

Treatment of disease, disorder or injury

Description

This activity covers a treatment that is:

- provided by or under the supervision of a defined list of [healthcare professionals](#) or by a multi-disciplinary team that includes a listed healthcare professional, or
 - provided by or under the supervision of a social worker where the treatment is for a mental disorder, or by a multi-disciplinary team that includes a social worker where the treatment is for a mental disorder, and is
 - for a disease, disorder or injury.
- Treatment of a disease, disorder or injury covers a wide range of treatments. We

don't provide a complete list here, but it includes examples such as:

- emergency treatment
- ongoing treatment for long-term conditions
- treatment for a physical or mental health condition or learning disability
- giving vaccinations or immunisations
- palliative care.

This regulated activity applies to the treatment of disease, disorder or injury in **any** setting, for example hospitals, clinics, hospices, ambulances, GP and dental surgeries, community services, and care homes.

What this regulated activity does NOT include:

- Interventions carried out purely for cosmetic purposes.
- Alternative and complementary medicine, with the exception of the practice of

osteopathy or chiropractic.

- First aid where it is delivered by:
 - healthcare professionals in unexpected or potentially dangerous situations requiring immediate action
 - non-healthcare professionals who are trained to deliver first aid
 - organisations established for the purpose of providing first aid
- Treatment provided in a sports ground or gymnasium (including associated premises) where it is provided for the sole benefit of people taking part in, or attending, sporting activities and events.

- • Treatment provided through temporary arrangements for sporting or cultural events (such as festivals, sporting or motor sport events).
- • Hyperbaric oxygen therapy provided to workers in connection with their work or
- **Transport services**

This regulated activity covers services that involve a vehicle designed for the primary purpose of transporting people who need treatment. The nature of the vehicles used determines the need to register.

The term 'designed for' applies to vehicles that are used to transport people who need treatment where this was the manufacturer's original design, as well as vehicles that have been made suitable for this purpose (for example, displaying livery to show what they are and/or being modified).

You need to register for this activity if your transport services are provided in vehicles that meet this definition. This applies whether ambulance transport is the only regulated activity you provide, or if you provide other services as well as transporting patients.

Air ambulances and water ambulances

These are also covered by this regulated activity. But you are exempt and do **not**

need to register for this activity if:

- • the aircraft you use is registered with the Civil Aviation Authority and you are not providing treatment to a patient
- • the transport is not carried out in England or is carried out under travel insurance arrangements.

Read the [General exceptions from registration](#) and [Third party exemptions](#) for more information on the exception related to insurance.

The scope of registration: May 2022 **54**

The regulated activities

What this regulated activity does NOT include

- • Transport services provided in vehicles with a different primary purpose (such as taxis, volunteers using their private cars, or mortuary vehicles and Dial-A-Ride vehicles), even though they may be registered with the Driver and Vehicle Licensing Agency as ambulances.
- • Search and rescue transport services. This is because the service is provided under arrangements made on people's behalf by a government department.

Although this regulated activity relates to transport, it does not cover other regulated activities that may be provided in or from a vehicle, such as Treatment of disease, disorder or injury or Diagnostic and screening procedures.

Our view is that this regulated activity will normally cover routine, planned patient transport that is related to treatment.

Sporting or other cultural events

This regulated activity will not apply if you only use a vehicle to transport a person within the boundaries of an event site or venue. As an example, if a person attending or participating in a sporting activity or event needs treatment and is carried in a vehicle from one part of the event ground to another, you do not have to register for that transport. However, if the same situation happens and the person is carried from the event ground to hospital, then you will need to register.

We will take a proportionate and reasonable approach if any emergency, unplanned treatment in this context includes some aspects of other regulated activities on an exceptional basis (such as Diagnostic and screening procedures, Surgical procedures or Maternity and midwifery services). We will also take a proportionate and reasonable approach if, in exceptional circumstances, a provider transports a patient outside an event ground and would not normally consider or plan to do this.