

Privacy Policy – MY LOGISTICS PROS

Effective Date: April 2025

Table of Contents

1. Introduction
 2. Data We Collect
 3. How We Use Your Data
 4. Cookies and Tracking Technologies
 5. Data Retention and Deletion
 6. Children's Privacy (COPPA)
 7. Your Rights and Choices
 8. Updates to This Privacy Policy
 9. Filing Complaints
 10. Contact Information
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1. Introduction

MY LOGISTICS PROS (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information in accordance with U.S. privacy laws, including the California Consumer Privacy Act (CCPA) and the Children's Online Privacy Protection Act (COPPA).

We define “personal data” as information that can identify, locate, or contact an individual. “Third parties” may include vendors or partners who help us operate our website or coordinate logistics services.

2. Data We Collect

We may collect the following personal information when you visit our site or fill out a contact or quote form:

- Name
- Email address
- Phone number
- Company name
- Pickup and delivery locations
- IP address and browser/device details (via cookies)

We do **not** collect sensitive data such as race, religion, gender identity, or financial/payment details through our website.

3. How We Use Your Data

Your information is used solely to provide and support our logistics consulting services. Specifically, we may use your data to:

- Respond to service inquiries or quote requests
- Coordinate delivery with trusted motor carriers

- Maintain communication throughout the service period
- Meet our legal and regulatory obligations

We do **not** sell, rent, or share your personal data for advertising or marketing purposes.

4. Cookies and Tracking Technologies

We use basic cookies to improve your website experience and understand general usage. These cookies may log non-identifying browser information such as your IP address, browser type, and time spent on the site.

You can disable cookies through your browser settings. Our site does **not** use cookies for advertising, retargeting, or third-party analytics such as Google Analytics or Facebook Pixel.

5. Data Retention and Deletion

We retain your data only as long as necessary to provide services or support.

You may request to access, update, or delete your personal information at any time by contacting us at **mylogisticspros@gmail.com**. Deleted data will be removed from all internal records and we will revoke access for any third parties, if applicable.

6. Children's Privacy (COPPA)

Our website is not intended for individuals under 13 years of age. We do not knowingly collect or store personal information from children. If you believe that a minor has provided us with personal data, please notify us and we will promptly delete the information.

7. Your Rights and Choices

Under applicable U.S. privacy laws, you have the right to:

- Know what personal data we collect
- Access, correct, or delete your personal data
- Opt out of any future communications

To exercise your rights, please email us at mylogisticspros@gmail.com.

8. Updates to This Privacy Policy

We may update this Privacy Policy to reflect changes in legal requirements or our practices. All updates will be posted here with the new effective date. Continued use of our website after an update means you accept the changes.

9. Filing Complaints

If you believe we have mishandled your data or violated your rights, please contact us directly. If unresolved, you may file a complaint with your state's Attorney General or appropriate regulatory authority.

10. Contact Information

MY LOGISTICS PROS

Mailing Address: PO BOX 667282, Pompano Beach, FL 33069

Email: [**mylogisticspros@gmail.com**](mailto:mylogisticspros@gmail.com)