

USER MANUAL · ADMINISTRATOR ·



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Administrator INTERFACE & FUNCTIONALITY



Types of Emergency Notifications

- 911 Calling
- Bomb Threat
- Fire
- Health & Wellness
- Lock Down
- Lock Down Doors
- Lock Down Windows
- Medical Emergency
- Non-Fire Evacuation
- Shelter in Place
- Active Shooter
- Silent Alarm







Select any or all of these notification options. Need more specific emergencies? Let us know and we can customize your notification list.

Understanding the Map



ROOM

MISSING

STUDENTS

EMERGENCY ROUTE PATH

ROOM

NO MISSING

STUDENTS

ROOM

NO

STUDENTS

STAIRWAY

The **Administrator** interface allows you to control and manage the notification system. Access active notifications, panic buttons, teacher's menu, administration menu, and profile options.

Active	Hunter BOE - Hunter High School	Faculty - Lock Down		
Panic Button	911 INFORM Floor: - 1 + Printat	ed in ble Map Request a Check in S	Send Safety Check Text Show	Safety Checks
Teacher Menu		1. S.	and the second	
Administration Menu	4		1 Contraction	100
Profile	and the second second second		- 1 2	100
Drill Mode Off	and the second second			
	301 302 303 304	Gym	306 307 308	309
	Door 9			Door 15
	319 318 317		se 313 312 311	310
				anotes "
				in the second
	320 320	21 Paculy		J.C.
			A 200	
	324 7 323 322			filefill
			a contraction	Gou
		6 Autos	be	1 al
			- TALIN-	
	Acknowledge Toggle Map Icons		Change Not	fication Type Close
	Write a comment			

- 1. User Name / Logout / Request a Feature / Request Support
- 2. User Menus
- 3. Notification Information Bar

- 4. Active Map
- 5. Comment Section
- 6. Notification Sign-up

Map Symbols

	Hazardous Materials	Fire Extinguisher
(•)	Fire Alarm	AEDs

The **Active** tab is where you will see and interact with any emergency notification that takes place.

Active

Listening for Notifications Icon

This displays while there are no active emergency notifications.

	ton tenu tion Menu off	
Active	C Listening for polifications	*Please check to make sure you are logged in under the correct username.
A Panic Button		<image/> <image/>
Teacher Menu	Image: Security Group → Image: Security Group →	
Administration Menu		
Profile		
A Drill Mode Off		

Active Notifications

When there are active emergency notifications within your school, the schools map will be displayed here.



1. Notification Information Bar

Displays school name, phone extension, room #, emergency description, notification #, active time of notification, number of checked in students/missing students if any.

- 2. Toggle between floors of the building.
- **3. Print** out a copy of the map.

Request a Check In: Sends a text with a link to teachers to check in students.

Send Safety Check Text: Asks users if they're safe and to reply with Y or N.

Show Safety Checks: Shows list of users who responded Y or N from safety check text.

- 4. Acknowledge: Quick response to indicate you seen and acknowledge the notification.
 Toggle Map Icons: Clears the map of all icons for a cleaner easier view.
- 5. Change Notification Type: Change between notifications to fit the specific emergency.
 Close: When the emergency has concluded hit close to end the notification.
- **6. Comment Section:** Allows users to communicate in realtime to comment on the emergency situation.

Procedures

The **Panic Button** tab allows you to initiate an emergency situation from within this application.

A	Pan	ic	Bı	utto	n
			-	and the fact that is	

- Select organization and building.
- Your assigned room will be the default option. To select another room in the building press the drop-down menu.
- Click on the emergency notification that applies to the situation.



• A prompt will ask if you are sure you want to initiate the notification. Hit OK.



The **Teacher Menu** gives you access to the tools each teacher will be using each day.



Attendance: Allow teachers to take daily and period attendance of their students assigned to them.

Check In Students: Check in students assigned to you when an emergency situation takes place.

Missing Students: View all missing students as reported by other teachers.

Reunification: Reunite students with their parents/guardians when an emergency situation takes place. You also have the ability to move students to other buildings.

Documents: Upload any important documentation your staff will reference. (IE: Evacuation exit list, fire exit list, emergency guides, etc.)

The Administration Menu gives you access to the tools each admin will be using each day.



History: View all emergency notifications that have been closed. You can also re-open any emergency notification.

Organization: View and edit your organization's information.

Buildings: View, edit and add buildings that exist with in your organization.

User Maintenance: View, edit, add, and delete users.

Periods: Define periods with start and end times for each building with in your organization.

Building Design: Design each of your buildings and assign teachers to each room by period. Add rooms, doors, stairways, AEDs, and cameras to each building.

Students: Add, edit and delete students assigned to each building. Assign students to rooms for each period.

Substitutes: Assign and remove substitute teachers.

Reports: Create, download and print reports of notification summaries, notification details, check ins, safety checks, SMS reports, cleared rooms, student rosters, and teacher schedules.

Announcements: Make district or building wide announcements such as canceling school due to inclement weather.

The **Attendance** tab allows teachers to take the daily period attendance of the students assigned to them.



Each teacher is responsible for the students assigned to their room. You will only be able to see your students for each period of the day.

- This screen will default to the main room you are assigned to for the first period of the day.
- If you are in multiple buildings throughout the day, select the school from the drop-down menu.
- Your room number will be displayed with the list of students for each period.
- All students are automatically checked present. You **MUST** uncheck the students who are absent and it will save automatically to the system.

Attendance		
Organization	Hunter BOE	•
Building	Hunter High School	•
Date	Thu Feb 27 2020	
Period	Computer Science	•
Room 311		
Brown Molly		
Burgess, Ella		
Carr, Chris		
Clarkson, Peir	'S	
🕑 Doe, Joan		
Glover, Rose		
Munter, Phil		
🕑 Jackson, Julie	e e e e e e e e e e e e e e e e e e e	
🕑 Lambert, Abby	1	
🗷 Lehberger, Ka	tie	
McCann, Jaso	n	
Morgan, Sally		
North, Sally		
Payne, Joshu	а	
Peters, Andres	w	
Russell, Leah		

The **Check In Students** tab is where you will check in your students assigned to you when an emergency situation is occuring.

Check In Students

During active emergency notifications this field will populate with your attendance list for that given period. It is the teacher's duty to mark students present during any emergency scenario. These students will only be the one's who are present. All marked absent will **NOT** be included.

• If a student is missing from your classroom you must click the radial button under missing.

Check In	Students	
Hunter Hig [N-1820] · a r Your stud	jh School - L minute ago Jents	ock Down
Present	Missing	Student Name
۲	0	Brown, Molly
0	î.	Burgess, Ella
۲	4m)	Carr, Chris
۲		Clarkson, Peirs
۲	0	Doe, Joan
۲	\odot	Glover, Rose
۲	0	Hunter, Phil

• Access student contact information by clicking on their name and a prompt will appear on the screen. You will be given their phone and email.

Check In	Students	8		
Hunter Hig [N-1820] · 3	gh School - L minutes ago	ock Down		
Your stu	dents			
Present	Missing	Student Name		
۲	0	Brown, Molly		
	۲	Burgess, Ella		
۲		Carr, Chris		
۲		Clarkson, Peirs		
۲		Doe, Joan		
۲		Glover, Rose		
۲		Н		
۲		Ji	Burness Elle	
۲		L	Burgess, Ella	
	۲	L	Phone: (555) 555-5555	
۲		N	1 1010. (000) 000 0000	
۲		N	Email: student@911inform.com	
	۲	N		
۲		P		
۲		P	ок	
۲		Russell, Lean		
۲		Short, Abigail		
	۲	Smith, Jane		
۲		Smith, Jim		
۲		Smith Joe		

• If you have students seeking safety in your classroom from another room, use the search bar at the bottom of the list.

