

Information for New and Visiting Patients. – TO BE READ AND SIGNED.

Billing Policy – Banksia Medical & Health

Banksia Medical & Health is a private billing clinic. All patients are required to pay for their consultations in full. At the end of each appointment, reception staff will inform patients of the total fee payable.

Please note:

- **Accounts are not offered**, unless prior arrangements have been made and agreed upon in writing.
- Patients who hold both a valid **Medicare card** and a **Commonwealth Concession Card** may be eligible for a **discount or bulk billing**, at the discretion of the clinic.
- Patients **without a valid Medicare card** will be responsible for **the full cost** of their consultation and any additional services provided.

Workcover and Insurance Commission Consultations

All consultations and associated costs related to **Workcover** or **Insurance Commission** claims are billed in accordance with the **fees outlined in the Western Australian Workers' Compensation and Injury Management Guidelines**.

Patients are responsible for ensuring that their claim has been **approved** and that all relevant **claim details** (including claim number and insurer information) are provided to the clinic prior to the consultation. If a claim has not been approved, patients will be required to pay for the consultation and seek reimbursement directly from the insurer.

Visiting Patients – Follow-Up and Results

Consultations for visiting patients may require a **follow-up appointment**, which should be conducted with your **regular GP**.

Banksia Medical & Health encourages continuity of care through your usual doctor.

If any **results or correspondence** are received by Banksia Medical & Health in the meantime, please contact our **reception staff**. These can be released in accordance with our **privacy and authority-to-release procedures**.

We appreciate your cooperation in ensuring safe and coordinated care.

Consultation Fees Guide – Standard Quick Use Items.

| Item No. | Item Description | Total Costs to Patients | Total Rebate to be refunded (if you hold a valid Medicare Card) | Total Out of Pocket Costs |
|----------|---|-------------------------|---|---------------------------|
| 3 | Level A Consult (Simple / Roughly 5min) | \$44.00 | \$20.05 | \$23.95 |
| 23 | Level B Consultation, standard and/or roughly 15min | \$89.00 | \$43.90 | \$45.10 |
| 36 | Level C Consultation, complex and/or >20min | \$159.00 | \$84.90 | \$74.10 |
| 44 | Level D Consultation, comprehensive and/or >40min | \$219.00 | \$125.10 | \$93.90 |
| 123 | Level E Consultation, extensive and/or >60min Professional attendance | \$379.00 | \$202.65 | \$176.35 |

***Additional Charges**

Please note that **additional charges may apply** depending on the **services provided** by the GP and/or Nurse during your consultation. These may include, but are not limited to, procedures, dressings, vaccinations, or extended consultations. Our reception staff will inform you of any additional fees at the conclusion of your visit.

I _____ acknowledge that I have read, understood and agreed to the

New & Visiting Patients Policy and Procedures.

Date: _____

Signature: _____