## Privacy Policy Effective Date: March 18th, 2025

### 1. Introduction

Protecting your private information is our priority. This Privacy Policy applies to <a href="www.EnchantedTalesTravels.com">www.EnchantedTalesTravels.com</a> and Sunisa Food and Journey LLC ("Company," "we," "our," or "us"). It governs data collection and usage for all services offered under Enchanted Tales Travel and its affiliated brands. By using our Website, you consent to the data practices described in this statement.

### 2. Information We Collect

We collect different types of information to provide and improve our services, including:

- **Personal Information:** Name, email address, phone number, mailing address, and payment details (for bookings and services).
- **Demographic Information:** Age, gender, and travel preferences.
- **Non-Personal Information:** Browser type, IP address, referral source, and device information.
- **Cookies & Tracking Data:** We use cookies and similar tracking technologies to enhance user experience and analyze website traffic.

### 3. How We Use Your Information

We may use the information collected in the following ways:

- To provide travel consultation, booking services, and customer support.
- To send marketing and promotional emails (you can opt out at any time).
- To personalize user experience and improve our Website's performance.
- To comply with legal requirements and prevent fraud.
- To notify you about special promotions, offers, and updates on your bookings.

### 4. How We Share Your Information

We do **not** sell, rent, or lease your personal data. However, we may share your information with:

- **Service Providers & Business Partners** (e.g., airlines, hotels, tour operators, and payment processors) to fulfill bookings.
- Legal Authorities if required by law or for fraud prevention.
- Third-Party Marketing Platforms for advertising (only with your consent).
- **Trusted Partners** for email delivery, customer service, or statistical analysis. These third parties are required to keep your information confidential.

## 5. Automatically Collected Information

When you visit our Website, we may automatically collect information such as:

- Your IP address
- Browser type and device
- Access times and referring website addresses
- Usage data to improve services and user experience

## 6. Your Privacy Rights

You have the right to:

- Access, update, or delete your personal data.
- Opt out of marketing communications.
- Disable cookies in your browser settings.
- Request that we delete your data unless required by law to retain it.

## 7. Data Security

We take security seriously and implement industry-standard measures to protect your data. However, no online transmission is 100% secure.

## 8. Cookies & Tracking Technologies

We use cookies to enhance your experience. You can manage cookie settings in your browser.

# 9. Third-Party Links

Our Website may contain links to third-party sites. We are not responsible for their privacy policies or practices.

### 10. Children Under Thirteen

We do not knowingly collect personal information from children under 13. If you believe we have collected data from a child under 13, please contact us immediately.

# 11. Changes to this Privacy Policy

We reserve the right to update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date. Your continued use of the Website constitutes acceptance of these changes.

### 12. Contact Information

If you have any questions about this Privacy Policy, please contact us at:

**Email:** SunisaPatour@gmail.com

Address: 217 Mile Branch Rd. Canton GA 30114

**t** Phone: 404-457-2156

Website: <a href="https://www.EnchantedTalesTravels.com">www.EnchantedTalesTravels.com</a>

By using our Website, you agree to the terms of this Privacy Policy.