dr, Suite A
Victor, NY 14564

585-398-8835
<https://renewhopeandhealing.com/>

Veteran Mental Healthcare

Canandaigua VA Medical Center Mental Health Clinic

400 Fort Hill Avenue
Canandaigua, NY 14424

Main Phone: 585-393-7100
Mental Health Care: 585-393-7252
<https://www.va.gov/finger-lakes-health-care/canandaigua-v-a-medical-center/>

Bath VA Medical Center

76 Veterans Avenue
Bath, NY 14810

Main Phone: 607-664-4000
Mental Health Care: 607-664-4300
<https://www.va.gov/finger-lakes-health-care/locations/bath-v-a-medical-center/>

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MISSING CHILDREN – Dial 9-1-1

National Center for Missing & Exploited Children

New York Regional Office
245 Kenneth Drive, Suite 500
Rochester, NY 14623

585-242-0900
24-hour HOTLINE: 1-800-843-5678
<http://www.missingkids.com/NewYork>

Ontario County Sheriff's Department – Operation Safe Child

74 Ontario Street
Canandaigua, NY 14424

Non-Emergencies Line: 585-394-4560
<https://www.ontariocountyny.gov/276/Operation-Safe-Child>

Operation Safe Child is a program run by the Ontario County Sheriff's Office with statewide partners to help families create up-to-date identification records for children. It provides a Safe Child ID card with a recent photo and key identifying information to assist law enforcement if a child is ever reported missing.

PUBLIC HEALTH SERVICES

Ontario County Public Health

3019 County Complex Drive
Canandaigua, NY 14424

585-396-4343
1-800-299-2995
<https://www.ontariocountyny.gov/2341/Public-Health>

Programs and Services: Immunization Clinics for children and adults, Tuberculosis Clinics, Maternal-Child Health visits, Communicable Disease follow-up, Rabies Clinics, Lead Poisoning Prevention activities, Flu Clinics, and Public Health Education

Early Intervention (EI) and Preschool Special Education Program

585-396-4546
<https://www.ontariocountyny.gov/1132/Children-With-Special-Needs-Program>

- Evaluation and services for children ages 0-5 with developmental delays or at risk.
- Available to all county residents for most preventive programs.
- Additional eligibility (e.g., CWSNP) based on evaluation, financial, or medical need.

Immunization Program

585-396-4343
<https://www.ontariocountyny.gov/561/Immunizations>

Residents of Ontario County are welcome to attend weekly immunization clinics. The clinic offers all childhood vaccines through the federal Vaccines for Children Program (VCP). No child is turned away for inability to pay. The clinic also offers some adult vaccine products. Appointments are required.

PARENTING CLASSES/PARENTING ISSUES

AspireHope NY Inc.

25 W. Steuben St.
Bath, NY 14810

1-607-776-2164
AHNY@AspireHope.org
<https://www.aspirehope.org/>

Child & Family Resources

Canandaigua

502 S Main St.
Canandaigua, NY 14424

585-919-2476
<https://www.cfresources.org/>

Penn Yan

263 Lake St.
Penn Yan, NY 14527

315-536-1134
<https://www.cfresources.org/>

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PARENTING CLASSES/PARENTING ISSUES, CONT.

Cornell Cooperative Extension

480 North Main Street
Canandaigua, NY 14424

585-394-3977
<http://cceontario.org/home-family/parenting-workshops>

Family Hope Center

551 Exchange Street, PO Box 733
Geneva, NY 14456

315-789-0708
24/7 HOTLINE: 800-712-4357
<http://www.familyhopecentergeneva.org/>

Family Counseling Services of the Finger Lakes

671 South Exchange Street
Geneva, NY 14456

Main Office (Geneva): 315-789-2613
Canandaigua: 585-394-8220
<http://www.fcsfl.org/>

Ontario County Public Health

Maternal Child Health Program & Breastfeeding & Birth Classes
3019 County Complex Drive
Canandaigua, NY 14424

585-396-4343
1-800-299-2995
<https://www.ontariocountyny.gov/2341/Public-Health>

POLICE DEPARTMENTS, TOWN/VILLAGE

Canandaigua Police Department

21 Ontario Street
Canandaigua, NY 14424

585-396-5035
<https://www.canandaiguanewyork.gov/282/Police-Department>

Clifton Springs Village Police Department

1 West Main Street
Clifton Springs, NY 14432

315-462-2422

Geneva Police Department

Public Safety Building
255 Exchange Street
Geneva, NY 14456

315-828-6771
<https://www.cityofgenevany.gov/228/Police-Department>

Phelps Police Department

8 Banta Street
Phelps, NY 14532

315-548-8237
<https://villageofphelpsny.gov/police>

Ontario County Sheriff's Department

74 Ontario Street
Canandaigua, NY 14424

585-394-4560
<https://www.ontariocountyny.gov/sheriff/>

Drug Tip Line

585-396-3784

Ontario County Probation

585-396-4222

Juvenile Aid

585-396-4675

Youth Court

585-396-4519

New York State Police, Troop E

1569 State Route 332 (PO Box 25220)
Farmington, NY 14425

585-398-4100

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PREGNANCY PROGRAMS

Birthright International of Rochester
320 N. Washington St, Suite 116
Rochester, NY 14625

585-385-2100
contact@birthright.org
<https://birthright.org/rochesterny>

Care Net Pregnancy Center
120 North Main Street, Suite 28
Canandaigua, NY 14424

585-393-0437
help@carenetcan.org
<http://www.caretcan.org/>

PREGNANCY PROGRAMS, CONT.

Catholic Charities of the Finger Lakes
120 North Main Street, Suite 40
Canandaigua, NY 14424

585-394-0190
<https://www.catholiccharitiesfl.org/>

Catholic Charities of the Finger Lakes; Regional Office (Geneva)
94 Exchange Street
Geneva, NY 14456

315-789-2235
Fax: 315-789-5785
<https://www.catholiccharitiesfl.org/>

Child & Family Resources

Canandaigua
502 S Main St.
Canandaigua, NY 14424

585-919-2476
<https://www.cfresources.org/>

Penn Yan
263 Lake St.
Penn Yan, NY 14527

315-536-1134
<https://www.cfresources.org/>

UR/FF Thompson Hospital Birth Center
350 Parrish Street
Canandaigua, NY 14424

585-396-6260
www.thompsonhealth.com/Health-Services/Birthing-Center

RECREATION (PARKS, CLUBS, EXERCISE)

Bicycles

Canandaigua RV&E Bike and Skate Shop
168 South Main Street
Canandaigua, NY 14424

585-393-5680
<https://www.rvebike.com/>

Long Pier Ice Cream & Rentals
47 Lakefront Drive
Geneva, NY 14456

315-781-2453

Trek Bicycle Center
489 Exchange Street
Geneva, NY 14456

315-789-5922
https://www.trekbikes.com/us/en_US/retail/geneva/

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RECREATION (PARKS, CLUBS, EXERCISE), CONT.

Clubs

Boys and Girls Club

1 Goodman Street
Geneva, NY 14456

315-781-2345
Fax: 315-781-2047
<https://bgcgeneva.org/>

Boys and Girls Club Teen Center

160 Carter Road
Geneva, NY 14456

315-759-6060
<https://bgcgeneva.org/>

Cornell Cooperative Extension: 4-H Program

480 North Main Street
Canandaigua, NY 14424

585-394-3977 x428
<https://cceontario.org/4-h-youth>

Finger Lakes Visitors Connection

19 Susan B. Anthony Lane
Canandaigua, NY 14424

585-394-3915
<https://www.visitfingerlakes.com/>

Geneva Recreation Complex

666 South Exchange Street (Office: 36 Castle Street)
Geneva, NY 14456

Complex: 315-789-2277 x3
Recreation Department: 315-789-5005
<https://www.cityofgenevany.gov/259/Recreation-Department>

Geocaching

<http://www.geocaching.com/>

Girl Scouts of America, NYPENN Council

Visit website to find a troop near you!

