Consumers and Exports

EDS Group Everlast decking solutions Ltd.

Terms of Trading ref MCF 1/6/10

1 Business customers and consumers

1.1 Some of these terms apply to consumers only; some apply to business

customers only. Those terms are marked as such.

1.2 All other terms apply to all customers.

1.3 You are classified as a business customer if you indicate to us that the goods

supplied by us will be used in the course of your business or if you use the

goods in the course of your business.

1.4 If you are not a business customer, you are a consumer. You have certain

statutory rights as a consumer which are not affected by these terms.

Contact your local trading standards office for more information. Words in

italic type are legal words which clarify, rather than alter, the meaning of the $\,$

relevant clause.

2 Price

 $2.1\,\mbox{The}$ price quoted excludes VAT (unless otherwise stated). VAT will be

charged at the rate applying at the time of delivery.

2.2 Our quotations lapse after 30 days (unless otherwise stated).

2.3 The price quoted includes delivery (unless otherwise stated).

2.4 Business customers only: unless otherwise stated, the price quoted to

business customers is an illustrative estimate only and the price charged will

be our price current at the time of delivery.

 $2.5 \ Business \ customers \ only:$ rates of tax and duties on the goods will be those

applying at the time of delivery.

2.6 Business customers only: at any time before delivery we may adjust the

price to reflect any increase in our costs of supplying the goods.

3 Delivery

3.1 All delivery times quoted are estimates only.

3.2 If we fail to deliver within a reasonable time after the quoted delivery time, you

may (by informing us in writing) cancel the contract, however:

3.2.1 you may not cancel if we receive your notice after the goods have

been dispatched; and

3.2.2 if you cancel the contract, you can have no further claim against us

under that contract. - 2 -

3.3 If you accept delivery of the goods after the estimated delivery time, it will be

on the basis that you have no claim against us for delay (including indirect or $\,$

consequential loss, or increase in the price of the goods).

3.4 We may deliver the goods in instalments. Each instalment is treated as a

separate contract.

3.5 We may decline to deliver if:

3.5.1 we believe that it would be unsafe, unlawful or unreasonably difficult to

do so; or

3.5.2 the premises (or the access to them) are unsuitable for our vehicle.

4 Risk

 $4.1\ \mbox{The goods}$ are at your risk from the time of delivery.

4.2 Delivery takes place either:

4.2.1 at our premises (if you are collecting them or arranging carriage); or

 $4.2.2\ \mbox{at your premises}$ or address specified by you (if we are arranging

carriage).

4.3 You must inspect the goods on delivery. If any goods are damaged or not

delivered, you must write to tell us within five days of delivery or the expected

delivery time. You must give us (and any carrier) a fair chance to inspect the

damaged goods.

5 Payment terms

 $5.1\,\mbox{\sc You}$ are to pay us in cash or in cleared funds prior to delivery, unless you

have an approved credit account.

5.2 Business customers only: If you have an approved credit account, payment

is due no later than 30 days after the end of the month on which the invoice is

dated, unless otherwise agreed in writing.

5.3 If you fail to pay us in full on the due date we may:

5.3.1 suspend or cancel future deliveries;

5.3.2 cancel any discount offered to you;

5.3.3 Business customers only: charge you interest at the rate set under

s.6 of the Late Payment of Commercial Debts (Interest) Act 1998;

a. calculated (on a daily basis) from the date of our invoice until $% \left(1\right) =\left(1\right) \left(1\right)$

payment;

b. before and after any judgment (unless a court orders otherwise);

5.3.4 Consumers only: Charge you interest at a rate equivalent to the rate

set for business debts under s.6 of the Late Payment of Commercial

Debts (Interest) Act 1998; - 3 -

5.3.5 claim fixed sum compensation from you under s.5A of that Act to

cover our credit control overhead costs; and

 $5.3.6\ recover$ (under clause 5.8) the cost of taking legal action to make you

pay.

5.4 If you have an approved credit account we may withdraw it or reduce your

credit limit or bring forward your due date for payment. We may take any of

these actions at any time and without notice.

5.5 Business Customers only: you do not have the right to set off any money

you may claim from us against anything you may owe us.

5.6 Consumers only: you may only set off money you claim from us against

money you owe us with our written agreement and on such terms as we may state.

5.7 While you owe money to us, we have a right to keep any property we may

hold of yours until you have paid us in full (a lien).

