

Rolling Legacy – Privacy Policy & Terms & Conditions

Privacy Policy **Effective Date:** September 25, 2025

Rolling Legacy (“we,” “our,” or “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard information when you use our junk removal, clean out, demo, and delivery services.

Information We Collect

- Name, phone number, email, and address
- Service details related to your junk removal or delivery request
- Payment information (processed securely through third-party providers)

How We Use Your Information

- Provide and complete requested services
- Communicate regarding quotes, scheduling, and updates
- Send important notices related to your account or services
- Improve our services and customer experience

Sharing of Information

We do not sell, rent, or trade personal information. We may share limited information only in the following cases:

- With disposal or recycling facilities necessary to complete your service
- With service providers (e.g., payment processors) who help us operate our business
- When required by law, regulation, or legal request

Data Security

We use reasonable safeguards to protect your personal data. However, no system can be guaranteed 100% secure.

Your Choices & Rights

- You may request to update, correct, or delete your personal information at any time.
- You may opt out of promotional communications by contacting us directly.

Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted here with a revised effective date.

Contact Us

Rolling Legacy – Junk Removal
■ 313.439.5983

Terms & Conditions **Effective Date:** September 25, 2025

Welcome to Rolling Legacy (“we,” “our,” or “us”). By using our junk removal, clean out, demo, and delivery services, you agree to the following terms and conditions.

Services

- Rolling Legacy provides junk removal, clean outs, demolition, hauling, and delivery services.
- Services are scheduled by appointment and are subject to availability.
- Pricing is based on volume, weight, labor, and/or type of materials being removed.

Customer Responsibilities

- You must provide safe and reasonable access to the items being removed.
- Hazardous or restricted materials (such as chemicals, asbestos, medical waste, or flammables) will not be accepted.
- You are responsible for ensuring items to be removed are correctly identified and accessible.

Estimates & Payment

- All quotes are estimates based on the information provided. Final pricing may vary.
- Payment is due upon completion of service, unless otherwise agreed in writing.
- We accept approved forms of payment as communicated at the time of booking.

Cancellations & Rescheduling

- Customers must provide at least 24 hours' notice for cancellations or rescheduling.
- Late cancellations may be subject to a fee.

Liability

- We take care to avoid damage during service, but are not responsible for pre-existing conditions or hidden damages.
- Customers must secure valuable or fragile items before service begins.

Refusal of Service

We reserve the right to refuse service if conditions are unsafe, items are prohibited, or expectations cannot reasonably be met.

Changes to Terms

Rolling Legacy may update these Terms & Conditions at any time. The most recent version will always be posted.

Contact Us

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