315-698-9400
<https://www.gsnypenn.org/>

Scouts of America, Seneca Waterways Council

2320 Brighton-Henrietta TL Road
Rochester, NY 14623

585-244-4210
info@senecawaterways.org
<https://www.senecawaterways.org/>

PARKS BY TOWN/VILLAGE

Canandaigua

<https://www.canandaiguanewyork.gov/219/Parks-Recreation>

Bristol Mountain Winter Ski Resort & Waterpark

5662 State Route 64
Canandaigua, NY 14424

585-374-6000
fun@bristolmt.com
<http://www.bristolmountain.com/>

Kershaw Park

155 Lakeshore Drive
Canandaigua, NY 14424

Hours: 6 AM-9 PM (10/31 – 4/30), 6 AM-11 PM (5/1 – 10/30)

Greater Canandaigua Civic Center

Ice Skating/Hockey
250 North Bloomfield Road
Canandaigua, NY 14424

585-396-7230
programs@gccc.org
<https://gccc.org/>

Leonard R. Pierce Memorial Park

5655 Goodale Road
Canandaigua, NY 14424

https://townofcanandaigua.gov/portfolio_detail_page.asp?id=8

2026 Ontario County Resource Guide

PARKS BY TOWN/VILLAGE, CONT.

McJannett Park https://townofcanandaigua.gov/portfolio_detail_page.asp?id=6
4820 State Route 21 South
Canandaigua, NY 14424

Onanda Park & Beach https://townofcanandaigua.gov/portfolio_detail_page.asp?id=5
4965 County Road 6
Canandaigua, NY 14424

Ontario Pathways Trail 585-234-7722
PO Box 996 <https://ontariopathways.org/home>
Canandaigua, NY 14424

Roseland Bowl (Bowling) 585-394-5050
4357 Recreation Drive info@roselandbowl.com
Canandaigua, NY 14424 <https://roselandbowl.com/>

Roseland Water Park 585-396-2000
250 Eastern Boulevard fun@roselandwaterpark.com
Canandaigua, NY 14424 <https://roselandwaterpark.com/>

Geneva

Big Oaks Public Golf Course <http://cityofgenevany.com/>
33 Packwood Road 315-789-9419
Geneva, NY 14456 <https://www.bigoakgc.com/>

Roy's Marina 315-789-3094
4398 Clarks Point <http://www.roysmarina.net/>
Geneva, NY 14456

Seneca Lake Country Club 315-789-4681
226 Turk Road <http://www.golfnewyork.com/courses/geneva/seneca-lake-cc/>
Geneva, NY 14456

Seneca Lake State Park 315-789-2331
100 Waterloo-Geneva Rd <https://parks.ny.gov/visit/state-parks/seneca-lake-state-park>
Geneva, NY 14456

Honeoye

Harriet Hollister Spencer Park (State Recreation Area) 585-335-8111
6775 Canadice Hill Road <https://parks.ny.gov/visit/state-parks/harriet-hollister-spencer>
Springwater, NY 14560

Honeoye Lake Boat Launch State Park 585-335-8111
6150 East Lake Rd. <https://parks.ny.gov/visit/state-parks/honeoye-lake-boat-launch-state-park>
Honeoye, NY 14471

Sandy Bottom Park & Beach 585-229-5757
County Road 36 off Route 20A <https://www.richmondny.gov/sandybottom>
Honeoye, NY 14471

2026 Ontario County Resource Guide

PARKS BY TOWN/VILLAGE, CONT.

Naples

Cumming Nature Center

6472 Gulick Road
Naples, NY 14512

585-374-6160
<https://rmsc.org/cumming-nature-center/>

Hi Tor Wildlife Management Area

Naples, NY 14512

585-226-2466
<https://dec.ny.gov/places/high-tor-wildlife-management-area>

Hunt Hollow Ski Club

7532 County Rd #36
Naples, NY 14512

585-374-5428
info@hunthollow.com
<https://www.hunthollow.com/>

Reservoir Creek Golf Club

8613 State Route 21
Naples, NY 14512

585-374-8010
<https://rcgolf.com/>

Wesley Hill Nature Preserve

Naples, NY 14512

607-275-9487
<https://www.flt.org/preserves/wesley-hill-nature-preserve/>

Shortsville

Budd Park and Jones-Blunt Park

Water Street
Shortsville, NY 14548

585-289-6104

Winged Pheasant Club/Golf

1475 Sand Hill Road
Shortsville, NY 14548

585-289-8846
<https://pheasant.golf/>

Victor

Ganondagan State Historical Site

7000 County Road 41
Victor, NY 14564

585-924-5848
<https://www.ganondagan.org/>

Ravenwood Golf Club

929 Lynaugh Road
Victor, NY 14564

585-924-5100
<https://www.ravenwoodgolf.com/>

Victor Hiking Trails

<https://victorhikingtrails.org/index.php>

Victor Hills Golf Courses

1450 & 1397 Brace Road
Victor, NY 14564

East Course: 585-924-0700
<https://victorhills.com/>

Victor Municipal Park

6680 Paparone Drive
Victor, NY 14564

585-742-0140
<https://www.townofvictorny.gov/Facilities/Facility/Details/Victor-Municipal-Park-8>

2026 Ontario County Resource Guide

RECREATION PROGRAMS

Bristol Parks and Recreation	585-229-2400 https://www.townofbristol.org/government/parks_and_recreation/index.php
Town of Canandaigua: Summer Recreation Program 5440 Route 5&20 West Canandaigua, NY 14424	585-394-1120 x2259 https://www.townofcanandaigua.gov/page.asp?id=211
Town of Farmington: Summer Recreation Program 1000 County Road 8 Farmington, NY 14425	315-986-8100 farmingtonrecreation@gmail.com https://townoffarmingtonny.com/summer_recreation
Geneva Recreation Program 47 Castle Street Geneva, NY 14456	315-789-5005 https://cityofgenevany.com/334/Recreation
Naples Summer Recreation Program 106 South Main Street Naples, NY 14512	585-374-2435 https://naplesny.us/naples-summer-recreation-program/
Phelps Summer Youth Program 8 Banta Street, Suite 100 Phelps, NY 14532	315-548-3484 https://www.phelpsc.org/summerprogram

RUNAWAY YOUTH SERVICES

National Runaway Safeline	1-800-786-2929 https://www.1800runaway.org/
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SEXUALLY TRANSMITTED INFECTIONS (STI)

STI Questions? Call Ontario County Public Health: **1-800-299-2995**

- In New York State, these STIs are reported to the health department: **chlamydia, gonorrhea, syphilis, hepatitis B, and HIV.**
- Millions of people get an STI each year.
- You **cannot tell by looking** if someone has an STI.
- Using condoms **correctly and every time** lowers your risk.
- Condoms protect against **some—but not all—STIs.**
- **HIV testing is routine** in most doctor's offices, emergency rooms, and urgent care centers.

CDC STD Hotline & Division of STD Prevention	1-800-232-4636 https://www.cdc.gov/nchstp/divisions/std-prevention.html
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Finger Lakes Community Health 601-B West Washington Street Geneva, NY 14456	315-781-8448 https://www.localcommunityhealth.com/
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With prior approval, the office may bill Ontario County Public Health for clients who are unable to afford STI testing or treatment.

2026 Ontario County Resource Guide

SEXUALLY TRANSMITTED INFECTIONS (STI), CONT.

Free HIV Self-Test Kit by Mail

628-899-4663
<https://takemehome.org/>

NYS HIV/STI/HCV Counseling and Testing Hotline (The H Line)

English: 1-800-541-2437
Spanish: 1-800-233-7432
<https://nyaidslines.org/>

Planned Parenthood

15 Lafayette Ave
Canandaigua, NY 14424

1-866-600-6886
<https://www.plannedparenthood.org/>

With prior approval, the office may bill Ontario County Public Health for clients who are unable to afford STI testing or treatment.

