



## PATIENT REQUEST FOR ACCESS TO PHI

This form is used to make a request to inspect and/or obtain copies of protected health information maintained by Health Claims Plus on behalf of \_\_\_\_\_.

Please read the following and complete the information requested:

You have the right to access, inspect and obtain a copy of your protected health information maintained by the above indicated EMS provider for as long as HCP &/or EMS provider maintains the PHI. To inspect or copy PHI about you, you must send a written request to the “**Records Coordinator**” whose name appears at the end of this notice. We may charge you a fee for the costs of copying, mailing, or other supplies that are necessary to fulfill your request. We may deny your request to access, inspect and copy in certain circumstances. Patients are not entitled to inspect or obtain a copy of any psychotherapy notes we may have, any information we may have compiled in anticipation of or for use in any civil, criminal or administrative action or proceeding, any information not subject to disclosure to you under the Clinical Laboratory Improvements Amendments of 1988 (42 U.S.C. § 263a), and certain other records. If you are denied access to PHI about you, you may request that the denial be reviewed. All determinations will be provided to you in writing within 60 days of your request.

Please type or print neatly; we will not process incomplete or illegible forms.

### INDIVIDUAL REQUESTING ACCESS

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ MI: \_\_\_\_\_

### PATIENT’S INFORMATION:

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ MI: \_\_\_\_\_

Street Address: \_\_\_\_\_ Apt #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (home) \_\_\_\_\_ (work) \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

The description of the specific protected health information to be accessed (e.g., complete (ambulance) medical record, ED records, billing records, radiology reports. Please include dates of service):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_ I want a summary or an explanation of these records (I understand **HEALTH CLAIMS PLUS** may charge copies or printouts. I will be contacted by **HEALTH CLAIMS PLUS** on behalf of the above mentioned EMS provider with an estimate of charges prior to the completion of any request.)

*Continued on next page*

\_\_\_\_ I want a copy/printout of the full medical record records (I understand **HEALTH CLAIMS PLUS** may charge copies or printouts. I will be contacted by **HEALTH CLAIMS PLUS** on behalf of above named EMS provider with an estimate of charges prior to the completion of any request.)

\_\_\_\_ I want to pick up the records. . (I understand I will be contacted by **Health Claims Plus** to be notified of when the records will be ready to be picked up should my request be approved)

\_\_\_\_ I want the records mailed to me records (I understand **HEALTH CLAIMS PLUS** may charge for mailing out of records. I will be contacted by **HEALTH CLAIMS PLUS** on behalf of the above named EMS provider with an estimate of charges prior to the completion of any request.)

\_\_\_\_ I want to inspect these records on site. (I understand I will be contacted by **Health Claims Plus** to establish a mutually agreeable time should my request be approved)

Signature \_\_\_\_\_ Date \_\_\_\_\_

Please send to  
**Health Claims Plus**  
**Medical Records Department**  
**2800 Beaumont Ave. Suite E**  
**Liberty, TX 77575**

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OFFICE USE ONLY

Request      \_\_\_\_\_ GRANTED                      \_\_\_\_\_ DENIED

Access Type    \_\_\_\_\_ HARD COPIES                      CHARGES \_\_\_\_\_                      Pt notified on \_\_\_\_\_

\_\_\_\_\_ ELECTRONIC ACCESS

Patient to      \_\_\_\_\_ PICK UP                      Patient to pick up on or after \_\_\_\_\_

\_\_\_\_\_ MAILING REQUESTED                      Mailing charges \_\_\_\_\_                      Pt notified on \_\_\_\_\_

\_\_\_\_\_ ACCESS ON SITE                      Arranged date for access \_\_\_\_\_

Location arranged \_\_\_\_\_