



Valley of the Paws Mobile Pet Grooming, LLC. Dog Grooming Release Form

Your pet is important to us. Because we care, Valley of the Paws Mobile Pet Grooming, LLC (**VPMPG**) would like to assure you that every effort will be taken to make your pets grooming process as pleasant, enjoyable and as safe as possible. Safety comes first for everyone, people as well as the pets, during the grooming process. Due to the unpredictable behavior of animals, situations arise that are unexpected.

Health or Medical Conditions/Problems:

If your pet has any medical problems (seizures, arthritis, allergies, heart conditions, etc.), please make us aware of them so that we can take the necessary steps to insure your pet's comfort. Sometimes grooming can expose a hidden or preexisting medical problem or aggravate a current one that may require us to get veterinary attention. This can occur during or after grooming. You, as the pet owner, understand that all medical expenses for veterinary care will be covered by you, the pet owner, and not by us.

Senior Pet:

You as the pet owner, understands that senior pets may have a greater chance of injury/or stress. Bathing, drying and standing for long periods of time for the groom may also be difficult for a senior dog. We will take all precautions such as giving your senior pup breaks and being acutely aware of their behaviors. Even with these precautions, your senior pet may not be able to handle the process. If this is the case, we will stop the groom and immediately call you. If you are unable to be reached and it is an emergency, we will call the veterinarian.

Accidents:

Although accidents are very rare, there is a risk when dealing with pets. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quickening of nails, etc. In most cases this can happen when a pet is wiggling, moving around or moves suddenly for any reason. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If **VPMPG** feels it is serious, and the owner is not on-site, **VPMPG** will seek immediate veterinary care for your pet. You, as the pet owner, understand that you will be responsible for any medical care expenses and damages, except for those arising from gross negligence on the part of **VPMPG**.

Dangerous/Aggressive or Sassy/Anxious/Nervous Pets – Refusal of Services:

VPMPG has the right to refuse any services at any time. You as the pet owner understand that dangerous/aggressive or sassy/anxious/nervous pets have a greater chance of injury and or stress. In the event that your pet is too stressed, becomes dangerous to groom or any of the above, **VPMPG** has the right to refuse grooming services, stop grooming services or cancel grooming services at any time before, during or after grooming and the pet owner can be charged a grooming fee (for what was done up until that point). Also, if your pet causes injury to any **VPMPG**, its owners, members or employees, you are liable for any medical care expenses that may occur. **VPMPG** refuses to muzzle any pet. If the pet needs to be muzzled, **VPMPG** will refuse service.

Matted Coats:

Pets with matted coats require extra attention, especially ones that are severely matted. Mats in pet's coats grow tight and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. **VPMPG** will not demat the pet if, in **VPMPG's** good faith discretion, such procedure would cause serious or undue stress to your pet by dematting. Mats can be very difficult to remove and may require the pet to be shaved. Please note that shaving/removing mats can cause skin irritations, nicks, cuts or abrasions and there may even be skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to grow. In some cases, pets may also exhibit brief behavioral changes. If your pet needs to be shaved to remove matting, by signing this form, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge of **\$25 per hour** for this process: it is time consuming and causes extra wear and tear on grooming equipment.

Vaccinations:

Any new puppy being serviced in our salon must be up to date on all series of their vaccinations, and you shall provide evidence of such vaccinations. **VPMPG** will not bathe/groom any pet that has not completed their series of vaccinations. All dogs must be current on the following vaccinations: Rabies, DHLPP-CPV (Distemper), Bordetella (Kennel Cough) and Parvovirus. **VPMPG** will keep pet owner informed when vaccines become close to expiring.

Fleas/Ticks:

VPMPG strives to be a flea-free salon and takes all measures to keep it flea-free. If we believe your pet has any fleas, they will be given a flea bath. If you do not want your pet to receive a flea bath, you must let **VPMPG** know before service is performed and so you can re-schedule your appointment after the problem is taken care of by you.

Photographs:

This release authorizes **VPMPG** to take photos of your pet for client file and for company website and Facebook or any media advertising. All photos taken are the property of **VPMPG**.

Satisfaction:

Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments within a 24 hour period. Once, however, after the 24 hour period of your appointment, any adjustments will be treated as a new appointment and the pet owner will be charged a grooming fee or some kind.

By signing this Release of Liability form, I understand and agree to all the terms above and to hold harmless Valley of the Paws Mobile Pet Grooming, LLC, (**VPMPG**) its owners, members and employees from and against any and all liabilities, expenses, damages and costs resulting from any service provided or injury to my pet(s) while in their care of **VPMPG** or afterward, except for those arising from gross negligence on the part of **VPMPG**. I further authorize **VPMPG**, its owners, members and employees to attend to my pet's needs as deemed necessary by seeking medical treatment from the nearest veterinarian facility in the case of any medical emergencies while in the care of **VPMPG**. I understand that all costs and expenses will be the responsibility of me, the pet owner and not of **VPMPG**. I also understand my pet has a mind of its own and may not cooperate and cause itself injury. **VPMPG** and its owners, members and employees shall not be held responsible for any such injury. While every precaution will be taken to prevent accident, injury, fire, sickness, escape, dog fight, death, etc.; animals are placed at **VPMPG** at the risk of the owner and **VPMPG** shall not be responsible for any such occurrence.

Pet Owner

Date

VPMPG Member

Date



Valley of the Paws Mobile Pet Grooming, LLC.
Medical Conditions

List of all known medical conditions, allergies, etc. (if none, please write NONE)

By signing this form, I have listed all known medical conditions, allergies, etc. I understand that sometimes grooming can expose a hidden or preexisting medical problem or aggravate a current one that may require immediate veterinary attention. This can occur during or after grooming. I will not hold Valley of the Paws Mobile Pet Grooming, LLC, its owners, members, and employees liable/responsible for any Medical Condition, etc. that may occur during or subsequent to the grooming process. As the pet owner, I understand that all medical expenses for veterinary care will be my responsibility, the pet owner, upon signing this Medical Condition Form.

Pet Owner

Date

VPMPG Member

Date