SOCIAL CARE NETWORK (SCN)

WeLinkCare by FLIPA

Finger Lakes Region Social Care Network

888-808-1845
welinkcare@forwardleadingipa.org
<https://www.forwardleadingipa.org/welinkcare>

- Social Care Networks connect eligible Medicaid Members to short-term supports like housing, food, transportation, and help navigating social services to improve overall health and well-being.
- To qualify, individuals must be enrolled in Medicaid Managed Care, have an unmet social need, and meet certain health requirements.
- Priority groups include people with serious mental illness or substance use disorder, pregnant or postpartum individuals, children with health needs, frequent health care users, and others with complex conditions.
- A Social Care Navigator can help determine eligibility, and some services may require specific medical conditions.

SUPERVISED VISITATION (COURT ORDERED)

Catholic Charities of the Finger Lakes

120 North Main Street, Suite 40
Canandaigua, NY 14424

585-394-0190
<https://www.catholiccharitiesfl.org/>

Catholic Charities of the Finger Lakes; Regional Office (Geneva)

94 Exchange Street
Geneva, NY 14456

315-789-2235
Fax: 315-789-5785
<https://www.catholiccharitiesfl.org/>

Child & Family Resources

Canandaigua

502 S Main St.
Canandaigua, NY 14424

585-919-2476
<https://www.cfresources.org/>

Penn Yan

263 Lake St.
Penn Yan, NY 14527

315-536-1134
<https://www.cfresources.org/>

2026 Ontario County Resource Guide

SUPPORT GROUPS

Center for Dispute Settlement

120 North Main Street, No. 45
Canandaigua, NY 14424

585-396-0840

<http://www.cdsadr.org/>

La Leche League (Mother-to-Mother Breastfeeding Support Groups)

Maureen Weidman, IBCLC, RLC
PO Box 54
Clifton Springs, NY 14432

315-548-7980

<http://www.llli.org/>

National Alliance on Mental Illness (NAMI) Rochester

346 N. Goodman St.
Rochester, NY 14607

585-423-1593

<https://namiroc.org/support-and-education/support-groups/>

Safe Harbors of the Finger Lakes

1 Franklin Square, Suite 324
Geneva, NY 14456

Office Phone: 315-781-1093

24 Hour Hotline: 1- 800-247-7273

<https://www.shflny.org/>

TRANSPORTATION

Regional Transit Service (RTS)

RTS Ontario

2930 County Road 48
Canandaigua, NY 14424

585-394-2250

1-800-667-2287

<http://www.myrts.com/>

- **Fixed Route Service** – RTS offers fixed route services throughout Ontario County. Keep in mind the bus stops shown on RTS Ontario routes are only the major stops. There are additional stops along the route.
- **Dial-A-Ride Service** (within Ontario County) – To schedule, call (585-394-2250) at least 24 hours in advance, Monday-Friday, 9:00am-3:00pm. You may call up to a week in advance to reserve a ride.
- **ADA Paratransit Route Deviation** – Pick up from any location within $\frac{3}{4}$ of a mile from the fixed route service; this is called “route deviation.” **Fares are twice the fixed route fare; discounts do not apply.** You may call (585-394-2250) up to a week in advance to reserve a ride.

Medicaid Transportation

1-855-733-9402

Through Medical Answering Services, LLC.

Rides to medical appointments for Medicaid recipients, call to schedule.

Mobility Manager & Transportation Assistance

585-396-4343

Ontario County Office for the Aging

315-781-1321

3019 County Complex Drive
Canandaigua, NY 14424

<https://www.ontariocountyny.gov/2113/Transportation-Services>

The Office for the Aging Mobility Manager helps Ontario County residents explore transportation options and programs. Eligible older adults can access no-cost transportation for medical appointments, grocery shopping, personal errands, visiting friends and family, and other non-medical wellness trips.

Transit Medical Transportation

585-363-5356

<https://www.transitmedtrans.com/>

2026 Ontario County Resource Guide

UTILITY ASSISTANCE

Some utility companies offer assistance programs to help prevent service shutoffs, especially during the winter months. Contact your utility provider directly to learn more about available support options.

Home Energy Assistance Program (HEAP)

Ontario County Department of Social Services
3010 County Complex Drive
Canandaigua, NY 14424

585-394-4060

<https://www.ontariocountyny.gov/797/HEAP>

NY State Public Assistance

1-800-342-3009

<https://mybenefits.ny.gov/mybenefits/begin>

VETERAN SERVICES

Canandaigua VA Medical Center

400 Fort Hill Avenue
Canandaigua, NY 14424

Main Phone: 585-393-7100

VA Health Connect: 800-877-6976

Mental Health Care: 585-393-7252

<https://www.va.gov/finger-lakes-health-care/locations/canandaigua-va-medical-center/>

Crisis Hotline for Veterans and their Loved Ones

9-8-8, Press 1 **or** 1-800-273-8255, Press 1

Send a text message to 838255

<https://www.veteranscrisisline.net/>

Ontario Cares Veteran's Coalition

5297 Parkside Drive, Suite 307
Canandaigua, NY 14423

585-396-4554

connect@partnershipoc.org

<https://ontariocares.org/veterans-coalition/>

Ontario County Veterans Services Office

2930 County Road 48
Canandaigua, NY 14424

585-396-4185

888-494-1448

<https://www.ontariocountyny.gov/122/Veterans-Services>

988 Suicide & Crisis Lifeline

Dial 9-8-8 or 1-877-356-9211

<https://988lifeline.org/>

Women Veteran Health Program

VA Finger Lakes

Program Manager: 607-664-4662

<https://www.va.gov/finger-lakes-health-care/health-services/women-veteran-care/>

Women Veterans Call Center

1-855-VA-WOMEN or 1-855-829-6636

<https://www.womenshealth.va.gov/wvcc.asp>

VICTIM/WITNESS ASSISTANCE SERVICES (ONTARIO COUNTY DISTRICT ATTORNEY)

Victim/Witness Assistance Program

585-396-4010

Ontario County DA's Office

27 North Main Street

Canandaigua, NY 14424

<https://www.ontariocountyny.gov/2093/Victim-Witness-Assistance-Program>

Co-Locations: Canandaigua Police Department (21 Ontario St.), Geneva Police Department (255 Exchange St.), Ontario County Sheriff's Office (74 Ontario Street), Ontario County Probation Department (3010 County Complex Drive)

2026 Ontario County Resource Guide

VISITING NURSE SERVICES

Rochester Regional Health, Homecare and Hospice

2 Coulter Road
Clifton Springs, NY 14432

585-214-1000

<https://www.rochesterregional.org/services/hospice-care>

University of Rochester, Home Care Services

756 Pre-Emption Road
Geneva, NY 14456

585-787-2233

1-800-253-4439

<https://www.urmc.rochester.edu/home-care>

2026 Ontario County Resource Guide

Appendix A: Medicaid Eligibility 2026

https://www.health.ny.gov/health_care/medicaid/how_do_i_apply.htm

Basic Medicaid Eligibility

- Adults 19-64 years of age who are not eligible for Medicare,
- Children 1 - 18 years of age
- Infants (under age 1),
- Pregnant Individuals,
- Parents and Caretaker Relatives of any age, who may have Medicare.
- Individuals who are part of the **non-MAGI** eligibility groups

You may apply for Medicaid in the following ways:

- Through **NY State of Health: The Official Health Plan Marketplace**
 - **Enrollment Assistors** offer free personalized help.
 - To speak with the Marketplace Customer Service Center call **(855) 355-5777** (TTY: 1-800-662-1220)
- Through a Managed Care Organization (MCO)
- Call the Medicaid Helpline **(800) 541-2831**
- Through **Ontario County Department of Social Services**

Medicaid Rules Are Changing: Starting January 1, 2027, some people who have Medicaid coverage will need to show they are working, going to school, helping out in the community, or participating in job training to keep their health coverage.