۲	0	Short, Abigail	
0	۲	Smith, Jane	
۲	0	Smith, Jim	
۲	0	Smith, Joe	
Search other	Ben	nts here to report them as found by you	Records to Display 5
Click on the 💿	icon ne	xt to the student name to report the student as found	

• Click the Eye icon that appears next to their name and a prompt will appear on the screen. Your classroom number will be the default selection. If you are not in this room at the time of an emergency select the room from the drop-down menu and click OK.

0	۲	Doe, Joan		
۲	0	Glover, Rose		
	۲	Hunter		
۲		Jackse	Report Student Found	
۲		Lambe		
0	۲	Lehbei	vvyatt, Ben tound in room:	
۲		McCar		
۲		Morga	311 🔹	
	۲	North,		
	۲	Payne	Cancel	
۲		Peters		
۲		Russell, Leah		
۲		Short, Abigail		
		A		

• The student will now be added to your Check In student roster under Other Students Found By You. The student is marked found by you and your location. You can also access the Found Students contact information by clicking on their name.

Other stu	idents foun	d by you	
Present	Missing	Student Name	
۲	0	Wyatt, Ben - Found in 311 by Teacher #1 User	
Search o	ther studen	ts here to report them as found by you	
Search T	ext		Records to Display 5

After marking students missing, they will now be displayed on the map in your classroom for the emergency notification. You will be able to see the total checked in and missing for the whole school on the notification information bar.

- Return to the Active tab to view the current emergency notification.
- Note the locked down classroom #311 is now highlighted red with a yellow border indicating missing students.
- In the upper left hand corner it will display the number of missing students from your room.



• Click onto your classroom to view a list of your checked in students, found students and missing students. Their phone numbers are displayed if you wish to contact them.



• You can view checked in students, found students and missing students for every classroom in the building by clicking on each room.

DRM Floor: - 1	Printable Map				
ĺ.				100 0 2	
	301 - Math Room - Exte	nsion 301 (Dan	Earl)		
2	Checked	In (20)			928
	Abraham, Stewart	555-555-5555			0
	Ball, Harry	555-555-5555		and the second second	
	Black, Anthony	555-555-5555			
5	Bower, Justin	555-555-5555		308 309	
-	Buckland, Joanne	555-555-5555			
Dd	Butler, Thomas	555-555-5555		Z Door	15
	Clark, Claire	555-555-5555		311 310	1
	Coleman, Joshua	555-555-5555			
	Hudson, Joseph	555-555-5555		and the second se	
2	Jackson, Jill	555-555-5555			5
	Metcalf, Cameron	555-555-5555		State Parts	11
	Nash, Sue	555-555-5555			5
	Oliver, Faith	555-555-5555			
00	Paige, Dave	555-555-5555		12.2.1	1
	Rampling, Justin	555-555-5555			-
5	Sanderson, Kyle	555-555-5555		2	elt
2	Slater, Amy	555-555-5555		Got	and the
6	Terry, Carolyn	555-555-5555			
	Welch, Rose	555-555-5555			
	Young, Kylie	555-555-5555		ad	

The **Missing Students** tab is where you will see all missing students as reported by teachers.



During active emergency notifications this field will populate with every student who is marked missing from each class. Every user has the capability to mark or claim a student as found. When marking a student found it will then reflect in the Check In Students tab showing them being marked with the room number and the teacher who found them.

Missing Students	
Hunter High School - Lock Down	
[N-1821] · a few seconds ago	
Click on the 💿 icon next to the student name to report the student as found	
Burgess, Ella missing from 311	
Clarkson, Peirs missing from 311	
Doe, Joan missing from 311	
Glover, Rose missing from 311	
Payne, Joshua missing from 311	
Peters, Andrew missing from 311	
Smith, Jane missing from 311	
Smith, Jim missing from 311	

- A mass list of missing students will be created for the whole building.
- Displayed will be the students first and last name and the classroom they're missing from.
- To report a student as found click on the Eye icon next to their name. A prompt will appear on the screen asking to report the room they're found in. The default room will be the classroom you're assigned. If you're not in this room use the drop-down menu to select your current location.

1	
Report Student Found	
Glover, Rose found in room:	
Nurse	
Cancel OK	
	Report Student Found Glover, Rose found in room: Nurse Cancel OK

• Student(s) will now be accounted for in the Check In Students tab.

Check In	Students	
Hunter Hig [N-1821] · 4 Your stud	gh School - L minutes ago dents	.ock Down
Present	Missing	Student Name
۲	0	Brown, Molly
0	۲	Burgess, Ella
۲	0	Carr, Chris
0	۲	Clarkson, Peirs
0	۲	Doe, Joan
۲	0	Glover, Rose - Found in Nurse by Nurse
۲	0	Hunter, Phil
۲	0	Jackson, Julie

- If your student returns to your classroom during the emergency after being marked missing you must mark them as found.
- If you have visuals on students outside of the building and they're marked missing you can label them as Outside Building. This will let other teachers and the authorities know there are kids outside of the building. If they need to be contacted, click on their name for their personal information.

The **Reunification** tab reunites students with their parent(s)/ guardian(s) when an emergency situation takes place. You can also move students to other buildings.

S Reunification

Knowing where a student is at all times during an emergency is critical. The parent/guardian of a student will want instant notification to their location in the event they want to pick them up from school. Reunification will make this task easier all while keeping everyone informed. These procedures help to ensure that all students are accounted for and can establish a sense of safety and security.

Releasing Students to Parent(s)/Guardian(s)

- 1. Using the search bar you can find each student by name, phone number or email.
- 2. In order to release the student you must send a PIN number to a parent/guardian that has their information on file. This PIN will be sent by SMS to their mobile device.
- 3. When the parent/guardian receives the PIN number, click verify PIN, enter the code and the student will be marked released in attendance records.
- 4. If the parent/guardian does **NOT** have a mobile device, click on the Link icon. The prompt will ask you to input a reason for not verifying.



• Send PIN. (Step 2)



• Verify PIN. (Step 3)

		Verify	PIN		
Please ent	ter the V	erification F	PIN. If you PIN to a	u have no	ot sent one
1 10050 0	ancorar		// // 10 0		Suarulan.
1	ancorar				Suaraian.

• Release without verifying with a PIN. (Step 4)



Notification Frequency

With the notification frequency options you have the control to schedule when the parents/ guardians get notified.

unter High Sc I-1823] · a few se	hool, Ext: 3 conds ago	08 - Emergency			
Notify Parents / C	Juardians	Notify Parents / Guardians	Invite Guest as Reunifica	ation User	
Search stude	nts here t	o release to a parent / ç	juardian	Records to Display	5 •
Search stude Search Text Click on the	M icon next to	the student name to release	puardian	Records to Display	5 ▼
Search stude Search Text Click on the S Send PIN Veri	INTER PRIME TO THE	the student name to release Abraham, Stewart - Hunte	e this student to a parent r High School - 301 @	Records to Display	5 ▼

• Instantly notify parents.



Sample of SMS Message: There is an active emergency situation happening at [School]. [Student's Name] is being moved to Hunter Firehouse: 123 11th Ave, Belmar, NJ 07719 -Please pick them up there. • Schedule notifications over time.

