



MANDATORY SERVICE RULES

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All of us are adapting to what is hopefully not the new normal when it comes to operating amid this Coronavirus pandemic and all of changes and new requirements resulting from it. While the public is mandated to wearing a mask or some type of facial covering while shopping, etc., our representation in Harrisburg, mayors of individual towns, insurance carriers and in house decisions have mandated additional guidelines for service as outlined below:

While I am open and servicing my clients the following guidelines **WILL** be strictly adhered to:

1. **INTERIOR WORK:**

- a. *In Philadelphia only* no interior work is permitted if the structure is occupied per Mayor Jim Kenney; this is until further notice!
- b. Client must not be present in work area/room; all work will stop immediately if client does not adhere to this. **NO EXCEPTIONS!**

2. **EXTERIOR WORK:**

- a. I will briefly discuss your project with you prior to starting, but before any work starts client will return to interior of home or away from the work area.
- b. Client must not be present in work area; all work will stop immediately if client is near enough that I am concerned with client's whereabouts and distance to me or my helper. **NO EXCEPTIONS!**
- c. If Bob and/or his helper is to enter a client's home, masks must be worn, and hands must be washed or sanitized both prior to and after leaving the home by Bob and/or his helper.