



YOUR PET'S HOSPITAL STAY

Information for Clients

We know leaving your pet in hospital can be stressful. Our team is here to provide safe, gentle, and compassionate care throughout their stay. This leaflet explains what to expect.

Why Your Pet Is Staying with Us

Pets may be admitted for:

- Monitoring after surgery
- IV fluids or medications
- Investigations and tests
- Treatment for illness or injury
- Close observation of symptoms

We will always explain why hospital care is needed and how long we expect them to stay.

Their Comfort & Environment

Dogs stay in a calm ward with soft bedding and regular toileting breaks.

Cats stay in a separate ward with hiding places and minimal noise.

Rabbits & small mammals stay in a quiet, predator-free space with appropriate bedding and access to hay.

We use gentle, low-stress handling for all pets.

Monitoring & Daily Care

Your pet will be regularly checked by our veterinary team, including:

- Temperature, pulse & breathing
- Pain and comfort levels
- Food and water intake
- Toileting and behaviour
- Wound, bandage & catheter checks

Treatments are adjusted as needed to support recovery.



Food & Medication

- Veterinary diets are provided, but feel free to bring your pet's usual food.
- Cats may be offered a variety of foods to encourage eating.
- Rabbits and guinea pigs always have hay available.
- Medications (including pain relief) are given exactly as prescribed.

Please tell us about any regular medications your pet takes.

Updates From Us

We will:

- Give you **daily updates**
 - Call if anything changes
 - Answer any questions you have
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Visits

Visits may be possible depending on your pet's condition and stress levels.
We will advise what is best for your pet.

What You May Bring

- Usual food
- Medication
- A small blanket or toy (please note items may get soiled)

Please avoid bringing valuables.

Going Home

When your pet is ready to go home, we will:

- Arrange a discharge appointment
- Provide written care instructions
- Explain medications and follow-up
- Answer any questions you may have



Your confidence in home care is important to us.

If You're Worried

If you have any concerns during or after your pet's stay, please call us.
We're here to support you and your pet every step of the way.

Thank you for trusting us with your pet's care.