

WOODRIDGE SWIM CLUB PLEDGE AND MEMBER POLICIES



WOODRIDGE SWIM CLUB

WOODRIDGE SWIM CLUB PLEDGE TO ITS MEMBERS:

1. The Woodridge Swim Club pledges to create a safe, friendly, and family-oriented environment at our pool property. We desire to have a community that offers caring staff and opportunity for new friendships with other members.
2. We will offer a Concession stand with beverages and snacks, including healthy choices, during all open hours.
3. We will offer a clean and safe locker room and changing facility. Showers, baby changing tables, cubbies for belongings, and private changing areas will be available in a locker room for each gender.
4. A lap lane for adult swimming will be available at all times. If a lane line is not in place and you wish to swim laps, a staff member will be able to put a lane line in place for you upon request.
5. We pledge to offer swim instruction lessons for a reasonable rate. We also offer a competitive swim team and dive team for children aged 6 to 18, with the goal of developing confidence and stronger swim and dive skills.
6. We pledge to have certified and well-trained lifeguard staff. Regular in-service refresher training will happen for all lifeguards periodically throughout our summer season. At least two lifeguards will be on staff at all times.
7. We pledge to have a helpful, accessible, and supportive volunteer Pool Board. We will hear suggestions and feedback from our members with an open and helpful attitude.

POLICIES FOR WOODRIDGE SWIM CLUB MEMBERS AND GUESTS:

1. All patrons entering the facility must be paid members of the Woodridge Swim Club or paid guests of those members.
2. Guests are allowed but must pay the per-person Guest \$5 Fee, and must be accompanied by a current member during their entire visit. A guest may not visit more than five times in one season. The WSC member who has invited the Guest MUST be present during the entire duration of the guest's visit.
3. Concessions can be purchased at the front desk via most digital formats (no cash, check, or punch cards).
4. Children who are not toilet-trained will be allowed in the pool only if they wear a swimsuit diaper or plastic pants and a swimsuit. Cloth or disposable diapers are not accepted.
5. Acceptable swim attire must be worn by patrons on the deck and in the water.
6. Animals are not allowed in the building or pool area, with the exception of service dogs. Service dogs are allowed on deck, but not in the water.
7. Persons who appear to be under the influence of alcohol or narcotics will be denied admission or asked to leave the premises.
8. Children who are 10 years old or older are allowed to be at the WSC pool without a parental guardian. However, in order to do so, the child MUST pass the swim test given by lifeguards, and the parents MUST sign a Waiver form in the office. The swim test consists of swimming freestyle the length of the pool, treading water for one minute, and jumping off the side of the pool into the deep end and swimming easily back to the side of the pool.
9. Children wearing personal flotation devices (water wings, lifejackets) must have adult supervision at all times. Children 5 years old and under need to have a responsible person in the water with them and within arms' reach at all times, unless the child has passed the swim test.
10. S squirt guns, water guns, and extremely large flotation toys are not allowed in the pool. Personal inner tubes are allowed.
11. No glass items, chewing gum, or smoking is permitted anywhere on the WSC property. Bringing alcohol anywhere onto the WSC property is not permitted.
12. Persons with open cuts, sores, bandages, or infected eyes are not permitted in the pool. Anyone who has had vomiting or diarrhea in the past four days is not allowed in the pool.
13. Weak or non-swimmers must remain in shallow water no deeper than chest level. A swim test is required for all kids 8 and under AND at the discretion of the life guards or pool manager.
14. Dangerous practices are prohibited. Patrons must not run on decks; climb, sit or jump from fences; dive in water less than 9 feet deep; double bounce or crowd diving boards; or dunk, push, pull or unnecessarily splash swimmers.
15. Emergency procedures must be observed. Swimmers must leave the pool area immediately upon the signal or request of the Pool Manager or lifeguards.
16. Foul or abusive language will not be tolerated. Any bullying will be grounds for ejection from the WSC property.
17. Picnic baskets, coolers, and outside food are permitted at WSC. All bags, baskets and coolers are subject to inspection. All refuse and waste papers must be deposited in designated receptacles.

18. The use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in all locker rooms, bathrooms and changing facilities.
19. During thunderstorms, the pools will be closed and the entire area cleared of patrons at the discretion of the Pool Manager. Patrons are encouraged to either leave the facility or remain within the shelter of the locker room or their car. The pool will normally open fifteen (15) minutes after the storm has passed.
20. There will be a few days during each summer season when the pool will be closed for a short period during regular hours in order to host a WSC swim or dive meet, or a special event such as a team banquet. These dates will be posted at the beginning of the summer on the WSC website and in the office. During these closed hours, when available, WSC members have the option to swim at the Norwood Swim Club, located in the south end of the Woodridge community. Norwood Swim Club members also retain the reciprocal right to use our pool facility during these similar events.
21. Rentals of the Woodridge Swim Club facility are available for various prices to members who are in good-standing. See the www.woodridgeswimclub.org website for details on rates and party sizes. A WSC member MUST be present during the entire duration of the party or private event.
22. Cancellation Policy: A 50% refund is available if requested and confirmed within the two-week window prior to the beginning of the Session, Activity, or Class. No refunds will be issued starting from the day of a Session, Activity, or Class.
23. Nanny Policy: The following are the conditions a Nanny can be added to a Membership:
 - WSC allows members to add a substitute caregiver or 'nanny' to be added Active Family memberships at no charge
 - Nanny should be added into PoolPass, and the 'Patron relationship to the 1st person' needs to be specified as 'Nanny'
 - Nanny may only be admitted to the pool when with other membership patrons, i.e. with the kid(s).
 - Nanny will not be admitted without any other member present, and are not allowed to bring guests.
 - Nannies must be at least 13 years old.
 - Only one Nanny can be added to a single Active Family membership.
 - WSC has the right to revoke Nanny patron status
24. A patron may be verbally warned for the first offense of any violation of above rules; the patron will be asked to leave the pool facility if a second offense occurs.

Please visit our website at www.woodridgeswimclub.org for a copy of these WSC pool policies, as well as for more details on membership, lessons, swim or dive team, and more.

We thank you for helping to make the Woodridge Swim Club a wonderful place for its members.