This	will notify all parents / guardians of the active
ocation	of their children to be picked up at Are you su
ocution	you want to do this?
	Minutes between each stage:
	15
	Amount to send per stage:
	25

• If you have personnel or volunteers not active in 911inform, you may send an invite to help with the releasing of students.



Moving Students to Another Building or Room

During the Reunification process you're able to move students between rooms and buildings. In the event of major disasters and your school is no longer safe, you are able to create Reunification sites within your community and list them in 911inform. (NOTE: It may be pertinent to select sites within walking distance or you will have to set up a transportation plan.)

- Select room(s) by marking them with a check mark OR select all.
- Select building. The default selection will be the building you are assigned to.
- Select the room from the drop-down menu where you'd like the classes to be reassigned to.
- Check the box next to Notify Parents/Guardians.

If you're moving students within the school it may not be pertinent to sending SMS notifications. If students must be removed from the building to a reunification site, make sure this box is checked. Parents/Guardians will instantly receive a SMS notification informing them of the location in which they can pick up the student(s).

• Click on the Move Selected Rooms to Above Building/Room button.

Move stude	ents to another building / room		
Hunter High	School Clear All		
301 (20)	302 (20)	306 (16)	311 (20)
317 (6)	🔲 Gym (4)		
Building	Hunter High School		
Room	Gym 🔹		
Notify Parents	/ Guardians?		
Move selected	I rooms to above building / room		
	hη hη		
	<u>`</u>		

• A prompt will ask if you're sure you want to move students. Hit OK.



• You will now see all selected students moved to the new room location in the building.

Building Hur		
3	tter High School	•
Room 301		•
Notify Parents / Guard	lians? 🔲	

• Click back to the Active tab to view any missing students and click on the location you moved the students to. A prompt will show you the students name and phone number that belongs in the room and the information for the students that were moved.

H Floor: - 1 + Printable Map Request a Check In Send Safety Check	ck Text Show Safety Checks Lock N	otification
	Gym - Extens	ion 305
and state the second second	Checked In	(24)
	Amanda Barker	555-555-5555
	Virginia Carr	555-555-5555
301 302 303 304 T Gym	Stephanie Pagnoni	555-555-5555
	Lisa Robertson	555-555-5555
	From Other R	ooms
	Stewart Abraham (301)	555-555-5555
319 318 317 Cafeteria	Harry Ball (301)	555-555-5555
Door 1	Anthony Black (301)	555-555-5555
	Justin Bower (301)	555-555-5555
	Joanne Buckland (301)	555-555-5555
Eaculty	Thomas Butler (301)	555-555-5555
320 ³²¹	Claire Clark (301)	555-555-5555
	Joshua Coleman (301)	555-555-5555
	Joseph Hudson (301)	555-555-5555
324 4 323 322	Jill Jackson (301)	555-555-5555
The second se	Cameron Metcalf (301)	555-555-5555
Handala and the second s	Sue Nash (301)	555-555-5555
States	Faith Oliver (301)	555-555-5555
	Dave Paige (301)	555-555-5555
	Justin Rampling (301)	555-555-5555
	Kyle Sanderson (301)	555-555-5555
	Amy Slater (301)	555-555-5555
	Carolyn Terry (301)	555-555-5555
	Rose Welch (301)	555-555-5555
	Kylie Young (301)	555-555-5555

The **Administration Menu** is only visible to any user marked as administration. These are the key tools to operating 911inform.

The **History** tab allows you to view all emergency notifications that have been closed. You can also re-open any previous emergency notifications.



Administration Menu

- Select the organization you want to view.
- From the Building drop-down menu you can view each building individually or all of them at once.
- Choose how many records to display for easier viewing.
- Browse through the record pages using the PREVIOUS and NEXT buttons.

History	
Organization	Hunter BOE •
Building	All
Previous	Next Records to Display: 5 Showing records 1 to 5 of 398
Hunter High Scl	hool - Ext: 311 - Lock Down
[N-1834] · 3/5/20 9:	:51 AM
Initiated by Polic	ce Chief (police@911inform.com) Phone: (555) 555-5555
Reopen Sho	bw Police Actions View Police Timeline Add a Note
8 Police Chi	ief changed emergency room to 311
3/5/20 10:02	2 AM
Police Chi	ief changed status from [Open] to [Closed]
3/5/20 10:02	I2 AM
Hunter High Scl	hool - Room: 311 - Medical Emergency
[N-1833] · 3/5/20 9:1	:05 AM
Hunter High Scl	hool - Room: 311 - Lock Down
[N-1832] · 3/5/20 8:	:53 AM
Hunter High Scl	hool - Silent Alarm
[N-1831] · 3/3/20 1::	:28 PM
Hunter High Scl	hool - Room: 309 - Ext: 309 - Emergency
[N-1830] · 3/3/20 1:	:22 PM

- Click on the notification to review.
- A drop-down menu will show you the comments made by individuals on the event, who initiated the event and four different action buttons.
- You can reopen the event if it was accidentally closed before coming to a resolution.

HISTORY		
Organization	Hunter BOE	•
Building	All	•
Previous	Next Records to Displa	av: 5 V Showing records 1 to 5 of 398
Hunter High Scl IN-18341 · 3/5/20 9:	nool - Ext: 311 - Lock Down 51 AM	
Hunter High Sci [N-1834] · 3/5/20 9:	nool - Ext: 311 - Lock Down 51 AM e Chief (police@911inform.com)	Phone: (555) 555-555
Hunter High Sci [N-1834] · 3/5/20 9: Initiated by Polic Repen Sho	nool - Ext: 311 - Lock Down 51 AM e Chief (police@911inform.com) w Police Actions View Police Tirr	Phone: (555) 555-5555 eline Add a Note
Hunter High Scl [N-1834] · 3/5/20 9:3 Initiated by Polic Repen Sho ice Chi 20 10:02	e Chief (police@911inform.com) w Police Actions View Police Tirr ef changed emergency room to 311 2 AM	Phone: (555) 555-5555 eline Add a Note

• To see a list of users and their interactions with the notification click on Show Police Actions. This tracts every user and every click throughout 911inform.

History		
Organization	Hunter BOE	
Building	All	
Previous	Next Records to Display:	5 • Showing records 1 to 5 of 399
Hunter High Sch [N-1835] · 3/5/20 10	1001 - Room: 311 - Lock Down :02 AM	
Initiated by Polic	e Chief (police@911inform.com) Pl	ione: (555) 555-5555
Reopen	e Police Actions View Police Timelin	e Add a Note
8 Police 3/5/20 10.20	(ACTION) Door 15 Unlock	
Police Chi 3/5/20 10:21	ef (ACTION) Viewed 311 360 Image I AM	
Police Chi 3/5/20 10:28	ef changed status from [Open] to [Closed 3 AM	
Hunter High Sch [N-1834] · 3/5/20 9:5	nool - Ext: 311 - Lock Down 51 AM	

• Click View Police Timeline and a new browser window will open. A timeline from the time the notification started to close will be created. Every action is documented at what time an officer or other first responder acknowledged with a comment, engaged Battleship Mode, clicked on a camera, accessed doors, etc.

			911 INFORM []	911 Inform P Hunter BOE - He N-1834] - Lock De	olice Timeli unter High Sch own - 3/5/20 9:	ine 100l 51 AM		
	Eve	nt/Comments	Battleship Mode	Display Camera	Clear Building	Door Control	Intercom	View Room 360
Chief,P / Comments	•							
	09:51	09:52	09:53 09:54	09:55 09:56	09:57	09:58 09:5	9 10:00	10:01 10:02

• If you have additional notes for completed notifications click on the Add a Note button.