5.8 You are to indemnify us in full and hold us harmless from all expenses and

liabilities we may incur (directly or indirectly and including finance costs, legal

costs on a full indemnity basis and the costs of instructing a debt collection

agency to recover a debt due to us if any) following any breach by you of any

of your obligations under these terms.

5.9 Consumers only: clause 5.8 means that you are liable to us for losses we

incur because you do not comply with these terms. We may claim those $\,$

losses from you at any time and if we have to take legal action we will ask the

court to make you pay our legal costs.

6 Title

6.1 Consumers only: your statutory rights are unaffected.

6.2 Business customers only: until you pay all debts you may owe us:

6.2.1 all goods supplied by us remain our property;

6.2.2 you must store them so that they are clearly identifiable as our

property;

6.2.3 you must insure them (against the risks for which a prudent owner

would insure them) and hold the policy on trust for us; 6.2.4 you may use those goods and sell them in the ordinary course of your

business, but not if:

a. we revoke that right (by informing you in writing); or b. you become insolvent.

6.3 Business customers only: you must inform us (in writing) immediately if you

become insolvent. - 4 -

 $6.4\ Business$ customers only: if your right to use and sell the goods ends you

must allow us to remove the goods.

6.5 Business customers only: we have your permission to enter any premises

where the goods may be stored:

6.5.1 at any time, to inspect them; and

6.5.2 after your right to use and sell them has ended, to remove them, using

reasonable force if necessary.

6.6 Despite our retention of title to the goods, we have the right to take legal

proceedings to recover the price of goods supplied should you not pay us by

the due date.

6.7 You are not our agent. You have no authority to make any contract on our

behalf or in our name.

7 Warranties

7.1 We warrant that the goods:

 $7.1.1\ comply\ with\ their\ description\ on\ our\ acknowledgement\ of\ order\ form;$

and

7.1.2 are free from material defect at the time of delivery (as long as you comply with clause 7.4).

7.2 Business customers only: we give no other warranty (and exclude any

warranty, term or condition that would otherwise be implied) as to the quality

of the goods or their fitness for any purpose.

7.3 Consumers only: the warranty in clause 7.1 is in addition to your statutory

rights and the following limitations of liability are subject to such statutory

7.4 If you believe that we have delivered goods which are defective in material or

workmanship, you must:

 $7.4.1\ inform\ us$ (in writing), with full details, as soon as possible; and

7.4.2 allow us to investigate (we may need access to your premises and product samples).

7.5 If the goods are found to be defective in material or workmanship (following

our investigations), and you have complied with those conditions (in clause

7.4) in full, we will (at our option) repair the goods, replace the goods or refund the price.

7.6 We are not liable for any other loss or damage arising from the contract or the

supply of goods or their use, even if we are negligent, including (as examples

only);

7.6.1 direct financial loss, loss of profits or loss of use; and

7.6.2 indirect or consequential loss - 5 -

7.7 Our total liability to you (from one single cause) for damage to property

caused by our negligence is limited to £5,000,000.00| |. 7.8 For all other liabilities not referred to elsewhere in these terms our liability is

limited in damages to the price of the goods.

7.9 Nothing in these terms restricts or limits our liability for death or personal

injury resulting from negligence.

7.10 Nothing in these terms affects or limits our liability for fraudulent

misrepresentation.

8 Specification

 $8.1\,\mathrm{If}$ we prepare the goods in accordance with your specifications or instructions

you must ensure that:

8.1.1 the specifications or instructions are accurate;

8.1.2 goods prepared in accordance with those specifications or instructions

will be fit for the purpose for which you intend to use them; and

8.1.3 your specifications or instructions will not result in the infringement of

any intellectual property rights of a third party, or in the breach of any

applicable law or regulation.

8.2 Business Customers only: We reserve the right; 8.2.1 to make any changes in the specifications of our

goods that are necessary to ensure they conform to any applicable

safety or statutory

requirements; and

 $8.\dot{2}.2$ to make without notice any minor modifications in our specifications

we think necessary or desirable.

9 Return of goods

9.1 We will accept the return of goods from you only:

9.1.1 by prior arrangement (confirmed in writing);

9.1.2 on payment of an agreed handling charge (unless the goods were

defective when delivered) and

9.1.3 where the goods are as fit for sale on their return as they were on

delivery.

10 Export terms

10.1 Clause 10 of these terms applies (except to the extent that it is inconsistent

with any written agreement between us) where we supply the goods over an

international border or overseas. - 6 -

 $10.2\ The\ 'Incoterms'$ of the International Chamber of Commerce which are in force

at the time when the contract is made apply to exports, but these terms $% \left\{ 1,2,\ldots ,n\right\}$

prevail over the Incoterms to the extent that there is any inconsistency.