Learn more here: <https://info.nystateofhealth.ny.gov/stay-covered>



New York State Income and Resource Standards for Non-MAGI Population Effective January 1, 2026																
Household Size	100% FPL		138% FPL Medicaid Income		150% FPL		185% FPL		186% FPL		200% FPL		250% FPL		Resources	
	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	HH Size
One	15,960	1,330	22,025	1,836	23,940	1,995	29,526	2,461	29,686	2,474	31,920	2,660	39,900	3,325	33,038	One
Two	21,640	1,804	29,864	2,489	32,460	2,705	40,034	3,337	40,251	3,355	43,280	3,607	54,100	4,509	44,796	Two
Three	27,320	2,277	37,702	3,142	40,980	3,415	50,542	4,212			54,640	4,554				
Four	33,000	2,750	45,540	3,795	49,500	4,125	61,050	5,088			66,000	5,500				
Five	38,680	3,224	53,379	4,449	58,020	4,835	71,558	5,964			77,360	6,447				
Six	44,360	3,697	61,217	5,102	66,540	5,545	82,066	6,839			88,720	7,394				
Seven	50,040	4,170	69,056	5,755	75,060	6,255	92,574	7,715			100,080	8,340				
Eight	55,720	4,644	76,894	6,408	83,580	6,965	103,082	8,591			111,440	9,287				
Nine	61,400	5,117	84,732	7,061	92,100	7,675	113,590	9,466			122,800	10,234				
Ten	67,080	5,590	92,571	7,715	100,620	8,385	124,098	10,342			134,160	11,180				
Each Add'l Person	5,680	474	7,839	654	8,520	710	10,508	876			11,360	947				+

Spousal Impoverishment	Income	Resources
Community Spouse	\$4,066.50	\$162,660
Institutionalized Spouse	\$50	\$33,038
Family Member Allowance	\$2,705 (150% of FPL for 2) is used in the FMA formula the maximum allowance is \$902	N/A

Special Standards for Housing Expenses					
Region	Amount	Region	Amount	Region	Amount
Central	\$439	Northeastern	\$567	Northern Metropolitan	\$1,380
Rochester	\$505	Long Island	\$1,828		
Western	\$402	New York City	\$2,104		

*In determining the community spouse resource allowance on and after January 1, 2026, the community spouse is permitted to retain resources in an amount equal to the greater of the following \$74,820 or the amount of the spousal share up to \$162,660. The spousal share is the amount equal to one-half of the total value of the countable resources of the couple as of the beginning of the most recent continuous period of institutionalization of the institutionalized spouse on or after September 30, 1989.

2026 Ontario County Resource Guide

Appendix B: Medication/Drug Drop Box Locations



Hospital & Pharmacies in Ontario County that have medication disposal



Pharmacy	Address	Medication drop box at location	Accepts needles/sharps	Notes
Canandaigua Medical Group	335 Parrish St	Yes	No	8-6pm M-F, Sat 9-5pm
CVS Farmington	1259 State Route 332	Yes	No	7-10pm, Sun 8-10pm
CVS Honeoye	15 Honeoye Rd	Yes	No	9-130, 2-8pm
CVS Victor (Target)	7500 Commons Blvd	No	No	
Mead Square Pharmacy Victor	7249 State Route 96	Yes	No	9-6pm, Sat 9-12pm
Medicine Shop	75 Victor Heights Parkway, Victor	No	No	
Naples Apothecary	129 S Main St	No	No	
Phelps Hometown Pharmacy	110 Main St	No	No	
Wal-Mart Canandaigua	4238 Recreation Dr	No	No	
Wal-Mart Victor	441 Commerce Dr	No	No	
Wal-Mart Geneva	990 State Route 5 and 20	No	No	
Walgreen's Drug Stores Canandaigua	18 Eastern Blvd	Yes	No	9-7pm, 130-2pm closed
Walgreen's Drug Stores Geneva	451 Hamilton St	No	No	
Wegmans Canandaigua	345 Eastern Blvd	No	No	
Wegmans Geneva	300 Hamilton St	No	No	
Hospital	Address	Accepts needles/sharps		Notes
FF Thompson Hospital	350 Parrish St, Canandaigua, NY 14424	Yes, ED		Drop Box is in Lobby by ATM
Geneva General Hospital	196 North St, Geneva, NY 14456	Yes, ED		
RRH Clifton Springs Hospital and Clinic	2 Coulter Rd, Clifton Springs, NY 14432	No		

For more information contact www.medtakebacknewyork.org or call (844) 482-5322

MED – Project Medication Education & Disposal www.MED-Project.org or call (844)633-7765



2026 Ontario County Resource Guide

Appendix C: Food Pantries in Ontario County

Foodlink-Affiliated Food Pantries in Ontario County

Pantry Name	Address	Phone Number
Boys & Girls Club of Geneva	160 Carter Road, Geneva, NY 14456	(315) 759-6060
Canandaigua Churches in Action	120 North Main Street, Canandaigua, NY 14424	(585) 396-2242
Caring Hearts Food Pantry	12 Hibbard Avenue, Clifton Springs, NY 14432	(315) 548-6292
Wellspring Food Distribution	22 Teft Avenue, Clifton Springs, NY 14432	(315) 521-1601
Clifton Springs United	1 East Main Street, Clifton Springs, NY 14432	(315) 462-2274
Community Food Pantry – Honeoye	8758 Main Street, Honeoye, NY 14471	(585) 721-0009
Finger Lakes Treasure Trove	222 South Main Street, Canandaigua, NY 14424	(585) 905-3689
First Love Pantry	125 Border City Road, Geneva, NY 14456	
Friendship House – Middlesex	5614 Williams Street, Middlesex, NY 14507	(585) 554-6056
Geneva Food Pantry	58 Avenue D, Geneva, NY 14456	(315) 789-1117
Naples Open Cupboard	Harwood Lane behind 106 S. Main St., Naples, NY	(585) 554-6216
Salvation Army – Geneva	41 North St., Geneva, NY 14456	(315) 789-1055
Salvation Army – Canandaigua	110 Saltonstall Street, Canandaigua, NY 14424	(585) 394-6968
Springwater Community Pantry	8001 South Main Street, Springwater, NY 14560	(585) 905-9911
St. Michael's Orthodox Church	98 Genesee St., Geneva, NY 14456	(585) 613-6668
The Blessing Room Pantry, Inc.	15 Church Street, Bloomfield, NY 14469	(585) 657-7200
URMC Thompson Hospital Pantry	350 Parrish Street, Canandaigua, NY 14424	
Victor-Farmington Food Cupboard	6548 Anthony Drive, Victor, NY 14564	(585) 924-2720

Foodlink Pop-Up Food Distribution Sites in Ontario County

Distribution Site	Address	Phone Number
Canandaigua Highway Department Barn	5440 Rt 5&20, Canandaigua, NY 14424	(585) 396-4554
Boys & Girls Club of Geneva	160 Carter Road, Geneva, NY 14456	(315) 759-6060
Marcus Whitman Central School District	4100 Baldwin Road, Rushville, NY 14544	(585) 554-4848 ext. 1805
The Blessing Room Pantry, Inc.	15 Church Street, Bloomfield, NY 14469	(585) 657-7200
Naples Open Cupboard	11 Tobey Street, Naples, NY 14512	(585) 554-6216
Wellspring Food Distribution Center	22 Teft Avenue, Clifton Springs, NY 14432	(315) 548-6292
Springwater Fire Department	8145 South Main Street, Springwater, NY 14560	(585) 245-1223

**For specific food distribution times and dates visit:
<https://foodlinkny.org/> or call 2-1-1**

2026 Ontario County Resource Guide

Appendix D: Food Stamp (SNAP) Eligibility

Note: New work requirements apply to Able-Bodied Adults Without Dependents (ABAWDs) recipients, aged 18-54, or up to 64 in some areas. Whether you currently receive SNAP or are applying for the first time, these changes may affect your eligibility. [Visit the Office of Temporary and Disability Assistance website for more information.](#)

Who is eligible to receive SNAP benefits?

If your gross income, based on family size, is at or below the amounts in the following charts, you may be eligible for SNAP benefits. Gross income is the total amount of money you earn before taxes or other deductions are taken out. The only way to know if your household is eligible for SNAP benefits is to apply.

