

Reference from Craig Duckett, Retired College Professor



Craig Duckett
Faculty at Cascadia College
October 19, 2017, Craig
reported directly to Mark



I had the opportunity to work for Mark at Intertest.com as his technical training manager and course instructor. I was appreciative of the professional environment he fostered at Intertest, as well of his understanding of classroom pedagogy and computer technologies to ensure that each Intertest student was successful while in pursuit of his or her technical education. Mark's attention to detail made sure that classroom resources and equipment were optimally allocated and available as required. Balancing all inputs in a combined technical/academic matrix can be a daunting task especially when multiple courses and classrooms are involved, but Mark's organizational ability and attention to detail allowed the process to flow smoothly. Mark understood the importance of team work and strove in his recruiting and daily management practices to build a highly functional, synergistic staff. In addition, Mark worked well in cross-functional settings as he was often called upon to interact with students, faculty, marketing and sales personnel, and tech industry associates and contacts. Mark's great professional demeanor and positive attitude made him an enjoyable individual to work for and with. In an industry known for rapidly changing technologies and requirements, Mark was flexible in his approach and always discovered new and inventive ways to accomplish whatever needed to be done, while tempering his decisions to ensure the continued success of both staff and students. From my perspective as a former project manager and now as a college professor, this quality cannot be overemphasized.



Talal Batrouni

**Director Office 365 Geo-Expansion Business Strategy
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I have known Mark Kembel since 1992, where we had worked together at Microsoft in the Windows System Engineering Division. Mark worked in the printer testing group for multiple releases of the Microsoft Windows Operating System, this included Windows 3.0 and 3.1, and headed up the printing group of Windows 95. During that time, Mark had strong technical experience in the digital printing space and was instrumental in writing the comprehensive testing plans to ensure consistency and standardization of the testing methodology, which served as a key training materials and playbook for new engineers joining the Microsoft Windows Operating System printer testing group.

Mark left Microsoft in 1995 to start his own company for training software testers, and he had successfully trained over 200 software testers for Microsoft between 1995 and 2002.

Mark demonstrated passion for learning and sharing knowledge, and has the knack to simplifying complex topics into an easier to consume training materials.

Mark passion for training and learning never stopped. And with the economic, labor and logistics challenges we all experienced over the past two years with the COVID-19 pandemic where the shortage and demand for workforce had paved the way and drove the need for upskilling, Mark saw an opportunity to apply his experience and passion for learning to help, and he now has a new plan and have been working with subject matter experts to develop online training in artificial intelligence for the next generation of engineers. Given the high market demand for key skillsets in artificial intelligence, Mark online training would focus on topics like Python Programming, Data Science, Robotics, Machine Learning and the Metaverse to be his offerings for the artificial intelligence online courses. Additionally, Mark would be offering two courses in software testing for Software Test Engineers and Software Test Development Engineers.