History		
Organization	Hunter BOE	•
Building	All	
Previous	Next Records to Disp	lay: 5 ▼ Showing records 1 to 5 of 398
Hunter High Sch [N-1834] · 3/5/20 9:5	nool - Ext: 311 - Lock Down 51 AM	
Initiated by Polic	e Chief (police@911inform.com) Phone: (555) 555-5555
Reopen Sho	w Police Actions View Police Ti	neline Adro Note
O Police Chi 3/5/20 10:02	ef changed emergency room to 311 2 AM	
Police Chi 3/5/20 10:02	<mark>ef</mark> changed status from [Open] to [Cl 2 AM	used]

• A prompt will appear with a text field for you to enter a note. When finished hit OK.

	Enter Note	
Enter your not	es here!	
	Cancel OK	

• Your note will automatically be added to the notification history. (You are only allowed to add one note per notification. To edit your note, the Add Note button will change to Edit Note.)



The **Organization** tab allows you to view and edit your organization's information.

Urganization

- Change and update the organizations main address.
- Contact information should be of the person who is the lead organizer and operator of 911inform.
- Input Billing Contact.

Organization	Hun	Hunter BOE				O	rg Mode	Standard		
Address 1	325	3251 Elm Street			A	ddress 2	Suite 2	Suite 2		
City	Austin			s	tate	TX	Zij	o	78702	
ontact										
First Name	John Last Name			Doe						
Phone	(234) 234-2344 Email				john.doe@email.com					
lilling										
Phone	(234) 223-4234	Email		john.doe.billing@email.com					
ettings										
Default Passw	ord	demo	Email D	omain			O	rg Mode Tim	eout (minutes)	120
Drill Mode Not	ifies	Administrative Use	ers Only 🔻	Defa	ault Chec	kin Check	• • • • •	olice Only	n Menu Mode on Men	u
ocuments										
					1000					8

Settings Options

- **Default Password:** Set a default password for **NEW** users. All users can change this from their profile section after they have logged into their account.
- Email Domain: In order to use 911inform all users **MUST** have an email address. This field is used during/for SIS integration. When importing data from PowerSchool, Genesis, etc. and a teacher's email is blank, 911inform will auto create an email based on the organizations input.

For example: If Lincoln High School inputs @lincolnhs.org in the email domain and integrate their SIS with missing email information, 911inform will generate an email address using the teachers first and last name and attaching it with the email domain (samsmith@lincolnhs.org). This CANNOT be changed at anytime.

Settings Options...(Cont.)

- Org Mode Timeout (minutes): The timeout minutes limits the alloted time for when you change Org Modes. After the alloted time the Org Mode will revert back to Standard Mode.
- Drill Mode Notifies: During Drill Mode assign who will receive the notifications. Administration Users Only OR All Non-Police Users (all users in the building and NOT alerting the police.)
- **Default Check-in:** Choose whether you want users to be already checked-in when notifications are engaged OR have them marked **NOT** checked-in so they will have to acknowledge the notification.



Police Menu

- Toggle a Drill Mode Button for the main menu bar. (This will show for administrators ONLY.)
- Toggle a Police Only Mode Button for the main menu bar. This allows first responders to enact their own drills without notifying the buildings users.
- **Documents:** Browse your system for any documents you wish to share with your staff and teachers. Name your document and hit Add Document. It will now be available under the Teacher Menu > Documents.

Documents				
Document	Browse	Document Name	First Aide Guide	Add Document

Organization Mode Types

Switching between Org Modes gives you the control of the system and how notifications are being sent over a period of time for Drills.

• When switching between modes a prompt will appear notifying you the chosen mode has changed and will revert back to Standard mode in X amount of minutes. (You can choose how long the modes will last with the Org Mode Timeout in the Settings section.)

						_		
		C	Drg Mode		Standard Standard	•		
	Address 2	Suite 2			Police Only Mode			
	State	TX		Zip	No Device Mode Test Mode Shutdown Mode			Organization put into Police Only Mode. Organization will be put back into standard notification
Name	Doe							mode after 120 minutes.
1	john.doe@email.com							ок

- **Standard:** Normal operating system. Will send notifications to every user group.
- Police Only Mode: Create drills that will only notify the Police department.
- Drill Mode: This will follow the settings you input into the Settings fields.
- No Device Mode: Notifications will be sent to all users without triggering any speakers, strobes, robots, etc.
- Test Mode: Notifications will only notify the 911inform developers.
- Shutdown: Create and test notifications without notifying anyone.

The **Buildings** tab allows you to view, edit and add buildings that exist within your organization.

† Buildings

• To add a new building to your organization click on the green Add Building button.

Buildings						
Organization	Hunter BOE	•				
Name		SIS Integration?	Drill Mode	Add Building		
Hunter Church			Reunification			
Hunter Elementary School						
Hunter Firehouse			Reunification			
Hunter High School				🖍 🛕 💼		
Hunter Middle S	chool					

- Enter the basic information 911inform will need for each building. The principal and assistant principals information must be filled out.
- Under Building Design copy and paste the web URL from Google Maps of the buildings location into the 3D Map URL field.
- If you wish to have this building as a Reunification Building, check the box at the top of the page. If you want the building to go into Drill Mode, check the box at the top of the page.

Buildings /				
Building		Reunificiation Building?		
Address 1				
Address 2				
City	State	Zip		
Principal				
First Name	Last Name	Phone		
Assistant Principal				
First Name	Last Name	Phone		
Building Codes				
Page Code	Star Code	Prefix Code		
Building Design				
Start Lat	Start Long	Rapid Caller ID		
End Lat	End Long			
3D Map Url				

- **Maps** is the section where the 911inform team will upload your drawn floor plans. A default map is automatically added for a placement in the program.
- **Tactical Images** section is where the 911inform team will upload photos of the perimeter of the building for first responders use.
- **SIS Settings** section is used to integrate your schools attendance program. The information fields shown below will need to be filled out. You will have to reach out to your contact to get the information. Once information is filled out check the box next to Enable SIS Integration? to make it live in the system.
- General Settings

The Listener IP address must be filled out for Avaya customers. If you have other IP office's an alternative implementation will be created. By checking Device Control from Gateway you are enabling the website to talk to the Gateway and the Gateway will tell strobes, speakers and robots to activate during a notification. If you do not have a Gateway leave this box unchecked and the website will directly activate all strobes, speakers and robots.

Maps	
new_29.jpg	
Map Image	Browse Floor Upload Image
Tactical Images	
Tactical Image	Browse Type Overhead Upload Image
SIS Settings	
SIS Url	SIS API Key
SIS Client ID	SIS Client Secret
SIS School ID	Enable SIS Integration?
General Settings	
Listener IP	Device Control from Gateway?

- Click back onto Buildings to save and return to the buildings directory.
- If you need to make a correction after saving click on the pencil icon OR if you wish to delete the building click on the red trash can icon.

Integration with SIS Systems

Genesis

Your school district needs to contact Genesis and fill out the necessary form to enable integration with 911inform. Genesis will then provide us with an API key that enables integration with 911inform.

PowerSchool

A 911inform plug-in file that we provide needs to be installed by an administration user of PowerSchool OR assign a 911inform team member as an administration user and we can install the plug-in.