Income Guidelines for Households without Earned Income (no elderly or disabled member)

<https://www.ny.gov/services/apply-snap>

Income Guidelines for Households without Earned Income (no member 60 years or older nor disabled)

Family Size	Monthly Gross Income*	Annual Gross Income*
1	\$1,696	\$20,352
2	\$2,292	\$27,504
3	\$2,888	\$34,656
4	\$3,483	\$41,796
5	\$4,079	\$48,948
6	\$4,675	\$56,100
7	\$5,271	\$63,252
8	\$5,867	\$70,404
Each additional person	\$596 +	\$7,152 +

*Chart information is based upon SNAP Standards effective October 1, 2025.

For more information, visit the NYS SNAP website: <https://www.ny.gov/services/apply-snap>
OR contact Ontario County Department of Social Services at 585-396-4060.

2026 Ontario County Resource Guide

Appendix E: Healthy Families Ontario & Child and Family Resources Brochure

Healthy Families Brochure (Page 1)



Healthy Families Provides:

- Free & voluntary home-based visits
- Pregnancy & postpartum support
- Bottle & breastfeeding support
- Child development activities & tools
- Strength-based family goals
- Positive parenting strategies
- Promoting self-sufficiency
- Community resource connections



Child & Family
Resources, Inc.

Ontario, Seneca and Yates Counties

502 S. Main St.
Canandaigua, NY 14424
Phone: 585-919-2476

263 Lake St.
Penn Yan, NY 14527
Phone: 315-536-1134

115 Fall St.
Seneca Fall, NY 13148
Phone: 315-568-0945

cfr.info@cfresources.org
www.cfresources.org

Ask us about our:

Car Seat Program
Child Care Referrals
Parenting Groups



Office of Children
and Family Services
Healthy Families NY

Healthy Families is funded/supported in part by the
New York State Office of Children and Family Services
and other community grants and partners.



... because babies don't
come with instructions



2026 Ontario County Resource Guide

Appendix E, Continued

Healthy Families Brochure (Page 2)

At Healthy Families
we believe...

that every parent can
benefit from

friendly support, community
resources,
and child development
information.

We offer free and personalized
services to expectant/new
parents in your community.

Please use our QR code to
request more information
~ OR ~

Contact us at:
(315) 412-4527



COME JOIN HEALTHY FAMILIES:

- * individualized support
- * family connection events
- * opportunities to meet other parents
- * activities with your kids
- * connections to resources

When parenting is new and exciting,
we are here to partner with you!



Healthy Families Ontario, Yates, &
Seneca Program Referral



What are parents saying about our Healthy Families services at CFR?

*"I am so happy with this program and
how it has helped me and my daughter.
I have grown so much as a parent
because of this service!"*

*"My worker really opened my mind and
expanded my understanding about
being a positive role model to my kids."*

*"I was able to talk to my worker about
anything and never felt judged!"*

*"The program provided me with
supplies to care for my baby and
connected me to so many community
resources that I didn't even know
existed."*

2026 Ontario County Resource Guide

Appendix F: Sharps Collection Sites

Sharps Collection Sites

<https://safeneedledisposal.org/>

Call prior to attending a collection site

Location	Address	Contact Phone	Drop Off
F.F. Thompson Hospital	350 Parrish St. Canandaigua, NY 14424	585-396-6100	24/7 availability
Elm Manor Nursing and Rehabilitation Center	210 N Main St Canandaigua, NY 14424	585-394-3883	
Ontario Center for Rehabilitation and Nursing	3062 County Complex Dr Canandaigua, NY 14424	585-396-4385	
Clifton Springs Hospital and Clinic	2 Coulter Rd Clifton Springs, NY 14432	315-462-9561	
Geneva General Hospital	196 North Street Geneva, NY 14456	315-787-4560	

Sharps should be brought to disposal sites in a hard sided plastic container that stays upright (like a laundry detergent bottle), labeled, with the lid taped shut.

All hospitals and nursing homes in New York State are mandated by law to accept home-generated sharps as a free, community service through their sharps collection programs. Call first to speak with the facility's sharps coordinator for hours of operation and drop off sites.

2026 Ontario County Resource Guide

Appendix G: Social Care Network Flyer



WeLinkCare
by FLIPA™

Finger Lakes Region

Social Care Network



Housing



Nutrition



Transportation



Navigation to Social Care Services

Understanding WeLinkCare by FLIPA

WeLinkCare by FLIPA connects Medicaid Members who qualify to temporary services like **housing supports, food and nutrition assistance, transportation, and navigation to social care services.**

 Ginger Burtch 315-719-4765

 gburtch@pivitalphp.org

 Let us contact you! Scan the QR code



Accessing Services

If you have Medicaid, you can meet with a Social Care Navigator who will help you find out if you qualify for services that support your health and well-being. Depending on your needs, you may be eligible for more than one service.



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2026 Ontario County Resource Guide

Appendix H: Immunization Schedule, Children

<https://www.health.ny.gov/publications/2370.pdf>

2025-26 School Year New York State Immunization Requirements for School Entrance/Attendance¹

NOTES:

All children must be age-appropriately immunized to attend school in New York State. The number of doses depends on the schedule recommended by the Advisory Committee on Immunization Practices (ACIP). Intervals between doses of vaccine must be in accordance with the "ACIP-Recommended Child and Adolescent Immunization Schedule." Doses received before the minimum age or intervals shown on the schedule are not valid and do not count toward the number of doses listed below. See footnotes for specific information for each vaccine. Children who are enrolling in gradeless classes must meet the immunization requirements of the grades for which they are age equivalent.

Dose requirements MUST be read with the footnotes of this schedule

Vaccines	Pre-Kindergarten (Day Care, Head Start, Nursery or Pre-K)	Kindergarten and Grades 1, 2, 3, 4 and 5	Grades 6, 7, 8, 9, 10 and 11	Grade 12
Diphtheria and Tetanus toxoid-containing vaccine and Pertussis vaccine (DTaP/DTP/Tdap/Td) ²	4 doses	5 doses or 4 doses if the 4th dose was received at 4 years or older and the series was started at less than 1 year of age or 3 doses if 7 years or older and the series was started at 1 year or older	3 doses	
Tetanus and Diphtheria toxoid-containing vaccine and Pertussis vaccine adolescent booster (Tdap) ³		Not applicable	1 dose given after age 10 years	
Polio vaccine (IPV/OPV) ⁴	3 doses	4 doses or 3 doses if the 3rd dose was received at 4 years or older		
Measles, Mumps and Rubella vaccine (MMR) ⁵	1 dose	2 doses		
Hepatitis B vaccine ⁶	3 doses	3 doses or 2 doses of adult hepatitis B vaccine (Recombivax) for children who received the doses at least 4 months apart between the ages of 11 years through 15 years		
Varicella (Chickenpox) vaccine ⁷	1 dose	2 doses		
Meningococcal conjugate vaccine (MenACWY) ⁸		Not applicable	Grades 7, 8, 9, 10 and 11: 1 dose	Grade 12: 2 doses or 1 dose if the dose was received at 16 years or older
Haemophilus Influenzae type b conjugate vaccine (Hib) ⁹	1 to 4 doses	Not applicable		
Pneumococcal Conjugate vaccine (PCV) ¹⁰	1 to 4 doses	Not applicable		

2026 Ontario County Resource Guide

Appendix I: AAP Recommended Vaccine Schedule

AAP Recommended Immunization Schedule — 2026

Children Birth Through 6 Years Old

	Birth	1 month	2 months	4 months	6 months	8 months	12 months	15 months	18 months	19-23 months	2-3 years	4-6 years
RSV	✓	1 dose during RSV season				✓	1 dose during RSV season for those at high risk *					
HepB	✓	✓			✓							
RV			✓	✓	✓							
DTaP			✓	✓	✓			✓				✓
Hib			✓	✓	✓		✓					
PCV			✓	✓	✓		✓					
IPV			✓	✓	✓							✓
COVID-19					✓	Recommended for age group					✓	As recommended**
Influenza					✓	Yearly						
MMR							✓					✓
Varicella							✓					✓
HepA							✓	Dose 2: 6 months after dose 1				

For more information, visit [healthychildren.org/immunizationschedules](https://www.healthychildren.org/immunizationschedules).

