Your ACC Dashboard

Data driven insights for Acupuncturists

Period	Profession	Provider ID
Oct 2018 - Sept 2019	Acupuncture	PAE071

About this report

Welcome to the latest edition of 'Your ACC Dashboard' for acupuncturists. The dashboard shows the contribution you've made to support our clients' recovery from injury. Data from over 100,000 claims and almost 782, 000 treatments provided by 1027 acupuncturists was analysed for this report. The data is just that – data. It doesn't consider factors such as where your clinic is based, the hours you work, or your client's casemix, all of which might affect the way you look compared to your peers. We encourage you to use the data for personal reflection and discussion with colleagues.

3.81

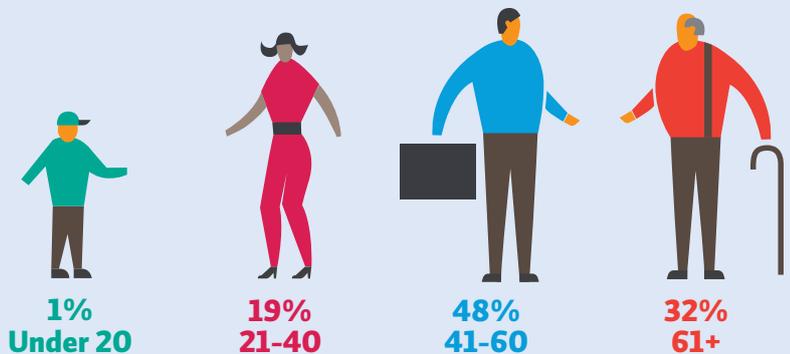is the average number of treatments per claim your clients required

National average	Your last year
6.40	3.11

ACC sends a quarterly communication to providers to keep them informed on what's happening across ACC. Are you signed up for it? You can do this by clicking on the Your ACC Pānui link.

Your clients' age group mix

1% Under 20	19% 21-40	48% 41-60	32% 61+

National average
4%, 36%, 38%, 22%

Your last year
1%, 16%, 45%, 38%

Your clients' most common injury sites

Neck, Back Of Head Vertebrae

Your data	7
National average	17

Shoulder (incl Clavicle/blade)

Your data	8
National average	18

Lower Back/spine

Your data	14
National average	39

Knee

Your data	12
National average	10

Ankle

Your data	5
National average	9
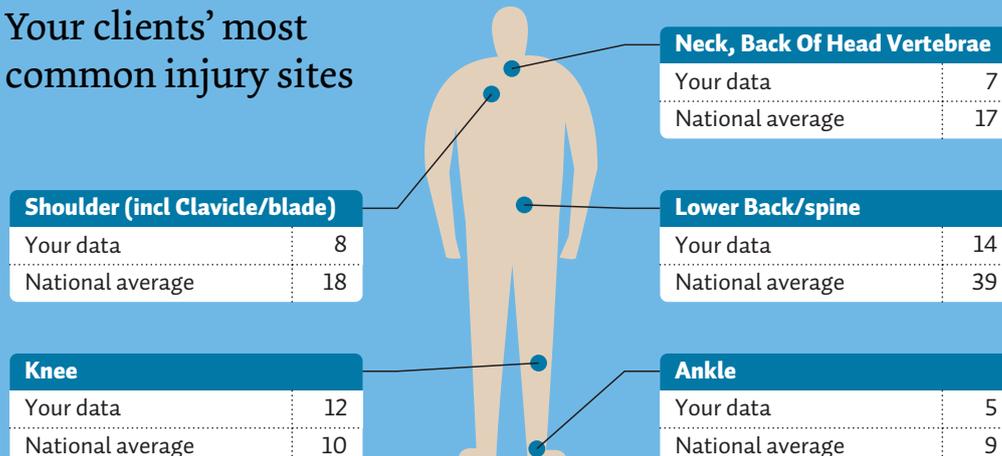
68

claims this year

National average	119
Your last year	97

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Your clients' ethnicity mix

62% European

26% Māori

1% Pacific

7% Asian

4% Other

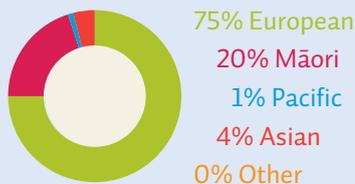### National average
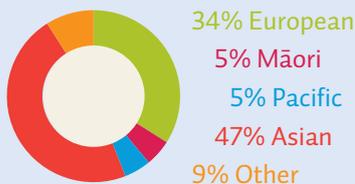
- 34% European
- 5% Māori
- 5% Pacific
- 47% Asian
- 9% Other

Your last year

- 75% European
- 20% Māori
- 1% Pacific
- 4% Asian
- 0% Other

$199.94

is your average cost of treatment per claim
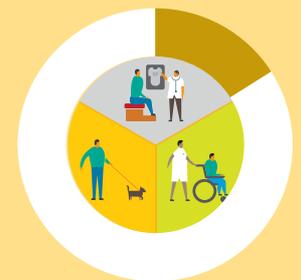
National average

$361.84

Your last year

$175.41

This is equal to

16%

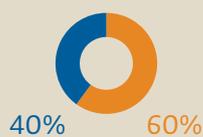of your clients' average claim cost (including treatment, rehab and weekly comp).