To Install the Plug-in:

- Select System under the Setup heading on the left side menu.
- Select System Settings under the Server heading on the left side of the menu.
- Select Plug-in Management Configuration.
- Click on the Install button.
- Click Choose File and select the plug-in file we provided.
- You should now see the 911inform plug-in listed under Installed Plug-ins.
- Select the enable check box next to the 911inform plug-in.
- This will give you a 'Are you sure' prompt and select yes.
- Click on the 911inform plug-in that was just installed.
- Scroll to the bottom and you will see an option for Data Provider Configuration, click on that.
- Send us the Client ID and Client Secret fields displayed on the screen for us to link to your PowerSchool SIS system.

Safety & Security Plans

To aid with the safety of your organization we have provided an easy to fill out School Safety & Security Plan and an Emergency Response Template based on the NJ State Police School Safety & Outreach Unit.

- To review the safety plans for each building click on the triangle icon.
- You will be brought to a new window to fill out each safety plan.

Buildings				
Organization	Hunter BOE	•		
Name		SIS Integration?	Drill Mode	Add Building
Hunter Church			Reunification	
Hunter Elementa	ary School			
Hunter Firehouse			Reunification	
Hunter High Sch	nool			
Hunter Middle S	chool			

• When you complete the forms it will automatically save to the system. To save and print the documents for your records, click on SAVE AS or PRINT TO buttons.

Buildings / Hunter High School	I ◎ Safety and Security Plan		Save as	PDF Print to PDF
School Information				
School Name Hunter High School		Grade 9 - 12	2	
Address 1709 Hwy 34 S, Wall Township, New Jersey 077	27	Latitu 100	de	Longitude 125
Main Telephone (555) 555-5555	imail support@hunterhigh.org	Webs hunte	ite ertech.com	
Emergency Entry Instructions	for Law Enforcement			
Keypad - Code: Swip Forced Entry Other - Explain:	e Card 🕡 Key 📄 Knox/Lock Box - Location	1:		
Location and Instructions to S	ilence Fire Alarm During an E	Emergency		
Go to boiler room in basement Locate red silence alarm button on west wall an	d press it.			
Process to End a Lockdown				
Click Active tab Press Close on active notification			1	
School Contact Information				
Principal Hunter Doe	Email jane.doe@email.com			
Work Phone (234) 223-4222	Fax	Cell F	hone	

The **User Maintenance** tab allows you to view, edit, add, and delete users.



Adding a New User

- Select organization.
- Select the Building you want to add users to **OR** select Organization Users to be active in all buildings within the organization.
- Click the green Add User button.

User Mainte	nance			
Organization	Hunter BOE	•		
Building	Organization Users	•		
Invite Users			as Default User 🔹	Invite Users
Email / phone nu	umbers in green indicate the	user is receiving notifications in that w	ay.	
Name	Em	ail/Phone	User Type	AdoUser
Bychkowski, De	metri der (73	netri@911inform.com 2) 546-6656	Administration User •	
Engage, Avaya	ava (55	ayaengage@911inform.com 5) 555-5555	Administration User •	
Group, Security	sec (55	group@911inform.com 5) 555-5555	Administration User	
User, Acknowled	lge ack (55	group@911inform.com 5) 555-5555	Administration User •	۷ 🖉 💿
User, Subscripti	on sut (55	group@911inform.com 5) 555-5555	Acknowledge User •	💿 🗹 💌

• A new screen will display a basic form for you to fill out. Set their User Type: Default, Acknowledge or Administration. Set their Notification Type: Off, Text, Email, and Text & Email. Hit Save User when completed. It will bring you back to the main User Maintenance screen.

Email	knope@pawneehs.com			
First Name	Leslie	Last Name	Кпоре	
Phone	(555) 555-5555	Phone 2		
Position	Government Studies	ID		
Password	demo			
User Type	Default User	Notifications	Text & Email V	Save User

USER TYPES

Each user type has customizable permissions chosen by your organization. The user permissions will be set up by the 911inform team. **Default:** Basic user permissions (teachers)

Acknowledge: Mid-tier permissions (nurses, security advisors)

Administration: Full access to edit functionality for all users and usage of all permissions (principals, super superintendents) • Once a user has been added they will be listed in the directory. You can freely change their User Type, Change Password (eye icon), Edit User (pencil icon), and Delete User (red X icon).

Organization	Hunter BOE	•		
Building	Organization Users	×		
Invite Users			as Default User •	Invite Users
Email / phone nu	imbers in green indica	te the user is receiving notifications in that	way.	
Name		Email/Phone	User Type	Add User
Bychkowski, Der	metri	demetri@911inform.com (732) 546-6656	Administration User •	
Engage, Avaya		avayaengage@911inform.com (555) 555-5555	Administration User •	💿 🖊 🖊
Group, Security		secgroup@911inform.com (555) 555-5555	Administration User	
Knope, Leslie		knope@pawneehs.com (555) 555-5555	Default User •	💿 🖊 🖊
User, Acknowled	lge	ackgroup@911inform.com (555) 555-5555	Administration User •	Z
User, Subscriptic	on	subgroup@911inform.com (555) 555-5555	Acknowledge User 🔻	💿 🖍 💌

Adding an Existing User

If a user already exists in the system under a building and you want to add them to ANOTHER building you can send them an invite.

- Select the building/organization users you want to add the CURRENT user to.
- In the Invite Users field enter their email address associated with 911inform.
- Select the type of user they should be from the drop-down menu.
- Click Invite Users button.

User Mainter	nance				
Organization	Hunter BOE	T			
Building	Organization Users	T			
Invite Users	Users teacher@schoolorg.com			Default User 🔹	Invite Users
Email / phone nu	mbers in green indicate	e the user is receiving notifications in that way.		Acknowledge User	
Name	Name Email/Phone			Default User	Add User
Bychkowski, Demetri		demetri@911inform.com (732) 546-6656		ministration User v	
Engage, Avaya		avayaengage@911inform.com		ministration User <	💿 🖍 🔀

• Once an invite is sent out they will automatically be added. The invited user will not receive any notification that this has been done.

The **Periods** tab allows you to define the periods with start and end times for each building within your organization.

C Periods

- Select Building.
- Click green Add Period button.

Periods	s		
Organiz	ation Hunter B	OE	۲
Building	Hunter H	ligh School	٠
Period	Start Time	End Time	
1	7:30am	8:30pm	

- Input period number and class name (if any).
- Type in time, including AM or PM in both the Start and End Time fields.

Periods / Hu	nter High School / 1		
Period #	1		
Period Name	Computer Science		
Start Time	07:30 AM	End Time	11:58 PM

• Click on Periods at the top to automatically save and return to the Periods directory.

Periods					
Organization	Hunter BOE	•			
Building	Hunter High School	•			
Period		Start Time	End Time	Add Period	
Computer Scien	ice	7:30am	11:58pm		
Lunch		12:00pm	12:45pm		

The **Building Design** tab is where you design each of your buildings and assign teachers to each room by period. You can add rooms, doors, stairways, AEDs, and cameras to each building.

Revision Building Design

(The 911inform team will initially create your organization. If you need to add or edit rooms, doors, cameras, speakers, etc. you can easily do this from the Building Design tab.)



- 1. If your organization has more than one building, you can select the building from the drop-down menu.
- 2. To move between floors press the Plus or Minus buttons.
- 3. The Globe icon will open a new tab and display the map from Google Maps.
- 4. Toggle Robots will hide or display the list of devices that has been added to the building.
- 5. Toggle Map will hide or display the building map leaving the directory list visible.