*<https://www.healthychildren.org/rsv>
 **<https://www.healthychildren.org/covid-19>

American Academy
of Pediatrics
DEDICATED TO THE HEALTH OF ALL CHILDREN®



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Powered by pediatricians. Trusted by parents.
from the American Academy of Pediatrics

2026 Ontario County Resource Guide

Appendix I, Continued

AAP Recommended Immunization Schedule — 2026

Adolescents 7 Through 18 Years Old

	7 years	8 years	9 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years	17 years	18 years
MenACWY					✓					✓		
MenB							Recommended for some teens				✓	
Flu	✓	Yearly										
HPV (3 doses if given after age 15)			✓	2 doses recommended								
Tdap					✓							
COVID-19	✓	As recommended for age group										

For more information, visit healthychildren.org/immunizationschedules.

2026 Ontario County Resource Guide

Appendix J: Breastfeeding Resources

Breastfeeding Community Resources (English)

988 SUICIDE & CRISIS
LIFELINE

Jan 2026

Community Resources for ONTARIO COUNTY Families



Breastfeeding Support

[Breastfeeding and Parent support**](#)

The Family Connection Circle

Time: 1st & 3rd Tuesday, 10:00 AM-11:30 AM, Location:
Geneva Library, Geneva NY (English/Spanish CLC's)

[FF Thompson Free Breastfeeding Clinic at the Birthing Center](#)

Time: Second Wednesday of Each Month, 8 AM-2 PM
Contact: Courtney 585-396-6295

[Nourishing Pathways](#)

Ellen@NourishingPathwaysLactation.com
Contact Ellen Pavlacka: 315-217-1117

[Finger Lakes Lactation](#)

support@fingerlakeslactation.com

Contact: Heather Mastro: 607-383-0187

[The Milk Bar at FF Thompson Hospital Birthing Center](#)

Time: First Wednesday of Each Month 10 AM- 12 PM
Contact: Courtney 585-396-6295

[La Leche League](#)

Time: 1st Wednesday of the month, 6:30 PM, Virtual via Facebook

[Ontario County Public Health](#)

Location: 3019 County Complex Drive Canandaigua NY 14424
Contact: (585) 396-4343

[WIC](#), Peer Counselor and Lactation Consultant support

Contact: Breastfeeding Coordinator, (585) 394-9240

Infant Supplies

[CareNet](#)

Location: 120 N. Main Street, Suite 28, Thompson Co-Op Building,
Canandaigua, NY 14424
Contact: (585) 393-0437

[Family Hope Center](#)

Location: 551 Exchange St., Geneva, NY 14456
Contact: (315) 789-0708 or (315) 945-1019

Mental Health Support

[Postpartum Resource Center of NY](#)

Open 9am-5pm seven days a week
Contact 1-855-631-0001

[National Maternal Mental Health Hotline](#)

24/7 Call or text 1-833-TLC-MAMA



Prenatal/Postpartum Support

[Beautiful Birth Choices**](#), Multiple support groups and classes available.

Location: 681 Winton Rd. North Rochester, NY 14609
Contact: Alison, (585) 451-9968

[Birthright](#)

Location: 2003 Ridge Rd., Ontario, New York, 14519
Contact: (315) 524-2120

[Family Hope Center](#), Moms Group

Time: Every Wednesday at 10:30 AM Location: 551 Exchange St., Geneva,
NY 14456 or at 7231 Main St. Ovid, NY 14521
Contact: (315) 789-0708 or (315) 945-1019

Parenting Guidance

[CareNet](#)

Location: In-person, 120 N. Main Street, Suite 28, Thompson Co-Op Building,
Canandaigua, NY 14424 and Virtual
Contact: (585) 393-0437

[Child and Family Resources, Healthy Families: Parenting Partners](#)

Parenting Groups & Classes

[Family Matters](#)

Penn Yan Site - Tuesdays 3:30-5pm, 315-530-2791

[Family Support](#)

Parent, grandparent, foster parent, aunt, uncle, sibling, 315-781-1491

[Healthy Families Ontario, Seneca & Yates](#)

Friendly support, resources, and child development, 315-412-4527

Classes

[Ontario County Public Health](#), 1-800-288-2995

- Birth Class
- Newborn Care Class
- Breastfeeding
- Back to Work Breastfeeding Class

Breast Pump Providers

Eastside Medical Supply (Rochester), (585) 623-8936
Pediatric Medical Supply (Rochester), (585) 381-3060
Quinlan Medical Supply (Canandaigua), (585) 394-2303
Westside Medical Supply (Rochester), (585) 227-8750
Your Care Medical Supply (Penfield), (585) 377-5350



2026 Ontario County Resource Guide

Appendix J, Continued

Breastfeeding Community Resources (Spanish)



Enero de 2026

Recursos comunitarios para familias del **CONDADO de ONTARIO**



Apoyo para la Lactancia Materna

[the Family Connection Circle](#)
Primer y tercer martes del mes, 10:00 a.m. – 11:30 a.m., Ubicación: 8 Biblioteca de Geneva, NY Consejeras clínicas de lactancia (CLC) disponibles en inglés y español
[Clínica de Lactancia Materna Gratuita FF Thompson en el Centro de Maternidad](#)
Horario: Segundo miércoles de cada mes, de 8:00 a. m. a 2:00 p. m.
Para más información, llame al 585-396-6295; counney_stuhlman@urmc.rochester.edu
[The Milk Bar en el Centro de Maternidad del Hospital FF Thompson](#)
Horario: Primer miércoles de cada mes, de 10:00 a. m. a 12:00 p. m.
Contacto: Courtney 585-396-6295
[La Leche League](#)
Horario: Primer miércoles del mes, 6:30 PM, Virtual vía Facebook
[Salud Pública del Condado de Ontario](#)
Ubicación: 3019 County Complex Drive Canandaigua, NY 14424
Contacto: 585-396-4343
[WIC, Consejera de Lactancia y Consultora de Lactancia para participantes de WIC](#)
Contacto: Coordinadora de Lactancia, 585-394-9240
[Nourishing Pathways](#)
Ellen@NourishingPathwaysLactation.com
Contacto: Ellen Pavlacka: 315-217-1117
[Finger Lakes Lactation](#)
support@fingerlakeslactation.com
Contacto: Heather Mastro: 607-383-0187



Suministros para Bebés

[Birthright](#)
Ubicación: 2003 Ridge Rd., Ontario, New York, 14519
Contacto: 315-524-2120
[CareNet](#)
Ubicación: 120 N. Main Street, Suite 28, Thompson Co-Op Building, Canandaigua, NY 14424
Contacto: 585-393-0437
[Family Hope Center](#)
Ubicación: 551 Exchange St., Geneva, NY 14456
7231 Main St., Ovid, NY 14521
Contacto: 315-789-0708 or 315-945-1019

Apoyo para la Salud Mental

[Postpartum Resource Center of NY](#)
Horario: De 9:00 AM a 5:00 PM
Contacto: 1-855-631-0001

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LÍNEA DE PREVENCIÓN DEL SUICIDIO Y CRISIS

[Línea Directa Nacional de Salud Mental Materna](#)
Disponible 24/7 para llamadas o mensajes de texto: 1-833-TLC-MAMA

Orientación para Padres

[CareNet](#)
Ubicación: En persona, 120 N. Main Street, Suite 28, Thompson Co-Op Building, Canandaigua, NY 14424 y Virtual
Contacto: 585-393-0437

[Child and Family Resources, Healthy Families: Parenting Partners](#)

[Grupos y Clases para Padres](#)
Family Matters
Ubicación: Penn Yan Site - Martes de 3:30 PM a 5:00 PM
Contacto: 315-530-2791



[Apoyo Familiar](#)
Padres, abuelos, padres de crianza, tíos, tías, hermanos que cuidan niños
Contacto: 315-781-1491

[Healthy Families Ontario, Seneca & Yates](#)
Apoyo amigable, recursos comunitarios e información sobre desarrollo infantil
Contacto: 315-412-4527

Clases

[Salud Pública del Condado de Ontario](#)
Contacto: 1-800-288-2995

Clase de Parto, Clase de Cuidado del Recién Nacido, Lactancia Materna, Clase de Lactancia Materna para Madres Trabajadoras

Proveedores de Extractores de Leche

[Eastside Medical Supply \(Rochester\)](#): 585-623-8936
[Quinlan Medical Supply \(Canandaigua\)](#): 585-394-2303
[Westside Medical Supply \(Rochester\)](#): 585-227-8750
[Your Care Medical Supply \(Penfield\)](#): 585-377-5350

2026 Ontario County Resource Guide

Appendix K: Ontrack Program Flyer

Ontrack Program Brochure Page 1



We're here to help young people nurture their strengths & pursue their goals for school, work, and relationships.

