Spa Policies

It is our mission to provide you with a calm, relaxing, and enjoyable experience. To ensure satisfaction for all of our clients, we kindly request our guests to observe the following policies:

<u>Tardiness Policy</u>

Please arrive 15 minutes prior to your scheduled appointment to allow for time to fill out any necessary forms and prepare for your appointment. Late arrivals will result in a shortened appointment so the next guest will not be delayed, and you will be charged for the full appointment.

Cancellation Policy

If you need to cancel an appointment, 24-hour notice is required for individual services and 48-hour notice is required on packages of two services or more. If less than 24-hour's notice is given, we reserve the right to charge 100% for the full scheduled appointment.

No Shows

In the event of a no-show, the full amount of your service will be added to your account. Future appointments will require that you pay your outstanding balance and place a deposit to reserve your next appointment.

Prices

Although we make every effort to keep our website and spa menu updated, please note that prices and services are subject to change.

Refunds

No refunds.

Age Policy

Clients must be 18 years of age or older unless accompanied by a parent or guardian who signs a parental release form. No children under the age of 14 are permitted.

Restrictions

Please put your cell phone on silent or turn it off while inside the Spa. Any sexual or unethical solicitations are not tolerated and will result in non-completion of your service and could be reported to authorities. Smoking is prohibited. No outside food or alcoholic beverages are permitted in the Spa.

Payments

We accept cash, personal checks, debit cards, and all major credit cards. We charge a \$35 minimum fee for a returned check.

Right to Refuse Service

We reserve the right to refuse or discontinue service to anyone that demonstrates inappropriate behavior or acts refuses to act in accordance with our Spa policies.

<u>Privacy Policy</u>

We do not sell, rent, or loan our subscriber or customer lists to third parties for email, direct marketing, or other purposes. We never allow third parties any other use of these subscriber lists.

By signing below, I agree that:

I have read the entirety of this policy page, I have had the opportunity to ask any questions, and all of my questions have been answered to my satisfaction. I agree to abide by the policies as described above.



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Cancellation Policy

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No Shows

In the event of a no-show, any future appointments will require that you pay a deposit of 50% on the treatment. No-show will loose their deposit.

Prices

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Name Printed	Signature	Date