- 6. To print the map press the Print Map button. A new window will open in your browser and continue to print.
- 7. To create a new map item hit the Add New icon.
- 8. To edit a finished room click on the blue pencil OR the room on the map, to view class schedule click on the blue clock, view 360 images click on the green Eye icon, to remove a room click the red trash can to delete.

Adding a New Room

To add new items to the map press the green Add New icon. You will be prompted to fill in the following fields:

Building Design / Hunter High School /			
Name	Floor	1	
Description	Туре	Room •	
Extension(s)			
AND A STATE OF A STATE			
360 Image			

- Name: Room # or short description.
- Floor: Input the floor you wish to add to, the map will automatically change to that given floor. For basement levels use 0.
- **Description:** Full name of the room.
- **Type:** Select the item you wish to add such as room, door, stairway, AED, camera, extinguisher, alarm, and hazardous material. *Door and cameras require additional information:*

Doors: You will need the relay number, robot IP address, check locked/unlocked, and if its attached to a speaker.

Cameras: You will need the camera IP address, the RTSP Port #, your camera system credentials (user name & password), and the model of camera.

- Extension(s): When adding rooms with phone extensions input the data in this field. You can add multiple extensions to each room by separating them with a comma.
- **360 Image:** The 911inform team will take and upload room images here.

Drawing Rooms & Doors

Building De	sign / Hunter High School / Gym			
Name	Gym	Floor	1	
Description	Gymnasium	Туре	Room	•
Extension(s)	1234,5678			
360 Image				
Upload 360 Im	age		Brows	e Upload 360 Image
Rectangle	Circle Polygon Safety Area Entry Position Object Text -	X - 50 + X - 2 +	Y - 50 + W Y - 10 + Size	- 40 + H - 40 + Rot - 0 + - 12 + Rot - 0 +
			STR: C	A BUST
Gym		i		Service Service
Door 9				Door 15
		Door		
ere				THE
-				
		B		Cottle HILLRO
			and the second	

Drawing Squares & Rectangles

- In the upper left hand corner of the map a blue square will already be drawn.
- After filling in the room details the "Name" of the room will appear in the square.
- Click and drag the square onto the map to the location of the room.





• Use the Object Coordinate Bar to adjust the square/rectangle shape to fill the room.

The "X" Coordinate will shift the square horizontally. The "Y" coordinate will shift the square vertically. "W" or the width will increase/decrease the size of the shape. "H" or the height will increase/decrease the size of the shape. "Rot" or rotation will rotate the shape.

• Use the "W" (width) and "H" (height) buttons to increase the size of the square so that it fills the room. Adjust the "X" and "Y" coordinates if needed.



• Use the Text Coordinate Bar to adjust the size and location of the room label.

"X" coordinate will move the text horizontally. "Y" coordinate will shift the text vertically. Size will increase/decrease the text size. "Rot" or rotation will rotate the text.

• Increase the size of the text and arrange it to the middle of the room.



• When completed, click on Building Design at the top to save the room and return to the main Building Design directory.

Drawing a Circle

- To change the default object for a circular room click on the Circle button.
- Follow the directions that appears on the screen.



• First click and drag.



• Second click, the circle appears and the Object Bar changes to give you the ability to adjust the circumference. The Text Bar does not change.



• Adjust the circle and text in the room.



• When completed, click on Building Design at the top to save the room and return to the main Building Design directory.

Drawing a Polygon

• To draw in rooms that are **NOT** square/rectangle, use the polygon tool to draw a room by hand.



• Follow the directions that appear on the screen.

- Click each point in every corner. When you get to the last point hit enter on your keyboard.
- After hitting enter you will notice the Object Coordinates Bar change. This is now listing each point you just drew.





• Use the new Object Coordinates Bar to properly adjust the corners of the room.

- Adjust the text to fit into the room accordingly. The Text Bar does not change.
- When completed, click on Building Design at the top to save the room and return to the main Building Design directory.

Adding a Safety Area

- Click on a room that needs a Safety Area added.
- Click on the Safety Area button.
- Follow the directions that appears on screen.



- Draw a small square in an area that isn't visible to the door. If a classroom has closets to hide all the students draw them as a safety area.
- An orange square has now been added to the room.



- Adjust the size and placement of the Safety Area if needed. If you no longer need a Safety Area in a classroom you can delete it by pressing the red trash can.
- When completed, click on Building Design at the top to save the Safety Area and return to the main Building Design directory.

Drawing a Entry Position

- If your original floor plans doesn't display doors, you can use this function to draw and highlight doorways.
- Click onto the room you want to add an entry position.
- Click on the Entry Position button.
- Follow the directions that appear on the screen.



- The Object and Text Coordinates Bar now changes to Entry "X" and "Y" coordinates. Like the Safety Area feature, if you don't need the Entry Position doorways you can delete it by pressing the red trash can button.
- Adjust the coordinates to move the Entry into place.



• When completed, click on Building Design at the top to save the Entry Position and return to the main Building Design directory.

Adding Perimeter Doors

- Click the Add New button.
- Under Type change to Door from the drop-down menu.

Building Design / Hunter Elementary School /					
Name	Floor	1			
Description	Туре	Room	•		
		Room			
Extension(s)		Door			
360 Image		Stairway AED			
Upload 360 Image		Camera	U	pload 360 Image	
Rectangle Circle Polygon Safety Area Entry Position Obj	ect V	Alarm Hazardous M	lat.		

• The information fields will switch over to door settings. You will have to input your door access control settings. Contact the 911inform team if you need assistance with your vendors.

Building De	esign / Hunter Ele	mentary Scho	ol / Door 1					
Name	Door 1				Floor	1		
Description	Main Entrance				Туре	Door	•	Locked?
Relay					Robot	None	•	REX?
Open Light	None •	Closed Light	None	•	Door Speaker	None	•	Routable?
Rectangle	Entry Position		Obje	ect • X Text - X	- 443 + Y - 2 + Y	- 233 + - 10 +	W - Size -	40 + H - 16 + 10 + Rot - 0 +

- Like building a room, a blue rectangle will appear in the upper left hand corner.
- Click and drag the door into place on the map.



- Use the Object Coordinate Bar to fix the sizing and position of the door.
- Adjust text accordingly.



• When completed, click on Building Design at the top to save the door and return to the main Building Design directory.

Adding Stairways

- Click the Add New button.
- Under Type change to Stairway from the drop-down menu.
- Use a naming convention for your stairwells. Add a brief description, such as, location in the building.

Building De	esign / Hunter Elementary School / Stairs	s 1		
Name	Stairs 1	Floor	1	
Description	Stairwell between 304 and bathrooms	Туре	Stairway •	
Rectangle	Entry Position	Object • X - 50 +	Y _ 50 + W _ 40	+ H - 40 +
s day			STR. COM	4 2 2

- Drag the blue square in the upper left hand corner to the stairwell location.
- Use the Object Coordinates Bar to adjust the size of the square to fit into the space.

Building De	sign / Hunter Elementary School / S	tairs 1			
Name	Stairs 1	Floor	1		
Description	Stairwell between 304 and bathrooms	Туре	Stairway	•	
Rectangle Door 9	Entry Position	Object • X 282	+ Y 113 +	W 11 + H	55 4
· ⊞			or 1		1

- If you'd like to add an Entry Position click on the button and follow the on screen directions.
- When completed, click on Building Design at the top to save the stairway and return to the main Building Design directory.

