

# Pennsylvania Assistance Programs

Program	Benefits	Eligibility Requirements	How to Apply	What You Need to Apply
<b>PCAP</b>	<ul style="list-style-type: none"> <li>Customers can receive lower monthly bills and/or debt forgiveness.</li> <li>Lower bills through energy education and/or home improvements are available through the WARM program.</li> </ul>	<ul style="list-style-type: none"> <li>The Customer must have a gross (before tax) household income at or below 150% of the Federal Poverty Guidelines listed below.</li> <li>The person whose name is on the account must live in the home.</li> </ul>	<ul style="list-style-type: none"> <li>Call the Dollar Energy Fund at 1-888-282-6816</li> <li>Apply online at <a href="http://www.DollarEnergy.org/MyApp">www.DollarEnergy.org/MyApp</a>.</li> </ul>	<ul style="list-style-type: none"> <li>Names of people in your household</li> <li>Dates of birth for all household members</li> <li>Social Security Numbers for all household members</li> <li>Proof of income for all adult household members</li> <li>Electric account number</li> </ul>
<b>WARM</b>	Lower your bill and keep your home more comfortable in the winter and summer months. No payment is required for these services: <ul style="list-style-type: none"> <li>In-home energy usage evaluation</li> <li>An energy-savings plan</li> <li>Energy-saving home improvements installed by a WARM contractor in your area.</li> </ul>	<ul style="list-style-type: none"> <li>The customer must have a gross (before tax) household income at or below 200% of the Federal Poverty Guidelines listed below.</li> <li>The average electric usage must be at least 375 kWh per month.</li> </ul>	<ul style="list-style-type: none"> <li>Call the Dollar Energy Fund at <b>1-888-282-6816</b></li> <li>Complete the online form or paper applications at <a href="http://www.EnergySavePA.com">www.EnergySavePA.com</a>.</li> </ul>	<ul style="list-style-type: none"> <li>The total number of people in the household</li> <li>Proof of annual income for the household.</li> <li>Heat type</li> <li>Water heater type</li> <li>If renting – your landlord name, phone number and address</li> </ul>
<b>LIHEAP</b>	<ul style="list-style-type: none"> <li>Customers can receive cash grants for home heating bills and emergencies.</li> <li>Cash Grants of \$200 to \$1,000* are available.</li> <li>Crisis Grants of \$25 to \$600* are available.</li> </ul> <p>*Amounts are subject to change annually</p>	<ul style="list-style-type: none"> <li>The customer must have a gross (before tax) household income at or below 150% of the Federal Poverty Guidelines listed below.*</li> <li>The customer does not have to be on public assistance or have an unpaid heating bill to apply.</li> <li>The customer can either rent or own the home.</li> </ul>	This program available through April 10. <ul style="list-style-type: none"> <li>Apply online at <a href="http://www.compass.state.pa.us">www.compass.state.pa.us</a>.</li> <li>Request an application by calling the Statewide LIHEAP Hotline at <b>1-866-857-7095</b>/PA Relay at 711 for the hearing impaired.</li> <li>Applications are available at your local county assistance office for emergency assistance.</li> </ul>	<ul style="list-style-type: none"> <li>Names of people in your household</li> <li>Dates of birth for all household members</li> <li>Social Security Numbers for all household members</li> <li>Proof of income for all household members</li> <li>A recent heating bill</li> </ul>
<b>DOLLAR ENERGY FUND</b>	<ul style="list-style-type: none"> <li>This program provides cash assistance to maintain or restore utility service.</li> <li>DEF also helps previous PCAP participants re-enroll in the program.</li> <li>The maximum grant is \$500.</li> </ul>	The customer must have a gross (before tax) household income at or below 250% of the Federal Poverty Guidelines listed below.	This program opens in October and remains open while funds are available.  Locate an agency online at <a href="http://www.HardshipTools.org/AgencyFinder.aspx">www.HardshipTools.org/AgencyFinder.aspx</a> .	<ul style="list-style-type: none"> <li>Names of everyone in your household</li> <li>Birthdates of everyone in your household</li> <li>Proof of income of everyone in your household</li> <li>A copy of your most recent utility bill</li> <li>Your utility account number</li> <li>Proof of all payments made in the last 90 days</li> </ul>
<b>211</b>	This nationwide resource and information helpline will identify programs in your area that may assist you or someone you know with utility bills.		For more information: call <b>211</b> ; visit <a href="http://www.211.org">www.211.org</a> ; or text your ZIP code to 898211.  Available 24 hours a day, 365 days a year.	

### 2020 Eligibility Guidelines – Percent Poverty Level per Family/Household

Household Size	150%	200%	250%	Household Size	150%	200%	250%
1	19,140	25,520	31,900	5	46,020	61,360	76,700
2	25,860	34,480	43,100	6	52,740	70,320	87,900
3	32,580	43,440	54,300	7	59,460	79,280	99,100
4	39,300	52,400	65,500	8	66,180	88,240	110,300

For families/households with more than 8 persons, add \$6,720 (150%); \$8,960 (200%); and/or \$11,200 (250%) for each additional person.

\*To be effective November 2020 for PA LIHEAP.

**For more information** about any of these programs or to find out if you qualify, visit [FirstEnergyCorp.com/BillAssist](http://FirstEnergyCorp.com/BillAssist) and click on “Search Assistance Programs.” You can also call us Monday through Friday from 8 a.m. to 6 p.m. at the number listed below.

**Penelec and Met-Ed: 1-800-545-7741**

**Penn Power: 1-800-720-3600**

**West Penn Power: 1-800-686-0021**