47%
Non earner

53%
Earner

Your clients' earner status

National average

40%   60%

Your last year

41%   59%

ACC presented the summary findings of an Evidence-Based Review of Acupuncture for Musculoskeletal Conditions at the Acupuncture NZ Conference in August this year. Click here for the evidence based review, or here for the summary from the Acupuncture Expert Reference Group

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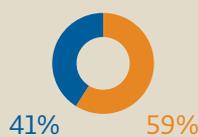
Where your clients' injuries occurred

4%
Road

8%
Sport

4%
Work

84%
Other

National average
2%, 11%, 9%, 78%

Your last year
2%, 4%, 11%, 83%

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Your clients' most recurrent injury sites

Neck, Back Of Head Vertebrae

Your data	40
National average	49

Shoulder (incl Clavicle/blade)

Your data	36
National average	52

Lower Back/spine

Your data	51
National average	76

Hand/wrist

Your data	33
National average	39

Knee

Your data	34
National average	45

82%

of your clients ceased* treatment in the last year

National average	Your last year
73%	75%

Claims where no additional services have been delivered for 60 days or longer.

245 Days

Average length of time from your clients' accidents to initial treatment

National average	Your last year
96	178

Other service providers involved in your clients' claims

34% General Practitioner

27% Physiotherapist

Other service providers in your clients' claims:
12% Specialist, 11% Osteopath, 8% Chiropractor, 7% Acupuncturist, 1% Podiatrist.

We've noticed an increase in clients being treated by acupuncturists and other allied health professions on the same day for the same injury and often at the same clinic. Please read our expectations on what we will fund in our same day allied health treatment position statement.

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How your report is created

The data used to create this report is taken from invoices submitted to ACC using your Provider ID. This reporting period is 1 October 2018 to 30 September 2019 and 'your last year' data is from 1 October 2017 to 30 September 2018. National average refers to the national average for your profession.

Metric	Description
Claims this year	A count of unique claims you have worked with in this reporting period. Some of these claims may have been lodged prior to this reporting period and some clients may have had more than one claim.
Average number of treatments per claim	The total number of treatments you provided divided by the number of unique claims you provided treatment for in this reporting period.
Your clients' most common injury sites	A count of your client's five most common primary injury sites (or first recorded injury) on their claims for the reporting period. Where you see 'unobtainable' this means the data could not link a read code directly to an area of the body. If there were less than five injury sites recorded on the claims you worked with, 'no data' is displayed for one or more injury sites.
Where your clients' injuries occurred	The proportional split of where your clients' injuries occurred. Note in some cases an injury may have been counted more than once e.g. a courier driver injured in a crash during deliveries will be counted as a workplace accident and a motor vehicle accident.
The average cost per claim of your treatments	The total cost of all treatments provided by you in the reporting period divided by the number of unique claims you worked with. The average cost is exclusive of GST. This is also shown as a percentage of the total cost of your clients claims in the reporting period.
Your clients' age group mix	The different age groups your clients belong to based on their age at the date of their last treatment with you.
Your clients' ethnicities	Your clients' ethnicities identified when the claim was lodged. These have been grouped into Māori, Pacific, European, Asian and Other. Clients can choose up to 6 ethnicities out of 15 ethnic groups. In this report, Māori regardless of other ethnicities selected is classified as Māori. Pacific peoples with any other response other than Māori is classified as Pacific. Asian people with any other response other than Māori and Pacific are classified as Asian. Those that listed European and did not list Māori, Pacific, Asian or other are classified as European. Other ethnicities regardless of any response other than Māori, Asian, European or Pacific are classified as Other. Claims with no ethnicity recorded have also been included in the Other grouping.
Other service providers involved in your clients' claims	Your clients may see other treatment providers for their injury. This metric shows the other provider types involved and the percentage of your claims they worked with.
Your clients' earner status	A proportional split of whether your clients are in paid employment or not for each claim you worked with. Your client's earner status may change between claims in some cases. This means a client could be counted in both earner and non-earner categories.
Length of time from your clients' accidents to initial treatment	The average length of time from your clients' accidents to their initial treatment with you.
Clients ceasing treatment for their claims in the last year.	A count of claims you have worked with where ACC hasn't been invoiced for 60 days or more, divided by the total number of claims you worked with. It does not include claims where treatment ceased in the last 60 days of this reporting period. It may also count some claims which have not ceased but might be seen at intervals of longer than 60 days.
Your clients who received treatment from other service providers	The proportion of your clients who received treatment from other service providers. This is compared to the national average as well as to your last year to date.
Your clients most recurrent injury sites	This is a count of your clients' most recurrent primary injury sites for the year to date. The recurrent injuries may not have been treated by you. This could inform what injury prevention and self- management tools or advice may be useful for your clients. Please refer to the descriptions for 'unobtainable' and 'no data' in the Your clients most common injury sites description.