Adding AED's, Extinguishers, Alarms, Hazardous Materials & Devices

• To add any of these icons, click the green add new button. Under Type select the item to add to the map.

Name	Floor	1	
Description	Туре	Room	•
Extension(c)		Room	
Extension(s)		Door	
360 Image		AED	
Upload 360 Image		Camera	Upload 360 Image
		Alarm	
		Hazardous M	at

- For example: Selecting an AED will add a small blue square in the upper left hand corner.
- In the Information section name it AED with a brief description, such as, location.
- Drag the blue square to the proper location on the map.

	450.4					
lame	AED 1		Floor	1		
escription	Outside RM 317		Туре	AED	•	
Rectangle	Carlo I	Object	▼ X - 188 +	Y = 180 +	W <mark>- 8 +</mark>	H = 8 +
Door 9			Door			Door 15
	De 🎽	Eire Extinguisher	to 1 Fir	e Alarm		Hazardous Materi

• When using the Hazardous Materials icon, place them in science labs, custodial storage or any other location storing hazardous chemicals. For the description of these, input the UN number or Hazmat code.

• Devices mark the locations of strobes and speakers. These will not show up on the map during any notifications. These are only visible when you are printing a map or within the Building Design tab. These are helpful to the 911inform team to easily and quickly locate these devices if an issue occurs. The team can quickly relay the locations to a service tech if an on site visit is necessary.



Building De	sign			
Organization	Hunter BOE			
Building	Hunter Elementary School			
Search		Floor: - 1 + 🥝	Toggle Robots Toggle Map	Printable Map Add New
Door 9 Strobe	301 302 303 304 319 318 317	Gym Nurse Door 1	306 307 308 313 312 311	309 Door 15 310

Camera Configuration

*Note: You will only be able to see these camera icons in Building Design. On active notifications, the maps will only display camera icons and access to first responders.

- Click the green Add New button.
- Under Type select Camera.
- Give the Camera a name. This must be unique from all the cameras in the building.
- Fill in the Camera's description, such as, location in the building.
- Provide the IP address of the camera in the IP address field.
- Enter the RTSP port your camera is listening on. (Default: 554)
- Use the login credentials to the camera (username and password), if the camera does NOT have authentication credentials then leave the username and password blank.
- Enter the path to where the camera is emitting its stream in the Stream Path field. (IE: Hikvision cameras are /Streaming/Channels/101/)
- Select the model of the camera. If your model is not listed please select other.

Located in Gymnasium Type Camera Address 000.00.000 RTSP Port 554 Stream Path /Streaming/Ch sername sec_user1 Password sec_pwd1 Model Hikvision Image: Compare the sec_user1 Rectangle Object • X - 50 + Y - 50 + W		Security Camera 1			Floor	1
P Address 000.00.000 RTSP Port 554 Stream Path /Streaming/Ch sername sec_user1 Password sec_pwd1 Model Hikvision Rectangle Object • X - 50 + Y - 50 + W Stream Path Y - 50 + W	escription	Located in Gymnas	sium		Туре	Camera 🔹
sername sec_user1 Password sec_pwd1 Model Hikvision Rectangle Object X - 50 + Y - 50 + W	Address	000.00.000.00	RTSP Port	554	Stream Path	/Streaming/Ch
Rectangle Object X - 50 + Y - 50 + W	sername	sec_user1	Password	sec_pwd1	Model	Hikvision •
	Rectangle	a de de al	A CAR	Object	▼ X - 50 + Y	- 50 + W

- Drag the blue box in the upper left hand corner of the map to where the camera is located in the building.
- When completed, click on Building Design at the top to save the camera and return to the main Building Design directory.

ame	Security Camera 1			Floor	1	
escription	Located in Gymna:	sium		Туре	Camera 🔻	
Address	000.00.000.00	RTSP Port	554	Stream Path	/Streaming/Ch	
sername	sec_user1	Password	sec_pwd1	Model	Hikvision •	
				i		

Editing a Camera Configuration

- Click on any camera icon on the map that you wish to edit.
- Change any fields necessary.
- When completed, click on Building Design at the top to save the camera and return to the main Building Design directory.



Adding Schedules to Rooms

• In the Building Design directory, scroll down to the classroom in the list and click on the Clock icon.

Name	Description	Floor	Extension	Туре
Stairs 1	Stairwell between 304 and bathrooms	1		Stairway 📝 💼
Route		1		Route 🔽 💼
301		1	301	Room 📝 🖸 💼
302		1	302	Room 🔽 🕥 💼
303		1	303	Room 🔀 🏹
304		1	304	Room 🗾
306		1	306	Room 🔽 🖸 💼
307		1	307	Room 🛛 🖉 🙆 💼
308		1	308	Room 📝 🙆 💼
309		1	309	Room 📝 🖸 💼

• Click on the green Add New Button.

Building Design / Hunter Elementary School / Schedule for Room - 302							
Day	Period	Teacher	Alternate Teacher	Add New			
Monday	1	Allen, Hunter					
Tuesday	1	Allen, Hunter		🖍 💼			
Wednesday	1	Allen, Hunter		🖍 💼			
Thursday	1	Allen, Hunter		🖍 💼			
Fr <mark>i</mark> day	1	Allen, Hunter		🖍 💼			

• A window prompt will appear to select the option for days, period, assign teacher, and an alternate teacher. When selection is made hit OK. The class will now be added to the rooms schedule.

Building Desig	gn / Hunter Eleme	ntary School / Schedule for Ro	om - 302	
Day	Period Teacher		Alternate Teacher	Add New
Monday	1	Allen, Hunter		
Tuesday	1	Allen, Hunter		
Wednesday	1	Allen, Hunter		
Thursday	1	Allen, Hunter		
Friday	1 Mon	Room 302 Schedule Tue Wed Thu Fri Period: 3 Teacher: Knope, Leslie Alt Teacher: None Cancel OK	Sat 🗆 Sun	

The **Students** tab is where you add, edit and delete students assigned to each building. This is also where you assign students to rooms for each period.

Students 🕫

Adding a New Student

- Select the Building you want to add students to.
- Click the green Add Student button.

Students					
Organization	Hunter BOE	•			
Building	Hunter High School	•			
Search		Pr	revious Next Show	ving records 1 to	0 10 of 88
Name		Student ID	Phone	Active	Add Student
Abraham, Stewa	art	86	(555) 555-5555	Yes	
Anderson, Miche	elle	90	(555) 555-5555	Yes	a 🖉 🛛 💼
Ball, Harry		52	(555) 555-5555	Yes	Q 🖌 🔘 💼
Barker, Amanda		67	(555) 555-5555	Yes	Q 🖊 🛛 💼

• Fill in student and parent/guardian information. Click Students at the top to save and return to the student directory.

Students / H	unter High School / Ben	Wyatt					
Student ID	100			Active?			
First Name	Ben	Middle Name				Last Name	Wyatt
Address 1	1234 Eagleton Street						
Address 2							
City	Pawnee	State	IL			Zip	01234
Phone	(555) 555-5555	Email	bwyatt	bwyatt@ultavista.com			
Contacts							
Name	Leslie Wyatt			Email	Iwyatt@	@ultavista.com	
Home Phone	(555) 555-5555	Cell Phone	(555) 5	55-5555		Allow Pickup? 🕑 Notify? 🗹	
Address	1234 Eagleton Street						
Drivers License	• No LW1234567890						Clear Save Contact

• To search for students in the directory, use the search bar OR flip through the records with the NEXT and PREVIOUS buttons.

