

Livit Hanks

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CHIEF INFORMATION SECURITY OFFICER (CISO)

Navigating Complex Security Challenges

Passionate Innovator • Trusted Advisor • Solutions Provider

Solutions-driven hands-on executive with expertise in global information security. Trusted advisor, implementing crucial high-level enterprise information security strategies for multi-million-dollar organizations. Influential leader, developing and empowering 150-person team. Impressive record of success in overhauling existing and designing new strategies for securing Software as a Service offerings, corporate infrastructure and physical security for scalable manufacturing, Big 4, government, military and technology-related operations. Collaborative and forward-thinking Security Officer.

SIGNATURE EXPERTISE

*Program & Project Management
Governance, Risk & Compliance (GRC)
Incident Response & Corrective Action
Executive Leadership & Operations
Talent Development*

*Strategic Policy Development
Vulnerability Management
Risk Management & Analysis
Software as a Service (SaaS)
Cloud Service Provider*

*Penetration Testing
Business Continuity & Disaster Recovery
Training Design & Delivery
Physical Security Integrations & Limitations
ISO, HITRUST, PCI, SSAE-16 SOC1-3, NIST*

PROFESSIONAL EXPERIENCE

COMPANY, INC. — Washington, DC • 2000-Present

A global organization, offering software as a service (SaaS) products to Fortune 50 and Fortune 500 organizations.

VICE PRESIDENT OF INFORMATION SECURITY • 2019-PRESENT

Results-oriented executive safeguarding the organization, client operations, and data from breach, theft, loss or corruption through delivery of high-performance SaaS offerings for some of the largest brands that span the globe.

- **Strategic Leadership:** Drive and develop security solutions integral to the success for enterprise-level software firm, supporting a 900% increase in global sales, leading to a \$2B acquisition.
- **IT Strategy and Security Operations:** Manage over 500 security alerts daily. Devise tools for sharing cyber-related trends and attacks. Provide oversight and protection of 2000+ SaaS-based systems in three cloud service provider environments for Security Operations Center (SOC).
- **Cybersecurity Management:** Lead over 100 functions as Chief Information Security Officer. Implemented CISO-based mind mapping strategy to identify and control global incident response capability within SaaS-based environments.
- **Cross-Functional Collaboration:** Joined forces with senior-level executives and interdisciplinary teams to enhance security and privacy controls for improved data protection services to 5K+ customers and ten global corporate offices, while reducing customer audits by more than 25% in 2018.
- **Streamlined Infrastructure:** Transitioned the SOC from an outsourced managed security service provider to an in-house 24/7 functioning SOC. System coverage increased from 650 servers in one cloud infrastructure to over 3,000 systems in three cloud infrastructure.

DIRECTOR OF INFORMATION SECURITY • 2014-2019

Designed highly effective three-year strategy for improved security operations with 24/7 monitoring and detection of threats for ongoing mitigation of risks. Focused on shifting global compliance to security and transitioning the SOC from reactive to proactive security functions using CISO mind map to identify gaps and improve operations.

- **Reduced Incident Response Times:** Expanded capability of computer security incident response team (CSIRT) and reduced incident response times more than 65% in SaaS-based environment.
- **IT Strategy and Security Operations:** Streamlined processes by producing a single panel dashboard for the daily streamlining and monitoring of 35M+ security alerts as it relates to the SOC. *(Continued...)*

- **NIST SP 800-53 Transition:** Implemented full encryption at rest, secured data erasure and improved network segmentation contribution to expand of sales \$30M.

MANAGER INFORMATION SECURITY · 2000-2019

Spearheaded a cross-functional project for enhanced security and availability to include NIDS/NIPS, stateful firewall and in SaaS infrastructure, while eliminating access to backend databases by external intrusion. Decreased risk of exposure by 85% by implementing DMZ and backend zones. Reduced reoccurring provider costs for cloud-based technologies more than \$100K annually.

- **Critical Antivirus Management:** Introduced critical central antivirus management solutions, providing 100% visibility of all SaaS systems and reducing \$65K in cloud provider cost by centralizing all SaaS systems into a single management solution.
- **Risk & Vulnerability Assessments:** Integrated company's first centrally managed vulnerability scanner solutions for weekly scans in the identification of vulnerabilities, risks and protection. Established robust plans for advanced risk and patch management for SaaS and corporate systems, conducting risk and vulnerability assessments for 3K+ systems, worldwide.
- **Global Integration:** Increased Asian sales by 35% by allowing company to receive personal data while streamlining the privacy impact analysis for the GDPR working group. Delivered project in two months, ahead of proposed deadline.

—EARLY CAREER—

Director of IT & Information Security, Tacoma – X Technology
Principal Security Consultant – The Corporation
Senior Security Analyst, Bellevue – Company, Inc.
Senior Associate of Risk & Advisory – XYX
Chief of Response Team – The United States Coast Guard

EDUCATION & CERTIFICATIONS

Senior Executive Fellowship Program • Harvard Kennedy School of Government • Cambridge, MA
M.S., Management • Information Systems Security • Colorado Technical University • Colorado Springs, CO
B.S., Business & Information Systems, Honors • University of Phoenix • Phoenix, AZ
CISSP, Certified Information Systems Security Professional (ISC)², Active
CISM, Certified Information Security Manager, (ISACA), Active