10.3 Unless otherwise agreed, the goods are supplied ex works our place of

manufacture.

 $10.4\ \mbox{Where}$ the goods are to be sent by us to you by a route including sea

transport we are under no obligation to give a notice under section 32(3) of

the Sale of Goods Act 1979.

10.5 You are responsible for arranging testing and inspection of the goods at our

premises before shipment (unless otherwise agreed). We are not liable for

any defect in the goods which would be apparent on inspection unless a claim

is made before shipment. We are not liable for any damage during transit.

10.6 We are not liable for death or personal injury arising from the use of the

goods delivered in the territory of another State (within the meaning of s.26

(3) (b) Unfair Contract Terms Act 1977).

11 Cancellation

 $11.1\,\mbox{You}$ may not cancel the order unless we agree in writing (and clauses 3.2.2

and 11.2 then apply).

11.2 If the order is cancelled (for any reason) you are then to pay us for all stock

(finished or unfinished) that we may then hold (or to which we are committed)

for the order.

11.3 We may suspend or cancel the order, by written notice if:

11.3.1 you fail to pay us any money when due (under the order or otherwise);

11.3.2 you become insolvent;

11.3.3 you fail to honour your obligations under these terms.

12 Waiver and variations

12.1 No failure or delay by us in enforcing any of our rights shall constitute a

waiver of any of our rights. No waiver shall be effective unless in writing

signed by us.

12.2 No variation of these terms is binding unless:

12.2.1 made (or recorded) in writing;

12.2.2 signed on behalf of each party; and

12.2.3 expressly stating an intention to vary these terms.

12.3 All orders that you place with us will be on these terms (or any that we may

issue to replace them). By placing an order with us, you are expressly

waiving any terms you may have to the extent that they are inconsistent with

our terms. - 7 -

13 Force majeure- business customers only

 $13.1\,\mathrm{lf}$ we are unable to perform our obligations to you (or able to perform them

only at unreasonable cost) because of circumstances beyond our control, we

may cancel or suspend any of our obligations to you, without liability.

13.2 Examples of those circumstances include act of God, accident, explosion,

war, terrorism, fire, flood, transport delays, strikes and other industrial

disputes and difficulty in obtaining supplies.

14 General

 $14.1 \ {\rm English} \ law$ is applicable to any contract made under these terms. The

English courts have non-exclusive jurisdiction.

14.2 If you are more than one person, each of you is liable for all of your

obligations under these terms (joint and several liability).

14.3 If any of these terms are unenforceable as drafted:

14.3.1 it will not affect the enforceability of any other of these terms; and

14.3.2 if it would be enforceable if amended, it will be treated as so amended.

14.4 We may treat you as insolvent if:

 $14.4.1\,\mathrm{you}$ are unable to pay your debts as they fall due; or

14.4.2 you (or any item of your property) becomes the subject of:

a. any formal insolvency procedure (examples of which include

receivership, liquidation, administration, voluntary arrangements (including a moratorium) or bankruptcy);

b. any application or proposal for any formal insolvency

procedure; or

c. any application, procedure or proposal overseas with similar

effect or purpose.

 $14.5 \ Business \ customers \ only:$ all brochures, catalogues and other promotional

materials are to be treated as illustrative only. Their contents form no part of

any contract between us and you should not rely on them in entering into any

contract with us.

14.6 Business customers only: any notice by either of us which is to be served

under these terms may be served by leaving it at or by delivering it to (by first

class post or by fax) the other's registered office or principal place of

business. All such notices must be signed.

14.7 No contract will create any right enforceable (by virtue of the Contracts

(Rights of Third Parties) Act 1999) by any person not identified as the buyer or seller.

14.8 The only statements upon which you may rely in making the contract with us

are those made in writing by someone who is (or whom you reasonably

believe to be) our authorised representative and either:

14.8.1 contained in our estimate (or any covering letter) and not withdrawn

before the contract is made; or

 $14.8.2\ \mbox{which}$ expressly state that you may rely on them when entering into

the contract.

14.9 Please note that we may transfer personal information about you to those we

may appoint to administer your account or recover amounts owing. That may

include, for example, passing information about you to our insurers, debt

recovery agents and solicitors, if you fail to pay us. 14.10 You may not assign your rights.