To locate a student during an active emergency click on the green magnifying glass icon. A window will pop up to display their location.

Q



To edit a student/parent/guardian contact information click on the blue pencil icon.

To remove a student hit the red trash can.

Adding a Student Schedule

Students					
Organization	Hunter BOE	•			
Building	Hunter High School	•			
Search			Previous Next	Showing records 8	1 to 89 of 89
Name		Student II) Phone	Active	Add Student
Smith, Jane		12	(123) 456-7	890 Yes	Q 🖊 🛛 💼
Smith, Jim		14	(111) 11 <mark>1-1</mark> 1	11 Yes	Q 🖊 O 💼
Smith, Joe		13	(555) 555-5	555 Yes	Q 🖊 🎯 💼
Terry, Carolyn		26	(555) 555-5	555 Yes	Q 🖊 🖸 💼
Turner, Justin		58	(555) 555-5	555 Yes	Q / 0 💼
Welch, Rose		51	(555) 555-5	555 Yes	Q 🖊 🛛 💼
Wilson, Una		45	(555) 555-5	555 Yes	Q 🖊 O 💼
Wyatt, Ben		100	(555) 555-55	555 Yes	
Young, Kylie		27	(555) 555-5	555 Yes	

- Click on the blue Clock icon.
- Click on the green Add New button.

Students / Hunter High School / Schedule for Wyatt, Ben							
Day	Period	Room	Add New				
Monday	Computer Science	317					
Tuesday	Computer Science	317					

• A prompt will appear for you to select the days, period, and room. After selection hit OK. Repeat this step for each class.

🗷 Mon	🗷 Tue	Wed	🗷 Thu	🗷 Fri	Sat	🔲 Su
	Per	riod: Lund	ch	•]	
					1	
	Ro	om: Cafe	eteria 🔻			

Students / Hu	inter High School / Sch	edule for Wyatt, Ben	
Day	Period	Room	Add New
Monday	Computer Science	317	1
Monday	Lunch	Cafeteria	
Tuesday	Computer Science	317	Z 💼
Tuesday	Lunch	Cafeteria	

The **Substitutes** tab allows you to assign and remove substitute teachers within individual buildings.

Cubstitutes

In this section you will have a list of all the teachers assigned to each building populated here.

• To assign a substitute teacher click on the Plus sign next to the teachers name.

Substitutes				
Organization	Hunter BOE	•		
Building	Hunter High School	•		
Name			Substitute Information	
Allen, Hunter		n 🗖		
Allen, Ivo	5	l m		
Bradley, Rob		+ -		
Bychkowski, Der	metri	+		
Clark, Mike		•		
Dunne, Joe		+ -		
Earl, Dan		-		

• A prompt will appear with two options:

Option 1: Assign an existing teacher as a substitute.

Option 2: Invite a new substitute teacher with a guest login.

	Assign Substitute Replace Hunter Allen with:
OPTION 1	New substitue (Enter information below) •
OPTION 2	Name: Ron Swanson
	Email: rswanson@email.com
	Phone: 555-555-5555
	Cancel OK

Substitutes	<i>.</i>		
Organization	Hunter BOE		•
Building	Hunter High School		•
Name			
Allen, Hunter			
Allen, Ivo		+	
Bradley, Rob			
Bychkowski, Der	metri	•	
Clark, Mike		•	
Dunne, Joe		•	
Earl, Dan		•	
Engage, Avaya		-	
Group, Security		•	
Inform, 911		•	
Partner, Test		•	
User, Acknowled	ige	•	
User, Subscriptio	on		

- To remove a substitute from the regular scheduled teacher, click the Minus button to delete.
- If the substitute was added as a guest all credentials will be erased and will no longer have access to 911inform.

The **Reports** tab enables you to create a date to date summary of each notification type.

Reports

- Choose Building for the report you'd like to make.
- Select Summary Report type.
- Summary options: Notification Summary Report, Notification Details Report, Notification Check-in Report, Notification Safety Check Report, Notification SMS Report, Cleared Rooms Log, Student Roster, and Teacher Schedule.
- Select start and end dates.
- Click to view and print report to open in a new browser window OR directly download a PDF to print and save for your own records.

uilding	Hunter High School	•
Report	Notification Summary Repo	ort
Start Date	02/01/2020	
End Date	02/27/2020	

911 INFORM	Notificatio	n Summa School	ry Rep	ort				
ID	Date/Time	Туре	State	Room	Sent to	Acknwldgd	Comments	Avg Response
N-1708	2/3/20 10:05am	Lock Down	Closed	317	15	1	1	-
N-1709	2/3/20 10:08am	Lock Down	Closed	317	15	1	1	
N-1710	2/3/20 10:52am	Emergency	Closed	311	15	1	1	
N-1711	2/3/20 2:09pm	Emergency	Closed	311	15	1	1	
N-1712	2/3/20 4:37pm	Lock Down	Closed	302	15	1	1	
N-1713	2/3/20 6:53pm	Emergency	Closed		15	1	1	
N-1714	2/3/20 6:56pm	Emergency	Closed	301	15	1	4	19 seconds
N-1715	2/3/20 6:58pm	Emergency	Closed	309	15	1	1	
N-1716	2/3/20 7:00pm	Emergency	Closed	301	15	1	1	
N-1717	2/3/20 7:03pm	Emergency	Closed	301	15	1	1	
N-1718	2/3/20 7:05pm	Emergency	Closed	301	15	1	1	
N-1719	2/3/20 7:15pm	Emergency	Closed	301	15	1	1	

The **Announcements** tab allows you to send district or buildingwide messages such as "School is canceled due to snow."

Announcements

From important daily announcements, delayed openings and school closings you can send an instant SMS notification, email or phone call districtwide or buildingwide.

- When sending announcements districtwide you do **NOT** need to choose a specific building. If you want to send an announcement concerning only ONE specific building, select Buildingwide from the drop-down menu and the building you want to send the announcement to.
- Check the type of delivery of the announcement from Text Message, Email, Phone Call, or ALL three.
- Check Send Now or Send in the Future to schedule a series of announcements (a date and time field will appear for this option).
- Input your message and click the Send Announcement button.

Announcem	ents		
Organization	Hunter BOE	•	
Building	Hunter High School	•	
Recipients	Districtwide	•	Text Message 🖉 Email 📄 Phone Call 📄
Send Now 🖲	Send in the Future		
Message			
Send Announcen	nent		

The **Profile** tab where you can change your user information including password and profile picture.

Update

- Name
- Email
- Phone numbers
- Position/Job title
- Choose notification type (none, text, email, or text & email)
- Select a default building to receive notifications

- Change the interface to Dark Mode
- Enable 2-Factor Authentication for an extra layer of protection to ensure the security of your online account beyond your username and password.
- Upload profile picture
- Change Password

Profile							
Email	secgi	oup@911inform.com					
First Name	Secu	rity		Last Name	Group		
Phone	(555)	555-5555		Phone 2			
Position	Secu	rity		Notifications	Text	•	
Panic Button	Default	No Default Building			•	Language	English •
Dark Mode?	E	Enable 2-Factor Auther	ntication? 🔲				
Change Prof	ile Pict	ure					-
							Browse
						U	pdate Picture
Change Pass	sword						
Password			۲	Confirm			۲
						Upda	ate Password

Profile



MAKE EVERY SECOND COUNT

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