



## Cancellations

Here at Lifters Gym we hate to see you go, but we understand your time is precious. To help you save time we have created a simple and direct cancellation process.

To have your cancellation processed in a timely fashion, we ask that you follow the steps below. **Submit everything in its entirety and in the order listed here. Incomplete submissions may not receive a reply. All requested information is located on your pink membership copy you received at the time of registration.**

1. Send your cancellation request email to **LiftersGymCancellations@gmail.com**
2. Provide the following
  - Full Name:
  - Phone Number:
  - Location of Registration:
  - Access Card Number:
  - Date of Enrollment:
  - Reason for cancelling:
3. If you are moving 30 miles or more, and are still in your contract, please include one of the following as an attachment in the email:  
Lease/Mortgage, Water Bill, Electricity Bill.

Please note that there are **\*\*NO EXCEPTIONS\*\*** to the Cancellation Requirements. Once you have emailed the information over, it takes the Cancellation Department up to 72 hours to process your request and after your information is verified you will receive a confirmation call/email with instructions of how to finalize the cancellation.

**\*\*\*Our front desk staff will be unable to help you process your cancellation. If you have any other questions or comments please include them in your cancellation request.\*\*\***