

Position:

Team Member

Duties:

Skills & Abilities:

Working Environment:

Hours & Availability:

Job Perks:

Pay Range:

Retail Greenhouse Team Member

- Deliver outstanding customer service by warmly greeting customers, answering questions, and assisting them with purchase selections
 - Keep up to date with current advertising campaigns and locations of featured merchandise
 - Complete opening and closing daily checklists; including sweeping, light cleaning, collecting empty trays, and emptying compost
 - Scout for pests, diseases, maintenance and plant concerns daily
 - Merchandise plant materials effectively and accurately each day, which includes restocking, respacing, and rotating plant merchandise
 - Water plants either manually with a hose or through irrigation systems.
 - Respond to phone calls and return voice messages daily
 - Offer assistance to other departments as needed
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- Exceptional attention to detail
 - Eagerness to learn, an open mind, and the ability to accept constructive feedback
 - Prior customer service job experience is helpful but not required
 - A genuine interest in plants and gardening
 - Flexible, resourceful, and adept at managing last-minute changes
 - Upholds a positive attitude, follows directions effectively, and thrives in a team environment
 - Polite, courteous, and patient, with the ability to handle challenging situations with grace
 - Self-motivated and capable of working independently
 - Strong communication and interpersonal skills
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- Capable of remaining on your feet for prolonged periods (standing and/or walking on diverse surfaces)
 - Most tasks are conducted 80% of the time in a greenhouse environment (with notable daily and weekly temperature fluctuations)
 - Outdoor work is carried out in all weather conditions (including rain, snow, and wind)
 - Must be able to push, pull, and/or lift a minimum of 20 pounds
 - Possible exposure to soil, dust, wet or damp environments, and loud noises
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- Full-time, part-time, and/or seasonal positions are available
 - Early mornings, mid-day, and late afternoon shifts
 - Available to work at least one weekend a month (either a Saturday or Sunday)
 - Must be available to work a minimum of one day during Memorial Day Holiday weekend
 - Work shifts have a minimum duration of 4 hours.
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- Fantastic employee discount (a great way to subsidize your plant habit!)
 - Flexible Scheduling (work 1 day a week or as many as 5)
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- \$15.00 - \$20.00 / Hourly (based on previous job experience)