“

"At OnTrack, I met other people who have 'been there' too. It helped me feel less alone and begin to make sense of my experience."

- OnTrackNY Participant

Who We Serve

OnTrackNY serves young people across the state of New York regardless of insurance status or ability to pay who are:

- ✓ Between 16-30 years old
- ✓ Experiencing unusual thoughts or feeling suspicious of others
- ✓ Noticing changes in the way things look or sound
- ✓ Challenged by feelings of stress, fear, anger, or confusion

OnTrackNY

A program of the New York State
Office of Mental Health

OnTrackNY Rochester
25 Circle Street / Suite 102
Rochester, New York 14607

For more information, contact one of our
team members.

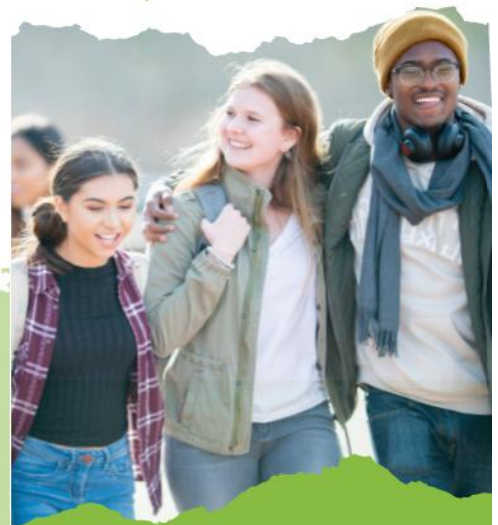
T: 585 360-4129



**Office of
Mental Health**

OnTrackNY

My Health,
My Choices,
My Future.



Supporting young people with
mental health challenges
across New York State

ontrackny.org

2026 Ontario County Resource Guide

Appendix K, Continued

Ontrack Program Brochure Page 2

What is OnTrackNY?

OnTrackNY is a network of coordinated care teams across New York State that offers comprehensive, personalized support -- including therapy, help with school and work, peer support, connection to community resources, support for physical health, family services, and/or medication -- to teens and young adults who are impacted by unexpected changes in their thinking and perceptions.

Research has proven that rapid access to care is a key factor for recovery.

The Spirit of OnTrackNY

✓ Recovery-oriented

Our care plans are grounded in 3 dimensions of recovery: supporting self-determination, connecting with others, and creating purpose.

✓ Collaborative

We partner with participants and their family members to navigate and make decisions in all aspects of the treatment journey.

✓ Equitable & inclusive

We value each other's differences as strengths and aim to ensure all participants have what they need to thrive wherever they live, work, learn, or play.

✓ Person-centered

We place participants at the center of everything we do, encouraging them to tailor care plans to their unique goals and select the services that best meet their needs.



"When we met with the OnTrack team, it was the first time we felt hope. A few months later, I heard my son laugh again."

- Parent of OnTrackNY Participant



OnTrackNY

2026 Ontario County Resource Guide

Appendix L: Free Opioid Overdose Prevention Training

Access Naloxone in Ontario County, New York

- Visit the Harm Reduction Vending Machine 24/7 located at the Bus Depot in Geneva NY (near 372 Exchange Street in the Public Parking Lot)
- Purchase naloxone at any pharmacy without a prescription
- Naloxone mailed to your home by NEXT Distro <https://nextdistro.org/nychoice>
- Obtain naloxone and training from Ontario County Public Health, Call 585-396-4343
- Obtain naloxone and training at any FLACRA (Finger Lakes Area Counseling and Recovery Agency) location
 - FLACRA.org
 - Call 833-435-2272

Using Naloxone during an Opioid Overdose



1 Assess and call 911



- Attempt to wake up the individual by yelling their name or using your knuckle to rub their sternum
- Check the individuals breathing
- Call 911 immediately

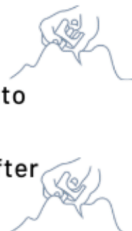


Naloxone will only work to reverse an opioid overdose, no other substances

2 Administer Naloxone



- Peel back packaging and remove device
- Hold device with thumb on the plunger and 2 fingers on the nozzle
- Place and hold tip of the nozzle in either nostril until you touch bottom of the nose
- Press the plunger firmly to release dose into patients nose *DO NOT TEST SPRAY*
- Repeat with second dose if no response after 2-3 minutes



3 Check breathing



- If person isn't breathing, do rescue breaths and/or CPR if trained and comfortable
- Check to see if airway is clear
- Tilt person's head back, pinch nose closed, and open mouth
- Place your mouth over persons to make a seal and give 2 slow breaths
- Follow up with one breath every 5 seconds until person can breathe on their own

4 Stay and Assist



- Stay with the individual and monitor them
- Observe for withdrawal symptoms
- Place the individual on their side in the recovery position
- Naloxone wears off in 30 to 90 minutes
- Explain to the paramedics exactly what happened



2026 Ontario County Resource Guide

Appendix M: Strong Recovery Brochure

Strong Recovery Brochure

Strong Recovery is comprised of two outpatient clinics: Chemical Dependency (SRCD), and Methadone Maintenance (SRMM). Both programs work collaboratively as one comprehensive outpatient program to bring optimal care to our patients. These programs are licensed by the New York State Office of Alcoholism and Substance Abuse Services (OASAS), and accredited by the Joint Commission.

Admission Criteria: Adults (18 years old and up) with a drug/alcohol abuse or dependence diagnosis as defined by the DSM-IV and are assessed to be capable of achieving abstinence on an outpatient level and participate in the group therapy process.

Additional Criteria for Co-Occurring Disorder Services: Patients must have an Axis I mental health diagnosis.

Additional Criteria for Methadone Maintenance services: Verification of current physiological dependence on Opioids for a minimum period of 1-year.

Strong Recovery Mission Statement:
"In partnership with patients, families, and the community, we promote recovery from addiction and mental illness through an integrated healthcare system that values both cultural diversity and linkage with teaching and research."



CONTACT INFO:

PHONE: (585) 275-3161

FAX: (585) 273-1089

Strong Recovery



**300 Crittenden Blvd.
Rochester, NY 14642**

**To schedule intake evaluations:
Call (585) 275-5400**



2026 Ontario County Resource Guide

Appendix N: Health Navigator Agency Locations



Navigator Agency Site Locations

County: Ontario

Lead Agency Name	Community Service Society of New York
Subcontractor Name	Finger Lakes Community Health
Enrollment Site Name	Bristol Library
Site Address	6750 County Road 32
City	Canandaigua NY 14424
Phone #	(800) 346-2211
Languages	English

Lead Agency Name	Community Health Care Association of New York State (CHCANYS)
Subcontractor Name	N/A
Enrollment Site Name	Finger Lakes Area Counseling & Recovery Agency
Site Address	28 East Main Street
City	Clifton Springs NY 14432
Phone #	(800) 346-2211
Languages	English

Lead Agency Name	Community Service Society of New York
Subcontractor Name	Finger Lakes Community Health
Enrollment Site Name	Geneva Community Health (FLCH)
Site Address	601B Washington Street
City	Geneva NY 14456
Phone #	(315) 729-2559
Languages	English & Spanish

Lead Agency Name	Community Health Care Association of New York State (CHCANYS)
Subcontractor Name	N/A
Enrollment Site Name	Honeoye Public Library
Site Address	8708 Main Street
City	Honeoye NY 14471
Phone #	(800) 346-2211
Languages	English & Language Line available

