

Position:

Retail Greenhouse Team Member

Team Member

Duties:

- Deliver outstanding customer service by warmly greeting customers, answering questions, and assisting them with purchase selections
- Keep up to date with current advertising campaigns and locations of featured merchandise
- Complete opening and closing daily checklists; including sweeping, light cleaning, collecting empty trays, and emptying compost
- Scout for pests, diseases, maintenance and plant concerns daily
- Merchandise plant materials effectively and accurately each day, which includes restocking, respacing, and rotating plant merchandise
- Water plants either manually with a hose or through irrigation systems.
- Respond to phone calls and return voice messages daily
- Offer assistance to other departments as needed

Skills & Abilities:

- Exceptional attention to detail
- Eagerness to learn, an open mind, and the ability to accept constructive feedback
- Prior customer service job experience is helpful but not required
- A genuine interest in plants and gardening
- Flexible, resourceful, and adept at managing last-minute changes
- Upholds a positive attitude, follows directions effectively, and thrives in a team environment
- Polite, courteous, and patient, with the ability to handle challenging situations with grace
- Self-motivated and capable of working independently
- Strong communication and interpersonal skills

Working Environment:

- Capable of remaining on your feet for prolonged periods (standing and/or walking on diverse surfaces)
- Most tasks are conducted 80% of the time in a greenhouse environment (with notable daily and weekly temperature fluctuations)
- Outdoor work is carried out in all weather conditions (including rain, snow, and wind)
- Must be able to push, pull, and/or lift a minimum of 20 pounds
- Possible exposure to soil, dust, wet or damp environments, and loud noises

Hours & Availability:

- Full-time, part-time, and/or seasonal positions are available
- Early mornings, mid-day, and late afternoon shifts
- Available to work at least one weekend a month (either a Saturday or Sunday)
- Must be available to work a minimum of one day during Memorial Day Holiday weekend
- Work shifts have a minimum duration of 4 hours.

Job Perks:

- Fantastic employee discount (a great way to subsidize your plant habit!)
- Flexible Scheduling (work 1 day a week or as many as 5)

Pay Range:

- \$15.00 - \$20.00 / Hourly (based on previous job experience)