Lead Agency Name	Community Health Care Association of New York State (CHCANYS)
Subcontractor Name	N/A
Enrollment Site Name	Naples Library
Site Address	118 South Main Street
City	Naples NY 14512
Phone #	(800) 346-2211
Languages	English

Appendix O: Mental Health Service Providers

Mental Healthcare in Ontario County, NY

Emergency Mental Healthcare and Mobile Crisis Response			
Clifton Springs Hospital Comprehensive Psychiatric Emergency Program	Adult	2 Coulter Rd Clifton Springs	315-462-1080
Brighter Days Pediatric Mental Health Urgent Care Center	Youth	300 Crittenden Blvd Rochester	585-275-8686
UR Medicine Comprehensive Emergency Program	Adult/Youth	601 Elmwood Ave Rochester	585-275-8686
Inpatient Mental Healthcare			
Clifton Springs Behavioral Health Clinic	Adult	2 Coulter Rd Clifton Springs	585-922-9900
Strong Memorial Hospital Inpatient Psychiatric Care	Adult/Youth	601 Elmwood Ave, Rochester	585-275-3535
Elmira Psychiatric Center	Adult/Youth	100 Washington Street Elmira	607-737-4711
Outpatient Mental Healthcare			
Clifton Springs Behavioral Health Clinic	Adult/Youth	2 Coulter Rd Clifton Springs	585-922-9900
Finger Lakes Community Health	Adult/Youth	601-B Washington Street Geneva	315-781-8448
Ontario County Mental Health	Adult/Youth	3019 County Complex Dr Canandaigua	585-396-4363
Boike Counseling Services	Adult/Youth	3180 West St Canandaigua	585-710-9563
			585-394-1442 (Wednesdays)
Clinical Associates of the Finger Lakes	Adult/Youth	590 Fishers Station Dr Suite 130 Victor	585-924-7207
Mental Health Association of Rochester: Ontario County	Adult/Youth	120 North Main St Canandaigua	585-629-0386
Renew Hope and Healing	Adult/Youth	6539 Anthony Drive, Suite A Victor	585-398-8835
Family Counseling Services of the Finger Lakes	Adult/Youth	514 S Main St Canandaigua 671 South Exchange St Geneva	585-394-8220 Canandaigua
			315-789-2613 Geneva
Lake View Health Services	Adult/Youth	609 West Washington St Geneva	315-789-0550
Veteran Mental Healthcare			
Canandaigua VA Medical Center Mental Health Clinic	Veterans	400 Fort Hill Ave Canandaigua	585-393-7250
Bath VA Medical Center	Veterans	76 Veterans Ave Bath	607-664-4300

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SUICIDE & CRISIS

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Updated 7/16/2024

Health_Education@OntarioCountyNY.gov

Appendix P: Substance Abuse Services/Providers

Substance Use Disorder Treatment in Ontario County, NY

Substance Use Crisis Mobile Response			
FLACRA Crisis Response Team	Adult/Youth	833-435-2272	
Clifton Springs Comprehensive Psychiatric Emergency Program Mobile Crisis Team	Adult	315-462-1080	
Inpatient Substance Use Disorder Treatment			
Clifton Springs Behavioral Health Clinic Chemical Dependency	Adult	2 Coulter Rd Clifton Springs	585-922-9900
Strong Memorial Hospital Inpatient Psychiatric Care	14 and older	601 Elmwood Ave Rochester	585-275-5050
Teller Square Addictions Crisis Center FLACRA	Adult	28 East Main St Clifton Springs	315-462-7070
Elmira Psychiatric Center	Adult/Youth	100 Washington Street Elmira	607-737-4711
Outpatient Substance Use Disorder Treatment			
Finger Lakes Counseling and Referral Agency (FLACRA)		Farmington Clinic 1386 Hathaway Drive, Suite A	585-396-4190
	Adult/Youth	Clifton Springs Clinic 28 East Main St	315-462-9161
		Geneva Clinic 246 Castle St	315-781-0771
		Connections: Rounded Recovery 64 West Ave Canandaigua	833-435-2272
	Adult/Youth	2 Coulter Rd Clifton Springs	585-922-9900
Clifton Springs Behavioral Health Clinic Chemical Dependency	14 and older	2613 W. Henrietta Road, Suites C & D Rochester	585-275-3161
UR Medicine Outpatient Chemical Dependency Services (Strong Recovery)	Adult/Youth	3019 County Complex Dr, Canandaigua	585-396-4363
Ontario County Mental Health Center	Adult/Youth	611 West Washington Street Geneva	315-787-0459
Lakeview Health Services Ontario Recovery Center			
Veteran Substance Use Disorder Treatment			
Canandaigua VA Medical Center Mental Health Clinic	Veterans	400 Fort Hill Ave Canandaigua	585-393-7250
Bath VA Medical Center	Veterans	76 Veterans Ave Bath	607-664-4300

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Appendix Q: Sexually Transmitted Infection Testing in the Finger Lakes Region

WHERE TO GET LOW- OR NO-COST STI TESTING IN THE FINGER LAKES?

Center for Sexual Health & Wellness
Mt. Morris/Dansville/Geneseo
585-243-7540

Rochester Trillium Health
585-545-7200

Geneva Community Health
315-781-8448

Canandaigua Planned Parenthood
866-600-6886

Ovid Community Health
607-403-0065

Bath Community Health
607-776-3063

Corning Planned Parenthood
607-962-4686

Sodus Community Health
315-483-1199

Penn Yan Community Health
315-536-2752



2026 Ontario County Resource Guide

Appendix R: Warming and Cooling Centers in Ontario County

Cooling centers are air-conditioned facilities where people can go to cool down during extreme heat.

Warming centers are heated places where you can go to stay warm during extreme cold

Location*	Address	Phone #
Bloomfield Public Library	9 Church St. Bloomfield, NY 14469	585-657-6264
Bristol Library	6750 County Road 32, Canandaigua, NY 14424	(585) 229-5862
Clifton Springs Library	4 Railroad Avenue, Clifton Springs, NY 14432	(315) 462-7371
Geneva Public Library	244 Main St, Geneva, NY 14456	(315) 789-5303
Gorham Free Library	2664 Main Street, Gorham, NY 14461	(585) 526-6655
Honeoye Public Library	8708 Main St, Honeoye, NY 14471	(585) 229-5020
Naples Public Library	118 S Main St, Naples, NY 14512	(585) 374-2757
Phelps Library	8 Banta St, Phelps, NY 14532	(315) 548-3120
Red Jacket Community Library	89 S. Main St Manchester, NY 14504	585-289-7063
Victor-Farmington Library	15 W Main St, Victor, NY 14564	(585) 924-2637
Wood Library	134 N Main St. Canandaigua, NY 14424	585-394-1381

*For the most accurate and up-to-date information during a weather emergency, check local news outlets and visit our website (ontariocountyny.gov/publichealth). Please contact each location for hours of operation.



WARMING CENTERS ONTARIO COUNTY, NEW YORK

**Warming centers are heated places where you can go to
stay warm during extreme cold**

Library	Phone Number	
Bloomfield Public Library	585-657-6264	
Bristol Library	585-229-5862	
Clifton Springs Library	315-462-7371	
Geneva Public Library	315-789-5303	
Gorham Free Library	585-526-6655	
Honeoye Public Library	585-229-5020	
Naples Public Library	585-374-2757	
Phelps Library	315-548-3120	
Red Jacket Community Library	585-289-7063	
Victor-Farmington Library	585-924-2637	
Wood Library	585-394-1381	

**Hydrant Hose
Building (Rear
Entrance)
79 Geneva Street
315-789-6966
Open when libraries are
closed**



**Please contact each location
for hours of operation**



Public Health
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Appendix S: Harmful Algal Blooms

**STAY OUT OF LAKES AND RIVERS
IF YOU SEE SCUM OR CHANGES
IN WATER COLOR.**

You could get sick from water with
cyanobacteria (blue-green algae) by:



TOUCHING IT



BREATHING IT IN



SWALLOWING IT



CS342010-A



www.cdc.gov/habs